

Rani Krishna Radhakrishna Pillai

9 Bramber Rd, Scarborough, ON M1C 1N3 | (437)-661-2852

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CASHIER

CLIENT SUPPORT | ACCURACY AND MULTITASKING | ATTENTION TO DETAIL | COMMUNICATION

OBJECTIVE

- In search of a challenging role in a dynamic retail environment as a goal-oriented, customer-focused administration job.
- Devoted and highly organized, with a proven track record of providing customers with exceptional service.
- It is my goal to use my mathematical abilities, attention to detail, and friendly demeanor to contribute to the store's efficiency and success.

AVAILABILITY

- Monday to Friday : **7.00 PM to Midnight** (Except Tuesday)
- Tuesday : **8 AM to 5 PM**
- Friday Sunday : **Full time**

EXPERIENCE

Cashier

August 2022 – July 2023

PRN & SONS EVENT MANAGEMENT, Varkala, Kerala

- *Managing d transactions with customers using cash registers*
- *Scanning goods and ensure pricing is accurate.*
- *Financial Services.*
- *Issuing receipts, refunds, change or tickets.*
- *Maintains cleanliness of register area and general front end area. Cleans spills and trip hazards immediately.*
- *Resolving customer complaints, guide them and provide relevant information.*
- *Tracking transactions on balance sheets and report any discrepancies.*
- *Handling merchandise returns and exchanges.*

Administrative Assistant

May 2019- June 2022

EMC Metal Casting, Abudhabi, UAE

- *Filing paperwork*
- *Keep records of sales goals and identify points of retail interest*
- *Helping with any travel arrangements for company executives*
- *Restocking office supplies*
- *Generating reports*
- *Focus on the client experience and make the interactions meaningful.*
- *Client engagement-help client manage their products*

EDUCATION

Post graduate diploma in Software Engineering Technology

September 2023 - Present

Centennial College, Progress Campus Toronto, ON

Master's in computer science and engineering

August 2014 – October 2016

University of Kerala, Trivandrum, Kerala, India

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SKILLS

- Communication
- Customer Service
- Friendliness
- Patience
- Teamwork
- Microsoft Office
- Generating fresh solutions for existing challenges.
- Adaptability
- Point-of-sale systems
- Administration

LANGUAGES

- English
- Hindi
- Tamil
- Malayalam

REFERENCE

Mahesh Mohan : Project Coordinator Employer -IAN Tate Heating & Plumbing Ltd. +1 (902) 979-1184

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