Name: Sarah Johnson
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Professional Summary

Detail-oriented Test Engineer with over 5 years of experience in software and hardware quality assurance. Proficient in creating and executing test plans, scripts, and cases for various systems. Expertise in manual and automated testing with a focus on delivering high-quality products. Adept at identifying and resolving issues to ensure optimal performance and customer satisfaction.

Skills

- **Testing Tools:** Selenium, JMeter, TestNG, and Postman.
- **Programming Languages:** Python, Java, and SQL.
- **Methodologies:** Agile, Scrum, and Waterfall.
- **Automation Frameworks:** Jenkins, Appium, and Cucumber.
- **Bug Tracking Tools:** Jira, Bugzilla, and Trello.
- **Other Skills:** API testing, performance testing, and regression testing.

Professional Experience

Test Engineer

Tech Solutions Inc., Seattle, Washington, USA
January 2020 – Present

- Designed and executed test cases for web and mobile applications, reducing defect leakage by 30%.
- Automated regression test suites using Selenium WebDriver, improving efficiency by 25%.
- Performed load and performance testing using JMeter to identify bottlenecks.
- Coordinated with developers and product managers to resolve issues quickly and effectively.

Junior QA Tester

Digital Systems Ltd., Portland, Oregon, USA
August 2017 – December 2019

- Conducted manual testing for e-commerce platforms and identified over 200 critical defects.
- Verified compliance with requirements through comprehensive user acceptance testing (UAT).
- Generated detailed bug reports and tracked progress using Jira.
- Collaborated with the development team to implement best practices for software quality.

Education

Bachelor of Science in Computer Science
University of Washington, USA
Graduated: 2017

Certifications

- ISTQB Certified Tester Foundation Level (CTFL).
- Certified Selenium Automation Tester (CSAT).
- Advanced Test Analyst Certification (ISTQB).

Languages

- English: Native
- French: Intermediate

Projects

- **E-Commerce Platform Testing:** Automated testing scripts to verify payment gateway and product search functionality.
- **API Testing Framework:** Developed a reusable API testing framework using Postman and Python.
- **Mobile App Testing:** Conducted cross-platform testing for an education app, improving usability scores by 15%.

Interests

- Exploring emerging testing tools and methodologies.
- Participating in hackathons focused on QA challenges.
- Mentoring junior testers.