

Homework Assignment: HTTP Methods using Postman

Learning Objective:

Learn to manage the lifecycle of a change request using Postman by creating, retrieving, updating, and deleting resources via HTTP methods.

Expected Completion Time:

Best Case: 10 minutes

Average Case: 15 minutes

Assignment Details:

Using Postman, perform CRUD operations on a change request: create, retrieve, update its "short_description," and finally delete it.

Preconditions:

Endpoint URL: https://{your-servicenow-instance}/api/now/table/change_request

Assignment Requirements:

- 1. Create new change_request
- 2. Retrive the newly created change request
- 3. Modify "short_description" for the newly created change request using put / patch
- 4. Delete the newly created change request using Delete

Hints to Solve:

Use the appropriate HTTP methods such as POST, GET, PUT, PATCH, and DELETE to create, retrieve, update, and delete the change request.

Expected Outcome:

Upon completion, you should be able to:

- Understand how to do API testing using Postman