

## Ideation Phase

### Empathize & Discover

Date	20 April 2023
Team ID	NM2023TMID10894
Project Name	Assessing the safety of municipal drinking water
Maximum Marks	4 Marks

### Empathy Map Canvas:

An empathy map is a simple, easy-to-digest visual that captures knowledge about a user's behaviours and attitudes.

It is a useful tool to help teams better understand their users.

Creating an effective solution requires understanding the true problem and the person who is experiencing it. The exercise of creating the map helps participants consider things from the user's perspective along with his or her goals and challenges.

Impacted by your work. It will help you generate ideas, prioritize features, or discuss decisions.

