

Ideation Phase

Empathize & Discover

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| Project Name | Digital Asset Management on The Ethereum Blockchain |

Empathy Map Canvas:

An empathy map is a simple, easy-to-digest visual that captures knowledge about a users' behavior and attitudes.

It is a full tool to help teams better understand their users. Creating an effective solution requires understanding the true problem and the person who is experiencing it.

The exercise of creating the map helps participants consider things from the user's perspective along with his or her goals and challenges.

Example:

Empathy Map

