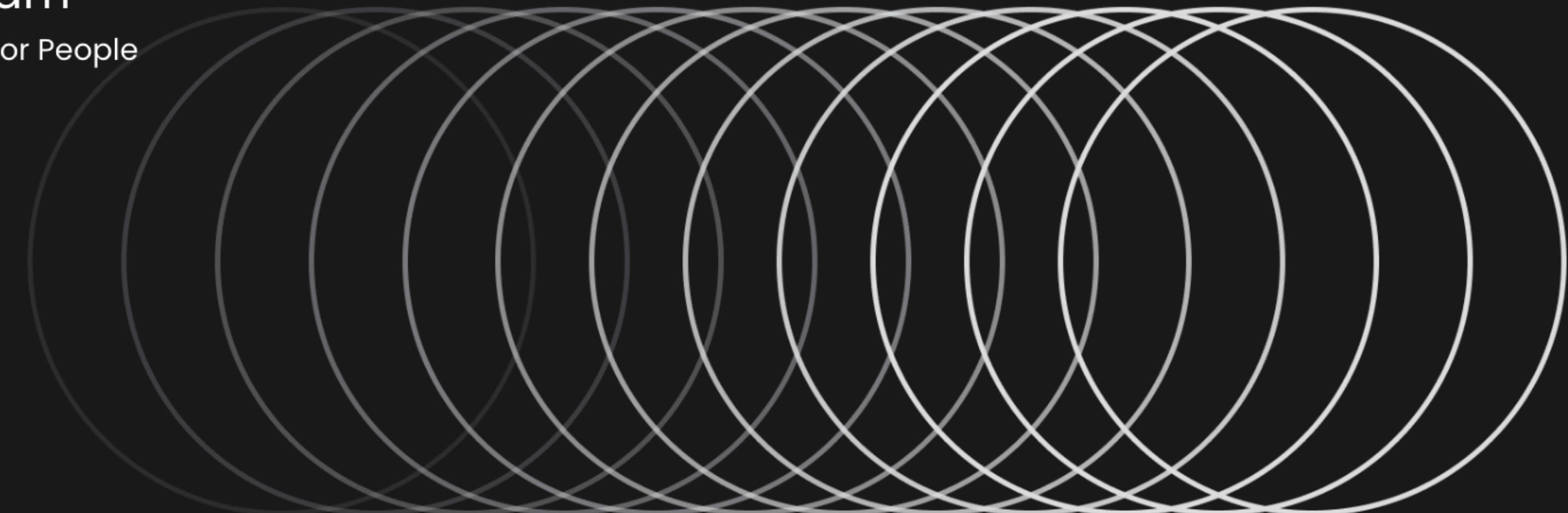


Synelime – Intelligence engineered

Products & Services for the AI-Driven Enterprise

by Synelime Team

Intelligence that Works for People

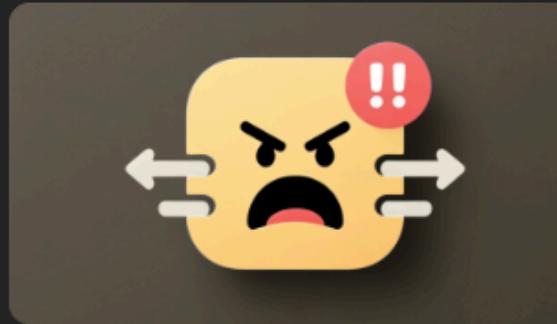


The Problem



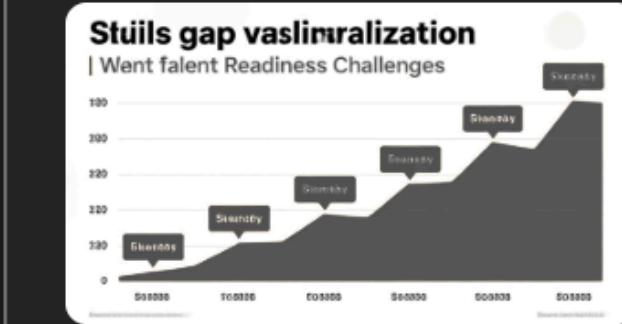
Information Overload

- Massive data volumes overwhelm decision-making
- Critical insights buried in noise
- Manual processing creates bottlenecks



Customer Frustration

- Long wait times and poor service
- Inconsistent support experiences
- Lost revenue from churn



Talent Readiness Gap

- Workforce lacks AI competencies
- Traditional training insufficient
- Hiring challenges for AI roles



AI Adoption Challenge

- Complex implementation processes
- Integration with legacy systems
- Unclear ROI and success metrics

The Synelime Solution

Unified AI Platform

A suite of AI-powered products and services that solve enterprise-scale challenges through integrated intelligence.



Products

[Vectra](#), [Sonora](#), [Mockly](#) - Ready-to-deploy AI solutions



Services

Custom AI development and enterprise integration expertise

Services Overview



AI Voice & Chat Assistants

- Conversational AI for customer support



Computer Vision Solutions

- Image recognition and analysis



RAGs & Knowledge Graphs

- Retrieval-augmented generation systems



NLP Document AI

- Intelligent document processing



Agentic Workflows

- Autonomous process automation

Services Impact

500+
Enterprise Solutions

Custom Solutions

- Tailored AI implementations for enterprise-scale challenges
- End-to-end AI system design
- Legacy system integration
- Scalable architecture planning

85%
Faster Transformation

Domain Expertise

- Deep industry knowledge across healthcare, finance, retail
- Regulatory compliance frameworks
- Industry-specific AI models
- Proven ROI methodologies

50+
Domain Integrations

Digital Acceleration

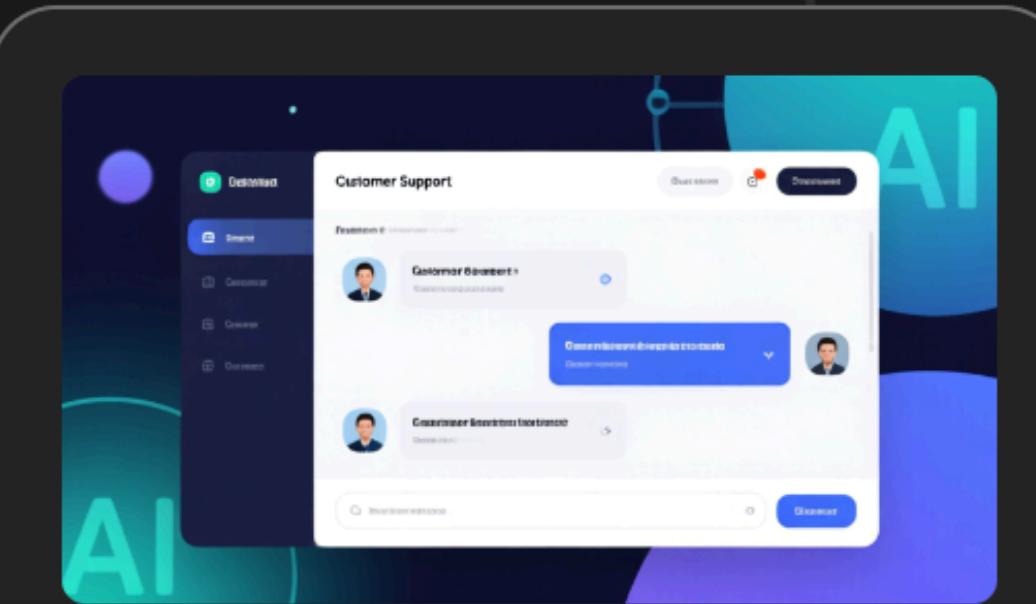
- Rapid deployment and measurable business outcomes
- 3x faster time-to-market
- 60% reduction in operational costs
- Real-time performance monitoring

Products Overview



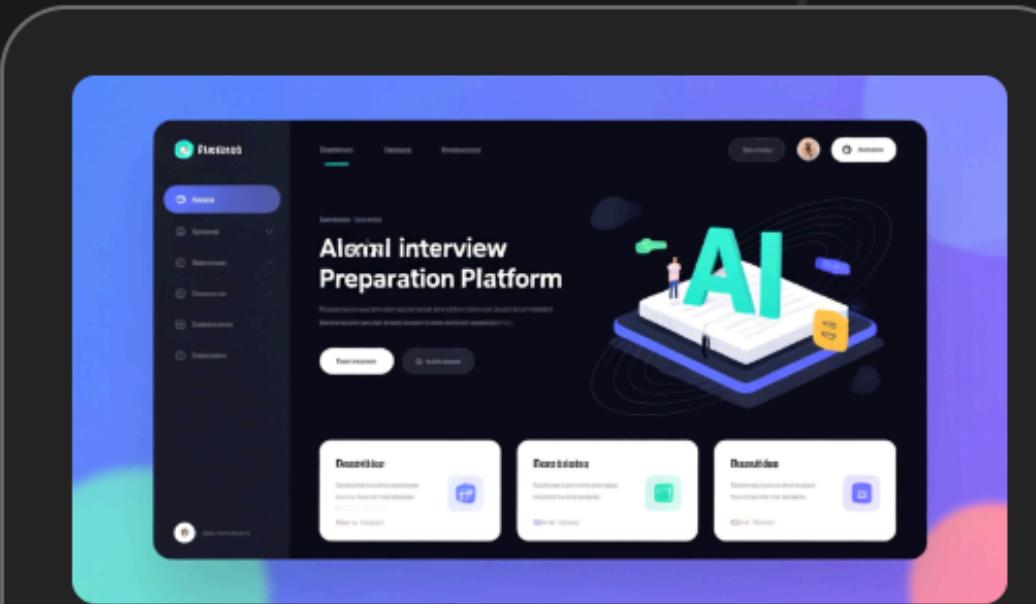
Vectra

- Find meaning in your data



Sonora

- AI-powered customer conversations



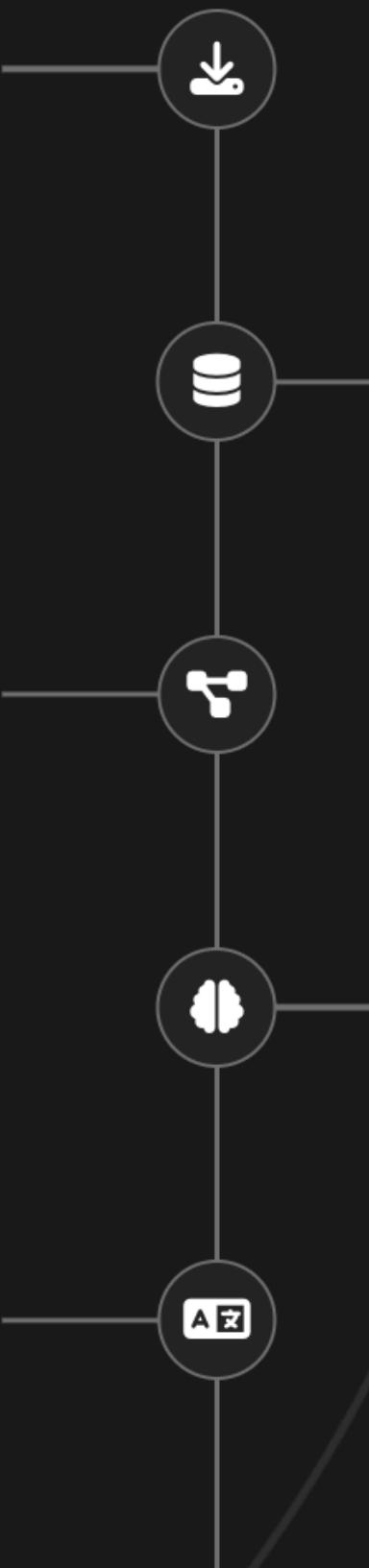
Mockly

- Prepare talent for real interviews

Vectra - Data Intelligence Platform

Data Ingestion

Seamless integration of structured and unstructured data sources



Vector Database

High-performance vector storage for semantic search capabilities

Graph Database

Relationship mapping for context-rich insights

RAG Engine

Retrieval-augmented generation for accurate responses

Natural Language Output

Human-readable insights and contextual answers

Vectra Unique Advantages

Vectra USPs

Revolutionary approach combining vector and graph databases for unprecedented data intelligence

Hybrid Architecture

- Vector DB + Graph DB hybrid
- Proprietary chunking algorithms
- Natural language queries

Dual Output System

- Raw data retrieval
- Contextual insights
- Source attribution

Sonora - AI Customer Care

Inbound AI Support

Revolutionary customer service with zero wait times and multilingual capabilities

- Zero wait time, 24/7 availability
- Multilingual support across regions
- Persistent context across interactions
- Real-time sentiment analysis
- Complete IVR replacement

Advanced Analytics

Deep insights into customer satisfaction and experience metrics

- CSAT, NPS, CES tracking
- Voice of Customer analytics
- Real-time sentiment monitoring
- Transactional trigger responses
- Predictive customer insights

Sonora - Outbound Intelligence

Outbound Survey Platform

Next-generation customer feedback system competing with Qualtrics, Medallia, and SurveySparrow

Real-Time Triggers

- Transactional + incidental triggers
- Immediate feedback collection
- Context-aware surveys

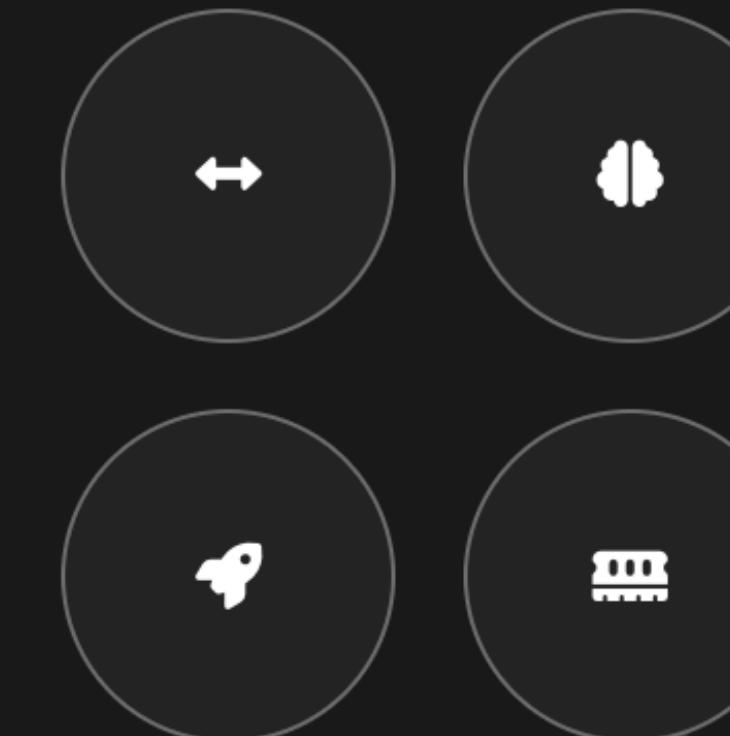
Advanced Analytics

- Sentiment + text analytics
- Voice of Customer insights
- Predictive satisfaction modeling

Sonora Unique Advantages

Dual Mode Platform

Seamlessly handles both inbound support and outbound feedback in one unified system



Unified AI Replacement

Single platform replaces IVR systems and survey tools with AI-first approach

Real-Time VoC Intelligence

Live customer sentiment analysis with immediate actionable insights

Context Persistence

Maintains conversation history across all touchpoints for personalized experiences

Mockly - AI Interview Platform

Resume Upload

AI analyzes candidate profile and experience



Adaptive Interview

Dynamic questioning based on responses



Career Guidance

Personalized job role recommendations



AI Analysis

Intelligent assessment of skills and competencies

Evaluation & Report

Comprehensive performance analysis and feedback



Mockly Unique Advantages

Mockly USPs

Revolutionary AI interview preparation with personalized career guidance

Personalized Experience

- Tailored for fresher/pro levels
- Hard + soft skills evaluation
- Personalized improvement reports

Career Intelligence

- Realistic job role suggestions
- Industry-specific preparation
- Career path optimization

Competitive Positioning

Synelime's products deliver superior AI-native solutions compared to traditional approaches

Product	Synelime	Traditional Solutions	Key Advantage
Vectra	Vector + Graph DB Hybrid	Normal DB	Context-rich retrieval
Sonora	Unified AI Platform	IVR	Real-time VoC intelligence
Mockly	AI Interview Platform	Coaching/Mock interviews	Personalized AI evaluation

"

AI adoption is accelerating - enterprises need real-time, AI-native systems now

– Market Intelligence 2024

Synelime uniquely combines products and services for complete end-to-end AI transformation, positioning enterprises at the forefront of the AI revolution

Business Model

Offering	Model	Pricing	Target Market
Vectra	SaaS / Licensing	Enterprise tiers	Large enterprises
Sonora	Pay-per-minute + Subscription	Usage-based	Customer service teams
Mockly	Freemium + Subscription	Individual/Enterprise	Job seekers & HR
Services	Project + Retainer	Custom pricing	Digital transformation

300%

Projected Growth

1000+

Enterprise Clients



Let's engineer intelligence, together

Contact us for pilots & partnerships • www.synelime.com