VINAYAK GAWADE

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- ➢ **Functional Skill**
- ➢ **BI Tool Implementation, Migration, Administration and Production Support**
- ➢ **Flexcube Corporate**
- ➢ **Technical Consultancy**
- ➢ **Incidence Management**
- ➢ **SLA Adherence**
- ➢ **Project Management**
- ➢ **Team Management and Mentoring**

Seeking for a position in a reputed organisation in the IT industry.

Possess an integrated set of competencies in handling Business Intelligence tool (i.e. SAP Business Object/IBM Cognos BI/ MicroStrategy Implementation/Support/Migration across geographies and building policies and procedures from the scratch and providing cost effective and quality solutions.

CAREER ABRIDGMENT

- ✓ A result oriented professional with **5** years of experience in project execution, process migration and management including resource administration, client interaction.
- ✓ Supported over 150 countries in globe in Customer/Regulatory Reporting for banking domain during work with Citibank.
- ✓ Expertise in Business Object Implementation, Migration, Production Support.
- ✓ Hands on experience in using Business Object BOXIR3.X/BOE4.0/BOE4.1 (Administration Tools, Client Tools, Installation of Server, Clustering, Fixpack and Service Pack Deployment and Migration), Windows2003/Windows2008/Unix, Oracle, SQL/PL-SQL, SQL Server, MySQL.
- ✓ MicroStrategy 9.4.1 Implementation and Upgrade to 10.2, 10.4, 10.7, 10.11 Production Support, Installation, Enterprise Manager Setup and Project Setup. (Developer / Command Manager / Integrity Manager / Object Manager).
- ✓ Automation of Object Migration from lower environment to higher environment using IBM Udeploy.
- ✓ Automation of Image/Plugin Deployment in an environment using IBM Udeploy.
- ✓ Runbook Automation using Service now Orchestration to migrate objects from lower environment to higher environment in BO.
- ✓ Worked on L1/L2 activities in COGNOS like COGNOS Migration, Security Setup, Report Error Resolution.
- ✓ Demonstrated skills in handling incidences throughout the project lifecycle and addressing the issues related to BO, MSTR and COGNOS.
- ✓ Efficiently investigate, diagnose, progress and resolve all incidents to the agreed target.
- ✓ Exceptionally well organized with a track record that demonstrates self-motivation, creativity and initiatives to achieve both personal and corporate goals with capabilities in working with cross cultural environment

EXPERIENCE CHRONOLOGY

- ✓ Working as BI System Engineer at L&T InfoTech since August 2014 - Till date

ACADEMIC CREDENTIALS

- ✓ Post Graduate Diploma (PGDM) in IT Project Management from Welingkar Institute of Management, Mumbai in 2019 with First Class.
- ✓ Bachelor of Science in Information Technology from Vidyanagar School of Information Technology, Mumbai in 2014 with Distinction.

- Title : Business Intelligence Middleware STE Support
- Client : Citi Bank N.A. (CEEMEA/NAM)
- BI Tools : **SAP Business Object/ IBM Cognos/ Microstrategy/ IBM Udeploy**
- OS : Unix/Linux/Windows Server
- Team Size : 11(9-Offshore, 2 Onsite)
- Period : August'14 - Till now
- Role : System Engineer
- Description:

The project was undertaken for Middleware Shared Technology Environment (STE) support for BI tools. Business Object 3.1 production Support for CEEMEA and NAM region, included server maintenance, upgrade, fix pack installation.
- ✓ Business Object 4.1 implementation and Migration from 3.1 to 4.1
- ✓ Microstrategy implementation and Migrate application team from BO to Microstrategy.
- ✓ Cognos implementation and Migrate application team from BO to Cognos.
- ✓ Task Automation to reduce manual work using Runbook Automation, Autosys, Udeploy.

- Responsibilities:

My responsibilities are to build BI servers and co-ordinate with application and client to implement their requirement. Work on level 2, level 3 issues, co-ordinate with vendors on issues and implement resolution. Work with team on regular basis to improve service quality. Identify area of automation and work to implement automation. Business Object exit plan for all application team and helping them to move to either on Microstrategy or Cognos platform.

Business Objects:

- ✓ Expert in Business Objects BOXI R3 and BI 4.0
- ✓ Experience with Installation and Upgradation of SAP BO.
- ✓ Effectively administered and supervised the Business Objects (SAP BO) environment by monitoring/granting permissions and rights to users for viewing, creating and publishing reports.
- ✓ Knowledge about Business Objects Security Model and experience with Business Objects Security Implementation (Row level, Object level,)
- ✓ Upgraded service packs in the clustered environment (DEV/UAT/PROD/COB)
- ✓ Configure the DSN for reporting databases to include SQL Server 2008/2005 and Oracle 10g/11g Databases, DB2, Sybase, Netezza.
- ✓ Create DSN's on UNIX versions using data direct drivers, Configuring SQL and Oracle on UNIX.
- ✓ Strong communication skills with an ability to grasp new things quickly and an efficient team player.
- ✓ Experience in writing system documents, technical documents, and user documentation and writing training materials helpful for end users.
- ✓ Ability to handle team while working on multiple deliverables simultaneously.
- ✓ Worked on BI 4.1 Monitoring.
- ✓ Configuring Auditing in BI 4.1
- ✓ Work with SAP support to resolve any SAP BO related tickets/issues.
- ✓ Experience in setting up SAP BO in Linux Environment.
- ✓ Monitoring Service Now queue and Handling Incidents coming to our queue.
- ✓ Worked on Alerts for Memory, CPU, Services, File system full, Dump size, User not able to login, Giving permissions requests.
- ✓ Worked on user created INC related to report error.
- ✓ Maintaining SLA and OLA. Co-ordinating with other teams for resolving issues.
- ✓ Prepared reports for management purpose.

Microstrategy:

- ✓ Worked on Microstrategy version 9.4, 10.2, 10.4 and 10.11
- ✓ Upgraded MicroStrategy from 9.4 to 10.2, 10.4, 10.11
- ✓ Worked on administrator Tools like Object Manager, Developer, License Manager, System Manager, Command Manager.
- ✓ Worked on request like project creation, duplication, security setup (ACL), Report Migration, Image/Plugin Deployment.
- ✓ Created Users and groups in MicroStrategy giving them proper privileges.
- ✓ Analysing the logs for reports error.
- ✓ I Server Installation.
- ✓ WAS and SSO Setup.
- ✓ WAR, EAR Deployment.
- ✓ Worked with vendor on L3 Issues related to Microstrategy.
- ✓ Manage, install, configure, tune and maintain MicroStrategy software releases in accordance with standard operational procedures and policies.
- ✓ Support MicroStrategy infrastructure by resolving incident tickets in a timely and efficient manner.
- ✓ Oversee MicroStrategy systems during and after major system upgrades and maintenances.
- ✓ Provide project setup and user/developer support at onshore and offshore sites.
- ✓ Maintain project schemas. Promote projects and objects through the various environments.
- ✓ Enforce the standards during MicroStrategy Object promotions.
- ✓ Monitor and tune the system to achieve optimum performance levels.
- ✓ Maintain optimal performance of the application by conducting performance. monitoring and tuning activities. Establish user security profiles and application security model.
- ✓ Understand various business requirements to prioritize the workloads according to business needs.
- ✓ Maintain inventories and documentation of the tool and associated processes as required. Define and create MicroStrategy reports and dashboards on system performance and utilization metrics for preventive monitoring and effective capacity planning.
- ✓ Investigate and advise on Performance of reports/Dashboards and work on improving the response time of reports/dashboards
- ✓ Lead offshore team, delegated work to the team and make sure that it gets completed with good quality.

IBM COGNOS:

- ✓ Worked on IBM COGNOS reporting version 10.2.1, 11.0.7, 11.0.13
- ✓ Migration of reports from lower environment to higher environment.
- ✓ Installation of Cognos product in Linux servers.
- ✓ Coordinating with other teams like DB, WAS team during installation.
- ✓ Worked with IBM vendor or report related issues.

Automation: (IBM Urban Code Deployment)

- ✓ Automated MSTR report migration using IBM Udeploy Tool.
- ✓ Automated MSTR Image/Plugin deployment using IBM Udeploy Tool.
- ✓ Automated WAS application WAR/EAR deployment using IBM Udeploy Tool.
- ✓ Automated WAS plugin deployment on HIS servers using IBM Udeploy Tool.

Rewards and Recognitions

- ✓ Appreciated by clients for working on high level issues and resolved on time.
- ✓ Appreciated by the requestors for the User Created Incidents (CITIBANK Project).
- ✓ Appreciated by Clients for successfully implementing the Automation setup in BO, MSTR and COGNOS.

Trainings and Certification

- ✓ Attended various internal/external trainings related to SAP BO, Microstrategy, IBM Cognos and IBM Udeploy.
- ✓ Completed internal certification provided by L&T on SAP BO, Microstrategy, IBM Cognos and IBM Udeploy.
- ✓ Completed ITIL Foundation certification.

PERSONAL DOSSIER

- ✓ Date of Birth   : 14th September 1993
- ✓ Languages Known   : English, Hindi, Marathi
- ✓ Present Address   : B Wing, Room No.902, Ganeshwadi Utkarsh CHS, G. D. Ambekar Road, Ram Tekdi, Parel, Mumbai – 400012.