

Mr. Santosh.A.Jomde

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CAREER OBJECTIVE:

Intend to build a career with leading organization of hi-tech environment with committed & dedicated people, which will help me to explore myself fully & to learn more.

CERTIFICATION:-

- **AWS Certified Solutions Architect –Associate**
Validation Number - HC7QGQDCGN441WSH
- **RHCSA** (Red Hat Certified System Administrator on Red Hat Enterprise Linux 7)
- **RHCE** (Red Hat Certified Engineer on Red Hat Enterprise Linux 7)
Certification ID: 190-058-180

PROFESSIONAL EXPERIENCE:-

➤ **Taxbona Infotech Pvt. Ltd. Nasik**

Designation: Technical Support Head

Duration: April 2018 to Present

Product Name: Taxbona GST

Product Description: Software based on Goods and Service Tax (GST)

Front End: .Net WPF, C#

Back End: Mssql 2008

Responsibilities:

- Resolving the issues over the Telephone, by Email and Remote Support.
- Multi-user software installation in network.
- Providing support for Windows issues.
- Demonstrate product function and features to external customers to either in personally or remotely.
- Track software issues through to resolution, within agreed time limits.
- Installation & configuring Database in MsSql server.
- Responsible for configure and test any new hardware and software.
- Visit to client sites to help with installation, deployment, and troubleshooting.
- Responsible software testing and the data in the software is accurate.
- Taking training sessions of new employees.
- Perform operating systems updates & patches.
- Installation of small scale unmanaged switches and LAN setup.

➤ **Sonal Infosystems Pvt. Ltd. Nasik**

Designation: Technical Support Head

Duration: Sept 2006 to March 2018

Product Name: MVAT Computation

Product Description: Software based on Value added tax (VAT-Sales Tax)

Front End: VB 6.0, VB.Net

Back End: Mssql 97,2005, 2008

Responsibilities:

- Monitor and respond to customer issues via Phone, Remote , Email, or chat
- Maintain a high level of customer satisfaction through professional communication and consistent and timely follow up.
- Software Demonstrations to clients.
- Software Training to staff.
- Database Backup, Restore, Database Repair.
- Multi-user Software Installation in Network.
- Demonstrate product function and features to external customers to either in personally or remotely.
- Installing and configuration Local and Lan printers.
- Follow up with our clients to insure the software is built as per there requirements.
- Configure and troubleshooting Software and Hardware issues.
- Repairing and maintaining TCP/ IP networking and hardware as per software.

EDUCATION:-

- **Diploma in Computer Technology** from Govt. Poly. Nashik, Samangaon road.
- **S.S.C. (Xth STD)** from Nashik divisional board.

PROFESSIONAL TRAINING:-

- Trained on **AWS Certified Solutions Architect –Associate** from **Skynet Linux Solution & Training Center**, Nashik.
- Trained on **RHCSA and RHCE** from **Skynet Linux Solution & Training Center**, Nashik.
- **Hardware and Networking** course under EDP in Government polytechnic Nashik.
- **Diploma in Hardware and Networking** completed in Silicon Valley Nashik.

TECHNICAL SKILLS:-

LINUX OPERATING SYSTEM:

- Installation of operating systems like Linux (RHEL 7)
- Managing groups and user accounts assigned permission to users.

- Installation and configuring the DHCP servers and assigning IP addresses to client hosts.
- Integrating to Linux domain and Windows clients using Samba server
- NFS Server configuration and client configuration for file sharing.
- Configuring SSH Server (Secure Shell) to access remote Linux Servers
- Package Management using RPM and YUM, Disk Management: Partitioning tools like fdisk, cfdisk etc.
- Configuration of LVM and managing the volumes.
- Configuration of Swap.
- Executing file system management, ACL and backup tools.
- Configuring crontab and scheduling the jobs.

Server Os: - windows-2000/2003/2008R2 server / Linux 7.

Desktop Os: - Windows-95/98/2000/xp, windows vista, Windows 7, 8 & 10.

Networking: - TCP/IP, Dial up links, LAN/WAN, DNS, VPN and PROXY, Thin client and Domain system.

Hardware:- Configuring OS,Printer,File servers, Installed software and patches.

Database:- Msde,MsSql Server 97 , 2000 ,2005 , 2008.

KEY SKILL:-

- Excellent customer facing skills.
- A positive attitude towards customer service and good communication skill.
- Commercial technical support experience of servers and network infrastructure.
- Install, configure and maintain software applications, operating systems, administration and network Monitoring.
- Working with online tools like Team Viewer, Any Desk, Ammy Admin, Show My PC.

PERSONAL DETAILS:-

Name	: Santosh Asaram Jomde
Date of Birth	: 1 June 1986
Marital Status	: Married
Language Known	: English, Marathi, Hindi
Nationality	: Indian
Address	: Venecia F202, Palava city, near xepeia mall, Kalyan, Mumbai -421204.

DECLARATION:-

I hereby declare that the information furnished above is true to the best of my knowledge.

Yours Sincerely

Santosh .A.Jomde