

HOW NEW TECHNOLOGIES WILL DRIVE GLOBAL BANKING?

The exciting thing about banking is that it's always changing. More and more banking executives believe new technologies will drive global banking.

2/3

2/3

of bankers say new technologies will continue to drive global banking in the next 5 years. That's an increase of 57% compared to 2019.

77%

of bankers surveyed during covid-19 say AI will separate winners from losers

77%

84%

84%

believe that DevOps and modern cloud platforms will drive core banking transformation

45%

are set on creating digital ecosystems to enhance customer experience and revenue streams.

45%

The primary focus of banks' technology investment is on cybersecurity (35%), followed by developing AI platforms such as digital advisors and voice assisted engagement channels (33%), and cloud-based technologies (27%).