

SHASHIKANT NIKAM

Dombivli, Thane, MH, INDIA 421201

+91 88795 95593

shnikam2016@gmail.com

Decisive, result oriented and self-motivated Senior Consultant\Project Coordinator with **12+ years** of strong experience in gathering business requirements, developing software solutions, identifying problems and proposing solutions and project management. Extensive experience in environments requiring **direct customer interaction** during specifications, development and project implementation phases to ensure maximum customer satisfaction and business revenue. Experience in **managing resources** that are geographically distributed and culturally diverse with **outstanding communication skills**. Proven expertise in variety of frameworks, architectures, object oriented programming including Microsoft DotNet Technologies including ASP.Net & SQL Server, Web Services & WCF, MVC, UML diagrams, MS Projects suite, Microsoft SharePoint, WCF, JIRA, OutSystems IDE.

✓ **Approved I-140 with Priority Date as June-2015**

✓ **Currently serving Notice Period**

PROJECT MANAGEMENT EXPERTISE

- Risk Management, Cost Control, Forward Planning, **Agile Methodology, SCRUM**
- Strategic planning, Scope Control, Milestone Management
- Executed projects with life cycle phases Initiating, Planning, Executing, Monitoring & Controlling, Closing
- **Negotiating Contracts, Conflict Resolution**, Budgeting, Vendor management
- Experience in Microsoft Project & Portfolio Management Software
- Worked with **JIRA** – Project Management & Issue Tracking Software
- Standard Capgemini proprietary templates for **Project Life Cycle tracking**
- **Conducted interviews** for identifying resources
- **Managed project teams** with 15+ team members
- Executed multiple **projects in parallel** including 10+ projects with complete project life cycle

PROFESSIONAL EXPERIENCE

CAPGEMINI TECHNOLOGY SERVICES INDIA LTD. (DELIVERY CENTER), NAVI MUMBAI, INDIA
Senior Consultant/Project Coordinator, December 2017 – Till Date

- Organize and facilitate all relevant project meetings with onsite stakeholders
- Prepare project documents including requirements, estimation, defect lists, test cases, budgeting
- Identify key project risks and managed them to resolution or escalating them accordingly
- Assign daily tasks and mentoring to onsite and offshore team members
- Pro-actively manage project risks and issues and minimize their impact on the project
- Work on development, maintenance and enhancement of new policy business enrollment ezApp application
- Manage 20+ web and windows applications including VCall, Provider Portal, Agent portal, New Business Upload, IMO web services, Provider Portal, Customer Dashboard, Edge Server projects, myUSHG portal, ID Cards, Paperless fulfillment project
- Work on web site source code development, maintenance and deployment
- Directly report to CTO and Senior VP of the IT department at client site

CAPGEMINI AMERICAS INC, FORT WORTH, TX, USA
Senior Consultant/Project Lead, December 2010 – December 2017

- Organized and facilitated all relevant project meetings with onsite stakeholders
- Prepared project documents including requirements, estimation, defect lists, test cases, budgeting
- Created project plan and identified resources by conducting interviews
- Actively involved in Vendor selection meetings for Client
- Identified key project risks, whether stated or not, and managed them to resolution or escalating them accordingly
- Assigned daily tasks and mentoring to onsite and offshore team members
- Pro-actively managed project risks and issues and minimize their impact on the project
- Worked on development, maintenance and enhancement of new business enrollment ezApp application
- Managed 20+ web and windows applications including VCall, Provider Portal, Agent portal, New Business Upload, IMO web services, Provider Portal, Customer Dashboard, Edge Server projects, myUSHG portal
- Worked on web site source code development, maintenance and deployment
- Directly reported to CTO and Senior VP of the IT department at client site

PATNI COMPUTER SYSTEMS LTD, MUMBAI, INDIA
Senior Software Engineer, November 2008 – December 2010

- Worked on web and windows applications like Verification Call application, Agent Data Import
- Worked with US based client and PATNI Onsite team to analyze and design the enhancements and new developments for ASP.NET applications and deliver the analysis document to US client for their approval.
- Coding, unit testing and integration testing (if required) for enhancements and new developments. Deliver the tested source code to onsite.
- Provide other maintenance support activities such as bug fixes and customizations to the existing .NET applications
- Analyze requirements and its impact on current functionality
- Convert functional requirements to technical requirements
- Manage all relevant project meetings with stakeholders
- Prepared project documents including requirements, estimation, defect lists, test cases
- Created project plan and identified resources
- Worked on web site source code development, maintenance and deployment

ANNET TECHNOLOGIES, MAHALAXMI, MUMBAI, INDIA
Senior Team Member, December 2006 – November 2008

- Worked on Microsoft SharePoint applications like Planet Granite – GLU (Granite Leadership University), Home & HR Portals
- Worked on DotNetNuke 3.0 portals like Prospect Digital (Rubicon Ventures), BuildYourMarket.com
- Organized and facilitated all relevant project meetings with team members and clients
- Prepared project documents including requirements, estimation, defect lists, test cases
- Created project plan and identified resources
- Worked on web site source code development, maintenance and deployment
- Assigned daily tasks and mentoring to team members and kept track of the task progress
- Unit Testing to review the individual application component/module
- Component integration testing with overall project performance and execution
- Review and testing of deliverables

SOFTWARE WORKSHOP.NET, MASJID, MUMBAI, INDIA

Software Developer, March 2006 – December 2006

- Worked on windows and web portals like Complaint Management System (CMS), LogiTrack for LPG gas distribution, HPDSync website
- Analyzed functional and technical impact of the enhancements
- Attended all relevant project meetings
- Project development, analysis, coding, review and testing of deliverables
- Performed source code deployment

NDS INFOSERV, ANDHERI, MUMBAI, INDIA

EDP Engineer, August 2004 – January 2006

- Worked on the windows software to collect data and apply filters based on user experience
- Performed electronic data processing and QA testing
- Attend all relevant team meetings and train new team members

TECHNICAL KNOWLEDGE

- | | |
|-------------------------------|--|
| • ASP.Net using C# and VB.Net | • SQL Server 2008/2012/2016 |
| • WCF, MVC, AJAX | • Microsoft Sharepoint Services 2007 |
| • JavaScript, jQuery | • Visual Studio IDE, Crystal Report 9, Oracle Server |
| • HTML5 & CSS 3.0 | • Telerik & Infragistics Controls, DotNetNuke 3.0 |
| • Web Services WSDL 2.0 | • OutSystems Platform |
| • XML, XAML | • AS/400 & DB2 |

CERTIFICATIONS & AWARDS

- Value innovation award for improved new business enrollment process
- Certified Associate OutSystems Developer
- PMP Certification – Preparing for the exam
- SCRUM Certification – Preparing for the exam

EDUCATION

- B.E. – Electronics Engineering – Aug-2004 – First Class