Resume

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Objective: To develop myself to provide the best solution having most active part in Software Testing and achieve success in IT world with job satisfaction through my sincerity, hard work dedication and positive attitude to utilize the latest technology at the best of it towards the goal of the organization and to enhance my skills.

Summary

- Expertise in Project Lift Cycle, Planning, Controlling and Closing projects
- Strong Investigation, Problem solving, Decision making skills with pragmatic approach
- Experience with Semi Integrated Payment Gateways, Web application testing, desktop application testing, security testing
- Knowledge of OWASP's vulnerabilities.
- Expertise in writing STP, test cases, test scenarios, reviews, defects reporting etc.
- Ability to lead the team and work independently

Technical Summary

POS terminals	Fujitsu, Toshiba
Pin pads	VeriFone MX 915, MX 925, Ingenico IPP350
Automation Tools	Selenium (web driver), Load runner, QTP, AutoIT
Bug reporting tools	JIRA, On-time, QC, defect tracking tools developed and hosted at client end
Security test tools	Hailstorm, Paros, Fiddler, Tamper data, SQL Inject me etc.
Language	C, C++, VB 6.0, SQL
Operating systems	Windows 7 (32 Bit, 64 Bit) Windows XP, Vista, Win 9X
Other tools used	Quality Center, Putty, Squid Proxy, Wire shark, WinSCP etc.

Testing Methodologies	Functional, Performance, Persistence, regression, Integration, System etc.
Methodologies	Agile (Scrum), SDLC

Professional Experience

Aurus Tech PVT, LTD. Pune   **Sept 2017 – Till Date**

1. Enterprise payment applications for pin pad – Retail and Grocery industry

Client Name	Confidential
Description	Client is one of the biggest whole seller in US, UK and Iceland. They have multiple outlets across the country. They want to replace their existing pin pad application with Aurus enterprise application. Aurus enterprise application supports multiple tenders having flexibility with different cards and processors. This application is customized which we can configure as per customer requirements and based on country laws. Main challenge with this client was to identify and finalize requirements, fit those requirements in existing enterprise application. Setup end to end communication environments between Aurus, host, processor. Certifications with different processors.
Environment	POS application: JAVA
POS system	Toshiba
Pin pad	MX 915, MX 925, Ingenico 350
Tender Types	Credit, Debit, EBT, WIC, GIFT, FSA, Check, Prepaid card
Transactions	Sale, Activation, Reload, Refund, Void, Store and Forward, Balance Inquiry, Signature Capture over certain limit
Team Size	6
Duration	Ongoing
Role	

1. Working as Integration Manager
2. After pre-sales activities provide demo of existing application to client

3. Understand client business requirements and proposal
4. Find out GAP's between existing enterprise application and client business requirements
5. Propose application solution for client business requirements
6. Schedule and conduct different meetings with client teams to finalize the requirements
7. Provide client business requirements to product teams
8. Calculate efforts required for new requirements and prepare estimations and SOW's
9. Create project plan for delivery timeliness
10. Conduct brain storming sessions with different teams for client business requirements and change requests
11. Create and provide different project artifacts documents to client like functional specification documents, tender matrix, network diagrams etc.
12. Co-ordinate with different client teams (like BA, Network, developer, QA etc.) and internal product groups to make sure project activities should move smoothly as per project plan
13. Identify the risks (if any) during project execution cycle, highlight identified risks to client and propose risk mitigation plan
14. Validate / verify product quality and make sure product deliverable should meet client business requirements and expectations.
15. Measure application performance and provide inputs for improvements if needed
16. Prepare rollout plan for product deployment or go-live
17. Provide knowledge transfer to support team for new deployment items
18. Provide product support during deployment and post deployments
19. Monitor application performance, transactions, settlements post deployment
20. Provide timely different reports to clients like weekly status reports, upgrade, diligence, settlement etc.
21. Handover project to support team
22. Team mentoring and management
23. Resolve technical issues if any
24. Help product group to develop new feature development by providing different business scenarios
25. Work for certification with processor

2. **Enterprise Payment Applications for pin pad – Retail industry**

Client Name	Confidential
Description	Enterprise payment applications for retail industry. The client is one of the big name in retail industry. They already have Aurus application deployed in store. Client was having different change requests and new requirements in existing application to support different cards and tenders types
Environment	POS Platform: .NET
POS system	Fujitsu
Pin pad	MX 915, MX 925
Tender Types	Credit, Debit, GIFT, Prepaid card
Team Size	6
Duration	6 months

Role

1. Worked as team lead for this project
2. Interaction with different clients stake holders for understanding new change requests and new requirements
3. New product requirements analysis and finalize the requirements with client
4. Based on new requirements prepare project plans, effort estimates, SOW' etc.
5. Prepare functional specification document and have walkthrough with client and get an approval on FSD's
6. Create and allocate tasks in JIRA
7. Worked with product group to accommodate new change requests in exiting application
8. Verify or confirm product quality as per new requirements and client's expectations
9. Verify application performance and provide inputs to improve if needed
10. Onsite and offshore team management
11. Interact / work with different teams to keep ongoing deliverables on track
12. Interaction with different clients stake holders for deployment plan and hiccups in deliverables if any
13. Prepared application deployment / roll out plan
14. Supported product support for application rollout

15. Provided different reports to client on timely basis like weekly status reports, settlement reports, deployment details etc.
16. Provided knowledge transfer to support group for new change requests and requirements
17. Handed over project to support team

Cybage Software PVT, LTD. Pune   **Sept 2009 – Sep 2017**

1. **Online web content management (LiveUpdate Administrator)**

   Client Name   Symantec

   Description   LiveUpdate administrator is enterprise web application / tool through which user or clients can download different updates from internal / external servers and push these updates across several locations.
   The architecture of this application was client server architecture.

   Environment   Platform   : JAVA
                     Database   : PostgreSQL

   Team Size   4

   Duration   4 years

   Role

   1. Worked as Sr. QA analyst
   2. New requirements gathering, understanding and analysis
   3. Based on finalized requirements preparing Software Test Plan (STP)
   4. Prepare test schedule and test matrix
   5. Based on new requirements write test cases, test scenarios
   6. Test cases review (peer review, client review)
   7. Verify / validate all requirements should be covered in test case suite
   8. Create and maintain test environment setup which will cover new requirements platform
   9. Define different test cycles and execute them as per project phases
   10. Allocate / assign tasks to QA team members
   11. Track all tasks and delivery timelines
   12. Test cases execution
   13. Defect reporting and verification
   14. Prepared Test Summary Report (TSR)

15. Performed internal security testing for the application which includes verification of different vulnerabilities using different tools and manually exploited the vulnerabilities.
16. Performance and persistence testing of the application. Compared existing performance and persistence data with earlier deliverables.
17. Provided different artifacts to client on timely manner
18. Client communication
19. Quality Lead (QL) activities
20. Test cases automation using Selenium

2. Symantec - End Point Protection Manager

Client Name   Symantec

Description   This enterprise applications is used to manage deployment of different Symantec products (SEP – Antivirus) at different locations

Environment   Java

Team Size   12

Duration   3 years

Role

1. Worked Sr. QA analyst in the client team
2. Primary roles and responsibilities were to understand new product requirement, analyze them
3. Create different test scenarios based on new product requirements, test cases writing in internal test case management tool
4. Test environment setup
5. Test cases execution
6. Defect reporting and verification
7. Preparing Test Summary Report (TSR)
8. Client communication
9. Quality Lead (QL) activities
10. Test cases automation using Selenium

1. **Credit Card , gift card applications for different pin pads**

   Description   Worked on multiple card processing applications which was providing a simple user interface on different pin pads. Applications those provides dynamic menu functionalities, which show menu option according to the user needs. The application supports all major cards processing. These applications are beneficial for different industries like hospitality, Retail, Restaurants etc.

   Environment   Tools   : Visual C++
                     System   : Verix, Ingenico, NuritCC.
                     Language   : C, C++

   Pin pads   VeriFone 3750, VX510, Ingenico, Lipman, Hypercomm

   Role

      1. Worked as developer for building application on VeriFone Ingenico, Lipman devices,
      2. Worked as tester for testing application created for Hypercomm terminals
      3. Onsite QA Engineer for different projects deployment and onsite project module testing
      4. Apart from this worked as PHP developer for OS-Commerce website for few months

Educational Qualification

MSC Computer Science
BCS Computer Science

Personal Information

Name	Prashant Jagannath Dandge
Address	'Usha Niwas', Plot No. 487, Sector No. 27/A, Pradhikaran, Nigdi, Pune 411044.
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Birth Date	7th July 1981.
Languages	English, Hindi, Marathi.