

RESUME

Mohammed Ghalib Shaikh

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PROFILE SUMMARY

System Engineer working on service based company Tata Consultancy Services, Providing Testing and Technical support to one of the leading Bank IT sectors. Vast knowledge of Payment Engine and Transaction processing with strong analytical communication and organizational abilities. Adept at working independently or as part of a professional IT team.

PROFESSIONAL EXPERIENCE

System Engineer at Tata Consultancy Services (April 2016 Till Date)

Client :- Axis Bank.

Key Result Area:

- Create management reports and make recommendation with regards to problem Identification and resolution
- Analyze application data to assess performance and uncover problems
- Work in team environment to complete all support activities according to schedule
- Coordinated resolutions within the team, or to the clients and project managers
- Work collaboratively with peer development groups to ensure the QA to target delivery
- Complete root cause analysis of defects
- Monitor transaction processing related to NEFT, RTGS activities
- Liquidity Concept in RTGS payments
- Handled crucial issues to avoid lapse in production environment
- Worked on ECS Debit and Credit modes of payment and on SISO and IMPS activities
- Aware of VACP and Type C Payment mode, it's functioning in online and offline mode, Branch Channel and associate processing in SDMC and MDMC mode, Corporate Channel and associate processing, BBPS and EBPP payment processing
- Beneficiary master Creation and Payments
- Thorough knowledge of NACH mandate registration, FCRA Processing, Nepal Bhutan Processing, National Pension Scheme (NPS) Processing, SI- Service Integration
- Developed queries for consistent monitoring using SQL Developer
- Worked on Reverse feed Generation, monitoring and dispatching
- Use of TCS Banacs Application, Generation of Production Health Checkup
- Payment Reconciliation
- Troubleshoot and resolve application issues aroused from end users and clients
- Processed large transaction data on daily and weekly basis
- Resolved tickets on time and Participated in daily status meetings

TECHNICAL SKILLS

- SQL & PL/SQL Understanding
- Python
- Dashboard /Action /Charts /References /Rank in Tableau
- Knowledge of SAP ABAP and SAP BI Programming
- Root Cause Analysis
- UAT Testing
- Software release management
- Data Migration
- Performed Archival Activity
- Ability to write efficient complex SQL queries
- Demonstrates good knowledge of banking payment gateway and transaction processing

TOOLS USED

- Oracle SQL Developer
- Eclipse
- Soap UI
- WinSCP
- TCS BaNCS
- Pycharm
- IDLE(Python)
- Tableau

EDUCATION

- B.E (Electronics & Telecommunication) from University of Mumbai in 2015 with 67.87%
- Diploma (Electronics & Telecommunication) from MSBTE in 2012 with 80.97%
- SSC from Maharashtra State Board in 2009 with 77.84%

PERSONAL DETAILS

- Date of Birth: 31/05/1993
- Gender: Male
- Nationality: Indian
- Permanent Address: B/42, 4th Floor Gulshan Manzil, Rashid Compound, Kausa Mumbra, Thane-400612, Maharashtra - India
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