**Maroti Vishnu Pawar**

**Email Id: [marotivpawar@gmail.com](mailto:marotivpawar@gmail.com)**

**Phone No – 9673459723 \8169834998**

###### Objective

Seeking a position to utilize my skills and abilities in the Information Technology Industry that offers professional growth while being resourceful, innovative and flexible.

## Educational Qualification

* Master of Computer Application from Thakur institute of Management Studies Career Development & Research(TIMSCDR), Kandivali , University of Mumbai in 2016 with 6.70(CGPA).(63.08%)
* Bachelor of Science in Computer Science from Yeshwant College of Information Technology, Parbhani, Nanded (SRTMU) University in 2013 with 67.37%.
* HSC from K.K.M. Mahavidyalaya, Manwath in 2010 with 53.33%.
* SSC from V.H. Karanji , Parbhani in 2008 with 79.84%.

###### Software Proficiency

* Operating Systems : UNIX, Windows.
* Tools : BMC Remedy, Putty, WinScp ,Oracle PLSQL ,UNIX.
* Monitoring Tool : Fog light, Xymon server.

* Languages : HTML, CSS, BOOTSTRAP, C, C++,Oracle PLSQL ,UNIX,
* Website Designing Tool: Sublime Text, Photoshop.

###### About work Experience

**1.** Work Experience: Working with TCS(Tata Consultancy Services) on Payroll of Future Focus InfoTech Pvt. Ltd, New Delhi as Application Support Engineer.(Since 4th June 2018 to Till Date.)

Client: NCDEX(National Commodity & Derivatives Exchange Limited).

Designation: Application Support Engineer.

Department: NCFE (NCDEX Clearing Front End).

Responsibilities:

The following are the applications I am involved and the roles I perform on daily basis:

* About Team Track Application-Raise & Resolving User’s incident Tickets on daily basis. It includes SR(Service Request),DR(Data Request),CR(Change Request),IR(Incident Report ),FTR.
* Resolving tickets within SLA and Deploy SRN against FTR,SCCR and CR.
* Creation of Queries to fetch user required data.(CTCL, Active, Inactive, Suspended users, UCC details. )
* Monitoring production servers.(Ncfe, Extranet Member, Member Common, Polling, Communication Gateway, Ntick).
* Performing Daily EOD,BOD and Intraday Checklist on daily basis.
* Add Holiday activity on every Months end.(Settlements & Trading Holiday)
* Managing Profile and Security Profile passwords for users of NCFE, Extranet and Common & Polling.
* Managing All Mocks On DR (Disaster Recovery) servers, PROD Servers and actively Participate in all departments Mocks.
* Generating reports required by users.
* Restarting all the server & performing Cold Backup activity from End to End basis after every Months Backup activity on DB and All Servers.
* Creating various reports like Margin Penalty report, monthly status report required by higher management.
* Monitoring & controlling the File system performance issues.
* In Ncfe NCFE is user facing application,we have to resolve the issue faced by User(members).
* Monitoring Servers on their CPU, connection, disk, memory usage and rectifying the problem accordingly.
* To optimize system operations on a Working days. As required, escalated issues to Dev Team and corporate IT personnel.

**2**. Work Experience: Working with TCS(Tata Consultancy Services, Hiranandani) on Payroll of Orient Technologies Ltd, Mumbai as IT Application support Engineer.(Since 2nd May 2017 to 31st March 2018.)

Client: Liquid Telecom (South Africa).

Designation: Software Engineer.

Department: EBU (Enterprise Business Unit.-Telecom Domain).

Responsibilities:

The following are the applications I am involved and the roles I perform on daily basis:

* About Remedy Application-Assigning & Resolving User’s incident Tickets on daily basis.
* Creation of Queries to fetch user required data.
* Monitoring production servers.
* Resolving tickets within SLA.
* Generating reports required by users.
* Restarting all the server & performing Sanity from End to End basis after every deployment.
* Creating various reports like TAT report, monthly status report required by higher management.
* Monitoring & controlling the File system performance issues.
* Monitoring Site Status Report & Log a Fault for failed Site ID.
* Managing disk space, user profile creation and user rights management as per the local security policy.
* Monitoring Servers on their CPU, connection, disk, memory usage and rectifying the problem accordingly.
* Daily & Monthly CDR’s Uploading on Servers
* Delete and Duplication of Enterprise Accounts & Fetching Test Bills & Production Bills.
* Creating reports off all offshore and onsite servers for Daily Checks.
* Extensive experience with incident management using BMC remedy ticketing tool, Incident management, Change Management.
* To optimize system operations on a 24/7 basis. As required, escalated issues to Level II with corporate IT personnel.

**3.** Work Experience: Having 6 months of Internship in Web Designing & Development in MindTech iSolution (Powai), Mumbai.

## Personal Profile

Address : F/201, Sandip Appartment CHS,Haji Malang Road, Colony,Mandawali,

Near Chetana School, Kalyan East-421306

Contact No. : 9673459723

## E-mail : [marotivpawar@gmail.com](mailto:marotivpawar@gmail.com)

## Date of Birth : 13th May 1992

## Nationality : Indian.

Language Proficiency : Marathi, English and Hindi.

Interests : Making Friends, Playing outdoor games,

Browsing on net.

* Declaration:

I hereby declare that all the information furnished above is factual, complete and

Accurate to the best of my awareness and knowledge.

Place: Kalyan East– Mumbai

Date -: (Maroti V Pawar)