**SACHIN GARJE**

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**Professional Summary:**

* Experienced IT professional with bachelor’s degree in Information Technology. Worked

with Reliance Communications (May,2014-Dec,2017) in business of Telecom Prepaid & Post Paid, DTH Home Dunning, Wireline Enter-prise, Credit Monitoring and Dunning on IT- BSS Telecom and with Jocata Financial Advisory and Technology with Client Axis Bank (Aug-2018-Till Date) in AML(Anti Money Laundering).

* 4.5+ Year of experience in Billing Operations application Development, Support and Maintenance using PL/SQL (Oracle Database) and UNIX/LINUX.
* Strong knowledge of oracle SQL, PL/SQL (Writing Procedures, Functions, Triggers, Views, Cursors), UNIX commands and Single View(7.0), Basics of Shell Scripting.
* Knowledge of Application Servers like Apache Tomcat, WebSphere etc.
* Having good Knowledge of web technologies like HTML, XML.
* Performing root cause analysis and resolution activities within given SLA and also performing configuration changes.
* Hands-on handling of incidents and changes as per business requirements.

**Certifications:**

* Completed SQL Certification of Oracle.
* Core and Advance Java certification from seed InfoTech pvt. Ltd.

**Skills Set:**

* **Databases :** Oracle 11g, MySQL 2005, 2008.
* **Languages/Scripts :** PL/SQL, SQL, UNIX, LINUX, Basics of Shell Scripting.
* **OS :** Win 95/98, Win 2003 Professional/Server, XP, Win7, Solaris 2.10.
* **Tools :** TOAD 10.1.1.8, BMC remedy (5.0.1), SSH Client, Putty, IBM Web sphere.
* **Domain Knowledge :** AML(Anti Money Laundering), CRM, Provisioning, Mediation (Intec Intermediate), Rating, Post-paid, Dunning.

**Educational Qualification:**

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| --- | --- | --- | --- |
| B.E (Information Technology) | Mumbai University | 2013 | 1st Division |
| H.S.C | J.N.V Beed(CBSE Board) | 2007 | Distinction |
| S.S.C | J.N.V Beed(CBSE Board) | 2005 | Distinction |

**Achievements:**

* Peer Award, RTS (Telecom Billing) Winner for appreciating Employee for 2015-2016.
* Event handler of Terna college technical festival Avalon 2012-13.

**Projects Details :**

**Jocata Financial Advisory And Technology [ Client – Axis Bank ]**

**AML [ Anti Money Laundering ] (Aug,2018-Till Date)**  **:**

**Technology**: PL SQL, Oracle, Linux, SQL, Java, Talend ETL Tool

**Applications**: SQL Developer, Microsoft Tools, SSH Client , Apache Tomcat.

**Description:**

* Created Tables, Constraints, Index.
* Developed Complex database objects like Procedure , Functions, Cursor and Triggers using SQL and PLSQL.
* Grant the permissions to database object to other schemas.
* Tuning of SQL queries, which takes long time to process the request using Explain Plan, Hints to reduce the response time.
* Reviewed and corrected programs.
* Created shell scripts for invoking SQL script and schedule them using Crontab.
* Involved in ETL code using plsql in order to meet the requirements for Extract, Transformation, cleansing and Loading the data.
* Monitor the logs generated by shell script, if failure need to correct and re-run the same again.
* Assure that the data came from source should be proper to maintain the integrity of data.
* Automated daily reconciliation of received data with Base table.
* Load the data in table from flat file using SQL Loader.
* Run the rules through front end application and back end also.
* Find the error in STR generated report while doing validation and resolve it.
* Creating ETL jobs for fetching data in excel format and sending across all users.

**Reliance Tech Services (May, 2014-Dec, 2017)**

**1. Integrated Credit Control Management / System Administration**:

**Technology**: PL SQL, Oracle, UNIX, SQL, Solaris 2.0

**Applications**: Toad for Oracle, Single-view, Excel, SSH Client, BMC Remedy, IBM WebSphere.

**Description:**

* Involved in designing database structure and write business logics using well tuned SQL, PL/SQL in Oracle 10g. TOAD has been used as a database tool.
* Responsible for writing SQL queries, Procedure, Functions, and Pl/SQL Block based on requirement.
* Schedule the Jobs through Crontab.
* Managing Log files and log information.
* Proactively monitor & resolve all the P1/P2/P3 tickets in our queue.
* Responsible for Monitoring all the server process and disk space.
* Responsible for taking care of Primary On call.
* Responsible for Taking Planned release deployments.

**3. Enterprise Credit Monitoring And Dunning Executor (May, 2014-Dec, 2017):**

**Technology**: PL SQL, Oracle, UNIX, SQL, Solaris 2.0.

**Applications**: Toad for Oracle, Single-view, Excel, SSH Client, BMC Remedy, IBM WebSphere.

**Description:**

* Managing Users, groups, file systems, patches for various applications and operating systems.
* Debugging Application level traces and logs in order to streamline process flow.
* Able to run jobs, scripts, & modify shell scripts as per the demand by Application Operation team & schedule on crontab.
* Involved in writing business logic in form of stored procedures, functions and triggers as per business requirement.
* Purging of Canceled Customers from billing servers to make free space for new customers.
* Execution of Batch Jobs to bring the customers under treatment i.e. Barring of customers
* Involved in Daily and weekly reconciliation with upstream and Downstream system.
* Error analysis and re-pushing for the pending / failure tasks.
* Administration of Unix Operating System- Configure and Remote Support for servers.
* Maintaining system performance and providing updates to concerned business units.

**3. DTH Dunning [Reliance BIG TV] (May, 2014-Dec, 2017):**

**Technology**: PL SQL, Oracle, UNIX, SQL, Solaris 2.0.

**Applications:** Toad for Oracle, Single-view, Excel, SSH Client, BMC Remedy, IBM WebSphere.

**Description:**

* Involved in writing business logic in form of stored procedures, functions and packages & triggers.
* Execution of Batch Jobs to bring the customers under treatment i.e. To generate intimation SMS of their dues, to suspend customers depending on their account balance, to generate post suspension intimations, to generate waiver intimation files, to generate TV Alert files.
* Handling various change Request and maintaining Database integrity.
* Error analysis and re-pushing for the pending / failure tasks.
* Provide resolution of Trouble Ticket with in SLA.
* Co-Ordinate with development Team and Business Team for any issue, enhancement and improvement.
* Involved in Release Management Activities for the above systems.
* Analyse the change Request and finding out the dependency with related system and prepare the action plan for the related change Request.
* Execute processes to ensure the improvement in operation and provide the input for enhancement of process.
* Responsible for verification of process documents.
* Involved in Daily and weekly reconciliation with upstream and Downstream system.
* Expertise in understanding and analysis of the client requirement.