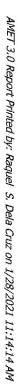




# TOURISM INFRASTRUCTURE AND ENTERPRISE ZONE AUTHORITY Performance Scorecard for 2020

### Management Information Systems Department QUARTERLY

				INTERNAL BUSINESS PROCESS	FINANCIAL	1		CUSTOMER SATISFACTION	PERSPECTIVE	
Implement an Integrated Automated Information System	Implement an Integrated AutomTION Information System	Implement an Integrated Automated Information System	Implement an Integrated Automated Information System	NESS Implement an Automated Information System					-	STRATEGIC
M09	M08	M07	M06	M05	M04	M03	M02	M01	'E MEASURE	
Redevelopment of TIEZA Website	Communication System (Deployment and Implementation of MS Office 365 to Top Management, Managers and Key Personnel)	Online Document Management System	Enterprise Resource Planning - Human Resource Information System - Phase I	Online Travel Tax Exemptions	Budget Utilization Rate	% completion on the number of IT Services Request (Application Systems Related)	% completion on the number of IT Services Request	% completion of request to update/edit web content		MEASURE
Implementation of in-house Redeveloped Website	100% completion	100% Accomplishment	100 % Implementation (Psersonnel Information Management System, Timekeeping, and Payroll)	Online Travel Tax Exemptions (Actual/Target) 100%	Measure of the extent to which the budget plus supplemental or realigned budget of the department is being used	Completeness of ∏ Services Rendered on Application System	Completeness of IT Services Rendered	% completion of request Completeness in updating to update/edit web web contents content	(Operational Definition)	NOTTGIBOSEG
100% completion and Implementation	100% completion	(Actual/Target) 100%	(Actual/Target) 100%	s (Actual/Target) 100%	(Actual funds used/DBM approved budget plus supplemental or realigned)x100%	(No. on request acted upon/Total No. on Request)x100%	(No. on the request acted upon/Total No. on Request)x100%	(No. of requests acted upon/Total No. of Request)x100%	FORMULA	
10.00	5.00	5.00	5,00	10.00	5.00	15.00	15.00	15.00	WEIGHT	
10.00 MISD, ALL Offices	5.00 MISD	5.00 Sectors and Departments	5.00 ADSD, MISD	10.00 AFS, MIS, TTAX	FSD-Budget Division	15.00 ITSR Report	15.00 ITSR Report and Service Report	ITSR Report and Memo Request	PR	DATA
MISD, All Offices	N/A	Sectors and Departments	ADSD, MISD	AFS	Budget Utilization	Sectors and Department	Sectors and Departments	Sectors and Departments	SOURCE	DATA
100.00	100.00	N/A	N/A	N/A	85.00	80.00	80.00	100.00	2019	BVCEI INE
100.00	100.00	100.00	100.00	100.00	85.00	85.00	85.00	100.00	2020	TABGET
0.00 <b>0.00</b>	0.00 <b>0.00</b>	00.0 00.0	0.00 <b>0.00</b>	0.00 <b>0.00</b>	0.00 <b>0.00</b>	100.00 <b>15.00</b>	96.63 <b>15.00</b>	100.00 <b>15.00</b>	1ST	
0.00 <b>0.00</b>	100.00 <b>5.00</b>	0.00 <b>0.00</b>	0.00 00.0	100.00 <b>10.00</b>	0.00 <b>0.00</b>	100.00 <b>15.00</b>	98,54 <b>15,00</b>	100.00 <b>15.00</b>	2ND	QUARTI
100.00 <b>10.00</b>	0.00 <b>0.00</b>	100.00 <u>5.00</u>	0.00 <b>00.0</b>	0.00 <b>0.00</b>	00.00 00.00	100.00 <b>15.00</b>	90.21 <b>15.00</b>	100.00 <b>15.00</b>	3RD	QUARTERLY TARGETS
0.00 <b>0.00</b>	0.00 <b>0.00</b>	0.00 <b>0.00</b>	100.00 <u>5.00</u>	0.00 <b>0.00</b>	99.00 <b>5.00</b>	86.76 <b>15.00</b>	95.37 <b>15.00</b>	100.00 <b>15.00</b>	_	RGETS
10.00	5,00	5.00	5.00	10.00	5,00	15.00	15,00	15.00	TOTAL	





# TOURISM INFRASTRUCTURE AND ENTERPRISE ZONE AUTHORITY

#### Performance Scorecard for 2020

### Management Information Systems Department QUARTERLY

99.90		TOTAL RATINGS	5						100.00	TOTAL WEIGHT					1
							Orders			competency enchancement needs sent to competency- based training/the total number of personnel with competency enchancement needs x 100%	competency enhancement needs	competency sent to Competency-based training			
5.00	0.00	0.00 <b>0.00</b>	0.00 <b>0.00</b>	100.00 <u>5.00</u>	85.00	85,00	Training Certificates/Office	5.00 ASDS-HRD	00'5	The total number of personnel with	Competency-based training attended by personnel with	% of Personnel with mission critical	M12		LEARNING AND GROWTH
<u>5.00</u>	100.00 <b>5.00</b>	100.00 <b>5.00</b>	100.00 <b>5.00</b>	100.00 100.00 <b>5.00</b>	100.00	N/A	ASD-GSD, Suppliers, BAC	5.00 MISD-ISPU, NCSU	5.00	100% Completion	100% configuration	Configuration and Deployment of new IT Equipment and Peripherals (Phase II)	M11		
4.90	98.00 <b>4.90</b>	0.00 <b>0.00</b>	0.00 <b>0.00</b>	0.00 <b>0.00</b>	100.00	N/A	Sectors and Departments	5.00 MISD-ISDU	5.00	100% completion	100% implementation	Implementation of In- House Systems (Revised Budget System-Phase I, Inventory System-Phase II, IPMS, AMET)	M10		INTERNAL BUSINESS PROCESS
TOTAL	4TH 7	3RD	2ND	1ST	2020		SOURCE	PROVIDER	WEIGHT	FORMULA	(Operational Definition)	NAME	MEASURE	OBJECTIVE	PERSPECTIVE
	RGETS	RLY TAI	QUARTERLY TARGETS		TARGET	RASEI TNE	DATA	DATA			DESCRIPTION	MEACHER		STRATEGIC	

Approved by:

Mark T. Lapid

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Manager

Submitted by:

Chief Operating Officer