



**TOURISM  
INFRASTRUCTURE AND  
ENTERPRISE  
ZONE  
AUTHORITY**

**MEMORANDUM**

**FOR : FRANCIS RANDY J. HORTELANO**  
**Manager – Corporate Planning Department**

**FROM : Manager, Financial Services Department**

**SUBJECT : Excess Smart Cell Phone Bills**

**Date : January 26, 2021**

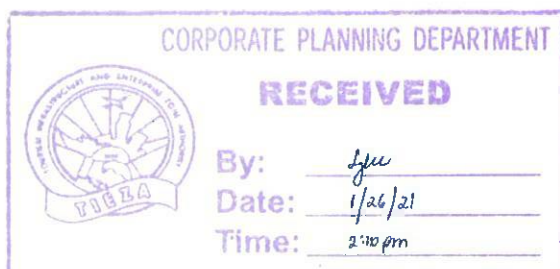
This refers to the attached Statement of Account from Smart Communications, Inc. for Cell phone No. 0998-593-1038. The statement showed that you have exceeded your authorized monthly cell phone charges limit of **₱3,000.00**. Break down as follows:

Period Covered		Current Charges	Excess
From	To		
December 01, 2020	December 31, 2020	3,404.13	404.13

In this regard, please furnish this office a copy of your **Official Receipt** as proof of payment for the excess amount within 8 working days otherwise this will be deducted from your salary.

For your appropriate action.

RODOLFO L. ANCHETA





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 smart.com.ph

9 HORTELANO

TOURISM INFRASTRUCTURE AND ENTERPRISE ZONE AUTHORITY  
 TIN 804761000000  
 6TH AND 7TH FLOORS TOWER 1 DOUBLE DRAGON MERIDIAN PLAZA  
 DIOSDADO MACAPAGAL AVENUE COR EDSA EXTENSION PASAY CITY METRO  
 MANILA 1300

FIDEL ARCEAS



30 2337

### Statement of Account

Statement Date: Dec 31, 2020  
 Billing Period Covering: Dec 01, 2020 - Dec 31, 2020  
 BIR CAS Permit No. 1008-116-00007-CAS

### ACCOUNT INFORMATION

Mobile Number : 9985931038  
 Account Number : 0740972596  
 Credit Limit : PhP 7,500.00  
 SOA Number : 0835065551

### STATEMENT SUMMARY

<b>Balance from Previous Bill</b>	
Amount Due from Previous Bill	7,362.81
<b>Remaining Balance from Previous Bill</b>	<b>7,362.81</b> <i>Please pay immediately</i>
<b>Current Bill Charges</b>	
Call Charges	967.82
Less: Free Minutes	-160.56
ENTERPRISE POSTPAID PLAN 2500 (2021/01/01 - 2021/01/31)	2,232.14
Enterprise Unlimited Free Data (2021/01/01 - 2021/01/31)	0.00
VAT @ 12%	364.73
<b>Total Current Bill Charges</b>	<b>3,404.13</b> <i>Please pay on or before Jan 23, 2021</i>

Excess: ₱ 404.13

### We have many ways to SERVE YOU!



**ENTERPRISE CUSTOMER SERVICE HOTLINE**  
 Via SMART cellphone : #888 (toll-free)  
 Via landline : (02) 8848-8889



**My Smart**  
 View and access your bills faster and easier online via  
<http://my.smart.com.ph>



**SIM CONNECT**  
 Just type SAGOT AGAD and send to 888 or access  
[wap.smart.com.ph](http://wap.smart.com.ph). SERVICE IS FREE OF CHARGE



To find a Smart Store nearest you: Text SAGOT AGAD to 888, via [wap.smart.com.ph](http://wap.smart.com.ph) or visit [www.smart.com.ph](http://www.smart.com.ph)

Please examine the charges posted in your Statement of Account. In case you have any question, please call our **ENTERPRISE CUSTOMER SERVICE HOTLINE** at (02) 8848-8889 using a landline or toll-free at #888 using your cellphone or you may also call your Collection and Revenue Officer (CRO) for assistance.

Your Statement of Account is considered correct and binding after twenty-one (21) days from Statement Date in the event that we do not receive any question regarding your bill.

### NOTICE PRIOR DISCONNECTION

You may have overlooked your due date or you may have questions regarding your billing statement. This might explain the overdue status of your account. Please contact us at (02) 88801111 using a landline phone or \*888 (toll-free) using Smart Postpaid cellphone to clarify your billing concerns. To update your account and ensure continued service, we will appreciate receipt of P7,362.81 immediately at any of our SMART Wireless Centers or authorized payment centers nationwide. The last day for paying your current charges of P3,404.13 is on 23-JAN-21. Please disregard this notice if you have settled the account in full. Thank you.

Tourism Infrastructure & Enterprise Zone Authority  
 Financial Services Department  
 Accounting Division

**PROCESSED**

By: 20721

<b>PAYMENT DUE DATE:</b>	<b>AMOUNT DUE :</b>
Please pay immediately	₱ 7,362.81
Jan 23, 2021	₱ 3,404.13
<b>TOTAL AMOUNT DUE:</b>	<b>₱ 10,766.94</b>

Please attach this billing stub when making payments.

TOURISM INFRASTRUCTURE AND ENTERPRISE ZONE AUTHORITY  
 6TH AND 7TH FLOORS TOWER 1 DOUBLE DRAGON MERIDIAN PLAZA DIOSDADO MACAPAGAL  
 AVENUE COR EDSA EXTENSION PASAY CITY METRO MANILA 1300

Please make checks payable to:  
**Smart Communications, Inc.,**  
 Indicate your Name and Account Number  
 at the back of the check.



ACCOUNT NUMBER	MOBILE NUMBER	SOA NUMBER	PAYMENT DUE DATE:	AMOUNT DUE:
0740972596	9985931038	0835065551	Please pay Immediately	₱ 7,362.81
			Jan 23, 2021	₱ 3,404.13
			<b>TOTAL AMOUNT DUE:</b>	<b>₱ 10,766.94</b>

Statement of Account  
 Statement Date: Dec 31, 2020  
 Billing Period Covering: Dec 01, 2020 - Dec 31, 2020

TOURISM INFRASTRUCTURE AND ENTERPRISE ZONE AUTHORITY  
 Account No: 0740972596  
 Mobile No: 9985931038  
 SOA No: 0835065551

**Voice Call - Smart to Smart : 9985931038**

Call Date	Call Time	From Place	Called Number	Destination	Call Duration	Amount
Dec 03, 2020	13:28:28	METROMANILA	09217316963	C SMART	00:13:00	0.00
Dec 10, 2020	20:00:45	METROMANILA	09209459980	MOBILE-SMART	00:12:00	0.00
Dec 21, 2020	13:45:09	METROMANILA	09989572547	MOBILE - SMART	00:05:00	0.00
Dec 23, 2020	12:05:25	METROMANILA	09399900508	MOBILE-SMART	00:02:00	0.00
Dec 23, 2020	12:12:30	METROMANILA	09399900508	MOBILE-SMART	00:14:00	0.00
Dec 23, 2020	19:42:35	METROMANILA	09399900508	MOBILE-SMART	00:01:00	0.00
Total						0.00

**Voice Call - Other Mobile : 9985931038**

Call Date	Call Time	From Place	Called Number	Destination	Call Duration	Amount
Nov 30, 2020	22:43:35	METROMANILA	09062169708	C GLOBE	00:30:00	133.80*
Nov 30, 2020	23:13:35	METROMANILA	09062169708	C GLOBE	00:30:00	133.80*
Nov 30, 2020	23:43:35	METROMANILA	09062169708	C GLOBE	00:30:00	133.80
Dec 01, 2020	00:13:35	METROMANILA	09062169708	C GLOBE	00:30:00	133.80
Dec 02, 2020	17:59:57	METROMANILA	09156821730	C GLOBE	00:28:00	124.88
Dec 03, 2020	20:35:48	METROMANILA	09156162693	C GLOBE	00:05:00	22.30
Dec 03, 2020	20:40:42	METROMANILA	09156162693	C GLOBE	00:05:00	22.30
Dec 16, 2020	20:07:48	METROMANILA	09974108502	MOBILE - GLOBE	00:11:00	49.06
Dec 23, 2020	20:28:20	METROMANILA	09974108502	MOBILE - GLOBE	00:05:00	22.30
Dec 27, 2020	18:20:41	METROMANILA	09062169708	C GLOBE	00:06:00	26.76
Dec 27, 2020	18:26:16	METROMANILA	09062169708	C GLOBE	00:30:00	133.80
Dec 28, 2020	15:53:23	METROMANILA	09178665910	C GLOBE	00:04:00	17.84
Dec 29, 2020	16:28:31	METROMANILA	09566704404	C GLOBE	00:01:00	4.46
Dec 29, 2020	16:29:37	METROMANILA	09566704404	C GLOBE	00:02:00	8.92
Total						967.82

**Voice Call - Within Circle : 9985931038**

Call Date	Call Time	From Place	Called Number	Destination	Call Duration	Amount
Dec 23, 2020	00:16:32	METROMANILA	09189261049	C SMART	01:00:00	0.00
Total						0.00

**SMS - Regular Others : 9985931038**

58	0.00
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**Less: Savings & Other Discounts**

OVERRIDABLE FREE MINS S20 S2L UC CONTRACT	-(9985931038)	-160.56
Total		-160.56

**Add: Monthly Plan**

ENTERPRISE POSTPAID PLAN 2500 (2021/01/01 - 2021/01/31)	-(9985931038)	2,232.14
Total		2,232.14

**Add: VAT**

VAT @ 12%	364.73
Total	364.73

**Total Current Bill Charges**

3,404.13

