

KATE PLANNING DEPARTMENT

TOURISM INFRASTRUCTURE AND ENTERPRISE ZONE AUTHORITY Office Performance Commitment and Review (OPCR)

i, JETRO NICOLAS F. LOZADA, Assistant Chief Operating Officer of the Assets Management Sector commit to deliver and agree to be rated on the local state of the following targets in accordance with the indicated measures for period January 1 - June 30, 2020 3:33 pm.

JETRO NICOLAS F. LOZADA
ACOO, Assets Management Sector

POCHOLO J.D. PARAGAS
Chief Operating Officer

Approved by:

		Rating Scale :
3 - Satisfactory	4 - Very Satisfactory	5 - Outstanding
	1 - Poor	2 - Unsatisfactory

5.000				needs sent to training			competency based training	
5.000				competency based			based enhancement needs sent to	Development Program
	5.000		5.000	100% Personnel with	AMS		100% of personnel with competency	Strategic Personnel
								SUPPORT
				upon 3rd submission				
				Manual approvved			by June 30, 2020 upon 3rd submission	
4.750	5.000		4.500	Revised Operations	OPED		3. Draft Operations Manual approved	
				upon 2nd submission			upon 3rd submission	
				approved by June 16, 2020			appraisal approved by June 30, 2020	Centric Products & Services
5,000	5.000		5,000	Recommendation	BUDD		2. Properties recommended for	SO5: Development of Customer-
						**		
							end of June 30, 2020	of TIEZA Assets
			.ŏ	of 62.49M by June 30, 2020			all revenue generating assets at the	viability and sustainability
5.000	5.000		5.000	Achieved a Net Income	OPED / BUDD		1. Achieved a Net Income of 30M for	SO 4: Achieved Financial
								STRATEGIC OBJECTIVE
A4	ᆲ	12	8	Accomplishments	Accountable	Budget		FONCTIONS
Remarks				Decada	peparentene	חוטונוכט	SUCCESS INDICATORS	
	RATING	RAT		Actual	Denortment	Allotted		STRATEGIC ORIECTIVES/



TOURISM INFRASTRUCTURE AND ENTERPRISE ZONE AUTHORITY Office Performance Commitment and Review (OPCR)

AVERAGE RATING

		RAT	RATING	
CATEGORY	QI	23	13	24
Strategic Objective SO4: Achieved Financial viability and sustainability of TIEZA assets				
1. Achieved a Net Income of P35.7M for all revenue generating assets at the end of June 30, 2020.	5.000		5.000	5.000
 TIEZA assets recommended for appraisal approved by Septemebr 30, 2019 (recommendation, Purchase Request, etc) upon 3rd submission 	5.000		5.000	5,000
3. Draft Operations Manual for two (2) entities with two (2) revisions approved BY June 30, 2020	4.500		5.000	4.750
Support Function Strategic Personnel Development Program				
100% of personnel with competency based enhancement needs sent to competency-based training	5.000		-	5.000
Total Overall Rating Final Average Rating	4.88		5.00	4.94
Adjectival Rating				

Assessed by:		Final Rating by:
ATTY. IVY V. ASETRE	ATTY. JOY M. BULAUITAN	POCHOLO J.D. PARAGAS
OIC, Corporate Planning Department	Chairperson, Performance Management Team	Chief Operating Officer

TIEZA Entities Financial Performance As of June 30, 2020 (In Thousand Pesos)

	Target			Actual		
	CY 2019 (Before Depreciation)	Revenues	Expenses	Income /(Loss) Before Depreciation	Depreciation	Net Income / (Loss) after Depn.
Operating Assets						
Balicasag Island Dive Resort	4.5	3,978.6	8,158.7	(4,180.1)	1,846.2	(6,026.4)
Banaue Hotel & Youth Hostel	12,500.0	13,456.8	14,532.3	(1,075.5)	3,482.8	(4,558.4)
Club Intramuros Golf Course	221.7	14,595.8	16,212.0	(1,616.2)	7,427.6	(9,043.8)
Gardens of Malasag	(1,500.0)	1,410.9	6,596.8	(5,185.9)	1,322.9	(6,508.8)
Zamboanga Golf Course Beach	5,622.0	5,630.6	6,854.1	(1,223.4)	940.2	(2,163.6)
Lights& Sound Museum	(4,888.1)	579.5	1,853.4	(1,273.9)	471.9	(1,745.8)
Cebu Field Office (CFO)	3,500.0	2,412.9	1,410.5	1,002.4	907.4	95.0
Total	15,460.2	42,065.3	55,617.9	(13,552.6)	16,399.1	(29,951.7)
JV / Leased Assets						
Luneta Boardwalk	24,213.3	-		-		-
Boracay Water Treatment Facility	156,225.9	76,275.8	682.4	75,593.5	57,240.4	18,353.1
ICC	5,833.5	446.7		446.7	245.7	201.0
Total	186,272.7	76,722.5	682.4	76,040.2	57,486.1	18,554.1
Grand Total	201,732.9	118,787.8	56,300.3	62,487.5	73,885.1	(11,397.6)

Prepared by:

Mae Y. Martirez

Noted by:

Atty Maria Teresa C. Alvarez

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TIEZA Entities Financial Performance As of May 31, 2020 (In Thousand Pesos)

	Target			Actual		
	CY 2019 (Before Depreciation)	Revenues	Expenses	Income /(Loss) Before Depreciation	Depreciation	Net Income / (Loss) after Depn.
Operating Assets					-	
Balicasag Island Dive Resort	4.5	3,909.6	6,985.0	(3,075.4)	1,537.1	(4,612.6)
Banaue Hotel & Youth Hostel	12,500.0	12,521.5	13,446.3	(924.8)	2,906.1	(3,830.9)
Club Intramuros Golf Course	221.7	13,296.8	13,743.9	(447.1)	6,189.7	(6,636.7)
Gardens of Malasag	(1,500.0)	1,410.6	5,634.4	(4,223.8)	1,102.4	(5,326.3)
Zamboanga Golf Course Beach	5,622.0	5,542.4	5,950.4	(407.9)	783.4	(1,191.3)
Lights& Sound Museum	(4,888.1)	579.5	1,563.0	(983.5)	393.3	(1,376.7)
Cebu Field Office (CFO)	3,500.0	1,837.8	1,233.2	604.6	721.7	(117.0)
Total	15,460.2	39,098.1	48,556.1	(9,457.9)	13,633.7	(23,091.6)
JV / Leased Assets						
Luneta Boardwalk	24,213.3	-		-		-
Boracay Water Treatment Facility	156,225.9	64,036.9	682.4	63,354.5	47,700.3	15,654.2
ICC	5,833.5	446.7		446.7	205.9	240.8
Total	186,272.7	64,483.5	682.4	63,801.2	47,906.2	15,895.0
Grand Total	201,732.9	103,581.7	49,238.5	54,343.2	61,539.9	(7,196.7)

Expenses include Cost of Sale, PS and MOOE

Prepared by:

Noted by:

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Atty. Maria Teresa C. Alvarez

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TIEZA Entities Financial Performance As of April 30, 2020 (In Thousand Pesos)

	Target			Actual		
	CY 2019 (Before Depreciation)	Revenues	Expenses	Income /(Loss) Before Depreciation	Depreciation	Net Income / (Loss) after Depn.
Operating Assets						
Balicasag Island Dive Resort	4.5	3,798.4	6,049.2	(2,250.8)	1,228.0	(3,478.9)
Banaue Hotel & Youth Hostel	12,500.0	11,658.2	11,334.5	323.8	2,329.4	(2,005.6)
Club Intramuros Golf Course	221.7	12,606.4	11,656.1	950.3	4,951.7	(4,001.4)
Gardens of Malasag	(1,500.0)	1,410.6	4,800.3	(3,389.8)	882.0	(4,271.7)
Zamboanga Golf Course Beach	5,622.0	5,490.0	4,994.9	495.1	626.7	(131.6)
Lights& Sound Museum	(4,888.1)	579.5	1,328.2	(748.7)	314.6	(1,063.3)
Cebu Field Office (CFO)	3,500.0	1,837.8	1,026.6	811.2	577.3	233.8
Total	15,460.2	37,381.0	41,189.9	(3,808.9)	10,909.7	(14,718.6)
JV / Leased Assets						
Luneta Boardwalk	24,213.3	-		-		-
Boracay Water Treatment Facility	156,225.9	49,864.2	682.4	49,181.9	38,160.3	11,021.6
ICC	5,833.5	446.7		446.7	159.3	287.4
Total	186,272.7	50,310.9	682.4	49,628.5	38,319.5	11,309.0
Grand Total	201,732.9	87,691.9	41,872.3	45,819.6	49,229.2	(3,409.6)

Expenses include Cost of Sale, PS and MOOE

Prepared by:

Mae 🖟 Martirez

Noted by:

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Atty. Maria Teresa C. Alvarez

Totals

Totals

TIEZA Entities Financial Performance As of March 31, 2020 (In Thousand Pesos)

	Target			Actual		
	CY 2019 (Before Depreciation)	Revenues	Expenses	Income /(Loss) Before Depreciation	Depreciation	Net Income / (Loss) after Depn.
Operating Assets						
Balicasag Island Dive Resort	4.5	3,718.6	5,055.3	(1,336.6)	918.9	(2,255.6)
Banaue Hotel & Youth Hostel	12,500.0	11,095.0	9,124.1	1,970.9	1,752.6	218.3
Club Intramuros Golf Course	221.7	11,915.3	9,460.7	2,454.6	3,713.8	(1,259.2)
Gardens of Malasag	(1,500.0)	1,402.0	4,344.2	(2,942.2)	661.5	(3,603.7)
Zamboanga Golf Course Beach	5,622.0	5,435.7	3,813.6	1,622.1	470.0	1,152.1
Lights& Sound Museum	(4,888.1)	542.7	852.6	(309.9)	236.0	(545.8)
Cebu Field Office (CFO)	3,500.0	763.2	738.6	24.6	433.0	(408.4)
Total	15,460.2	34,872.5	33,389.0	1,483.5	8,185.7	(6,702.3)
JV / Leased Assets						
Luneta Boardwalk	24,213.3	-		-		-
Boracay Water Treatment Facility	156,225.9	41,804.3	682.4	41,122.0	28,620.2	12,501.8
ICC	5,833.5	360.0		360.0	99.1	260.9
Total	186,272.7	42,164.3	682.4	41,482.0	28,719.2	12,762.7
Grand Total	201,732.9	77,036.8	34,071.4	42,965.5	36,905.0	6,060.5

Expenses include Cost of Sale, PS and MOOE

Prepared by:

Mae V. Martirez

Noted by:

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Atty. Maria Teresa C. Alvarez

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TIEZA Entities Financial Performance As of February 29, 2020 (In Thousand Pesos)

	Target			Actual		
	CY 2019 (Before Depreciation)	Revenues	Expenses	Income /(Loss) Before Depreciation	Depreciation	Net Income / (Loss) after Depn.
Operating Assets						
Balicasag Island Dive Resort	4.5	3,279.6	3,780.9	(501.3)	609.8	(1,111.1)
Banaue Hotel & Youth Hostel	12,500.0	9,206.2	6,597.4	2,608.8	1,175.9	1,432.9
Club Intramuros Golf Course	221.7	9,158.3	6,663.8	2,494.4	2,475.9	18.6
Gardens of Malasag	(1,500.0)	1,134.0	2,572.1	(1,438.1)	441.0	(1,879.1)
Zamboanga Golf Course Beach	5,622.0	4,551.2	2,497.0	2,054.2	313.3	1,741.0
Lights& Sound Museum	(4,888.1)	542.7	544.8	(2.1)	157.3	(159.4)
Cebu Field Office (CFO)	3,500.0	763.2	359.3	403.9	288.7	115.2
Total	15,460.2	28,635.2	23,015.3	5,619.9	5,461.8	158.1
JV / Leased Assets						
Luneta Boardwalk	24,213.3	-		-		-
Boracay Water Treatment Facility	156,225.9	33,744.5	682.4	33,062.1	19,080.1	13,982.0
icc	5,833.5	200.0		200.0	66.0	134.0
Total	186,272.7	33,944.5	682.4	33,262.1	19,146.2	14,115.9
Grand Total	201,732.9	62,579.7	23,697.7	38,882.0	24,607.9	14,274.1

Expenses include Cost of Sale, PS and MOOE

Prepared by:

Mae V Martirez

Noted by:

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Atty. Maria Teresa C. Alvarez

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		SUMMARY	OF SMILEY S	SUMMARY OF SMILEY SURVEY FORM	2				
		Jan	January - June 2020	2020					
	January-March	-March	April - June	June	Total	<u>a</u>	Average	age	Total Number of Emoticons
	C:	3/4	C:	35	C:	12	C:	35	
Balicasag Island Dive Resort	1,224	17	0	0	1,224	17	98.63	1.37	1,241
Banaue Hotel & Youth Hostel	139	62	0	0	139	62	69.15	30.85	201
Cebu Field Office	1,360	140	0	0	1,360	140	90.67	9.33	1,500
Club Intramuros Golf Course	378	15	64	0	442	15	96.72	3.28	457
Gardens of Malasag Eco-Tourism Vill.	1,562	43	0	0	1,562	43	97.32	2.68	1,605
Light & Sound Museum	4,454	387	0	0	4,454	387	92.01	7.99	4,841
Zamboanga Golf Course & Beach Park	22,260	974	0	0	22,260	974	95.81	4.19	23,234
Grand Total					31,441	1,638	95.05	4.95	33,079

Prepared by:

Mae V. Martirez

Noted by:

Atty. MARIA TERESA C. ALVAREZ

Manager - Operations Department

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Summary of Feedback Forms January - June 2020 Operations Department

Zamboanga Golf Course & Beach Park	Light & Sound Museum	Gardens of Malasag Eco-Tourism Vill.	Club Intramuros Golf Course	Cebu Field Office	Banaue Hotel & Youth Hostel	Balicasag Island Dive Resort	Entities	
0	949	273	134	ස	70	392	Excellent	
173	349	149	257	61	82	553	Very Satisfactory	CD.
162	79	99	162	34	26	146	Satisfactory	Operations Department
26	co	23	6	7	9	7	Fair	38
0	6	4	0	4	7	- 	Poor	
0	0	0	0	14	0	0	No Answer	
361	1391	548	559	183	194	1099	Total	
92.80%	98.99%	95.07%	98.93%	86.34%	91.75%	99.27%	Satisfied	
7.20%	1.01%	4.93%	1.07%	13.66%	8.25%	0.73%	Dissatisfied	

Satisfied Customer Dissatisfied Customer

4,213 122 4,335

97.19%

Noted by:

Prepared by:

Mae V. Martilez

Atty. MARIA TERESA C. ALVAREZ Manager - Operations Department

TURNS AND THE CONTRACT OF THE STATES

SALE SECTION

RATING MATRICES

SUCCESS INDICATOR	TIMELINESS	EFFICIENCY	QUALITY
1. Achieved a Net Income of P30M before	5 - achieved by June 30, 2020		5 - 36,000,000.00 and above
depreciation for all revenue generating			4 - between 30M to 35.99M
assets at the end of June 30, 2020			3 - P30,000,000.00
			2 - between 27M to 29.99M
	1 - was not achieved		1 - below 27M
2. TEZA assets recommended for appraisal	5- approved by March 15, 2019		5 - Approved upon 1st submission
approved by June 30, 2020 (Purchase			4 - Approved upon 2nd submission
Request, recommendation, etc) upon	3 - approved by March 30, 2019		3 - Approved upon 3rd submission
3rd submission			2 - approved upon 4th submission
	5- approved beyond March 30, 2019		1 - Disapproved
	-		
or plant Operations mailtan approved	0 - Dy Julie 10, 2010		2 - Abbi oven about 12t 3aprill 33tott
by June 30, 2020			4 - Approved upon 2nd submission
	3 - approved by June 30, 2020		3 - Approved upon 3rd submission
			2 - approved upon 4th submission
	1 - beyond June 30, 2020		1 - Disapproved
4. 100% of personnel with mission critical	5 - sent by June 30, 2020		5 - above 90% of the target
competency gaps sent to competency-			4 - above 855 - 90% of the target
based training			3 - 85% of the target
			2 - below 85% - 80% of the target
	1 -was not sent by June 30, 2020		1 - below 80% of the target

Assistant Chief Operating Officer
Assets Management Sector

Approved:

POCHOLO J.D. PARAGAS Chief Operating Officer