

Summary of Feedback Forms
January - June 2024

Operations Department

Entities	Excellent	Very Satisfactory	Satisfactory	Fair	Poor	No Answer	Total	Satisfied	Dissatisfied
Balicasag Island Dive Resort	-	-	-	-	-	-	-	-	-
Banaue Hotel & Youth Hostel	-	-	-	-	-	-	-	-	-
Cebu Field Office	-	-	-	-	-	-	-	-	-
Club Intramuros Golf Course	165	565	218	9	2	0	959	98.85%	1.15%
Gardens of Malasag Eco-Tourism Vill.	-	-	-	-	-	-	-	-	-
Light & Sound Museum	-	-	-	-	-	-	-	-	-
Zamboanga Golf Course & Beach Park	0	2005	97	25	0	0	2127	98.82%	1.18%

Satisfied Customer	3,050
Dissatisfied Customer	36
Total	3,086
	98.83%

Prepared by:


Mae V. Martinez

Noted by:


ATTY. MARIA TERESA C. ALVAREZ
Manager - Operations Department

Summary of Feedback Forms
April - June 2021

Operations Department

Entities	Excellent	Very Satisfactory	Satisfactory	Fair	Poor	No Answer	Total	Satisfied	Dissatisfied
Balicasag Island Dive Resort	-	-	-	-	-	-	-	-	-
Banaue Hotel & Youth Hostel	-	-	-	-	-	-	-	-	-
Cebu Field Office	-	-	-	-	-	-	-	-	-
Club Intramuros Golf Course	86	279	108	5	1	0	479	98.75	1.25
Gardens of Malasag Eco-Tourism Vill.	-	-	-	-	-	-	-	-	-
Light & Sound Museum	-	-	-	-	-	-	-	-	-
Zamboanga Golf Course & Beach Park	-	781	34	8	0	0	823	99.03	0.97

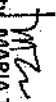
Satisfied Customer	1,288
Dissatisfied Customer	14
Total	1,302

98.92%

Prepared by:


Mae Y. Martinez

Noted by:


Atty. MARIA TERESA C. ALVAREZ
Manager - Operations Department