

Republic of the Philippines

Tourism Infrastructure & Enterprise Zone Authority

SATISFACTION SURVEY VAN RENTAL/CARPOOLING SERVICES

ALVIA	TETT	I'ML/ CAIN	COLLING	PEKAICE
For	the	period:		

D:			-	-	-	
1 21	re	cti	$\boldsymbol{\alpha}$	n	C	

5—Outstanding

Please complete this survey using the given rating scale by checking the corresponding number and writing comments and/or suggestions that may help improve the performance of the van rental services. Any rating marked "Fair" or "Unsatisfactory" must be provided with comments and/or suggestions. Your cooperation will be highly appreciated. Thank you.

3—Satisfactory

4	4—Very Satisfactory 2—Fair							
P	lease check (\checkmark) : [] Van Report oute : $\frac{\varsigma_n}{\varsigma_n}$	ntal [Carpooling In dust - Denhu Dro	gor Date :					
		CRITERIA			R/	ATIN	G	
	U-1						4	5
1.	Promptly observes the provide agreed with the passengers	ed schedule and has consi	stent transit times as					/
2.	Plans routes systematically depoints	pending on passengers'	pick-up and drop-off					1
3.	Exhibits courtesy and service-o	riented attitude						1
4.	Communicates effectively with	passengers						V
5.	Drives cautiously and safely							V
6. Maintains cleanliness and sanitation of the vehicle, adherent to COVID-19 prevention protocols								V
Con	nments:							_
Ev		Designation) D-USER	oted:					

ANA RUTH L. MATEO Manager, General Services Division

1-Unsatisfactory

o 6th & 7th Floors, Tower 1, Double Dragon Plaza, Double Dragon Meridian Park Macapagal Avenue corner EDSA Extension, Bay Area, Pasay City 1302, Philippines









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VAN KENTAL/CAF	COOPING SEKATCE
For the period:	

11:1	rec	†10	 c.
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Please complete this survey using the given rating scale by checking the corresponding number and writing comments and/or suggestions that may help improve the performance of the van rental services. Any rating marked "Fair" or "Unsatisfactory" must be provided with comments and/or suggestions. Your cooperation will be highly appreciated. Thank you.

5—Outstanding			3—Satisfac	isfactory 1—Unsatisfactory						
4	—Very Satisfactor	У	2—Fair							
Please check (√): Route		[/ Van Re	ental [] Izuquelo	Carpooling	Date :	3	18.	21		
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CRIERIA				1	2	3	4	5		
1.	Promptly observe agreed with the pa		ed schedule a	and has consister	it transit times as			/		
2.			epending on	passengers' pick	c-up and drop-off			1		
3.	Exhibits courtesy a	and service-	oriented attitu	ide						
4.	Communicates effe	ectively with	passengers							- JANAGO
5.	Drives cautiously a	ınd safely								
6.	Maintains cleanling prevention protocom		nitation of th	ie vehicle, adhei	ent to COVID-19					
Cón	nments:									
Ev	aluated by:	- ,	નુ ખોજ (Designation) ID-USER	Noted	! ;					

ANA RUTH L. MATEO Manager, General Services Division

o óth & 7th Floors, Tower 1, Double Dragon Plaza, Double Dragon Meridian Park Macapagal Avenue corner EDSA Extension, Bay Area, Pasay Cliy 1302, Philippines

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Tourism Infrastructure & Enterprise Zone Authority

SATISFACTION SURVEY VAN RENTAL/CARPOOLING SERVICES

A T WY A W PWY	ATTALY CITATES	COLING	SEKAICE
For the	period:		

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D	ire	cti	on	IS

Please complete this survey using the given rating scale by checking the corresponding number and writing comments and/or suggestions that may help improve the performance of the van rental services. Any rating marked "Fair" or "Unsatisfactory" must be provided with comments and/or suggestions. Your cooperation will be highly appreciated. Thank you.

5—Outstanding 3—Satisfactory 1—Unsatisf					acto	rv			
4—Very Sat	4—Very Satisfactory 2—Fair					TO SE	AVE S	1	343
Please check Route	(√): [√] Van Re : <u>Qy</u> ∈20	ntal [] Carpool	ing	Date :					
		CRITERIA				R	ATIN	\G	-
1 5					1	2	3	4	5
agreed Wit	in the passengers	ed schedule and has o					/		
points		epending on passeng	ers' pick-up a	nd drop-off			/		
3. Exhibits co	ourtesy and service-c	riented attitude						/	
4. Communic	ates effectively with	passengers					1		
5. Drives cau	tiously and safely						/		
6. Maintains prevention	6. Maintains cleanliness and sanitation of the vehicle, adherent to COVID-19 prevention protocols						/		
Comments:	Ensure that cap Revisit nutes t San Andres	are regular disinfect acity is strictly or here are times the	tion of Vans oserved : wit of somedule i	h physical o ncludes &	dista c,	ma Ma	ng.	ar	<u></u>
Evaluated by:	0.00	ingilin an Designation) D-USER	Noted:						

ANA RUTH L. MATEO Manager, General Services Division

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