```
In [1]: ▶ # Importing necessary libraries
            import pandas as pd
            import numpy as np
            import matplotlib.pyplot as plt
            import seaborn as sns
            import datetime as dt
            import re
            from collections import Counter
            import warnings
            warnings.filterwarnings('ignore')
            %matplotlib inline
In [2]: ▶ # Reading Customer Data
            customer_data = pd.read_csv('QVI_purchase_behaviour.csv')
In [3]:
         transaction_data = pd.read_excel('QVI_transaction_data.xlsx')
In [4]: M transaction data
   Out[4]:
                     DATE STORE_NBR LYLTY_CARD_NBR TXN_ID PROD_NBR
                                                                                             PROD_NAME PROD_QTY TOT_SALES
                 0 43390
                                   1
                                                 1000
                                                           1
                                                                      5
                                                                              Natural Chip Compny SeaSalt175g
                                                                                                                 2
                                                                                                                           6.0
                 1 43599
                                                 1307
                                                          348
                                                                     66
                                                                                     CCs Nacho Cheese 175g
                                                                                                                 3
                                                                                                                           6.3
                                   1
                 2 43605
                                                  1343
                                                          383
                                                                      61
                                                                           Smiths Crinkle Cut Chips Chicken 170g
                                                                                                                           2.9
                 3 43329
                                   2
                                                 2373
                                                          974
                                                                      69
                                                                         Smiths Chip Thinly S/Cream&Onion 175g
                                                                                                                 5
                                                                                                                          15.0
                 4 43330
                                   2
                                                 2426
                                                         1038
                                                                    108
                                                                          Kettle Tortilla ChpsHnv&Jlpno Chili 150g
                                                                                                                 3
                                                                                                                          13.8
             264831 43533
                                 272
                                               272319 270088
                                                                     89
                                                                         Kettle Sweet Chilli And Sour Cream 175g
                                                                                                                 2
                                                                                                                          10.8
             264832 43325
                                 272
                                               272358 270154
                                                                     74
                                                                                  Tostitos Splash Of Lime 175a
                                                                                                                 1
                                                                                                                           4.4
             264833 43410
                                 272
                                               272379 270187
                                                                     51
                                                                                       Doritos Mexicana 170g
                                                                                                                 2
                                                                                                                           8.8
             264834 43461
                                 272
                                               272379 270188
                                                                     42 Doritos Corn Chip Mexican Jalapeno 150g
                                                                                                                 2
                                                                                                                           7.8
             264835 43365
                                               272380 270189
                                                                                  Tostitos Splash Of Lime 175g
                                                                                                                           8.8
            264836 rows × 8 columns
Out[5]:
                                             LIFESTAGE PREMIUM_CUSTOMER
                LYLTY CARD NBR
                                 YOUNG SINGLES/COUPLES
                           1000
             1
                           1002
                                YOUNG SINGLES/COUPLES
                                                                  Mainstream
             2
                                         YOUNG FAMILIES
                           1003
                                                                     Budget
             3
                           1004
                                 OLDER SINGLES/COUPLES
                                                                 Mainstream
                           1005 MIDAGE SINGLES/COUPLES
                                                                 Mainstream
```

# **Exploratory Data Analysis**

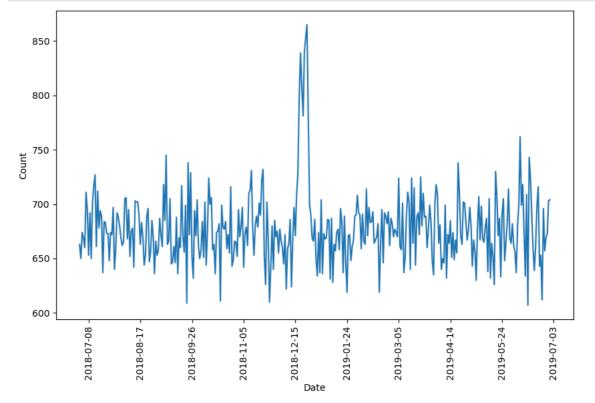
### **Transaction Data**

```
<class 'pandas.core.frame.DataFrame'>
           RangeIndex: 264836 entries, 0 to 264835
           Data columns (total 8 columns):
               Column
                              Non-Null Count
            #
                                              Dtype
                               264836 non-null
                DATE
            0
                                              int64
                STORE_NBR
                               264836 non-null int64
                LYLTY_CARD_NBR 264836 non-null
                                              int64
                TXN_ID
                               264836 non-null
                                              int64
               PROD_NBR
                               264836 non-null
                                              int64
                PROD_NAME
                               264836 non-null
                                              object
                PROD_QTY
                               264836 non-null
                                              int64
               TOT_SALES
                              264836 non-null float64
           dtypes: float64(1), int64(6), object(1)
           memory usage: 16.2+ MB
In [7]: ▶ # Changing Data Column into date format
           transaction_data['DATE'] = transaction_data['DATE'].apply(lambda x: dt.datetime(1899, 12, 30) + dt.timedelta(days=x))
```

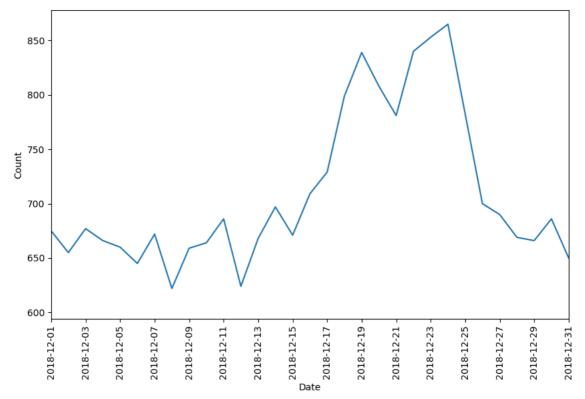
```
In [8]: ▶ # Finding all words in PROD_NAME and deleting all rows not having chips
             1 = list(transaction_data['PROD_NAME'].unique())
             # Removing any special letters/symbols from product names and listing out all the words
             word_list = []
             for wordstr in 1:
                 words = re.sub(r'[^A-Za-z\s]','',wordstr).split()
                 word_list.extend(words)
             # Counting frequency of words
             word_count = Counter(word_list)
 In [9]: ▶ # Creating frequency Data Frame of words in decreasing order
             freq_df = pd.DataFrame(word_count.items(), columns = ['Word', 'Frequency'])
             freq_df = freq_df.sort_values(by= 'Frequency', ascending = False).reset_index(drop = True)
In [10]: | freq_df.head(10)
   Out[10]:
                  Word Frequency
                     g
              1
                  Chips
                              21
              2 Smiths
                              16
                              14
                 Crinkle
                              14
                  Kettle
                              13
              6
                   Salt
                              12
              7 Cheese
                              12
                              10
              8 Original
                  Salsa
                               9
         Since, there are Salsa products in some rows, we will remove those from the dataset.
In [11]: ▶ # Removing rows having Salsa products
             transaction_data = transaction_data[-transaction_data['PROD_NAME'].str.contains('Salsa', case = False, na = False)]
In [12]: ▶ # Checking for any null values in transaction dataset
             transaction_data.isnull().sum()
   Out[12]: DATE
             STORE_NBR
                               0
             LYLTY_CARD_NBR
                               a
             TXN_ID
                                0
             PROD_NBR
                                0
             PROD_NAME
                               0
             PROD_QTY
             TOT_SALES
                                0
             dtype: int64
In [13]: ▶ # Let's check summary statistics to see any discrepancy
             transaction_data.describe()
   Out[13]:
                     STORE_NBR LYLTY_CARD_NBR
                                                     TXN_ID
                                                               PROD_NBR
                                                                           PROD_QTY
                                                                                       TOT_SALES
              count 246742.000000
                                     mean
                       135.051098
                                     1.355310e+05 1.351311e+05
                                                                56.351789
                                                                              1.908062
                                                                                          7.321322
                       76.787096
                                     8.071528e+04 7.814772e+04
                                                                33.695428
                                                                             0.659831
                                                                                          3.077828
                std
               min
                       1.000000
                                     1.000000e+03 1.000000e+00
                                                              1.000000
                                                                             1.000000
                                                                                          1.700000
                       70.000000
                                     7.001500e+04 6.756925e+04
                                                             26.000000
                                                                             2.000000
               25%
                                                                                          5.800000
                                                                             2.000000
               50%
                       130.000000
                                     1.303670e+05 1.351830e+05
                                                                53.000000
                                                                                          7.400000
               75%
                      203.000000
                                     2.030840e+05 2.026538e+05
                                                                87.000000
                                                                             2.000000
                                                                                          8.800000
                      272.000000
                                     2.373711e+06 2.415841e+06
                                                               114.000000
                                                                            200.000000
                                                                                         650.000000
               max
```

```
In [14]: ▶ #Let's define a range to check for outliers. Any transaction outside the range is outlier.
             # Checking for PROD_QTY
             \# Min_Max Range = Q1 - 1.5*(IQR), Q3 + 1.5*(IQR)
             q1 = transaction_data['PROD_QTY'].quantile(0.25)
             q3 = transaction_data['PROD_QTY'].quantile(0.75)
             lower = q1 - 1.5*(q3-q1)
             upper = q3 + 1.5*(q3-q1)
             print(f'Min_Max_Range: ({lower},{upper})')
             Min_Max_Range: (2.0,2.0)
In [15]: ▶ # Looks like there are some outlier transactions in the data.
             transaction_data['PROD_QTY'].unique()
   Out[15]: array([ 2, 3, 5, 1, 4, 200], dtype=int64)
In [16]: ▶ # Finding outlier transactions
             transaction_data[transaction_data['PROD_QTY'] > 5]
   Out[16]:
                        DATE STORE_NBR LYLTY_CARD_NBR TXN_ID PROD_NBR
                                                                                       PROD_NAME PROD_QTY TOT_SALES
              69762 2018-08-19
                                                                        4 Dorito Corn Chp Supreme 380g
                                                  226000 226201
                                                                                                         200
                                                                                                                  650.0
                                                                        4 Dorito Corn Chp Supreme 380g
              69763 2019-05-20
                                     226
                                                  226000 226210
                                                                                                        200
                                                                                                                  650.0
In [17]: ▶ # Checking if the customer has any other odd transactions
             indx = transaction_data[transaction_data['LYLTY_CARD_NBR'] == 226000].index
             indx
   Out[17]: Int64Index([69762, 69763], dtype='int64')
In [18]: ▶ # Dropping customer loyalty card number from the data
             transaction data.drop(indx, inplace = True)
In [19]: ▶ # Let's check summary statistics again
             transaction_data.describe()
   Out[19]:
                     STORE_NBR LYLTY_CARD_NBR
                                                              PROD_NBR
                                                     TXN ID
                                                                           PROD QTY
                                                                                       TOT SALES
              count 246740.000000
                                     135.050361
                                     1.355303e+05 1.351304e+05
                                                               56.352213
                                                                             1.906456
                                                                                          7.316113
              mean
                       76.786971
                                     8.071520e+04 7.814760e+04
                                                                33.695235
                std
                                                                             0.342499
                                                                                          2.474897
               min
                       1.000000
                                     1.000000e+03 1.000000e+00
                                                                1.000000
                                                                             1.000000
                                                                                          1.700000
                       70 000000
               25%
                                     7.001500e+04 6.756875e+04
                                                               26 000000
                                                                             2 000000
                                                                                          5 800000
                      130.000000
               50%
                                     1.303670e+05 1.351815e+05
                                                               53.000000
                                                                             2.000000
                                                                                          7.400000
               75%
                      203.000000
                                     2.030832e+05 2.026522e+05
                                                                87.000000
                                                                             2.000000
                                                                                          8.800000
               max
                      272.000000
                                     2.373711e+06 2.415841e+06
                                                               114.000000
                                                                             5.000000
                                                                                         29.500000
In [20]: ▶ # Checking count of transactions by date
             transactions_by_date = transaction_data.groupby('DATE')['LYLTY_CARD_NBR'].count()
             trans_df = pd.DataFrame(transactions_by_date).reset_index().rename(columns = {'DATE':'Date','LYLTY_CARD_NBR':'Count'})
         There are 364 dates in the above table. This means, we are missing one date. Let's try to find it out.
In [21]: ▶ # Creating a series of dates from 2018-07-01 to 2019-06-30
             import datetime
             start_date = datetime.date(2018,7,1)
             k = 365 # number of dates required after start date
             date_list = []
             for day in range(k):
                 date = (start_date + datetime.timedelta(days = day)).isoformat()
                 date_list.append(date)
             date_list_df = pd.DataFrame(date_list, columns = ['Date'])
```

date\_list\_df['Date'] = date\_list\_df['Date'].astype('datetime64')



Looks like there is some odd trend at the time of december end. Let's dig in a little.



We can see in the graph that transactions are high from Dec 17 due to "Christmas Week" and going down by 25 due to low closed shops on Christmas Day. Therefore, we can say that the data is accurate and not missing any date.

```
6/15/24, 11:25 PM
                                         Data Preparation & Customer Transaction Analytics - Jupyter Notebook
    Out[28]: (array([ 1507., 3008., 22387., 1454., 25102., 3257., 40203., 2970.,
                      15297., 19983., 66390., 1468., 2995., 4473., 6272., 1564.,
                       3169., 6285., 18956.]),
                array([ 70, 90, 110, 125, 134, 135, 150, 160, 165, 170, 175, 180, 190,
                      200, 210, 220, 250, 270, 330, 380], dtype=int64),
                <BarContainer object of 19 artists>)
                 60000
                 50000
```

```
40000
30000
20000
10000
    0
              100
                       150
                                 200
                                           250
                                                    300
                                                              350
```

```
In [29]: | # Let's extract and analyze the pack brand from the PROD_NAME
             # function to find first word from PROD_NAME
             def find_brand(name):
                 match = re.split('\s', name)[0]
                 return match
             transaction data['BRAND'] = transaction data['PROD NAME'].apply(find brand)
In [30]: | transaction_data['BRAND'].unique()
   In [31]: M transaction_data['BRAND'] = np.where(transaction_data['BRAND'] == 'Red', 'RRD', transaction_data['BRAND'])
transaction_data['BRAND'] = np.where(transaction_data['BRAND'] == 'Smith', 'Smiths', transaction_data['BRAND'])
transaction_data['BRAND'] = np.where(transaction_data['BRAND'] == 'WW', 'Woolworths', transaction_data['BRAND'])
```

#### **Customer Data**

Out[33]:

In [33]: | customer\_data.head(5)

LYL	TY_CARD_NBR	LIFESTAGE	PREMIUM_CUSTOMER
0	1000	YOUNG SINGLES/COUPLES	Premium
1	1002	YOUNG SINGLES/COUPLES	Mainstream
2	1003	YOUNG FAMILIES	Budget
3	1004	OLDER SINGLES/COUPLES	Mainstream
4	1005	MIDAGE SINGLES/COUPLES	Mainstream

```
In [34]: ▶ # Checking the data types and count of rows in customer_data
              customer_data.info()
              <class 'pandas.core.frame.DataFrame'>
              RangeIndex: 72637 entries, 0 to 72636
              Data columns (total 3 columns):
              # Column
                                     Non-Null Count Dtype
                   LYLTY_CARD_NBR 72637 non-null int64
                   LIFESTAGE
                                      72637 non-null object
                   PREMIUM_CUSTOMER 72637 non-null object
              dtypes: int64(1), object(2)
              memory usage: 1.7+ MB
In [35]: ► # Checking numerical columns
              customer_data.describe()
   Out[35]:
                     LYLTY_CARD_NBR
                         7.263700e+04
              count
                          1.361859e+05
                         8.989293e+04
                 std
                min
                          1.000000e+03
                25%
                         6.620200e+04
                50%
                         1.340400e+05
                75%
                         2.033750e+05
                max
                         2.373711e+06
In [36]: ▶ # checking if there is any nulls
              customer_data.isnull().sum()
   Out[36]: LYLTY_CARD_NBR
              LIFESTAGE
              PREMIUM_CUSTOMER
                                   0
              dtype: int64
In [37]: m{h} # Let's see the unique categories in the dataset
              print('PREMIUM_CUSTOMER:\n',customer_data['PREMIUM_CUSTOMER'].unique())
print('\n LIFESTAGE \n', customer_data['LIFESTAGE'].unique())
              PREMIUM_CUSTOMER:
               ['Premium' 'Mainstream' 'Budget']
               LIFESTAGE
               ['YOUNG SINGLES/COUPLES' 'YOUNG FAMILIES' 'OLDER SINGLES/COUPLES'
               'MIDAGE SINGLES/COUPLES' 'NEW FAMILIES' 'OLDER FAMILIES' 'RETIREES']
```

```
In [38]: ▶ # Looking at the distributions of categories
                    plt.hist(customer_data['PREMIUM_CUSTOMER'])
                    sns.histplot(data = customer_data['LIFESTAGE'], kde = True)
                    plt.xlabel("PREMIUM_CUSTOMER, LIFESTAGE")
                    plt.xticks(rotation=90)
     Out[38]: ([0, 1, 2, 3, 4, 5, 6, 7, 8, 9],

[Text(0, 0, ''),

Text(0, 0, ''),

Text(0, 0, ''),

Text(0, 0, ''),
                       Text(0, 0, ''),
                       Text(0, 0,
                       Text(0, 0, ''),
Text(0, 0, ''),
                       Text(0, 0, ''),
Text(0, 0, '')])
                          30000
                          25000
                          20000
                          15000
                          10000
                            5000
                                 0
                                                          Budget
                                                                    YOUNG SINGLES/COUPLES
                                                                             YOUNG FAMILIES
                                                                                                MIDAGE SINGLES/COUPLES
                                                                                                         NEW FAMILIES
                                                                                                                  OLDER FAMILIES
                                        Premium
                                                 Mainstream
                                                                                       OLDER SINGLES/COUPLES
                                                                                                                             RETIREES
                                                               PREMIUM_CUSTOMER, LIFESTAGE
```

#### Customer\_data looks good. Let's merge customer and transaction data now.

```
In [39]: ▶ # Merging customer data and transaction data
             final_data = pd.merge(transaction_data, customer_data, on = 'LYLTY_CARD_NBR', how = 'left')
             final_data.shape
   Out[39]: (246740, 12)
In [40]: ▶ # Let's check for nulls
             final_data.isnull().sum()
   Out[40]: DATE
                                 0
             STORE NBR
                                 0
             LYLTY_CARD_NBR
                                 0
             TXN_ID
                                 0
             PROD_NBR
                                 0
             PROD NAME
                                 0
             PROD_QTY
                                 0
             TOT_SALES
                                 0
             PACK_SIZE
                                 0
             BRAND
                                 0
             LTEESTAGE
                                 a
             PREMIUM_CUSTOMER
                                 0
             dtype: int64
```

```
In [41]: ▶ # Let's check for columns info now
            final_data.info()
             <class 'pandas.core.frame.DataFrame'>
             Int64Index: 246740 entries, 0 to 246739
             Data columns (total 12 columns):
             # Column
                                  Non-Null Count
                                                   Dtype
             0
                 DATE
                                  246740 non-null
                                                   datetime64[ns]
                 STORE_NBR
                                  246740 non-null int64
                 LYLTY_CARD_NBR
                                  246740 non-null
                                                   int64
                 TXN_ID
                                  246740 non-null int64
                 PROD_NBR
                                  246740 non-null int64
                 PROD_NAME
                                  246740 non-null
                                                   object
                 PROD_QTY
                                  246740 non-null int64
                 TOT_SALES
                                  246740 non-null float64
             8
                 PACK SIZE
                                  246740 non-null int64
                                  246740 non-null object
                 BRAND
             10 LIFESTAGE
                                   246740 non-null object
             11 PREMIUM_CUSTOMER 246740 non-null object
             dtypes: datetime64[ns](1), float64(1), int64(6), object(4)
             memory usage: 24.5+ MB
```

Since, we don't have any nulls, we can clearly say that all the transactions are mapped to the customers.

In [43]: ▶ final\_data.head()

Out[43]:

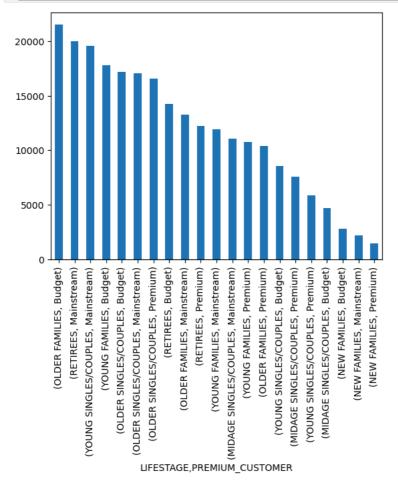
:		DATE	STORE_NBR	LYLTY_CARD_NBR	TXN_ID	PROD_NBR	PROD_NAME	PROD_QTY	TOT_SALES	PACK_SIZE	BRAND	LIFESTAGE
	0	2018- 10-17	1	1000	1	5	Natural Chip Compny SeaSalt175g	2	6.0	175	Natural	YOUNG SINGLES/COUPLES
	1	2019- 05-14	1	1307	348	66	CCs Nacho Cheese 175g	3	6.3	175	CCs	MIDAGE SINGLES/COUPLES
	2	2019- 05-20	1	1343	383	61	Smiths Crinkle Cut Chips Chicken 170g	2	2.9	170	Smiths	MIDAGE SINGLES/COUPLES
	3	2018- 08-17	2	2373	974	69	Smiths Chip Thinly S/Cream&Onion 175g	5	15.0	175	Smiths	MIDAGE SINGLES/COUPLES
	4	2018- 08-18	2	2426	1038	108	Kettle Tortilla ChpsHny&Jlpno Chili 150g	3	13.8	150	Kettle	MIDAGE SINGLES/COUPLES
	4											<b>→</b>

```
In [44]: ▶ # Total sales by LIFESTAGE and PREMIUM_CUSTOMER
                      tot_sales_by_lifestage_premium = final_data['TOT_SALES'].groupby([final_data['LIFESTAGE'], final_data['PREMIUM_CUSTOMER']
                      tot_sales_by_lifestage_premium.sort_values(ascending = False).plot(kind = 'bar')
                      plt.xticks(rotation = 90)
      Out[44]: (array([ 0, 1, 2, 3, 4,
                                                                        5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16,
                                    17, 18, 19, 20]),
                        [Text(0, 0, '(OLDER FAMILIES, Budget)'),
Text(1, 0, '(YOUNG SINGLES/COUPLES, Mainstream)'),
Text(2, 0, '(RETIREES, Mainstream)'),
                          Text(3, 0, '(YOUNG FAMILIES, Budget)'),
Text(4, 0, '(OLDER SINGLES/COUPLES, Budget)'),
                         Text(5, 0, '(OLDER SINGLES/COUPLES, Mainstream)'),
Text(6, 0, '(OLDER SINGLES/COUPLES, Premium)'),
                         Text(7, 0, '(RETIREES, Budget)'),
Text(8, 0, '(OLDER FAMILIES, Mainstream)'),
                          Text(9, 0, '(RETIREES, Premium)'),
Text(10, 0, '(YOUNG FAMILIES, Mainstream)'),
                          Text(10, 0,
                          Text(11, 0, '(MIDAGE SINGLES/COUPLES, Mainstream)'),
Text(12, 0, '(YOUNG FAMILIES, Premium)'),
                                              '(OLDER FAMILIES, Premium)'),
'(YOUNG SINGLES/COUPLES, Budget)'),
                          Text(13, 0,
                          Text(14, 0,
                          Text(15, 0,
                                               '(MIDAGE SINGLES/COUPLES, Premium)'),
                                               '(YOUNG SINGLES/COUPLES, Premium)'),
                          Text(16, 0,
                                               '(MIDAGE SINGLES/COUPLES, Budget)'),
                          Text(17, 0,
                                               '(NEW FAMILIES, Budget)'),
                          Text(18, 0,
                                              '(NEW FAMILIES, Mainstream)'),
                          Text(19, 0,
                                              '(NEW FAMILIES, Premium)')])
                          Text(20, 0,
                         160000
                         140000
                         120000
                         100000
                           80000
                           60000
                            40000
                           20000
                                                       Budget)
                                                             Budget)
                                                                  (OLDER SINGLES/COUPLES, Mainstream)
                                                                                  (OLDER FAMILIES, Mainstream)
                                                                                            (YOUNG FAMILIES, Mainstream)
                                                                                                       (YOUNG FAMILIES, Premium)
                                                                                                                  (YOUNG SINGLES/COUPLES, Budget)
                                                                                                                            (YOUNG SINGLES/COUPLES, Premium)
                                                                                                                                 (MIDAGE SINGLES/COUPLES, Budget)
                                                                                                                                       (NEW FAMILIES, Budget)
                                        (OLDER FAMILIES, Budget)
                                             (YOUNG SINGLES/COUPLES, Mainstream)
                                                  Mainstream)
                                                                       (OLDER SINGLES/COUPLES, Premium)
                                                                             (RETIREES, Budget)
                                                                                       Premium)
                                                                                                  MIDAGE SINGLES/COUPLES, Mainstream)
                                                                                                             Premium)
                                                                                                                        Premium)
                                                                                                                                            (NEW FAMILIES. Mainstream)
                                                                                                                                                  (NEW FAMILIES, Premium)
                                                             (OLDER SINGLES/COUPLES,
                                                        (YOUNG FAMILIES,
                                                                                       (RETIREES,
                                                                                                            (OLDER FAMILIES,
                                                                                                                       MIDAGE SINGLES/COUPLES,
                                                  (RETIREES,
                                                                     LIFESTAGE, PREMIUM_CUSTOMER
```

Highest Sales: (Older families, budget) -> (Young Singles/Couples, Mainstream) -> (Retirees, Mainstream)

```
In [45]: # Number of customers by LIFESTAGE and PREMIUM_CUSTOMER
tot_cust_by_lifestage_premium = final_data['TXN_ID'].groupby([final_data['LIFESTAGE'], final_data['PREMIUM_CUSTOMER']]).c
tot_cust_by_lifestage_premium.sort_values(ascending = False).plot(kind = 'bar')

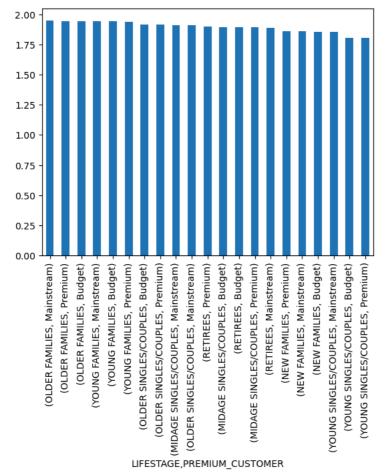
plt.xticks(rotation = 90)
plt.show()
```



Out[46]: LIFESTAGE PREMIUM\_CUSTOMER OLDER FAMILIES Budget 21514 RETIREES Mainstream 19970 YOUNG SINGLES/COUPLES 19544 Mainstream YOUNG FAMILIES 17763 Budget OLDER SINGLES/COUPLES Budget 17172 Mainstream 17061 16560 Premium RETTREES Budget 14225 OLDER FAMILIES Mainstream 13241 RETIREES Premium 12236 YOUNG FAMILIES Mainstream 11947 MIDAGE SINGLES/COUPLES Mainstream 11095 YOUNG FAMILIES Premium 10784 OLDER FAMILIES Premium 10403 YOUNG SINGLES/COUPLES Budget 8573 MIDAGE SINGLES/COUPLES Premium 7612 YOUNG SINGLES/COUPLES Premium 5852 MIDAGE SINGLES/COUPLES Budget 4691 **NEW FAMILIES** Budget 2824 Mainstream 2185 1488 Premium

(OLDER FAMILIES, Budget), (RETIREES, Mainstream) & (YOUNG SINGLES/COUPLES, Mainstream) are top 3 customer segments who bought highest number of chips. Mainstream group is buying more chips than any other group.

Name: TXN\_ID, dtype: int64



Out[48]: LIFESTAGE PREMIUM CUSTOMER OLDER FAMILIES 1.948795 Mainstream 1.945496 Premium 1.945384 Budget YOUNG FAMILIES Mainstream 1.941408 Budget 1.941226 1.938149 Premium OLDER SINGLES/COUPLES 1.914920 Budget 1.913949 Premium MIDAGE SINGLES/COUPLES Mainstream 1.911942 OLDER SINGLES/COUPLES Mainstream 1.911201 RETIREES Premium 1.901438 MIDAGE SINGLES/COUPLES Budget 1.893626 RETIREES Budget 1.893286

1.891750

1.886680

1.860887

1.858124

Premium

Premium

Mainstream

Mainstream

MIDAGE SINGLES/COUPLES

RETIREES

**NEW FAMILIES** 

OLDER FAMILIES, YOUNG FAMILIES in general are buying more number of chips per customer. This could be due to they are buying for the whole family.

```
In [49]: ▶ # Average price per unit by LIFESTAGE and PREMIUM_CUSTOMER
                            avg_price_item_by_lifestage_premium = final_data['TOT_SALES'].groupby([final_data['LIFESTAGE'],
                                                                                                                                                                                   final_data['PREMIUM_CUSTOMER']]).sum() /final_data
                            avg_price_item_by_lifestage_premium.sort_values(ascending = False).plot(kind = 'bar')
                            plt.xticks(rotation = 90)
                            plt.show()
                               4.0
                               3.5
                               3.0
                               2.5
                               2.0
                               1.5
                               1.0
                               0.5
                                                                                                                                          Budget)
                                                                  Budget)
                                                                                Premium)
                                                                                      Budget)
                                                                                             (NEW FAMILIES, Premium)
                                                                                                  (RETIREES, Mainstream)
                                                                                                         (OLDER SINGLES/COUPLES, Mainstream)
                                                                                                                      (YOUNG FAMILIES, Budget)
                                                                                                                                   (MIDAGE SINGLES/COUPLES, Budget)
                                                                                                                                                (OLDER FAMILIES, Mainstream)
                                                                                                                                                       (YOUNG FAMILIES, Mainstream)
                                               MIDAGE SINGLES/COUPLES, Mainstream)
                                                      FAMILIES, Mainstream)
                                                            Budget)
                                                                         Premium)
                                                                                                                Premium)
                                                                                                                              Premium)
                                                                                                                                                              (OLDER FAMILIES, Premium)
                                                                                                                                                                           Budget)
                                         (YOUNG SINGLES/COUPLES, Mainstream)
                                                                  (NEW FAMILIES,
                                                                                                                                          (OLDER FAMILIES.
                                                                                                                                                                           (YOUNG SINGLES/COUPLES,
                                                            RETIREES,
                                                                                      (OLDER SINGLES/COUPLES,
                                                                               (OLDER SINGLES/COUPLES,
                                                                                                                             (YOUNG FAMILIES,
                                                                         (RETIREES,
                                                                                                                (MIDAGE SINGLES/COUPLES,
                                                                                                                                                                    YOUNG SINGLES/COUPLES.
                                                      (NEW
                                                                            LIFESTAGE, PREMIUM_CUSTOMER
```

```
In [50]: M avg_price_item_by_lifestage_premium.sort_values(ascending = False)
   Out[50]: LIFESTAGE
                                     PREMIUM CUSTOMER
             YOUNG SINGLES/COUPLES
                                                          4.074043
                                     Mainstream
             MIDAGE SINGLES/COUPLES Mainstream
                                                          3.994449
                                                          3.935887
             NEW FAMILIES
                                     Mainstream
             RETIREES
                                     Budget
                                                          3.932731
             NEW FAMILIES
                                     Budget
                                                          3.931969
             RETIREES
                                      Premium
                                                          3.924037
             OLDER SINGLES/COUPLES
                                     Premium
                                                          3.897698
                                     Budget
                                                          3.887529
             NEW FAMILIES
                                      Premium
                                                          3.886168
             RETIREES
                                      Mainstream
                                                          3.852986
             OLDER SINGLES/COUPLES
                                     Mainstream
                                                          3.822753
             MIDAGE SINGLES/COUPLES
                                     Premium
                                                          3.780823
             YOUNG FAMILIES
                                      Budget
                                                          3.761903
                                      Premium
                                                          3.759232
             MIDAGE SINGLES/COUPLES Budget
                                                          3.753878
                                     Budget
             OLDER FAMILIES
                                                          3.747969
                                      Mainstream
                                                          3.736380
             YOUNG FAMILIES
                                      Mainstream
                                                          3.722439
             OLDER FAMILIES
                                                          3.717703
                                      Premium
             YOUNG SINGLES/COUPLES
                                                          3.692889
                                     Premium
                                      Budget
                                                          3.685297
             dtype: float64
```

Mainstream (Young age and Midage Singles/Couples) are willing to pay more per packet of chips than any other segment. This could be due to Premium people prefer buying chips barely as they focus more on healthy products. Also, Budget people tends not to spend too much on chips.

Let's check if there is actually a significant difference between Mainstream(Young & Midage Singles/Couples) and their counterparts, Premium & Budget (Young & Midage Singles/Couples).

```
In [51]: ▶ # Grouping and get data by groups
              midage_mainstream = final_data['TOT_SALES'].groupby([final_data['LIFESTAGE'],final_data['PREMIUM_CUSTOMER']]).get_group((
              midage_premium = final_data['TOT_SALES'].groupby([final_data['LIFESTAGE'],final_data['PREMIUM_CUSTOMER']]).get_group(('MI
              midage_budget = final_data['TOT_SALES'].groupby([final_data['LIFESTAGE'],final_data['PREMIUM_CUSTOMER']]).get_group(('MIC')
              young_mainstream = final_data['TOT_SALES'].groupby([final_data['LIFESTAGE'],final_data['PREMIUM_CUSTOMER']]).get_group((
              young_premium = final_data['TOT_SALES'].groupby([final_data['LIFESTAGE'],final_data['PREMIUM_CUSTOMER']]).get_group(('YOL
              young_budget = final_data['TOT_SALES'].groupby([final_data['LIFESTAGE'],final_data['PREMIUM_CUSTOMER']]).get_group(('YOUN
In [52]: | from scipy.stats import ttest_ind
              # Perform t-tests
              t_test_midage_mainstream_premium = ttest_ind(midage_mainstream, midage_premium, equal_var=False)
print('(Midage Singles/Couples: Mainstream vs Premium) p_val: ', t_test_midage_mainstream_premium[1])
              if(t_test_midage_mainstream_premium[1] < 0.05):</pre>
                  print('Since pval < 0.05, we can say that the unit price for mainstream is significantly higher than for premium.')
              t_test_midage_mainstream_budget = ttest_ind(midage_mainstream, midage_budget, equal_var=False)
              print('\n(Midage Singles/Couples: Mainstream vs Budget) p_val: ', t_test_midage_mainstream_budget[1])
              if(t_test_midage_mainstream_budget[1] < 0.05):</pre>
                  print('Since pval < 0.05, we can say that the unit price for mainstream is significantly higher than for budget.')
              t_test_young_mainstream_premium = ttest_ind(young_mainstream, young_premium, equal_var=False)
print('\n(Young_Singles/Couples: Mainstream_vs_Premium) p_val: ', t_test_young_mainstream_premium[1])
              if(t_test_young_mainstream_premium[1] < 0.05):</pre>
                  print('Since pval < 0.05, we can say that the unit price for mainstream is significantly higher than for premium.')
              t_test_young_mainstream_budget = ttest_ind(young_mainstream, young_budget, equal_var=False)
              print('\n(Young Singles/Couples: Mainstream vs Budget) p_val: ', t_test_young_mainstream_budget[1])
              if(t_test_young_mainstream_budget[1] < 0.05):</pre>
                  print('Since pval < 0.05, we can say that the unit price for mainstream is significantly higher than for budget.')
              (Midage Singles/Couples: Mainstream vs Premium) p_val: 1.2705045169661103e-44
              Since pval < 0.05, we can say that the unit price for mainstream is significantly higher than for premium.
              (Midage Singles/Couples: Mainstream vs Budget) p_val: 7.064596224398621e-41
              Since pval < 0.05, we can say that the unit price for mainstream is significantly higher than for budget.
              (Young Singles/Couples: Mainstream vs Premium) p_val: 4.0639607781958196e-131
              Since pval < 0.05, we can say that the unit price for mainstream is significantly higher than for premium.
              (Young Singles/Couples: Mainstream vs Budget) p_val: 2.795698078070072e-186
              Since pval < 0.05, we can say that the unit price for mainstream is significantly higher than for budget.
```

Overall, it can be concluded that the unit price for mainstream, young and mid-age singles and couples [are] significantly higher than that of budget or premium, young and midage singles and couples.

Let's find out mainstream, yound single/couples prefer which brands over others. We can focus on this group as we are getting most sales out of it, and company definitely wants to retain them.

```
In [53]: ▶ # Let's find out which BRAND our customer segment loves the most.
             filtered_data = final_data[(final_data['PREMIUM_CUSTOMER'] == 'Mainstream') & (final_data['LIFESTAGE'] == 'YOUNG SINGLES/
             grouped_data = filtered_data['PROD_QTY'].groupby([filtered_data['LIFESTAGE'],filtered_data['PREMIUM_CUSTOMER'],filtered_d
In [54]:  M grouped_data.sort_values(ascending= False).head(5)
   Out[54]: LIFESTAGE
                                    PREMIUM CUSTOMER BRAND
             YOUNG SINGLES/COUPLES Mainstream
                                                      Kettle
                                                                  7172
                                                      Pringles
                                                                  4326
                                                      Doritos
                                                                  3878
                                                      Smiths
                                                                  3491
                                                      Thins
                                                                  2187
             Name: PROD_QTY, dtype: int64
```

We can clearly see that their brand preference is Kettle, followed by Pringles.

```
In [57]:
          h chips our customer segment loves the most.
            EMIUM_CUSTOMER'] == 'Mainstream') & (final_data['LIFESTAGE'] == 'YOUNG SINGLES/COUPLES') & (final_data['BRAND'] == 'Kettl
            roupby([filtered_data['LIFESTAGE'],filtered_data['PREMIUM_CUSTOMER'],filtered_data['PACK_SIZE'],filtered_data['BRAND']]).
            head(5)
   Out[57]: LIFESTAGE
                                    PREMIUM_CUSTOMER PACK_SIZE
                                                                 BRAND
             YOUNG SINGLES/COUPLES Mainstream
                                                      150
                                                                 Kettle
                                                                           3329
                                                      175
                                                                 Kettle
                                                                           3308
                                                      135
                                                                 Kettle
                                                                            535
             Name: PROD_QTY, dtype: int64
```

Our segment highly prefers Kettle chips of PACK\_SIZE 150g & 175G over all the other sizes.

## **Conclusion:**

Sales have mostly come from Budget-older families, Mainstream-young singles/couples, and Mainstreamretirees. Young singles/couples and retirees in the mainstream category spend a lot on chips because there are more of them than other buyers. They also tend to pay more per packet, which suggests they're making impulse buys.

We found that young singles and couples in the mainstream group really like Kettle chips, especially the 150g and 175g sizes. To boost sales, the Category Manager could place Kettle chips and smaller packs in spots where young singles and couples shop often. This would make the chips more visible and encourage more impulse buys.

1	N. C.	
In [ ]: ▶	M	