



Call Center



Agent

Becky	Diane	Jim	Martha
Dan	Greg	Joe	Stewart

Topic

All



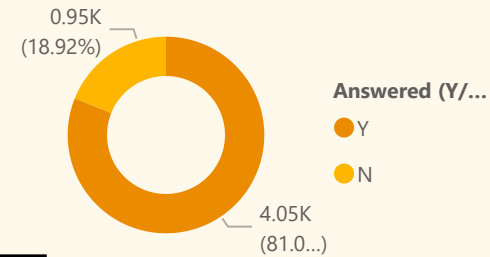
Average satisfaction

Average of Satisfaction
rating



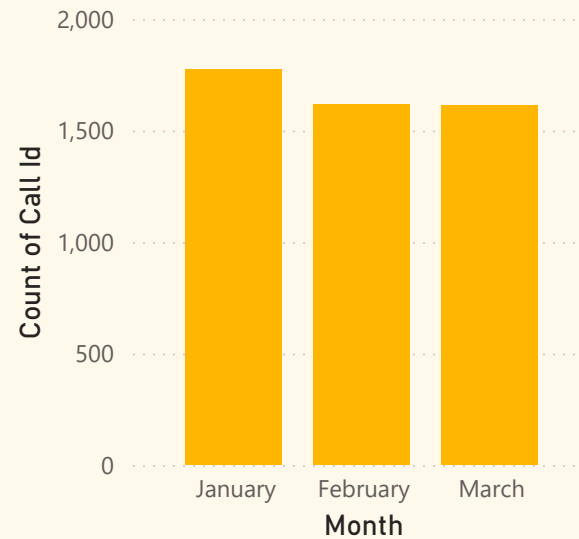
Answered

Count of Answered (Y/N) by
Answered (Y/N)



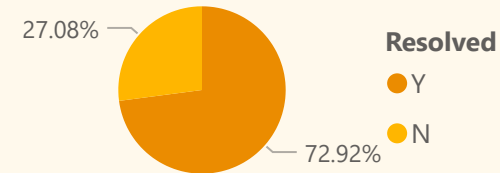
Number of calls per month

Count of Call Id by Month



Resolved

Count of Resolved by Resolved



Agent statistics



Average speed of answer (s)

67.52

Average of Speed of answer in s...

Average of Satisfaction rating by Agent

