# FAQ's

# Registration

## How to register at Rao Academy?

Add your phone number and get verified then add your details like First name, Last name, DOB, Grade, and School to get Registered.

### Is registration Free at Rao Academy?

Yes, Registration is completely free at Rao Academy.

## Why should I give my complete academic details during the signup?

The app is designed to provide a personalized experience, so to do it we need your academic details.

## **Account-Related**

### What is My Account?

My Account section is your profile that contains your details and will allow you to view and update your personal information like Name, Profile picture, and contact details.

# Subscription & Billing

### Where can I download the App?

The app is available on the google play store. Search for Rao Academy in the search button.

### Is the App Available for free?

Yes, the app is available for download on the google play store and it's free for everyone.

### When do I start getting charged?

You will be given 5 tests initially as Free Trial, Once Free Trial is finished, you will be charged based on the Premium pack selected.

## What is the cost of Subscribing to Rao academy Premium?

It is wholly based on the Package you select, so check our subscription page

# Weekly reports?

### What are weekly reports?

Weekly reports are generated on Saturday evenings. They will show your activity for that entire week on the app. Using this you can analyze your performance and Progress.

### Why do I need weekly reports?

It helps you to understand your strengths and weaknesses in detail. You as a student should monitor your activity, progress, and performance on a weekly basis and should be improving over time.

### How to improve performance from insights of weekly reports?

Based on the analytics given in the weekly report, a student should look into the parameters given and should take practice tests given in the reports to improve.

# Loops

### What are loops?

Loops are a unique way of taking tests for an entire chapter, unlike concept-based and custom tests. You will set a target score to achieve in a particular chapter before starting a test. Until you achieve that target you will be inside that loop.

### What are Sprints?

Sprints are parts of loops basically, one loop is divided into sprints based on your performance. Sprints are generated based on your performance and also based on Dynamic Leveling.

#### **Benefits of Loops?**

If you are targeting to achieve any percentage of knowledge from a chapter this will help you. Once the target is set then until you achieve it you will be challenged with unique questions.

# Badges

### What are badges?

Badges symbolic representation of students' Activity, Progress, and Performance in the App.

### Types of Badges and How are they awarded?

There are 3 types of badges in the Rao Academy app. Badges-based activity, progress, and performance.

### Benefits of Badges?

On receiving badges, one can understand the student's position in the app in all aspects. Suggestions will be given to get the next badge.

# Refer and Earn

#### How does it work?

If you like the app, if you want your friends to have some fun while learning you can share it with your friends. You will receive some coins you can use while purchasing a premium plan next time after your friend successfully signs up. Your friend will also receive some coins.

# **Test History**

### What is Test History

Test history is the place where the tests taken by you will be recorded date-wise. So you can go back to any date to check the tests taken on any particular day and also see your performance in any test you have taken. This will help you to analyze your performance overall.

# **Analytics**

## What benefits of Analytics?

The analytics section will display your performance at the concept level. which will help you analyze your activity, progress, and performance.

# **Custom Tests**

### What are custom Tests?

This is a new way of taking a test. Where you will be offered a complete choice of selecting liked subjects, chapters, concepts, levels, and finally format. So this way of testing will help you achieve proficiency in particular tiny concepts. This makes test-taking fun and quiet time-saving.

# **Test Categories?**

### What are test categories?

We have divided tests into different categories based on their flow. They are

### 1. Concept Based

These tests are based on concepts from chapter. These are curriculum aligned and also dynamic in nature. These tests allows students to take tests on minute concepts and ace them to get more knowledge easily. Students also track their performance and understand where they are lagging.

#### 2. Custom Tests

A student can curate his/her test based interest and requirement. Students can select any number of chapters, concepts, levels and formats to curate custom tests. These kinds of tests will help students to ace any kind of tests. It is also more fun to do it.

# **Bookmarks**

### What are the benefits of bookmarks?

On Rao Academy app students can bookmark their favorite **tests** and **questions** which will be displayed under the bookmark section. Students can easily track their tests and questions.

# **Different Leveling?**

## What is Dynamic Leveling?

In dynamic leveling, the app adapts to your current performance and generates questions accordingly.

### What is Static Leveling?

In static leveling, the questions are fixed irrespective of your performance.

#### What are Practice Tests?

The app will generate a practice test after the test is taken which comprises questions that are not answered with full confidence.so students can take practice tests and gain confidence in those questions.

# Coins

#### What are coins?

Coins are awarded as a token of appreciation for things you have done on the app.

#### How can I earn more coins?

There are multiple ways to earn coins. One is for every test taken you will be awarded and also if you refer the Rao Academy app to your friends you will be rewarded with coins.

#### How can I spend the coins?

You can spend the coins for purchasing premium subscription packs.

## What is Activity?

The activity on the app refers to Tests taken by you on any given day. The above graph shows the Number of Tests v/s Days.

### What is Progress?

The progress on the app refers to how many tests you have taken from an individual subject. so select the subject from the dropdown on the graph to see the subject's progress. The above graph shows the Number of Tests taken from Subject v/s Days.

### What is Performance?

The performance on the app refers to how much you score on each test for that day. The above graph shows the Average Score v/s Days.