

Robert Pitter

Freeport, Grand Bahama, Bahamas

1-242-441-6302

robpitter101@gmail.com

[Linkedin.com/in/robert-pitter](https://www.linkedin.com/in/robert-pitter)

<https://rap12k.github.io>

IT EXPERIENCE

Tier 2 Technical Support - CrimsonLogic (Bahamas)

February 2019 - Current

- Performed API Testing for the web services of the project
- Acted as liaison for stakeholders involved in project integration
- Created SQL statements to resolve tickets
- Trained staff in relation to integration testing
- Organized and participated in meetings with stakeholders

Junior Web Developer – <https://www.immunetherapy.net/>

August 2018–August 2019

- Developed online application form for interested clients
- Assisted in migration of previous website to current one
- Assisted in redesign of website as well as making necessary changes
- Utilized responsive design to ensure display is consistent with various screen sizes

PROJECTS

AnimeDict – <https://github.com/Rap12k/AnimeDict>

August 2018 – Current

- React-Native mobile application to find information about Anime and Manga
- Utilizes the Jikan RESTful API for requesting information

Invoice-Me – Invoice-me.herokuapp.com June 2018 - August 2018

- Ruby on rails web application to create and manage invoices
- Utilizes user registration and login for authentication

EDUCATION

University of the Bahamas:

Anticipated Graduation: May 2020

Bachelor of Business Administration - Computer Information Systems: Networking

Relevant Courses: Fundamentals of Operating Systems, Database Fundamentals, Programming I, Business Data Communications, Web Publishing, Local Area Network 1, Local Area Network II, Web Server Management, Network Administration, Systems Analysis and Design, Database Programming and Management, Computer Information Security

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Lucaya International School:

Graduated: May 2015

International Baccalaureate Diploma: Higher Level Chemistry, Higher Level English A Literature, Higher Level Spanish B, Standard Level Mathematics, Standard Level Physics and Standard Level Geography

International General Certificate of Secondary Education: Chemistry, English Language, English Literature, Geography, Information Communication and Technology, Mathematics, Physics, Spanish, Spoken Spanish

SKILLS

Languages: Python, Ruby, C#, JavaScript

Tools/Technologies: HTML, CSS, SASS, Bootstrap, Jekyll, Git, SQL, PostgreSQL, Ruby on Rails, React Native, React, XML, Postman, Node.js, Wireshark, Linux, Windows

Foreign Language: Spanish (Intermediate)

WORK EXPERIENCE

Intern - Bahamas Telecommunications Company – Freeport, Grand Bahama **2017**

- Prepared a daily report for changes in inventory
- Troubleshooted mobile devices of customers
- Sold cellphone devices and related accessories to customers
- Assisted customers with inquiries of offered services

Intern - Parliamentary Registration Department – Freeport, Grand Bahama **2016**

- Assisted customers with inquiries of registration process
- Prepared voter's cards for final processing

Intern - Grand Bahama Island Tourism Board – Freeport, Grand Bahama **2015**

- Greeted tourists in a courteous and timely manner at tour locations
- Informed tourists of places of special interest in Grand Bahama
- Designed social media posts that increased visitor engagement
- Generated daily reports based on evaluation of tours offered throughout the island

Intern - Bahamas Telecommunications Company – Freeport, Grand Bahama **2013**

- Responsible for distribution of fuel to work vehicles
- Prepared daily records for changes in inventory
- Created a Database to store fuel records then converted it into an Excel file for data analysis