RAPHAELA GIL

JUNIOR FRONTEND DEVELOPER

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Having a background of 10+ years in quality control, chemistry, and customer support allowed me to gain a problem-solving mindset. Recently earned a certification as a Frontend Web Developer through edX and since my first 'Hello World', web development has been my passion. Dedicated 20+ hours per week of personal time developing my portfolio containing 7 projects built from the group-up primarily using JavaScript, React.js and Node.js. Powered by user-driven thinking and a keen eye for detail, I have taken the challenge to create an e-commerce website and I am currently focused on improving my software testing and behaviour-driven development (BDD) skills.

SKILLS

JavaScript | React.js | Node.js | Bootstrap | HTML5 | CSS3 | Tailwind | jQuery | Git

EXPERIENCE

Trendoo App - London, UK   *Jan 2024 - Mar 2024*

Skills: React, JavaScript, Git, GitHub, Bootstrap, Tailwind, Vite, Axios, Node.js

Deployed App: https://trendoo.netlify.app/

A user-friendly webpage for an e-commerce catalogue for blouses, tops and t-shirts.

Key Achievements:

- Developed a responsive website using React, Bootstrap, and other UI/UX interface designs, ensuring it looks and functions well across different devices, following mobile-first principles;
- Used Git to enable efficient development workflow, facilitate collaboration among team members and effectively track changes to the codebase, minimizing the risk of code conflicts;
- Collaborated closely with a team of 5 developers, facilitating task coordination and prioritisation to meet project deadlines, while fostering open communication and idea sharing;

WORK HISTORY

Kudox Ltd - London, UK   *Apr 2021 - Present*

Quality Support Assistant

Giving technical support and advice to customers, evaluating quality issues and warranty claims, assisting the quality manager with quality assurance and control tasks.

Key Achievements:

- Improved customer feedback and reviews in Trustpilo, boosting ratings from 1 to 4 stars by actively engaging with customers and promptly addressing their concerns;
- Collaborated on enhancing website layout and product information using WordPress, significantly enhancing user experience, leading to a 50% reduction in customer inquiries;
- Managed customer orders efficiently, handling inquiries via email and telephone, ensuring timely processing and resolving any issues to maintain customer satisfaction;

Contrado - London, UK   *Nov 2019 - Dec 2020*

Quality Control Assistant

Assessed custom material and ensured specification conformity. Collaborated with management offering viable solutions when the material had a non-conformance.

Key Achievements:

- Performed fast analysis improving operational efficiency, quality, and business decisions;
- Acted as a catalyst for collaboration within the team by sharing knowledge, assisting colleagues and contributing to team goals;

Fitesa Nonwoven - London, UK   *Jul 2015 - Oct 2018*

Quality Inspector

Analysed physical and chemical properties of nonwoven material, documented inspection outcomes by completing detailed performance records.

Key Achievements:

- Identified production issues and provided solutions for discussion with the production manager;
- Designed a plan using Excel that successfully detected defects in materials resulting in a 10% reduction in customer complaints;
- Achieved first-place award for suggesting quality and productivity process improvements;

EDUCATION

Skills Bootcamp in Frontend Web Development Certification   *Oct 2023 - Mar 2024*
edX - London, UK

Master's Degree Chemical Engineering   *Jan 2012 - Dec 2014*
University Estate of the Campinas - Campinas, Brazil

Bachelor Biofuel Technologist   *Jan 2009 - Dec 2011*
FATEC - Piracicaba, Brazil

COURSES

Complete Modern Web Course with JavaScript + Projects Certification
Udemy - **Sep 2023**

Professional Training in JavaScript and DOM
Code Academy - **Jan 2023**

LANGUAGES

English: Fluent | **Portuguese**: Native