

RAPHAELA GIL

JUNIOR FRONTEND DEVELOPER

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With a background of over 10 years in quality control, chemistry, and customer support, I have gained my problem-solving and communication skills, such as improving processes via new ideas. Having recently earned certification as a Frontend Web Developer through edX, since my first 'Hello World', web development has been my passion and I am excited to continue improving myself and contribute to new web projects. Driven by user-driven thinking as a web developer, I am eager to utilise my keen eye for detail and creativity skills to develop accessible applications for all users. Currently, I am focused on improving my abilities in testing and frontend development.

SKILLS

JavaScript | React.js | Node.js | Bootstrap | HTML5 | CSS3 | Tailwind | jQuery | Git

EXPERIENCE

Trendoo App - London, UK

Jan 2024 - March 2024

Skills: React, JavaScript, Git, GitHub, Bootstrap, Tailwind, Vite, Axios, Node.js

Deployed App: <https://trendoo.netlify.app/>

A user-friendly webpage for an e-commerce catalogue for blouses, tops and t-shirts;

- Developed responsive design and mobile-first principles of works with React, Bootstrap, and other UI/UX interface technologies, ensured wholly integrated work and collaboration across different devices according to modern-design directions;
- Distributed units and interactions with a use of Git, which was used to coordinate changes with each member's codebase evolution and was beneficial to precisely outline cooperation methodology to evade code conflicts;
- Collaborated closely with a team of 5 developers, facilitating task coordination and prioritisation to meet project deadlines, while fostering open communication and idea sharing;

WORK HISTORY

Kudox Ltd - London, UK

Apr 2021 - Present

Quality Support Assistant

Skills:

Giving technical support and advice to customers, evaluating quality issues and warranty claim, assisting the quality manager with general QA and QC tasks;

Achievements:

- Improved customer feedback and reviews, boosting ratings from 1 to 4 stars by actively engaging with customers and promptly addressing their concerns;
- Collaborated on enhancing website layout and product information utilising WordPress, which significantly enhanced user experience and presentation, leading to a 50% reduction in customer inquiries;
- Managed customer orders efficiently, handling inquiries via email and telephone, ensuring timely processing and resolving any issues to maintain customer satisfaction;

Contrado - London, UK

Nov 2019 - Dec 2020

Quality Control Assistant

Skills:

Analysed custom material and ensured specification conformity. Communicated with management and other team members when non-conformance arose and offered possible solutions.

Achievements:

- Offered fast analysis improving operational efficiency, data quality, and business decisions;
- Solved problems, made decisions, and acted as a catalyst for change and improvement in performance and quality;

Fitesa Nonwoven - London, UK

Jul 2015 - Oct 2018

Quality Inspector

Skills:

Analysed physical and chemical in nonwoven material, documented inspection outcomes by completing detailed and performance records.

Achievements:

- Identified production issues and provided legitimate solutions to discuss with the production manager.
- Designed a plan in Excel that managed to detect defects in materials easily reducing the complain in 10%
- Achieved first-place award for suggesting quality and productivity improvements.

EDUCATION

Certification at Front End Web Developer

edX - London, UK

Oct 2023 - Mar 2024

Master's Degree Chemical Engineering

University Estate of the Campinas - Campinas, Brazil

Jan 2012 - Dez 2014

Bachelor Biofuel Technologist

FATEC - Piracicaba, Brazil

Jan 2009 - Dez 2011

COURSES

Certification in Complete Modern Web Course with JavaScript + Projects

Certificate URL

Udemy - **Sep 2023**

Professional Training in JavaScript and DOM

Code Academy - **Jan 2023**

LANGUAGES

English: Fluent | **Portuguese:** Native