

RAPHAELA GIL

FRONTEND DEVELOPER

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Having a background of 10+ years in quality control, chemistry, and customer support allowed me to gain a problem-solving mindset. Recently earned a certification as a Frontend Web Developer through edX and since my first 'Hello World', web development has been my passion. Dedicated 20+ hours per week of personal time developing my portfolio containing 17 projects built from the group-up primarily using JavaScript, React.js and Node.js. Powered by user-driven thinking and a keen eye for detail, I have taken the challenge to create an e-commerce website and I am currently focused on improving my UX/UI design and Next.js skills.

SKILLS EXPERIENCE

JavaScript | React.js | Node.js | Bootstrap | HTML5 | CSS3 | Tailwind | jQuery | Git | Next.js

WORK HISTORY

Stellar Futures - Internship Frontend Web Developer – London, UK Jul 2024 – Present
JavaScript | React | Tailwind | Next.js

A startup company focused on climate change adaptation and emergency management, specializing in static websites and developing tools and systems. Key projects included creating a digital triplet flooding alert AI for enhanced preparedness and response.

Key Achievements:

- Optimized the website's SEO, improving search engine visibility, and resulting in a 10% increase in organic traffic.
- Contributed to the initial roadmap for a new web application by offering ideas and technical insights during the early stages of development.
- Reduced load times by 3 seconds by optimizing image sizes, enhancing overall site performance.
- Contributed to user satisfaction improvements, evidenced by a 10-15% increase in positive feedback or user reviews.

Traias Gil – *Freelance Web Developer* 09/2024 – 10/2024
HTML | CSS | JavaScript | React | Next.js

Developed an e-commerce catalogue website for Traias Gil, focusing on showcasing products with detailed descriptions and high-quality images. Collaborated closely with the client to ensure the website aligned with their brand identity and business goals.

Key Achievements:

- Designed and developed a fully responsive e-commerce catalogue, resulting in a 70% increase in user engagement and 10% increase in sales;
- Implemented intuitive navigation and search functionality, enhancing product discoverability and user engagement;
- Optimized the website's SEO to improve search engine visibility and drive organic traffic;
- Provided ongoing support and maintenance, including regular updates, bug fixes, and performance improvements.

Kudox Ltd - Quality Support Assistant – London – UK. Apr 2021 - Present

Provided technical support and advice to customers, evaluated quality issues and warranty claims, and assisted the quality manager with quality assurance and control tasks.

Key Achievements:

- Improved customer feedback and reviews on Trustpilot, boosting ratings from 1 to 4 stars by actively engaging with customers and promptly addressing their concerns.
- Enhanced website layout and product information using WordPress, significantly improving user experience and reducing customer inquiries by 50%.
- Managed customer orders efficiently, handling inquiries via email and telephone, ensuring timely processing and resolving issues to maintain customer satisfaction.

EDUCATION

Skills Bootcamp in Frontend Web Development Certification

edX - London, UK

Master's Degree Chemical Engineering

University Estate of the Campinas - Campinas, Brazil

Bachelor Biofuel Technologist

FATEC - Piracicaba, Brazil

COURSES

Complete Modern Web Course with JavaScript + Projects Certification

Udemy - Sep 2023

Professional Training in JavaScript and DOM

Code Academy

LANGUAGES

English: Fluent | **Portuguese:** Native