

# RAPHAELA GIL

## JUNIOR FRONTEND DEVELOPER

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With a strong foundation in quality control and chemistry, I've developed a keen eye for detail and a passion for process improvement. My ability to identify and address processes has been refined over time, always striving for enhancement through innovative ideas and developed my problem-solving skills. Motivated by a genuine interest in customer satisfaction, I'm driven to create user-friendly web pages that meet their needs effectively. As a recent recipient of Front-End Web Developer certification from Edx, I am committed to delivering exceptional user experiences. Guided by user-centric design principles, I'm excited to utilise my diverse skill set to craft engaging and intuitive web applications. Currently, I am actively refining my skills in testing automation and front-end development to further enhance my capabilities and make meaningful contributions to the field.

## SKILLS

JavaScript | React.js | Node.js | Bootstrap | HTML5 | CSS3 | Tailwind | jQuery | Git

## EXPERIENCE

### Trendoo App - London, UK

Jan 2024 - March 2024

**Skills:** React, JavaScript, Git, GitHub, Bootstrap, Tailwind, Vite, Axios, Node.js

**Deployed App:** <https://trendoo.netlify.app/>

A friendly user webpage for an e-commerce catalogue for blouses, tops and t-shirts;

- Implemented a responsive design and mobile-friendly features using React and Bootstrap, ensuring seamless user experience across various devices, in adherence to modern design principles;
- Demonstrated proficiency in utilising Git for version control, effectively managing codebase changes and collaborative development processes;
- Leveraged UX/UI principles to enhance page performance and user engagement, optimising layout and functionality for maximum usability;
- Collaborated closely with a team of 5 developers, facilitating task coordination and prioritisation to meet project deadlines, while fostering open communication and idea sharing;

## WORK HISTORY

### Kudox Ltd - London, UK

Apr 2021 - Present

#### Quality Support Assistant

**Skills:**

Giving technical support and advice to customers, evaluating quality issues and warranty claim, assisting the quality manager with general QA and QC tasks;

Achievements:

- Improved customer feedback and reviews, boosting ratings from 1 to 4 stars by actively engaging with customers and promptly addressing their concerns;
- Collaborated on enhancing website layout and product information utilising WordPress, which significantly enhanced user experience and presentation, leading to a 50% reduction in customer inquiries;
- Managed customer orders efficiently, handling inquiries via email and telephone, ensuring timely processing and resolving any issues to maintain customer satisfaction;

### Contrado - London, UK

Nov 2019 - Dec 2020

#### Quality Control Assistant

**Skills:**

Analysed custom material and ensured specification conformity. Communicated with management and other team members when non-conformance arose and offered possible solutions.

Achievements:

- Offered fast analysis improving operational efficiency, data quality, and business decisions;
- Solved problems, made decisions, and acted as a catalyst for change and improvement in performance and quality;

**Fitesa Nonwoven** - London, UK

*Jul 2015 - Oct 2018*

**Quality Inspector**

**Skills:**

Analysed physical and chemical in nonwoven material, documented inspection outcomes by completing detailed and performance records.

**Achievements:**

- Identified production issues and provided legitimate solutions to discuss with the production manager.
- Designed a plan in Excel that managed to detect defects in materials easily reducing the complain in 10%
- Achieved first-place award for suggesting quality and productivity improvements.

## EDUCATION

**Certification at Front End Web Developer**

*Oct 2023 - Mar 2024*

edX - London, UK

**Master's Degree Chemical Engineering**

*Jan 2012 - Dez 2014*

University Estate of the Campinas - Campinas, Brazil

**Bachelor Biofuel Technologist**

*Jan 2009 - Dez 2011*

FATEC - Piracicaba, Brazil

## COURSES

**Certification in Complete Modern Web Course with JavaScript + Projects**

Certificate URL

Udemy - **Sep 2023**

**Professional Training in JavaScript and DOM**

Code Academy - **Jan 2023**

## LANGUAGES

**English:** Fluent | **Portuguese:** Native