

RAPHAELA GIL

JUNIOR FRONTEND DEVELOPER

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Having a background of 10+ years in quality control, chemistry, and customer support allowed me to gain a problem-solving mindset. Recently earned a certification as a Frontend Web Developer through edX and since my first 'Hello World', web development has been my passion. Dedicated 20+ hours per week of personal time developing my portfolio containing 7 projects built from the group-up primarily using JavaScript, React.js and Node.js. Powered by user-driven thinking and a keen eye for detail, I have taken the challenge to create an e-commerce website and I am currently focused on improving my software testing and behaviour-driven development (BDD) skills.

SKILLS EXPERIENCE

JavaScript | React.js | Node.js | Bootstrap | HTML5 | CSS3 | Tailwind | jQuery | Git | Next.js

WORK HISTORY

Stellar Futures – London, UK *Jul 2024 – Present* Internship **Frontend Web Developer**

JavaScript | React.js | Tailwind | Next.js

A startup company focused on climate change adaptation and emergency management, specializing in static websites and developing tools and systems. Key projects included creating a digital triplet flooding alert AI for enhanced preparedness and response.

Key Achievements:

- Developed a complete website from scratch using React, Next.js, and CSS, including designing the page layout to ensure a responsive and user-friendly interface across devices;
- Helped shape the initial roadmap for a new web application by contributing ideas and technical insights during the early stages of development;

Kudox Ltd - London, UK *Apr 2021 - Present* **Quality Support Assistant**

Giving technical support and advice to customers, evaluating quality issues and warranty claims, assisting the quality manager with quality assurance and control tasks.

Key Achievements:

- Improved customer feedback and reviews in Trustpilot, boosting ratings from 1 to 4 stars by actively engaging with customers and promptly addressing their concerns;
- Collaborated on enhancing website layout and product information using WordPress, significantly enhancing user experience, leading to a 50% reduction in customer inquiries;
- Managed customer orders efficiently, handling inquiries via email and telephone, ensuring timely processing and resolving any issues to maintain customer satisfaction;

Contrado - London, UK *Nov 2019 - Dec 2020* **Quality Control Assistant**

Assessed custom material and ensured specification conformity. Collaborated with management offering viable solutions when the material had a non-conformance.

Key Achievements:

- Performed fast analysis improving operational efficiency, quality, and business decisions;
- Acted as a catalyst for collaboration within the team by sharing knowledge, assisting colleagues and contributing to team goals;

Fitesa Nonwoven - London, UK *Jul 2015 - Oct 2018* **Quality Inspector**

Analysed physical and chemical properties of nonwoven material, documented inspection outcomes by completing detailed performance records.

Key Achievements:

- Identified production issues and provided solutions for discussion with the production manager;
- Designed a plan using Excel that successfully detected defects in materials resulting in a 10% reduction in customer complaints;
- Achieved first-place award for suggesting quality and productivity process improvements;

EDUCATION

Skills Bootcamp in Frontend Web Development Certification

edX - London, UK

Master's Degree Chemical Engineering

University Estate of the Campinas - Campinas, Brazil

Bachelor Biofuel Technologist

FATEC - Piracicaba, Brazil

COURSES

Complete Modern Web Course with JavaScript + Projects Certification

Udemy - **Sep 2023**

Professional Training in JavaScript and DOM

Code Academy - **Jan 2023**

LANGUAGES

English: Fluent | **Portuguese:** Native

Oct 2023 - Mar 2024 Jan 2012 - Dec 2014 Jan 2009 - Dec 2011