Benjamin Alexander

CIS / Cybersecurity Professional

Seattle WA

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Professional Summary

Pursuing cybersecurity and software engineering. I thrive in working with difficult problems and delivering solutions. I have a diverse background of English studies and IT technical certifications that allow me to approach projects with a unique mindset, work with teams and stakeholders, and troubleshoot, maintain, and secure programs and applications.

Professional Experience:

Make.Shift Art Space, *Bellingham* WA – IT & Marketing Intern   March 2024 - September 2024

- Analyzed security events using SIEM tools, ensuring adherence to state and company cybersecurity guidelines.
- Diagnosed and resolved complex database and networking issues, achieving a 20% reduction in downtime.
- Designed and executed data-driven promotional campaigns, boosting event attendance by 12%.
- Delivered presentations and insights to cross-functional teams, fostering proactive decision-making.

Hammerhead Coffee Roasters, *Bellingham* WA – Coffee Roaster   March 2023 - Present

- Managed operational quality control through detailed documentation of roasting protocols and clear communication.
- Collaborated with team members to streamline workflows, enhancing overall efficiency by 15%.
- Developed solutions to process inefficiencies through data analysis and team leadership.

Makeworth Coffee Roasters, *Bellingham* WA – Lead Barista   January 2022 - March 2023

- Worked with a core team to deliver excellent customer service in high paced environment. Built a community of baristas and regulars alike that carry on today.
- Exceeded management and customer expectations by connecting with people with a natural curiosity and passion to learn

Education:

Whatcom Community College   Bachelor of Science | IT Networking–Cybersecurity | In Progress
Western Washington University   Bachelor of Arts | English Creative Writing
Certifications: CompTIA Security+ | Google Cybersecurity Professional Certificate

Skills:

Technical Skills

- **Languages:** Java, Python, SQL, Git, Bash, Powershell.
- **Cybersecurity**: AWS, Active Directory, MS SQL Server.
- **Networking Protocols**: TCP/IP, FTP, DNS, DHCP, HTTP, SMB.

Soft Skills

- Exceptional written and verbal communication.
- Proficient in cross-functional collaboration and stakeholder management.
- Strong critical thinking, problem-solving, and attention to detail.

Extracurriculars:

Programming Club - Treasurer | Pacific Rim Collegiate Cyber Defence Competition Competitor