

Benjamin Alexander

Systems Administrator | Cybersecurity Student

Bellingham WA

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Professional Summary

Pursuing cybersecurity and DevOps engineering. I thrive in working with difficult problems and delivering solutions. I have a diverse background of English studies and IT technical certifications that allow me to approach projects with a unique mindset, work with teams and stakeholders, and troubleshoot, maintain, and secure programs and applications.

Professional Experience:

Whatcom Transportation Authority, Bellingham WA - Systems Administrator Intern
April 2025 - June 2025

- Assisted with maintaining and troubleshooting servers, networks, and IT systems to support daily operations.
- Provided technical support to staff, helping resolve hardware, software, and connectivity issues.
- Helped implement new hardware systems, including setup, testing, and documentation.
- Gained hands-on experience with IT best practices, including ITIL, system security, and user training.

Make.Shift Art Space, Bellingham WA - IT & Marketing Intern March 2024-September 2024

- Analyzed security events using SIEM tools, ensuring adherence to state and company cybersecurity guidelines.
- Diagnosed and resolved database issues using SQL scripts
- Designed and presented data-driven promotional campaigns
- Delivered presentations to cross-functional teams, facilitating the decision-making process.

Hammerhead Coffee Roasters, Bellingham WA - Coffee Roaster March 2023-Present

- Worked with a core team to deliver excellent customer service in a high paced environment. Built a community of baristas and regulars alike that carry on today.
- Exceeded management and customer expectations by connecting with people with a natural curiosity and passion to learn.
- Growth mindset added to company to constantly improve product quality and sales

Education:

Whatcom Community College Bachelor of Science | IT Networking-Cybersecurity | In Progress

Western Washington University Bachelor of Arts | English-Creative Writing

Certifications: Google Cybersecurity Professional Certificate

Skills:

Java - High proficiency to create programs to automate backend and develop applications. Strong use of data structures to maximize efficiency and consistency

Python - Strong ability to create highly flexible apps and automations. Make use of the many APIs for real time update and interaction within programs

SQL - Able to retrieve, modify, and create information within large database systems. Create easy access to info and apply information to the real world

Team Leader | Great Communication | Solution Driven | Growth Mindset | Team Player | Fast Learner

Extracurriculars:

Programming Club - Treasurer

Pacific Rim Collegiate Cyber Defence Competition Competitor - 2025