Tyler Ebra

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Summary

Tyler is a dedicated cybersecurity student with hands-on experience in IT support and a strong foundation in network security and incident response. Currently pursuing a B.A. in Cybersecurity, with coursework in Threat Analysis, Network Security, and Incident Response. Eager to apply my skills in risk management, compliance oversight, and security operations as a Security Analyst Intern.

Education

Southeastern University | Miami, FL
Cybersecurity | 12/2025
Relevant coursework: Network Security, Threat Analysis, Incident Response, Cybersecurity frameworks, Financial accounting for IT, and Risk management principles.

Skills

Risk Management and Compliance, Cybersecurity Frameworks, Networking and Scripting, Security Awareness and Incident Response, Python, Bash, C++, SQL, Wireshark

Experience

Best Buy | Miami, FL
Geek Squad Agent/Team Lead | 12/2022 - 06/2024
- Performed detailed diagnostics on client devices, accurately documenting issues and repair processes to ensure efficient service and compliance with internal protocols.
- Collaborated with technical teams to resolve complex hardware/software issues, strengthening overall system security.
- Directed key performance metrics, including customer satisfaction and productivity, through rigorous documentation and process adherence.
- Executed in-store leadership responsibilities, ensuring smooth operational workflows and prompt resolution of technical incidents.

Pincho | Miami, FL
Shift Manager | 07/2021 - 12/2022
- Guided front-line customer service operations and managed daily activities, fostering a collaborative team environment.
- Maintained comprehensive records and documentation of operational tasks, demonstrating meticulous attention to detail.
- Supported the General Manager in daily operational goals, ensuring consistency in service delivery and operational efficiency.

Cybersecurity Lab Projects

- Conducted a simulated risk assessment using NIST CSF guidelines to identify potential vulnerabilities within a network environment.
- Documented risk factors and developed a basic incident response plan, demonstrating practical understanding of cybersecurity frameworks and risk management.
- Collaborated with peers to present findings, showcasing effective communication and teamwork skills.
- Participated in a competitive CTF event focused on ethical hacking, and vulnerability analysis.

Certificates

Google Cybersecurity Specialization 5/2025