ANALISI

# [Personas](https://www.figma.com/file/x8kU1bKNpIpaISOVSEbJFz/Personas?node-id=0%3A1)

# [Customer Journey Map](https://miro.com/app/board/o9J_l7Y9Mo4=/)

# [State Transition Storyboard](https://miro.com/app/board/o9J_l7fnHhU=/)