

OTTO

DEVICE & CONNECTION GUIDE



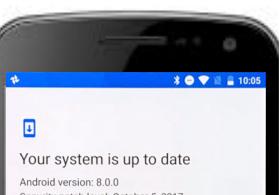
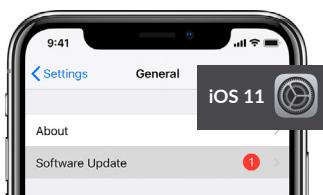
IPHONE



SAFARI

Make sure you are using an
iPhone 5s, or later.

Update your device to the most
recent operating system
(version 11 or later).



ANDROID



GOOGLE
CHROME

Update your device to the
most recent operating system
(version 8 or later).



COMPUTER/
LAPTOP



GOOGLE
CHROME



FIREFOX



SAFARI

Update your browser to the
most recent version.



Please note: Internet Explorer is
NOT supported.

INTERNET & WIFI

- We recommend using a secure and private internet connection (or cellular service on your mobile device).

TO JOIN VISIT

- Provider login: connect.ottohealth.com.
- Patients join via emailed link.
- No app needed.**

AUDIO & VIDEO

- Device must have **front-facing camera**.
- Allow browser access to **camera and microphone**.
- Earphones **must have a microphone**.
- Turn device volume up.

ON



OFF

