

## **Terms and Conditions:-**

Welcome to Hotel Greenland, where we strive to provide you with an exceptional experience. By making a reservation or using our services, you agree to the following terms and conditions:

### **1. Reservation and Payment:**

- All reservations are subject to availability.
- A valid credit card is required to secure your reservation.
- Payment is due upon check-in unless otherwise specified.

### **2. Cancellation Policy:**

- Cancellations must be made at least 48 hours prior to the scheduled check-in time.
- Late cancellations or no-shows may result in a charge equivalent to one night's stay.

### **3. Check-in and Check-out:**

- Check-in time is from 3:00 PM, and check-out is by 12:00 PM.
- Early check-in and late check-out are subject to availability and may incur additional charges.

### **4. Guest Responsibility:**

- Guests are responsible for any damage caused to hotel property during their stay.
- Smoking is strictly prohibited in all indoor areas.

### **5. Privacy and Security:**

- We respect your privacy; please review our Privacy Policy for details on how we handle your personal information.
- For security reasons, please use hotel facilities responsibly and report any suspicious activities.

### **6. Services and Amenities:**

- Some services and amenities may be subject to additional charges.
- We reserve the right to change or modify services and amenities without prior notice.

### **7. Conduct and Compliance:**

- Guests are expected to conduct themselves in a respectful manner towards fellow guests and hotel staff.
- Failure to comply with hotel policies may result in eviction without refund.

8. Force Majeure:

- The hotel is not liable for failure to perform its obligations due to circumstances beyond its control.

By choosing Hotel Greenland, you acknowledge and accept these terms and conditions. We look forward to making your stay memorable. If you have any questions, feel free to contact our front desk.