

Raseef A A

Cloud Infrastructure Associate

+91-6383890464 raseefazeez@gmail.com Trivandrum, IN @ [linkedin.com/in/raseef-azeez](https://www.linkedin.com/in/raseef-azeez)



SUMMARY

As an experienced AWS Cloud Infrastructure Associate, I have a proven history of implementing, managing, and optimizing cloud solutions. I thrive in collaborative environments, where I can contribute to innovation and drive efficiency in cloud infrastructure management. With expertise across both AWS and Azure platforms, I am passionate about solving complex technical challenges.

EXPERIENCE



Cloud Infrastructure Associate

UST

-  Feb 2021 – Present  Trivandrum, India
- Collaborated with other cloud teams (VM/database) to customize services, boosting app functionality and system compatibility.
 - Resolved complex IAM issues (permission errors, role failures, MFA), restoring access and continuity.**
 - Designed and enforced fine-grained **IAM** policies to enhance security and ensure least-privilege access.
 - Created and maintained **IAM** documentation to improve compliance and streamline user lifecycle processes.



Technical Support

Indesphere Consulting

-  Dec 2018 -July 2020  Bengaluru, India
- Responding to customer inquiries and providing technical support via various channels such as phone, email, chat, or ticketing systems for Walmart, Overstock, Group on and Open Sky.



Technical Support

SYT Marketing FZ LLC

-  May 2017 – May 2018  Dubai, UAE
- Handling admin panel of the mobile application called "SukuMuku".
 - Monitoring the performance and usage of mobile applications to identify any issues or bottlenecks. Also interacting with users/merchants and vendors to prepare check list with the development team.

Technical Support

Sutherland Global Services INC

-  Apr 2015- Jan 2017  Kochi, India
- Diagnose and troubleshoot technical issues that users encounter with McAfee antivirus software. This could involve investigating software conflicts, resolving installation errors, or addressing performance issues.
 - Document support interactions, including details of reported issues, troubleshooting steps taken, and resolutions provided.

Junior iOS Developer

Glazer Software Solutions

-  Nov 2013 -Jan 2015  Chennai, India
- Contributing to the development of iOS applications by writing code, implementing user interfaces, integrating backend services, and adding new features.
 - This could involve tasks such as UI design, implementing business logic, managing data storage, and integrating APIs.

CERTIFICATIONS

AWS Solutions Architect Associate (valid till May 2027)


SKILLS

AWS EC2| IAM| Active directory| VPC| S3| EBS| ELB| AWS CLI |Lambda| RDS| Python| SQL Server |Cloud Watch| CI/CD/Cloud Formation| Git Hub


TCP/IP| Subnetting| DHCP| DNS
Azure AD| Azure VM

PROJECTS WORKED

WoltersKluwer- Cloud Admin (UST)

 Feb 2021 – Present
Cloud administration project at UST for WoltersKluwer


Walmart, Group On- Tech support

 Dec 2018 -July 2020
Technical support for retail clients at Indesphere

SukuMuku- Mobile App Tech Support


 May 2017 – May 2018
Mobile application technical support project at SYT Marketing

McAfee- Tech Support

 Apr 2015- Jan 2017
Tech support for McAfee antivirus software

EyeSight iOS App

SleepCal iOS app

 Nov 2013 -Jan 2015
Development of iOS applications

EDUCATION

Master Of Computer Applications (2009-2012)

Hindustan College of Engineering and Technology, Coimbatore

Bachelor Of Computer Applications (2006-2009)

Sree Narayana Guru College, Coimbatore, Tamil Nadu

ADDITIONAL INFORMATION

Languages Known: English, Malayalam, and Tamil

References: Can be provided upon request