# Artificial Intelligence

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# Thinking Machines

 Are there tasks which cannot easily be automated? If so, what are the limitations?

 How do computers abilities compare to that of humans?

# What is an AI?

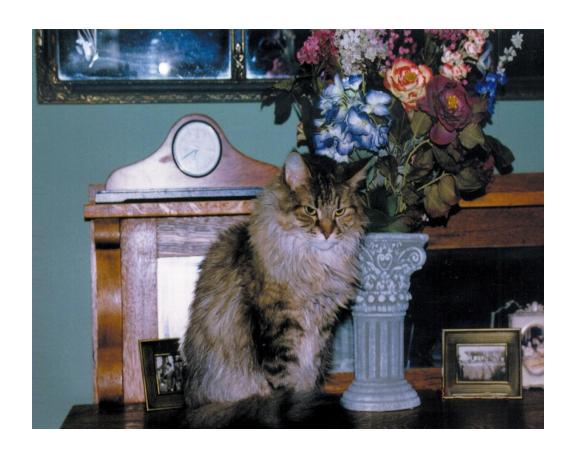


# Computers versus humans

- A computer can do some things better than a human can
  - Adding a thousand four-digit numbers
  - Drawing complex, 3D images
  - Store and retrieve massive amounts of data

 However, there are things humans can do much better.

# Thinking Machines



A computer would have difficulty identifying the cat, or matching it to another picture of a cat.

# Computer or human?

- Which of the following occupations could (or should) be performed by computers?
  - Postman
  - Bookstore clerk
  - Librarian
  - Doctor
  - Lawyer
  - Judge
  - Professor

# Thinking Machines

### **Artificial intelligence (AI)**

The study of computer systems that attempt to model and apply the intelligence of the human mind

For example, writing a program to pick out objects in a picture

# First things first...

- Of course, first we have to understand why we use the term "intelligence" in regard to humans.
  - What defines "intelligence"?
  - Why is it that we assume humans are intelligent?
  - Are monkeys intelligent? Dogs? Ants? Pine trees?

# **Early History**

- In 1950 English mathematician Alan Turing wrote a landmark paper titled "Computing Machinery and Intelligence" that asked the question: "Can machines think?"
- Further work came out of a 1956 workshop at Dartmouth sponsored by John McCarthy. In the proposal for that workshop, he coined the phrase a "study of artificial intelligence"

### Can Machines Think?

- So Turing asked: "Can machines think?" He felt that such machines would eventually be constructed.
- But he also realized a bigger problem. <u>How</u> would we know if we've succeeded?

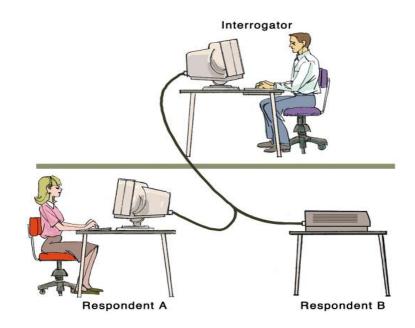
# The Turing Test

### **Turing test**

A test to empirically determine whether a computer has achieved intelligence

**Figure 13.2** 

In a Turing test, the interrogator must determine which respondent is the computer and which is the human



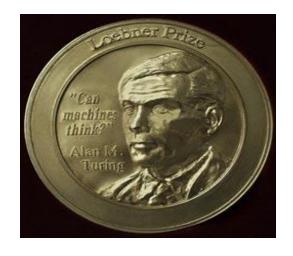
# The Turing Test

- •Passing the Turing Test does not truly show that the machine was thinking. It simply shows that it generated behavior consistent with thinking.
- •weak equivalence: the two systems (human and computer) are equivalent in results (output), but they do not necessarily arrive at those results in the same way
- •Strong equivalence: the two systems use the same internal processes to produce results

# The Turing Test

### **Loebner prize**

The first formal instantiation of the Turing test, held annually



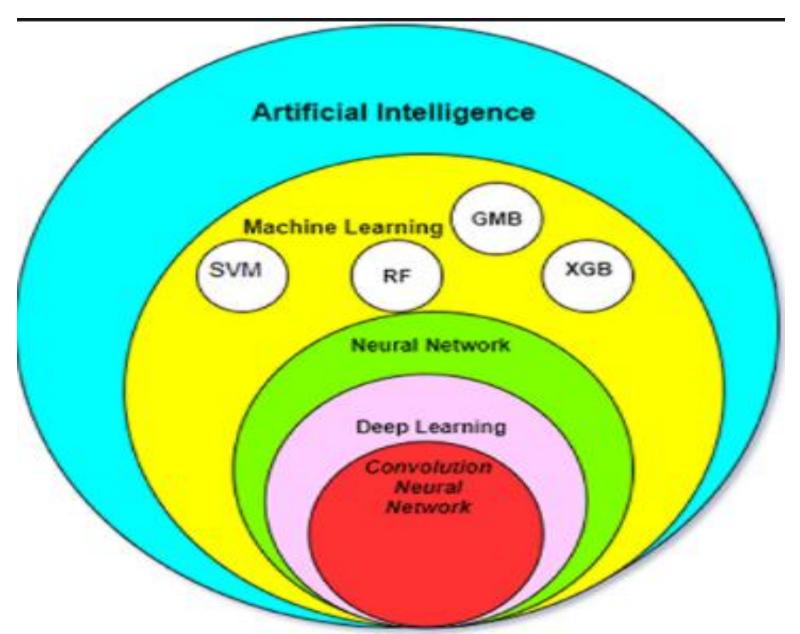
### **Chatbots**

A program designed to carry on a conversation with a human user

# **Knowledge Representation**

- We want to compare the way that computers and humans work to see if we can better understand why each have their (computational) strengths.
  - Processing Models
  - Knowledge Representation
  - Reasoning

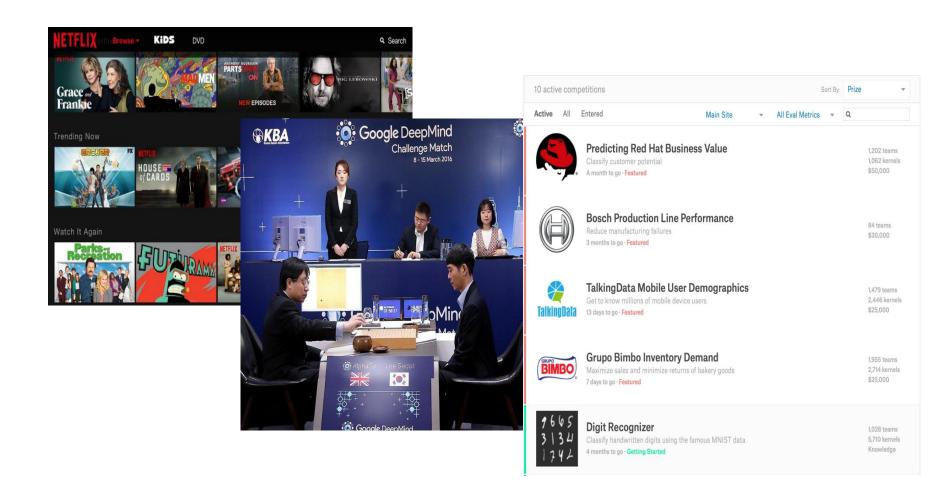
# INTRODUCTION TO Machine Learning



# Machine Learning (ML)

- ML is a branch of artificial intelligence:
  - Uses computing based systems to make sense out of data
    - Extracting patterns, fitting data to functions, classifying data, etc
  - ML systems can learn and improve
    - With historical data, time and experience
  - Bridges theoretical computer science and real noise data.

## ML in real-life



# **Big Data**

- Widespread use of personal computers and wireless communication leads to "big data"
- We are both producers and consumers of data
- Data is not random, it has structure, e.g., customer behavior
- We need "big theory" to extract that structure from data for
  - (a) Understanding the process
  - (b) Making predictions for the future

# Why "Learn"?

- Machine learning is programming computers to optimize a performance criterion using example data or past experience.
- There is no need to "learn" to calculate payroll
- Learning is used when:
  - Human expertise does not exist (navigating on Mars),
  - Humans are unable to explain their expertise (speech recognition)
  - Solution changes in time (routing on a computer network)
  - Solution needs to be adapted to particular cases (user biometrics)

# What We Talk About When We Talk About "Learning"

- Learning general models from a data of particular examples
- Data is cheap and abundant (data warehouses, data marts); knowledge is expensive and scarce.
- Example in retail: Customer transactions to consumer behavior:
  - People who bought "Blink" also bought "Outliers" (www.amazon.com)
- Build a model that is a good and useful approximation to the data.

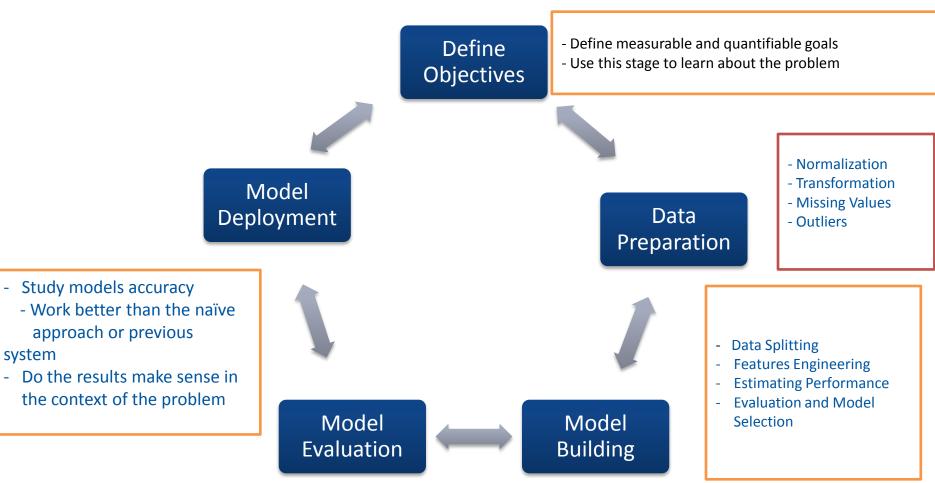
# Data Mining

- Retail: Market basket analysis, Customer relationship management (CRM)
- Finance: Credit scoring, fraud detection
- Manufacturing: Control, robotics, troubleshooting
- Medicine: Medical diagnosis
- Telecommunications: Spam filters, intrusion detection
- Bioinformatics: Motifs, alignment
- Web mining: Search engines
- •

# What is Machine Learning?

- Optimize a performance criterion using example data or past experience.
- Role of Statistics: Inference from a sample
- Role of Computer science: Efficient algorithms
   to
  - Solve the optimization problem
  - Representing and evaluating the model for inference

### Machine Learning as a Process



# **Applications**

- Association
- Supervised Learning
  - Classification
  - Regression
- Unsupervised Learning
- Reinforcement Learning

### **ISSUES:**

- ➤ Asking the wrong question
- ➤ Trying to solve the wrong problem
- ➤ Not having enough data
- ➤ Not having the right data
- ➤ Having too much data
- ➤ Hiring the wrong people
- ➤ Using the wrong tools
- ➤ Not having the right model
- ➤ Not having the right yardstick

### **Challenges**



- ➤ Not enough training data.
- ➤ Poor Quality of data.
- >Irrelevant features.
- ➤ Nonrepresentative training data.
- ➤ Overfitting and Underfitting.