

CHAPTER50 – WEBSITE CONTENT DOCUMENT

ABOUT US

Founded by aviation professionals with more than 25 years of experience in airside and cargo operations in Dubai, Chapter50 Aviation Services combines fresh perspective with proven expertise. We specialise in delivering dependable, high-quality services supported by practical operational knowledge and strong management capabilities

Our Vision

Enhancing customer satisfaction by delivering practical, efficient, and dependable aviation solutions.

Our Mission

To uphold the highest ethical standards in business, consistently exceed client expectations, and pursue continuous improvement in every aspect of our operations.

Our Values

- Integrity: Conducting business with honesty and transparency.
- Excellence: Striving for the highest standards in every service we provide.
- Reliability: Ensuring timely and dependable delivery for all clients.
- Customer Centricity: Putting client needs at the heart of every solution.
- Innovation: Continuously improving processes to offer smarter logistics solutions.

Quality and Commitment

We are dedicated to exceeding customer expectations through accuracy, transparency, efficiency, and punctuality. Every service we provide reflects our commitment to quality and our promise to deliver superior results.

How We Support Your Cargo

At Chapter50, we are committed to finding the most effective solutions tailored to our customers' cargo needs. With extensive experience in handling heavy shipments, time-sensitive deliveries, and special cargo, we ensure safe and successful flight loading, Handling and transportation at airside. No matter the size or complexity of your cargo, our team works diligently to provide the best solution and guarantee timely delivery.

Our Specialties

- GROUND HANDLING AND CARGO FLIGHT SUPERVISION
- LANDING PERMITS, TURN AROUND AND OVERFLY PERMITS
- COMPLETE SUPERVISION OF CARGO ACCEPTANCE UNTIL FLIGHT LOADING:
- FLIGHT PLANNING AND GROUND SUPPORT
- FLIGHT BUILD-UP AND MONITORING:
- SPECIALIZED CARE & SUPERVISION FOR VALUABLE CARGO
- AIR FREIGHT
- FLIGHT SUPPORT
- EXPORT IMPORT DOCUMENTATION

Our Services

- GROUND HANDLING AND CARGO FLIGHT SUPERVISION

Loading / Unloading: Supervising the secure and efficient loading and unloading of freight, ensuring correct placement and securing of cargo.

Special Cargo: Expertise in handling perishables, pharmaceuticals, dangerous goods (DG), live animals, and oversized cargo.

Build-up & Breakdown: Build-up and breakdown of the cargo units.

- COMPLETE SUPERVISION OF CARGO ACCEPTANCE UNTIL FLIGHT LOADING

Verifying cargo against export documents provided by the shipper / agent.

Maintaining records and handling customs documentation.

DNATA handling for all export and import shipments.

- FLIGHT PLANNING AND GROUND SUPPORT:

Coordination: Acting as a liaison between airlines, ground handling agents and crews, and airport authorities.

- AIR FREIGHT

Chapter50 Aviation Services FZCO provides reliable and efficient air freight solutions for international and domestic shipments. With strong airline partnerships and end-to-end cargo handling expertise, we ensure fast, secure, and cost-effective movement of cargo worldwide while meeting all aviation and regulatory requirements.

- EXPORT & IMPORT DOCUMENTATION

We can handle customs clearance for all shipments. Our experienced staff has expertise in local conditions, country customs regulations, tariff updates, and more, and can process your customs clearances smoothly and efficiently.

Contact Us

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