

Service Request List

Site:
Status: CLOSED

Ticket	summary	Long description	Classification	Reported Date	Reported By	Actual Finish
I-287254	planning dept	planning dept install printer's driver, set download location, set URL for all websites-work for client a005066	Information Technology \ Issue \ Infrastructure	4/5/24 8:55:38	RASHED.NAEIM	Apr 5, 2024, 8:56 AM
I-287255	Zones management	Zones management : install window and set policies for user : emad.ibrahim	Information Technology \ Issue \ Infrastructure	4/5/24 8:57:18	RASHED.NAEIM	Apr 5, 2024, 8:58 AM
I-287257	Zones management	Zones management : install xerox software for user : emad.ibrahim	Information Technology \ Issue \ Infrastructure	4/5/24 8:59:49	RASHED.NAEIM	Apr 5, 2024, 9:00 AM
I-287258	Zones management	Zones management : install printer's driver for 10.50.0.233	Information Technology \ Issue \ Infrastructure	4/5/24 9:00:46	RASHED.NAEIM	Apr 5, 2024, 9:01 AM
I-287259	Zones management	Zones management : install Microsoft office 2016 for user : emad.ibrahim	Information Technology \ Issue \ Infrastructure	4/5/24 9:01:53	RASHED.NAEIM	Apr 5, 2024, 9:02 AM
I-287260	Zones Management	Zones management :set download location, set URL for all websites-work for emad.ibrahim	Information Technology \ Issue \ Infrastructure	4/5/24 9:03:04	RASHED.NAEIM	Apr 5, 2024, 9:04 AM
I-287261	Training Department	Training Department : install MEGO for user : Ahmed.Elbarbry	Information Technology \ Issue \ Infrastructure	4/5/24 9:04:38	RASHED.NAEIM	Apr 5, 2024, 9:05 AM
I-287262	Training Departmen	Training Department : set download location, set URL for all websites-work for user : Ahmed.Elbarbry	Information Technology \ Issue \ Infrastructure	4/5/24 9:06:05	RASHED.NAEIM	Apr 5, 2024, 9:07 AM
I-287263	Garage management	Garage management : check and install printer	Information Technology \ Issue \ Infrastructure	4/5/24 9:07:51	RASHED.NAEIM	Apr 5, 2024, 9:10 AM
I-287264	HR_management_106	HR_management_106 : return PC Compaq 7700	Information Technology \ Issue \ Infrastructure	4/5/24 9:11:26	RASHED.NAEIM	Apr 5, 2024, 9:13 AM
I-287265	HR_management_106	HR_management_106 : bring PC fujsui core i3 for maintenance	Information Technology \ Issue \ Infrastructure	4/5/24 9:14:18	RASHED.NAEIM	Apr 5, 2024, 9:15 AM
I-287266	HR_management_106	HR_management_106 : fix issue in printer HP 400 for user Tahany	Information Technology \ Issue \ Infrastructure	4/5/24 9:15:46	RASHED.NAEIM	Apr 5, 2024, 9:16 AM
I-287267	Statistics and Reports Management	Statistics and Reports Management: made a survey about computers in this department	Information Technology \ Issue \ Infrastructure	4/5/24 9:17:22	RASHED.NAEIM	Apr 5, 2024, 9:18 AM
I-287268	Zones management	Zones management : fix internet issue - 10.0.94.19	Information Technology \ Issue \ Infrastructure	4/5/24 9:18:10	RASHED.NAEIM	Apr 5, 2024, 9:19 AM

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I-287269	Zones management	Zones management : install printer's driver HP 1102	Information Technology \ Issue \ Infrastructure	4/5/24 9:19:43	RASHED.NAEIM	Apr 5, 2024, 9:21 AM
I-287270	Zones management	Zones management :install xerox software for user ghada.aly	Information Technology \ Issue \ Infrastructure	4/5/24 9:21:31	RASHED.NAEIM	Apr 5, 2024, 9:22 AM
I-287271	Digital Transfer	Digital Transfer : assumed full responsibility for Committee No. 1479 on 7/19/2023 to examine, inspect and receive the toners.	Information Technology \ Issue \ Infrastructure	4/5/24 9:22:43	RASHED.NAEIM	Apr 5, 2024, 9:23 AM
I-287272	Digital Transfer	Digital Transfer : assumed full responsibility for Committee No. 1479 on 7/19/2023 to examine, inspect and receive the toners.	Information Technology \ Issue \ Infrastructure	4/5/24 9:24:07	RASHED.NAEIM	Apr 5, 2024, 9:24 AM
I-287273	Digital Transfer	Digital Transfer : texting SS company to supply 25 Toners A85 and 5 toners A78 within the work of committee NO. 1479	Information Technology \ Issue \ Infrastructure	4/5/24 9:25:04	RASHED.NAEIM	Apr 5, 2024, 9:25 AM
I-289854	Egyptian-Warehouse	Egyptian-Warehouse: replace broken printer HP404 by HP402 ip: 10.0.60.78	Information Technology \ Issue \ Infrastructure	4/19/24 9:42:01	RASHED.NAEIM	Apr 19, 2024, 9:43 AM
I-289855	Egyptian-Warehouse	Egyptian-Warehouse: install printer's driver for client 008021 phone: 1005	Information Technology \ Issue \ Infrastructure	4/19/24 9:43:48	RASHED.NAEIM	Apr 19, 2024, 9:44 AM
I-289856	HR_management_106	HR_management_106 : install Microsoft office 2016	Information Technology \ Issue \ Infrastructure	4/19/24 9:44:33	RASHED.NAEIM	Apr 19, 2024, 9:45 AM
I-289857	HR_management_106	HR_management_106 : install Microsoft windows 10	Information Technology \ Issue \ Infrastructure	4/19/24 9:45:58	RASHED.NAEIM	Apr 19, 2024, 9:50 AM
I-289858	HR_management_106	HR_management_106 : set Alex-Port policies and install fire-fox web browser	Information Technology \ Issue \ Infrastructure	4/19/24 9:50:12	RASHED.NAEIM	Apr 19, 2024, 9:50 AM
I-289859	scale 11	scale 11 : fix an issue in a printer	Information Technology \ Issue \ Infrastructure	4/19/24 9:51:07	RASHED.NAEIM	Apr 19, 2024, 9:51 AM
I-289860	Exit gate 54	Exit gate 54 : fix an issue in a printer	Information Technology \ Issue \ Infrastructure	4/19/24 9:51:52	RASHED.NAEIM	Apr 19, 2024, 9:52 AM
I-289861	Multiple garage	Multiple garage : install printer's driver NO.146	Information Technology \ Issue \ Infrastructure	4/19/24 9:52:49	RASHED.NAEIM	Apr 19, 2024, 9:53 AM
I-289862	Multiple garage	Multiple garage : install printer's driver NO.116	Information Technology \ Issue \ Infrastructure	4/19/24 9:53:35	RASHED.NAEIM	Apr 19, 2024, 9:54 AM

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Ticket	summary	Long description	Classification	Reported Date	Reported By	Actual Finish
I-289863	warehouse	warehouse : install printer's driver NO.211	Information Technology \ Issue \ Infrastructure	4/19/24 9:54:24	RASHED.NAEIM	Apr 19, 2024, 9:55 AM
I-289864	Digital Transfer	messaging the Egyptian company for supply toners to execute our order NO.79	Information Technology \ Issue \ Infrastructure	4/19/24 9:55:13	RASHED.NAEIM	Apr 19, 2024, 9:56 AM
I-289865	S.S company	messaging S.S company for supply toners - order NO.80	Information Technology \ Issue \ Infrastructure	4/19/24 9:56:16	RASHED.NAEIM	Apr 19, 2024, 9:56 AM
I-289866	HP-Control company	messaging HP-Control company for supply toners- order NO.81	Information Technology \ Issue \ Infrastructure	4/19/24 9:57:08	RASHED.NAEIM	Apr 19, 2024, 9:57 AM
I-289867	Digital Transfe	Digital Transfer : maintaining PC model HP Compaq 7700 for user Mohamed Hdad	Information Technology \ Issue \ Infrastructure	4/19/24 9:58:00	RASHED.NAEIM	Apr 19, 2024, 9:58 AM
I-289889	Custom Authority	clean temp files for PC 10.0.101.69	Information Technology \ Issue \ Infrastructure	4/19/24 1:48:21	RASHED.NAEIM	Apr 19, 2024, 1:50 PM

Number of Records: 34

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Status: QUEUED

Ticket	summary	Long description	Classification	Reported Date	Reported By	Actual Finish
I-287256	Zones management	Zones management : install xerox software for user : emad.ibrahim	Information Technology \ Issue \ Infrastructure	4/5/24 8:58:30	RASHED.NAEIM	

Number of Records: 1

Number of Records: 35