

## Service Request List

Site:  
Status: CLOSED

Ticket	summary	Long description	Classification	Reported Date	Reported By	Actual Finish
I-293191	Legal Department	made a proactively maintenance and survey for PC NO.A805037	Information Technology \ Issue \ Infrastructure	5/3/24 8:54:52	RASHED.NAEIM	May 3, 2024, 8:55 AM
I-293192	Legal Department	Legal Department :made a proactively maintenance and survey for PC NO.5sjr393	Information Technology \ Issue \ Infrastructure	5/3/24 8:56:13	RASHED.NAEIM	May 3, 2024, 8:57 AM
I-293193	Legal Department	Legal Department :made a proactively maintenance and survey for PC NO.A805134	Information Technology \ Issue \ Infrastructure	5/3/24 9:00:02	RASHED.NAEIM	May 3, 2024, 9:00 AM
I-293194	Legal Department	Legal Department :made a proactively maintenance and survey for PC NO.A005274	Information Technology \ Issue \ Infrastructure	5/3/24 9:00:59	RASHED.NAEIM	May 3, 2024, 9:01 AM
I-293195	Legal Department	Legal Department :made a proactively maintenance and survey for PC NO.A805055	Information Technology \ Issue \ Infrastructure	5/3/24 9:02:03	RASHED.NAEIM	May 3, 2024, 9:03 AM
I-293196	Legal Department	Legal Department :made a proactively maintenance and survey for PC NO.A005137	Information Technology \ Issue \ Infrastructure	5/3/24 9:03:08	RASHED.NAEIM	May 3, 2024, 9:03 AM
I-293197	Legal Department	Legal Department :made a proactively maintenance and survey for PC NO.A005034	Information Technology \ Issue \ Infrastructure	5/3/24 9:04:13	RASHED.NAEIM	May 3, 2024, 9:05 AM
I-293198	Legal Department	Legal Department :made a proactively maintenance and survey for PC NO.trf5100120	Information Technology \ Issue \ Infrastructure	5/3/24 9:05:08	RASHED.NAEIM	May 3, 2024, 9:05 AM
I-293199	Legal Department	Legal Department :made a proactively maintenance and survey for PC NO.czc0507cg1	Information Technology \ Issue \ Infrastructure	5/3/24 9:06:06	RASHED.NAEIM	May 3, 2024, 9:06 AM
I-293200	Legal Department	Legal Department :made a proactively maintenance and survey for PC NO.A005232	Information Technology \ Issue \ Infrastructure	5/3/24 9:07:06	RASHED.NAEIM	May 3, 2024, 9:07 AM
I-293201	Legal Department	Legal Department :made a proactively maintenance and survey for PC NO.00-25-11-34-87-cd	Information Technology \ Issue \ Infrastructure	5/3/24 9:08:02	RASHED.NAEIM	May 3, 2024, 9:08 AM
I-293202	Legal Department	Legal Department :made a proactively maintenance and survey for PC NO.00-0f-fe-71-c2-2b	Information Technology \ Issue \ Infrastructure	5/3/24 9:09:02	RASHED.NAEIM	May 3, 2024, 9:09 AM
I-293203	Legal Department	Legal Department :made a proactively maintenance and survey for PC NO.g7g67n3	Information Technology \ Issue \ Infrastructure	5/3/24 9:10:03	RASHED.NAEIM	May 3, 2024, 9:10 AM
I-293204	Legal Department	Legal Department :made a proactively maintenance and survey for PC NO.19g67n3	Information Technology \ Issue \ Infrastructure	5/3/24 9:10:56	RASHED.NAEIM	May 3, 2024, 9:11 AM

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I-293206	Legal Department	Legal Department :made a proactively maintenance and survey for PC NO.A805095	Information Technology \ Issue \ Infrastructure	5/3/24 9:23:51	RASHED.NAEIM	May 3, 2024, 9:24 AM
I-293207	Legal Department	Legal Department :made a proactively maintenance and survey for PC NO.73jrb63	Information Technology \ Issue \ Infrastructure	5/3/24 9:24:57	RASHED.NAEIM	May 3, 2024, 9:25 AM
I-293208	Legal Department	Legal Department :made a proactively maintenance and survey for PC NO.bmmr393	Information Technology \ Issue \ Infrastructure	5/3/24 9:25:44	RASHED.NAEIM	May 3, 2024, 9:26 AM
I-293209	Legal Department	Legal Department :made a proactively maintenance and survey for PC NO.2j07lq3	Information Technology \ Issue \ Infrastructure	5/3/24 9:26:40	RASHED.NAEIM	May 3, 2024, 9:28 AM
I-293210	Legal Department	Legal Department :made a proactively maintenance and survey for printer 3015 not a domain	Information Technology \ Issue \ Infrastructure	5/3/24 9:28:24	RASHED.NAEIM	May 3, 2024, 9:29 AM
I-293211	Legal Department	Legal Department :made a proactively maintenance and survey for toshiba 10.50.0.78	Information Technology \ Issue \ Infrastructure	5/3/24 9:29:39	RASHED.NAEIM	May 3, 2024, 9:30 AM
I-293212	Legal Department	Legal Department :made a proactively maintenance and survey for xerox 10.50.0.118	Information Technology \ Issue \ Infrastructure	5/3/24 9:30:41	RASHED.NAEIM	May 3, 2024, 9:31 AM
I-293213	Legal Department	Legal Department :made a proactively maintenance and survey for toshiba 10.50.0.80	Information Technology \ Issue \ Infrastructure	5/3/24 9:31:53	RASHED.NAEIM	May 3, 2024, 9:32 AM
I-293214	Legal Department	Legal Department :made a proactively maintenance and survey for scanner 4500	Information Technology \ Issue \ Infrastructure	5/3/24 9:33:41	RASHED.NAEIM	May 3, 2024, 9:34 AM
I-293215	Legal Department	Legal Department :made a proactively maintenance and survey for scanner 4501	Information Technology \ Issue \ Infrastructure	5/3/24 9:35:05	RASHED.NAEIM	May 3, 2024, 9:35 AM
I-293216	Legal Department	Legal Department :made a proactively maintenance and survey for 3 printers model 50145	Information Technology \ Issue \ Infrastructure	5/3/24 9:35:51	RASHED.NAEIM	May 3, 2024, 9:36 AM
I-293217	Alex Seaport Union	Alex Seaport Union : install wyse computer and made a survey for PC A605255	Information Technology \ Issue \ Infrastructure	5/3/24 9:36:43	RASHED.NAEIM	May 3, 2024, 9:37 AM
I-293218	Alex Seaport Union	Alex Seaport Union : wiring printer model 3015 ip : 10.50.0.151	Information Technology \ Issue \ Infrastructure	5/3/24 9:37:38	RASHED.NAEIM	May 3, 2024, 9:38 AM
I-293219	Alex Seaport Union	Alex Seaport Union : made a proactively maintenance and survey for Pc a805012	Information Technology \ Issue \ Infrastructure	5/3/24 9:38:35	RASHED.NAEIM	May 3, 2024, 9:39 AM

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I-293220	Alex Seaport Union	Alex Seaport Union : made a proactively maintenance and survey for Pc 00-80-64-8B-80-52	Information Technology \ Issue \ Infrastructure	5/3/24 9:39:52	RASHED.NAEIM	May 3, 2024, 9:40 AM
I-293221	Movement Department	Movement Department - Lirt office : install Cisco certificate for Isolated VLAN	Information Technology \ Issue \ Infrastructure	5/3/24 9:40:38	RASHED.NAEIM	May 3, 2024, 9:41 AM
I-293222	Movement Department	Movement Department - Lirt office : contact 2 screen 50 inch with 2 pc	Information Technology \ Issue \ Infrastructure	5/3/24 9:42:04	RASHED.NAEIM	May 3, 2024, 9:42 AM
I-293223	Movement Department	Movement Department - GM secretary fixed an issue in IP-Phone number 4441	Information Technology \ Issue \ Infrastructure	5/3/24 9:42:55	RASHED.NAEIM	May 3, 2024, 9:43 AM
I-293224	Movement Department	Movement Department - HR office deploy and install new computer	Information Technology \ Issue \ Infrastructure	5/3/24 9:43:42	RASHED.NAEIM	May 3, 2024, 9:44 AM
I-293225	Movement Department	Movement Department - HR office made a new network point and contact a computer	Information Technology \ Issue \ Infrastructure	5/3/24 9:44:27	RASHED.NAEIM	May 3, 2024, 9:45 AM
I-293227	scale 10	scale 10 : fixed an issue in printer	Information Technology \ Issue \ Infrastructure	5/3/24 9:45:35	RASHED.NAEIM	May 3, 2024, 9:46 AM
I-293228	Movement Department	Movement Department - HR office install windows 10 and apply policies	Information Technology \ Issue \ Infrastructure	5/3/24 9:46:19	RASHED.NAEIM	May 3, 2024, 9:47 AM
I-293229	Movement Department	track a trafic network problem in WYSE Devices and sugest contact the switch with fiber cable to fix this problem	Information Technology \ Issue \ Infrastructure	5/3/24 9:47:09	RASHED.NAEIM	May 3, 2024, 9:48 AM
I-293378	scale-11	receive a I received a malfunction report from scale-11 office and redirected it to maintenance department	Information Technology \ Issue \ Infrastructure	5/6/24 9:10:43	RASHED.NAEIM	May 6, 2024, 9:15 AM

Number of Records: 38

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