Step 1:Getting Started

DMND Program

Which option did you choose?
 Udacity

If Udacity, which product did you choose?
 DMND Program

Marketing Objective: DMND

Collect 1000 Email address within 1 week.

KPI: DMND

The KPI well be the number of the collected emails

Step 2: Value Proposition

Value Proposition

FOR an Employee

WHO want to develop him self to start new career or his own business

OUR online Digital Marketing course

THAT offer the best learning methods

UNLIKE other institutes like Edx

OUR OFFER a real world projects, 1 on 1 technical mentor, personal career coach and career services and flexible learning options.

Step 3:Customer Persona

Interview

1st interview.

- Are you married?
 Yes.
- How old are You?
 29 years
- 3. What is your annual income? 35k\$
- 4. Do You've a children? Yes.
- 5. What is your education level? Bachelor in Computer science.
- What are you interested in? Videogames, Reading and programming.
- 7. Is price or time a concern for the goals you want to achieve?
 Yes.

2nd interview.

- 1. Are you married? No.
- How old are You?
 years
- 3. What is your annual income? 18k\$
- Do You've a children?No.
- What is your education level? Highschool
- 6. What are you interested in? Cars, Reading
- 7. Is price or time a concern for the goals you want to achieve?
 Yes.

3rd interview.

- 1. Are you married? Yes.
- How old are You?34 years
- 3. What is your annual income? 42k\$
- Do You've a children? Yes
- 5. What is your education level? Bachelor in Law
- What are you interested in? Languages, Technology, Reading and Fishing.
- 7. Is price or time a concern for the goals you want to achieve?
 Yes.

Empathy Map

Thinking

- Start his own business.
- He think he is wasting too much time.
- Develop him self.
- He might lose his business.
- He think to secure his family.

Seeing

- He see his friend business and he want to become like him.
- He see the social media ads about online courses and business.

Doing

- He spend time in researches about the business that want to start.
- He watch YouTube to learn new stuff.
- He mostly look for free courses

Feeling

- He fear to start a business.
- Anxiety to lose a job.
- · Bored of his job.

Target Persona

| Background and Demographics | Target Persona Name | Needs |
|--|--|--|
| Age 34 years. Married. Income (42k \$) Have a children. | TARIQ | Recommendations and help to start his business. Business courses. |
| Hobbies | Goals | Barriers |
| Languages. Technology. Reading. Fishing. | secure his family Leave his job. Start his business. | Anxiety to lose a job. Fear to start his business because he thinks he might lose his a business and a job. |