RASHEED BASHA SHAIK

Quality specialist 1

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📍 Bangalore, India

SUMMARY

Skilled quality specialist associate and 1.7 year of professional experience in working with key stakeholders and liaising between technical and managerial levels.
To work in a healthy and challenging environment and be associated with a progressive organization, where I can update and contribute my knowledge for the growth of the organization.

EXPERIENCE

07/2021 - 07/2022

Hyderabad

Quality specialist 1
Amazon development center
Company Description
- Worked in a collaborative environment and contribute to the growth of the respective team/program.
- Meet business metrics and goals. i.e. SLA, productivity, quality and utilization benchmarks.
- Understanding performance metrics for driving business goals.
- Identifying patterns emerging in the audits and contribute to process/program improvements.
- Provided inputs on new metrics and tools. Come up with suggestions to improve productivity and quality.
- Follow Standard Operating Procedures(SOPs) to perform manual audits and resolve outliers.

05/2020 - 02/2021

Banaglore

Data labeling analyst
Unbxd inc
Company Description
- Develop and manage data that supports relevancy or performance improvements.
- Review key aspects of feed catalog to evaluate the factors/fields driving results.
- Analyze the performance failures and suggesting fixing.
- Creating a detail business analysis, outline problems, opportunities and solutions for a business.
- Performing Variance analysis.
- Gathering information about problems to be solved or procedures to be improved.
- Formulating ways for business to improve, based on previous research.Presenting findings to decision makers.
- Interpret and Analyze data to understand business performance for driving a business solution of an e-commerce industry.

EDUCATION

07/2014 - 04/2019

B. Tech : CGPA- 6.07
G Pulla reddy engineering college

07/2011 - 03/2013

Intemediate education: Percentage- 84.8
Narayana junior college

07/2010 - 03/2011

Secondary school eduaction: Percentage- 73.6
Sri sudha high school

SKILLS

Tabelau | Python | MySQL | Google analytics | Data analytics and lebeling | Data audit | Ms excel

LANGUAGES

English — Proficient ●●●●○

Hindi — Proficient ●●●●○

Telugu — Proficient ●●●●○