# **RASHID OTIENO JUMA**

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### **CAREER PROFILE SUMMARY**

As a keen to detail and resourceful professional passionate in Information Technology, my areas of expertise include; programming (C,C++,python, JavaScript,etc), software and hardware management, maintain network system, user support, system installations and configurations, computer repair, maintenances and servicing. In addition, I am also usually at the forefront of garnering more knowledge in the IT and I have significant ability to work alone and/or in a team. I desire to obtain the task to enable me advance my career.

### **EDUCATION BACKGROUND**

- ALX-Software Engineering: Started on March ,2022
- **Web Development**: Emobilis Training Institute :1st Jan 2022 To 10th March, 2022.
- **Diploma in Information Technology (ICT)**: Kisiwa Technical College; August 2018 to Dec 2021 Attained Credit
- Kenya Certificate of Secondary Education- Lake Baringo Secondary School; 2012 to 2015.
  Attained C-
- Kenya Certificate of Primary Education: Kampi Ya Samaki Primary School; Year. Attained 343

### **KEY SKILLS AND COMPETENCIES**

- **ICT Competency:** Proficient in programming, windows environment, competent in Microsoft Office Application Suite. Also well versed with using the Internet and Emails.
- **Interpersonal skills:** Able to communicate and interact with colleagues and customers and developing a rapport in the working environment.
- Configured and maintained antivirus applications, provide support and knowledge to the end users, and conduct risk management.
- Proficient at user support
- **Software and hardware management:** Troubleshoot and resolve any hardware/software faults, installed and maintained computer hardware.
- Office packages
- Administration and interpersonal skills.
- Time management skills
- Sharp networking skills
- **Web-Development:** With the knowledge acquired I can be able to come up with responsive website and upgrade existing website and checking some vulnerability on the system.
- Linux Environment: Have acquired knowledge in Linux command shell.

#### Attaché

# Kenya Marine and Fisheries Research Institute (KMFRI); July, 2019 to December 2019 Duties and Responsibilities

- Garnered knowledge and skillset ICT.
- Installation, configuration, and maintenance of computer systems

- Hardware management including replacement of computer parts, blowing of machines and troubleshooting for hardware problems
- Troubleshooting system and network problems, diagnosing solving software faults
- Data entry
- Ensuring that servers, computers, firewalls, switches, routers, and other systems are in a good condition.
- Established a good working relationship with the institute staffs.

# **MEMBERSHIP**

- Secretary-General; Kisiwa IT Students (KITS); 2018 to 2019.
- Member; Kenya ICT Club 2019 to 2020.

## **Hobbies**

Travelling Reading

## REFEREES

## Dr. Cyprian Odoli,

Station coordinator of Kenya Marine and Fisheries Research Institute (KMFRI) Baringo Station P. O BOX 231-30406,

Marigat, Kenya

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## Mrs Neddy Sasala,

Head of ICT Department, Kisiwa Technical Training College, P. O BOX 657-50200, Bungoma, Kenya

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