

# CHE ADAM RASHID BIN CHE UJANG

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## WORK EXPERIENCE

### DIGI TELECOMMUNICATIONS SDN. BHD. – TECHNICAL LEAD

*Dec 2020 – Present*

- Lead technical solutioning for user stories on internal transactional Android app running on native Android with a Node.js backend for a user base of over 20,000 users for 2 sprints.
- Performed technical impact assessment, synthesized technical solution and oversaw deployments for 7 sprint deployments on the business-critical web portal running on Magento, Drupal & AWS technologies.
- Designed 6 new services on the microservices layer using AWS Lambda, AWS Fargate and AWS RDS which is used by the 2 biggest acquisition channels and serves over 2 million requests over 48 hours.
- Analyzed & implemented mitigation strategies to handle the unprecedented traffic of over 10x during a campaign period.
- Led the integration design between 3 systems and operational SOP for an internal campaign for all Digi employees.

### ACCENTURE SDN. BHD. – BUSINESS ANALYST

*May 2018 – Nov 2020*

*National Utility Company (Malaysia)*

- Led requirements gathering sessions for client's digital channels (web app and mobile apps), orchestrated cross-functional team, analyzed and translated requirements to documentation for a combined total of over 30 enhancements.
  - Part of the business analyst/testing team on a project redesigning UI/UX of a web app and application flows over the course of a year. Successfully deployed application with user growth of additional 5% over a 1-month period.
  - Led a business analyst team of 3 business analysts and 4 developers including requirements gathering, resourcing, work prioritization, development timelines, testing and deployments for 9 overall enhancements over a period of 2 months.
  - Led engagement for handling the support phase of a project for 2 weeks resolving a total of 13 tickets.
  - Designed, coordinated development and tested a web application caching solution, which improved website availability and reduced calls to backend system by 5% with no impact to customer experience.
  - Designed SOAP integrations for 9 features between the ASP.NET MVC web application and backend SAP IS-U/SAP CRM system, including analysis and testing of webservices.
  - Automated web application testing using Selenium-based Katalon Studio on 5 workflows, resulting in early detection of 2 bugs on average per enhancement.
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## EDUCATION

### UDEMY

*July 2021 – September 2021*

*Vue - The Complete Guide (w/ Router, Vuex, Composition API)*

- 25-hour Vue 3 course. Modules include DOM Interactions & Options, Components, Router, Vuex & Composition API

### MULTIMEDIA UNIVERSITY

*March 2013 – March 2018*

*B.Eng. (Hons) Electronics majoring in Computers, CGPA: 3.29/4.00*

- Modules include Advanced Object-Oriented Design with Java, Security & Cryptography. Dissertation: Blockchain Analysis, Application and Development

### MAGIC ACADEMY

*August 2016 – October 2016*

*Android Mobile App Development*

- Tri-weekly native Android course on basics of Android development with Android Studio
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## PROJECTS

### HUNGRY HONEY

*February 2019*

- Developed a Django web app to randomize restaurants using Django 2.3, Django ORM on SQLite, AJAX, & deployed to a DigitalOcean Droplet. Code can be found at <https://github.com/rashidujang/hungryhoney>
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## SKILLS

**System Analysis** Experienced in designing integrations, assessing technical impact and architecting solutions to requirements

**Web Development** Familiarity with HTML, CSS, Javascript, Vue.js, Node.js, PostgreSQL, Django & Python

**Requirements Development** Experienced in leading requirements elicitation sessions, analysis and documentation of requirements

**Business Analysis** Experienced in analyzing business process, process improvement and digital transformation

**Test Automation** Familiarity with Katalon Studio, Selenium and Groovy to program and run automated test cases

**Android** Basic familiarity with the native Android framework

**Project Management** Experience in managing timelines, scope, resources and budget for delivery of system implementation projects

**Version Control** Worked with both Git CLI and Sourcetree in multiple personal projects and familiar with the Git collaborative workflow

**SQL** Basic familiarity with SQL and its uses in fundamental data analysis and REST APIs