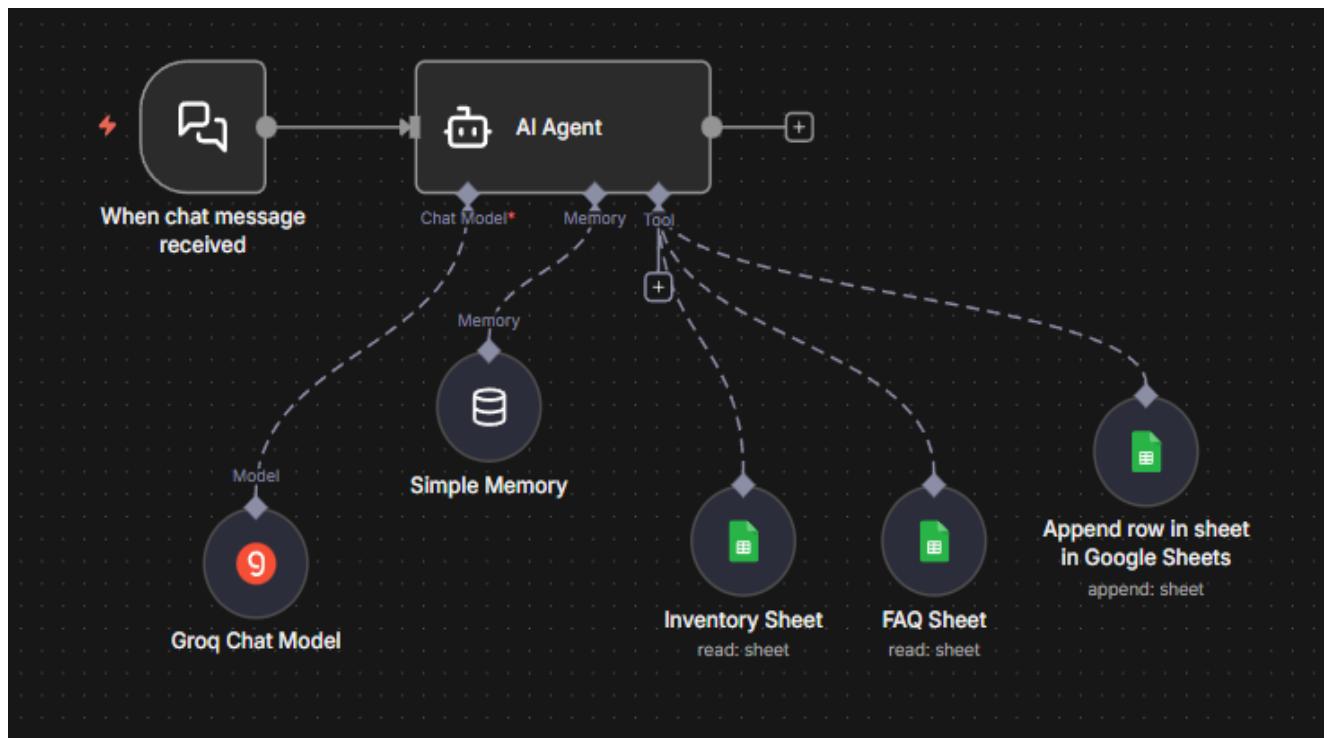


Restaurant SmartChat Bot

An AI-powered website chatbot for restaurants that reads data from Google Sheets to provide instant answers about available food items, common customer questions, and collects new inquiries along with customer phone numbers when information is not already listed.



Features:

- AI Agent that understands and replies to customer messages.
- Connected to Google Sheets with 3 sheets:
 1. Available Items – list of food items currently available.
 2. Common Q&A – answers for frequently asked questions (refund policy, timings, etc.).
 3. Customer Requests – blank sheet for storing new customer queries.
- Reads food availability from the Available Items sheet and responds instantly.
- Answers customer questions using information from the Common Q&A sheet.
- If the customer asks something not found in the Q&A sheet or requests an unavailable item:
 1. The agent asks for the customer's phone number.
 2. Saves the question + phone number into the Customer Requests sheet.

1. Reads food availability from the Available Items sheet and responds instantly.

Hi there! 🌟

Start a chat. We're here to help you 24/7.

Hi there! 🌟

My name is Rashik. How can I assist you today?

Type your question.. ➤

Start a chat. We're here to help you 24/7.

what foods are available today

Here are the foods that are available today:

Food Item	Quantity
Veg Thali	10
Chicken Thali	15
Mutton Thali	12
Fish Curry Meal	8
Egg Curry Meal	20

Type your question.. ➤

5 ▾ | fx

A	B	C
Food Item	Quantity	Status
Veg Thali	10	Available ▾
Chicken Thali	15	Available ▾
Mutton Thali	12	Available ▾
Fish Curry Meal	8	Available ▾
Egg Curry Meal	20	Available ▾
Extra Rice	0	Out of Stock ▾

2. Answers customer questions using information from the Common Q&A sheet.

The screenshot shows a customer service interface. On the right, a teal box contains the question "What are your opening hours?". Below it, a message box says "We're open daily from 11:00 AM to 10:00 PM. Feel free to drop by or place an order during those hours!". At the bottom left, there's a text input field with the placeholder "Type your question..".

A Question	B Answer	C
What are your opening hours?	We are open daily from 11:00 AM to 10:00 PM.	
Do you offer home delivery?	Yes, we provide home delivery within 5 km.	
What is your refund policy?	Refunds are only available for canceled orders before preparation starts.	
Do you have vegetarian options?	Yes, we serve a variety of vegetarian thalis and meals.	
How can I place an order?	You can order via phone, WhatsApp, or our website.	
Do you accept online payments?	Yes, we accept UPI, cards, and cash on delivery.	

3. If the customer asks something which is not found in the Q&A sheet or requests an unavailable item:

1. The agent asks for the customer's phone number.
2. Saves the question + phone number into the Customer Requests sheet.

The screenshot shows a customer service interface. A teal box on the right contains the question "do u have pizza?". Below it, a message box says "I'm afraid we don't have pizza on our menu today. Could you share your phone number so we can note your question and get back to you?". At the bottom left, there's a text input field with the placeholder "Type your question..".

Below the interface is a standard Windows-style toolbar with icons for search, back, forward, print, etc. The status bar at the bottom shows "E7" and other system information.

E7

	A	B	C	D
1	Ques	Mobile No		
2	do you have pizza	1896405355		
3				
4				