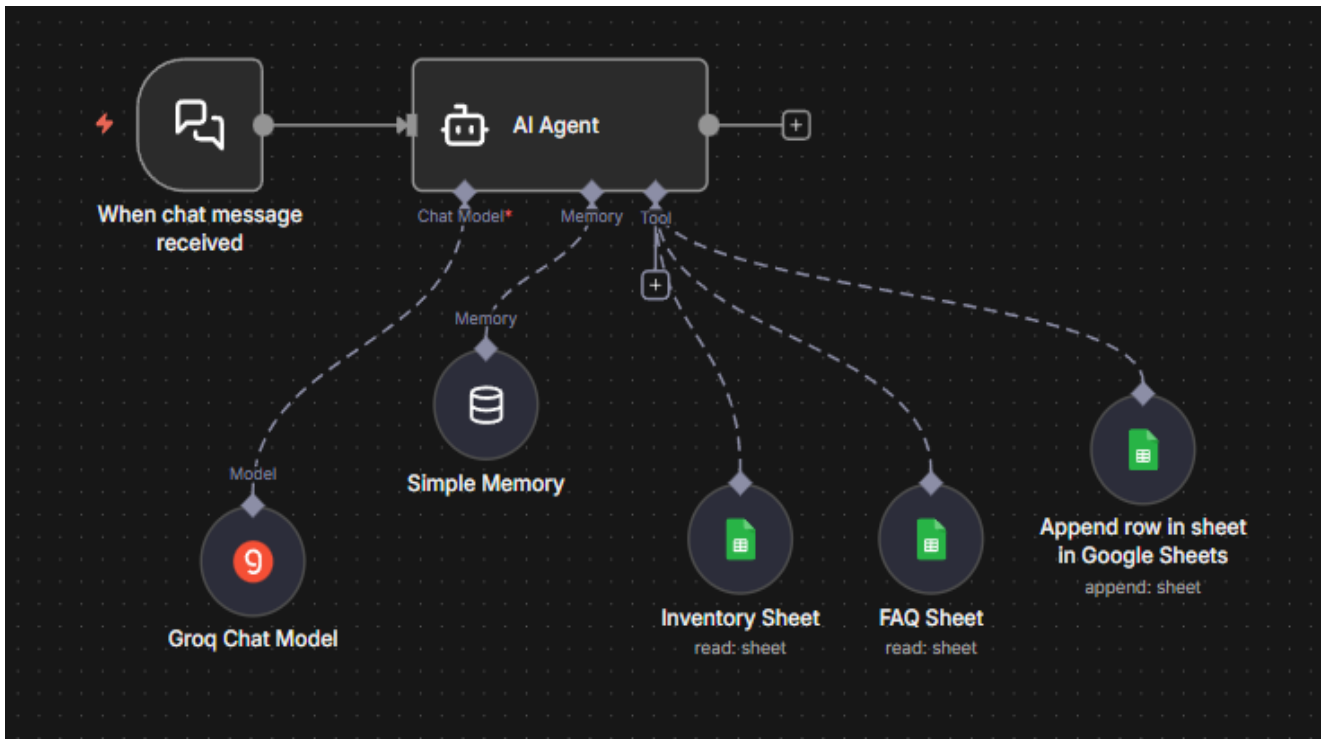


Restaurant SmartChat Bot

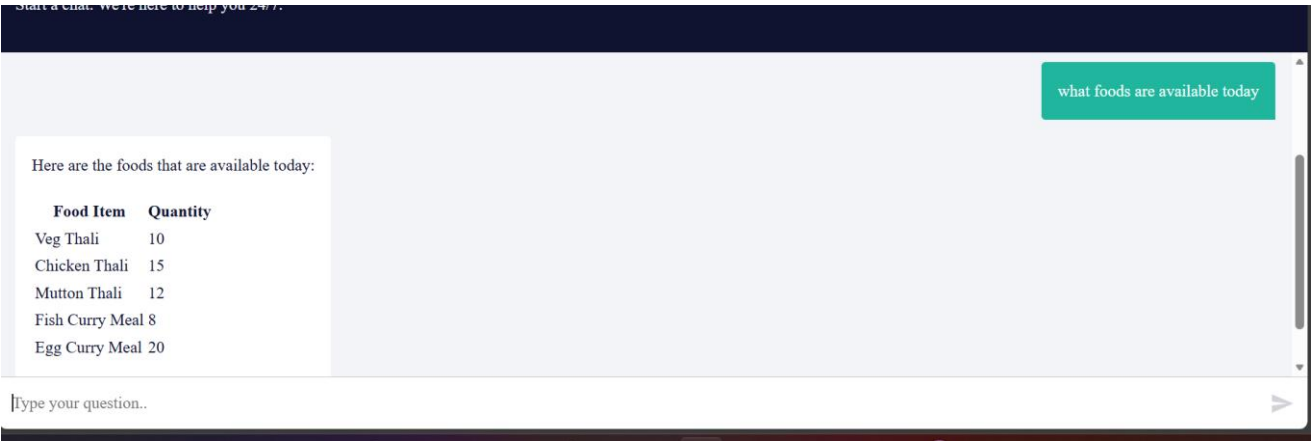
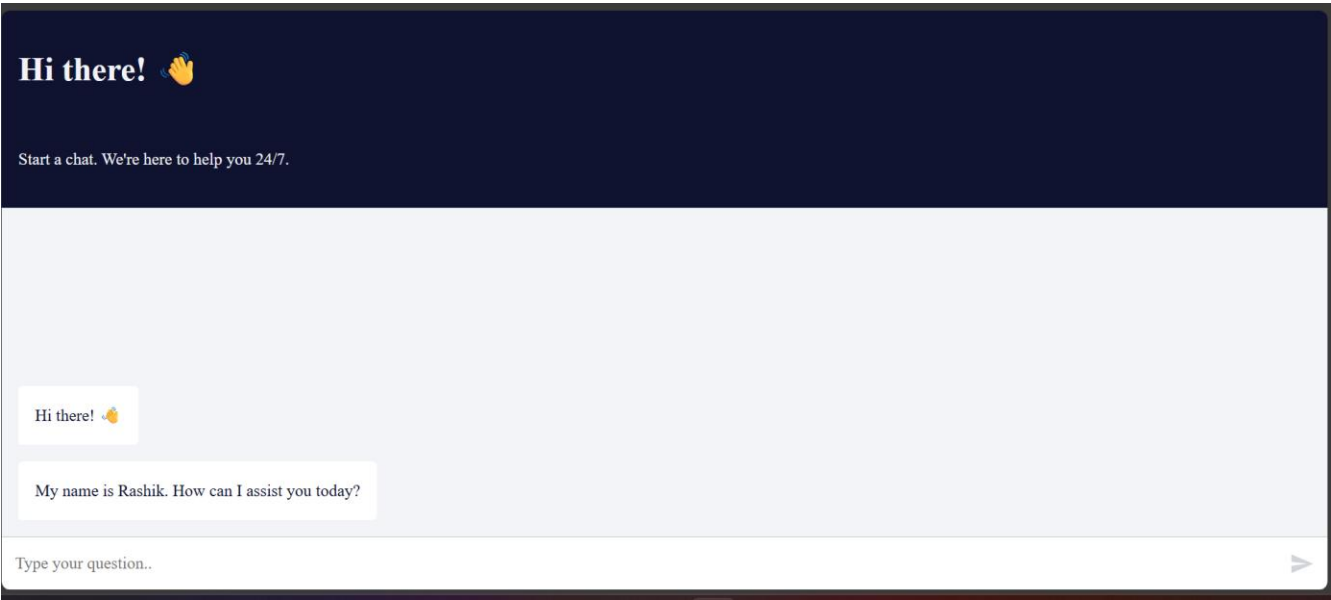
An AI-powered website chatbot for restaurants that reads data from Google Sheets to provide instant answers about available food items, common customer questions, and collects new inquiries along with customer phone numbers when information is not already listed.



Features:

- AI Agent that understands and replies to customer messages.
- Connected to Google Sheets with 3 sheets:
 1. Available Items – list of food items currently available.
 2. Common Q&A – answers for frequently asked questions (refund policy, timings, etc.).
 3. Customer Requests – blank sheet for storing new customer queries.
- Reads food availability from the Available Items sheet and responds instantly.
- Answers customer questions using information from the Common Q&A sheet.
- If the customer asks something not found in the Q&A sheet or requests an unavailable item:
 1. The agent asks for the customer's phone number.
 2. Saves the question + phone number into the Customer Requests sheet.

1. Reads food availability from the Available Items sheet and responds instantly.



5	▼		<i>fx</i>	
	A	B	C	
	Food Item	Quantity	Status	
	Veg Thali	10	Available ▼	
	Chicken Thali	15	Available ▼	
	Mutton Thali	12	Available ▼	
	Fish Curry Meal	8	Available ▼	
	Egg Curry Meal	20	Available ▼	
	Extra Rice	0	Out of Stock ▼	

2. Answers customer questions using information from the Common Q&A sheet.

What are your opening hours?

We're open daily from 11:00 AM to 10:00 PM. Feel free to drop by or place an order during those hours!

Type your question..

A	B	C
Question	Answer	
What are your opening hours?	We are open daily from 11:00 AM to 10:00 PM.	
Do you offer home delivery?	Yes, we provide home delivery within 5 km.	
What is your refund policy?	Refunds are only available for canceled orders before preparation starts.	
Do you have vegetarian options?	Yes, we serve a variety of vegetarian thalis and meals.	
How can I place an order?	You can order via phone, WhatsApp, or our website.	
Do you accept online payments?	Yes, we accept UPI, cards, and cash on delivery.	

3. If the customer asks something which is not found in the Q&A sheet or requests an unavailable item:
- 1. The agent asks for the customer’s phone number.
 - 2. Saves the question + phone number into the Customer Requests sheet.

do u have pizza?

I'm afraid we don't have pizza on our menu today.
Could you share your phone number so we can note your question and get back to you?

01896405355

Thank you! Our team will contact you shortly.

Type your question..

	A	B	C	
1	Ques	Mobile No		
2	do you have pizza	1896405355		
3				
4				