# RASHMI SINGH

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# GitHub | Linkedin | VisitMe

#### EXPERIENCE

### Cisco | Security Consulting Engineer

Bangalore, India | Aug 2023 - Present

- Configured, optimized, and troubleshot enterprise VPN solutions (AnyConnect, IPsec, DMVPN, FlexVPN, GETVPN, SSL VPN) to ensure secure and high-availability connectivity.
- Developed Python scripts and automation tools to streamline VPN deployments and monitoring, improving operational efficiency and reducing manual work.
- Delivered technical support and consulting to resolve complex security issues and provide customized solutions for enterprise clients.
- Authored external Cisco Knowledge Base articles to assist global engineers and customers:
  Configure Route-Based VPN with Static VTI | Link
  Configure Multiple Tunnel Groups with Secure Client 5 | Link

# Cisco | Technical Undergraduate Intern

Bangalore, India | Jan 2023 - Jun 2023

- Contributed to **Project Sherlock**, Cisco's global virtual assistant for TAC case management, enhancing escalation handling and resolution workflows.
- Designed and implemented automation scripts for client escalations, ensuring seamless integration into support processes.
- Gained practical exposure to network security protocols and industry best practices.

# Remark Skill | Front-end Developer Intern

Delhi, India | Jan 2021 - Mar 2021

- Enhanced website functionality using ReactJS, JavaScript, CSS3, and HTML5 to improve user experience.
- Collaborated in weekly agile team meetings to analyze requirements and deliver efficient solutions.

#### **EDUCATION**

# ABES Engineering College

Ghaziabad, India

Bachelor of Technology Computer Science and Engineering CGPA: 9.21

August 2019 - July 2023

## Sant Atulanand Convent School

Varanasi, India

10+2 Percentage: 94.6

2018 - 2019

High School CGPA: 10

2016 - 2017

## SKILLS

**Networking:** VPNs (AnyConnect, IPsec, DMVPN, FlexVPN, GETVPN, SSL VPN), Routing, Switching, TCP/IP, DNS, Network Security, NextGenFirewall

Programming & Automation: Python, C++, JavaScript

Tools & Frameworks: React, Node.js, Express.js, Git/GitHub, AWS (basic)

Core Knowledge: Computer Networks, Data Structures & Algorithms, Database Management Systems Projects

## TravelMap | Link

MERN Stack, MapBox API

- Built a single-page web application using MongoDB, Express, React, and Node.js.
- Enabled users to pin locations, add reviews, and explore community ratings on an interactive map.

## Salaah | Link

ReactJS, RTK Query, NodeJS

- Developed a student–alumni networking platform for ABES Engineering College to centralize placement resources.
- Improved accessibility of alumni data and created features for real-time student-alumni interaction.

# CERTIFICATIONS

Cisco Certified Network Associate (CCNA) Cisco Certified DevNet Associate (DevNet) Valid until Jun 2026 Valid until Jun 2026