

header.php

```
<link href="https://cdnjs.cloudflare.com/ajax/libs/select2/4.0.13/css/select2.min.css" rel="stylesheet" />

<script src="https://cdnjs.cloudflare.com/ajax/libs/select2/4.0.13/js/select2.min.js"></script>
```

query in (serverapis_new/get_all_agent_by_account_id_sc.php)

```
$sql = "SELECT
campaign_name,tl_name,group_name,agent_id,agent_name,passwd,role,agent_msisdn,agent_status,id,isVer
ified,is_login,(CASE WHEN agent_status = '$agent_status' then call_disconnect_time ELSE CASE WHEN
agent_status_date >= notready_reason_date THEN agent_status_date ELSE notready_reason_date END END)
agent_status_date,(CASE WHEN agent_status_date >= notready_reason_date THEN 'noissue' ELSE
notready_reason END)notready_reason, (CASE WHEN agent_status = '$agent_status' then
TIMESTAMPDIFF(second,call_disconnect_time,now()) ELSE CASE WHEN agent_status_date >=
notready_reason_date THEN TIMESTAMPDIFF(second,agent_status_date,now()) ELSE
TIMESTAMPDIFF(second,notready_reason_date,now()) END END) as duration FROM agent_detail where
is_login = 'yes' and account_id=$account_id";

if($campaign_names != null){

    $sql .= " AND campaign_name IN ($campaign_names)";

}
```