

Rashmi Jain

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PROFESSIONAL SUMMARY

Experienced and innovative full-stack software engineer with around 9 years of expertise in designing, developing, and deploying scalable, cloud-native applications. Proven track record of leading cross-functional teams, managing stakeholder expectations, and driving product excellence through technical insight and empathetic leadership. Passionate about emerging technologies such as GenAI, and committed to continuous learning and process improvement.

SKILLS

Technologies: React, JavaScript, TypeScript, Redux, React-Query, HTML, NodeJs, Hono.Js, Drizzle, CSS, C#, Microsoft Azure, SignalR, Redis, Pendo, Datadog, SQL Server, NoSQL

Tools: Visual Studio, Visual Studio Code, Postman, GitHub, Azure DevOps (ADO), Figma

Developer testing framework: Jest

Methodologies: Agile, SCRUM

AI/ML & GenAI: Cursor, Microsoft Copilot, ChatPwC

Additional skills: Team management, requirements gathering, design discussions, stakeholder demo presentations, experience in the full project life cycle, leading Scrum meetings, and project management using Azure DevOps.

WORK EXPERIENCE

PwC

Los Angeles, CA

Senior Associate

Aug 2022 – Oct 2024

- Delivered training sessions on GenAI tools, such as Microsoft Copilot and ChatPwC, to PwC employees across multiple platforms.
- Developed ChatPwC, a customized OpenAI platform for PwC staff, leveraging Copilot capabilities and built using React and C#. Also, Developed an Annotation tool for the legal team in React and C#.
- Actively involved in swiftly resolving production issues and critical bugs, while also addressing performance concerns.
- Served as interim lead for the ChatPwC team, reviewing team members' code, ensuring all acceptance criteria for work items are met, and delegating tasks based on individual skills
- Participated in business and design meetings to collaborate on upcoming features, providing insights on technical feasibility and complexity

LTIMindtree

Bellevue, Washington

Module Lead

Dec 2021-July 2022

Pune, India

April 2018-Dec 2021

- After relocating to the USA, interacted daily with Microsoft clients to gather requirements, offer insights on technical feasibility, develop features, coordinate on production deployment, obtain client sign-off, and deliver demos of the completed work to ensure alignment with expectations.
- Managed a team of 25 members, leading daily SCRUM meetings, delegating tasks, assisting team members, and resolving any obstacles they encountered.
- Built an application for Microsoft to track upcoming product releases using React & C#.
- Provided training to team members transitioning from .NET to React, enabling them to seamlessly develop the application with this technology.
- Received multiple appreciation awards.

Infosys

Pune, India

Senior software engineer

Dec 2015 – April 2018

- Developed multiple applications in C# and resolved bugs.
- Awarded Employee of the Month for exceptional performance on the project.

CERTIFICATES

- Introducing Semantic Kernel: Building AI-Based Apps
- Building Skills with Semantic Kernel

EDUCATION

Poornima College of Engineering
Bachelor of Technology (Electronics and communication)

Jaipur, India
June 2011-May 2015