



**FUTURE PAYMENT SUMMIT**

 14 June 2019

 Renaissance Hotel, Mumbai

***DELIVERING INNOVATION IN PAYMENT***



## WHY THIS CONFERENCE?

The launch edition of Future Payment Summit is an exclusive industry platform inline with Digital Payment Vision of Government of India to transform the nation into digitally empowered society and knowledge economy. The program includes cutting edge insights from industry's most innovative organizations that are transforming through new solutions and adopting emerging trends and technologies to meet their business needs and transact with their customers.

Today, increasing number of payment platforms, evolving security threats, rapidly changing customer behaviour and critical decisions for gaining maximum market share are real business concerns. Future Payment Summit will help you prepare for the changes ahead to ensure you make the most of these opportunities. This year agenda will feature exclusive sessions and panel discussions from Industry's best brains on how they are defining their current and future strategies for viable growth. Payment professionals and technology solution providers will unite to debate and explore the pain points and opportunities. Attend the Future Payment Summit and get the latest on all exciting technologies and business opportunities.



## THE PAYMENT LANDSCAPE IN INDIA



Digital payments is expected to reach \$1 trillion in FY23 with mobile payments accounting for \$190 billion



E-payment transactions grew at an average annual pace of more than 50% in recent past



Digital payment market to reach \$500 billion and expected to contribute 15% to the country's GDP by 2020



80% of the urban population is expected to adopt digital payments as a part of their routine by 2022



Mobile wallet market is forecast to reach \$4.4 billion by 2022



Rapid rise in the adoption of AI technology in digital payments for customer convenience

## KEY FEATURES

# 10+

sessions featuring industry experts and payment analysts

# 20+

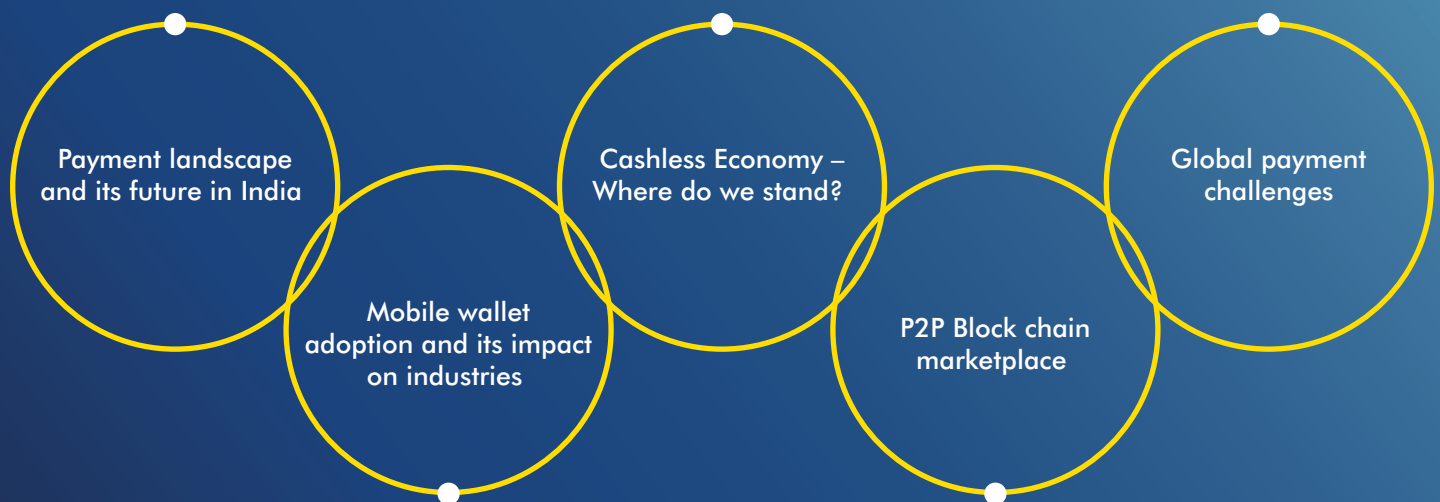
speakers addressing the most tropical trends and challenges

# 100+

payment professional, innovators and practitioners

Exceptional content offer a **“how-to”** to deploy payment technologies across industries

## PROGRAMME FOCUS/ KEY TOPICS



## WHO WILL YOU MEET?

### DESIGNATIONS

- Directors, SVPs, VPs, AVPs, GMs
- Sr. Manager, Manager, Assistant Managers

### PROFILE

- Payment
- Technology
- Innovation

### INDUSTRY

- BFSI
- Retail
- E-Commerce
- Telecom



## WHO SHOULD SPONSOR?

Payment Gateway & PoS

Customer Experience

Payment Analytics

Tokenization

Digital Payment

Payment Fraud Prevention

FinTech

Cards and Payment

## WHY SPONSOR?



**BUILD BUSINESS RELATIONS** – Dedicated networking sessions to help you maximize interactions with pre-qualified attendees



**PRESENT YOUR SOLUTIONS** – Join panel discussion or deliver a presentation



**DEVELOP YOUR BRAND** – Present your brand to industry leaders and build new clients



**EXHIBIT** – Showcase your products & solutions to the conference delegates



**NETWORKING** – Meet the key influencers and decision-makers from various industries to generate business and maximize RoI



**PRE-SCHEDULED MEETINGS** – 1:1 meetings with senior executives to drive sales and solidify partnerships

## ADVISORY BOARD MEMBERS



**Mihir Gandhi**  
Payments Transformation, PwC  
Partner & Leader



**Nikhil Sawaitul**  
Payment & Fintech, IDFC Bank  
Associate Director



**Navya Iyengar**  
Experian  
Head BFSI Sales & Fintech

## EVENT SPEAKERS



**Vikram Tiwathia**  
Cellular Operators  
Association of India  
Dy Director General



**Mihir Gandhi**  
Payments Transformation, PwC  
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**Naveen Kukreja**  
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**Bharat Krishnamurthy**  
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CTO



**Rohit Kilam**  
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Chief Technology Officer



**Monika Chourasia**  
Vodafone Idea Limited  
SVP - Application Operations



**Sandeep Ranjan**  
Fullerton India Credit  
General Manager & Head PMO



**Gunjan Pradhan**  
Netflix  
India Payments Head



## EVENT SPEAKERS



**Salahuddin Chaudhary**  
IndusInd Bank  
VP & Head- Electronic Payments-  
Information Technology



**Nikhil Sawaitul**  
Payment & Fintech, IDFC Bank  
Associate Director



**Rajnish Khare**  
HDFC Bank  
Head - Digital Transformation,  
Social Business & New Media and  
Mobility Banking



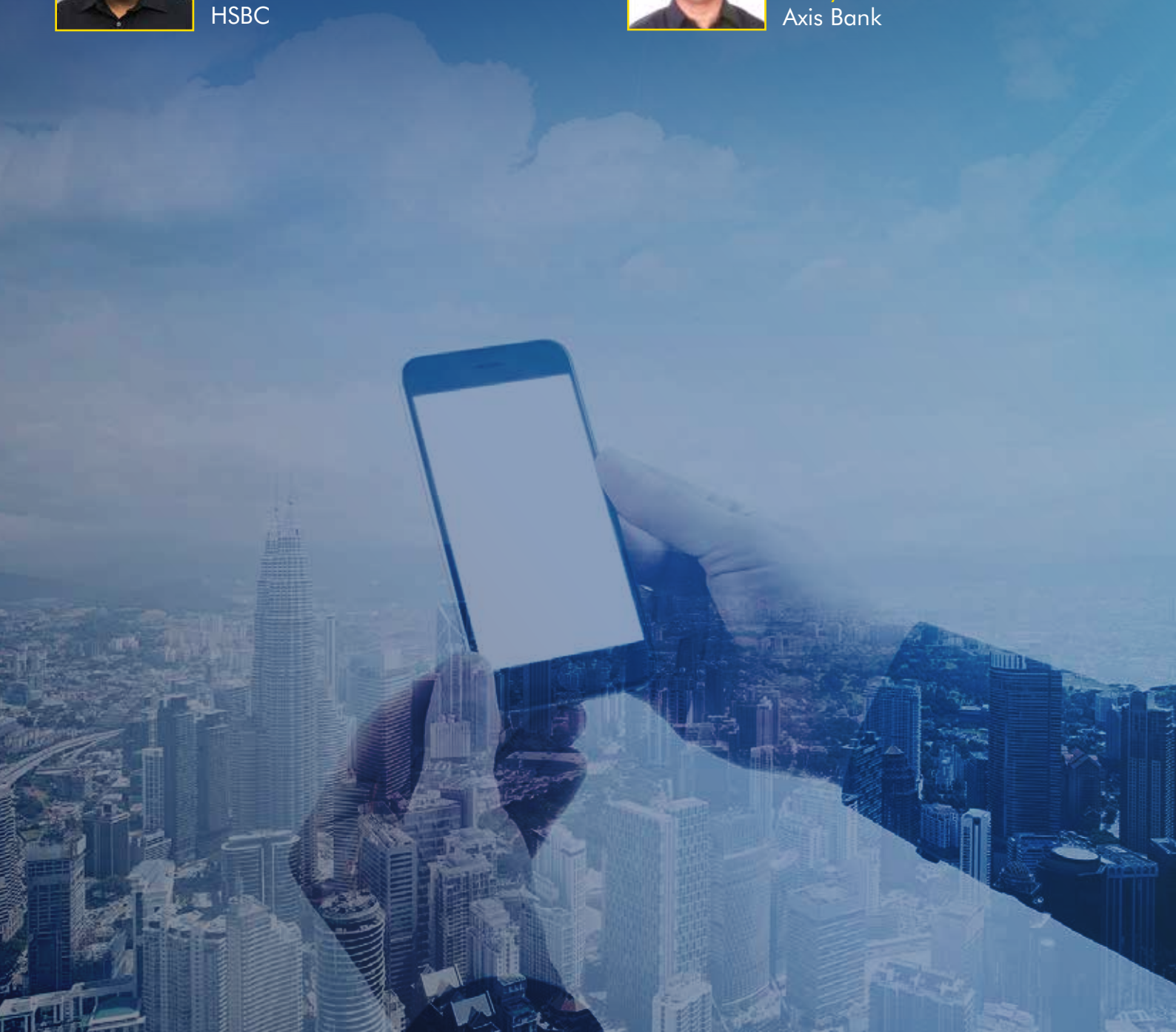
**Prateek Jindal**  
Ola  
Director , Financial Services



**Ayan Biswas**  
VP – Digital  
HSBC



**Jitendra Mahapatra**  
AVP & Head- Digital & Payments  
Analytics  
Axis Bank



## EVENT PARTNERS

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Enabling change at the speed of thought<sup>™</sup>

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Digi**A**lysys

**Payments**  
**Journal**



# AGENDA

- 08.00 Registration and Refreshments 
- 08.50 Welcome note by Conference Director
- 08.55 Welcome note by Conference Chair

## Digital Payment Landscape and Government Regulations

- 09.00 **Regulations and measures to boost digital payments**
- Vision to set roadmap for digital payments and encourage competition and innovation
  - Payments and Settlements Systems Act to mandates data security, regulatory governance & consumer protection
  - What should regulators do to prevent cyber attacks?
- 09.30 **The payments outlook in India: A forward-looking mindset**
- Strategies to expand the digital payments ecosystem in India
  - Cashless and Rural Society – Are we ready for transformation
  - Factors and institutional and behavioral trends that are powering the transition towards a cashless economy
  - Payments Regulatory Board (PRB) to foster competition, systemic stability and resilience in payment sector

- 10.30 Refreshment and networking break 

## Payment Innovation and It's Impact on Industry

- 11.00 **Technology Presentation: Artificial Intelligence and Blockchain – A step to re-shape the future of payment**
- Are we ready for AI and Blockchain
  - Importance of these technologies in transforming payment space
  - Tangible benefits like tighter security and risk management for better efficiency
- Session Reserved for Partner

- 11.30 **Panel Discussion: Digital evolution of payment – A regional & global perspective**
- The impact of faster payment solutions
  - KYC in India – Opportunities, challenges and new rules
  - Successful implementation of QR-code payment system in India
  - Are we future ready
  - Cross-border success stories

### Moderator

Bharat Krishnamurthy – Exide Life Insurance, Chief Technology Officer

### Panelists

- Monika Chourasia – Vodafone Idea Limited SVP - Application Operations
- Ayan Biswas – HSBC, VP – Digital
- Jitendra Mahapatra – Axis Bank, AVP & Head- Digital & Payments Analytics

- 12.30 **Embracing the digital payment adoption towards a cashless society**
- Transforming payment to meet customer expectations and exceeding demands
  - Integrating emerging payment technologies with current infrastructure for effective outcome
  - Insights from overseas market – what works and what doesn't?
- Session Reserved for Partner

- 13.00 Luncheon 

## Emerging Technologies and Future of Payment

- 14.00 **Tokenization – Initiative to deepen digital transaction**
- Token regulations and activities in India
  - Tokenization impact on online payments
  - Roadmap to increase customer confidence and introducing measures to strengthen the safety of digital payments
  - Stages to strengthen the digital ecosystem for cashless transactions
- Gunjan Pradhan – Netflix, India Payments Head



# AGENDA

## 14.30 Technology Presentation: Adoption of machine learning and robotics to enhance customer experience

- Continued deployment of machine learning and robotics into payments to create efficiency
- Automating existing processes to reduce the cost
- Increase transparency

Session Reserved for Partner

## 15.00 Refreshment and networking break

## 15.30 Panel Discussion: How prepared are we to fight digital fraud and data security?

- The importance of robust fraud prevention measures
- Real measures for fraud prevention and data security guidelines while working on digital wallets
- Approaches and techniques to prevent, detect and remediate the fraud exploit

### Panelists:

- Vikram Tiwathia – Cellular Operators Association of India, Dy Director General
- Rohit Kilam – Aditya Birla Capital, Chief Technology Officer

## 16.30 Technology Presentation: Digital Payments: A growing trend with a focus on Customer Experience

- The real impact of technology on customers
- How payments innovation is hindering the customer experience
- What can organizations do to serve their customers better in digital era
- Vital role of customer in developing and improving digital services

Session Reserved for Partner

## 17.00 Closing remark by conference chair

## CONTACT

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