





14 June 2019



Renaissance Hotel, Mumbai

DELIVERING INNOVATION IN PAYMENT



WHY THIS CONFERENCE?

The launch edition of Future Payment Summit is an exclusive industry platform inline with Digital Payment Vision of Government of India to transform the nation into digitally empowered society and knowledge economy. The program includes cutting edge insights from industry's most innovative organizations that are transforming through new solutions and adopting emerging trends and technologies to meet their business needs and transact with their customers.

Today, increasing number of payment platforms, evolving security threats, rapidly changing customer behaviour and critical decisions for gaining maximum market share are real business concerns. Future Payment Summit will help you prepare for the changes ahead to ensure you make the most of these opportunities. This year agenda will feature exclusive sessions and panel discussions from Industry's best brains on how they are defining their current and future strategies for viable growth. Payment professionals and technology solution providers will unite to debate and explore the pain points and opportunities. Attend the Future Payment Summit and get the latest on all exciting technologies and business opportunities.



THE PAYMENT LANDSCAPE IN INDIA



Digital payments is expected to reach \$1 trillion in FY23 with mobile payments accounting for \$190 billion



E-payment transactions grew at an average annual pace of more than 50% in recent past



Digital payment market to reach \$500 billion and expected to contribute 15% to the country's GDP by 2020



80% of the urban population is expected to adopt digital payments as a part of their routine by 2022



Mobile wallet market is forecast to reach \$4.4 billion by 2022



Rapid rise in the adoption of Al technology in digital payments for customer convenience

KEY FEATURES

sessions featuring industry experts and payment analysts 20+

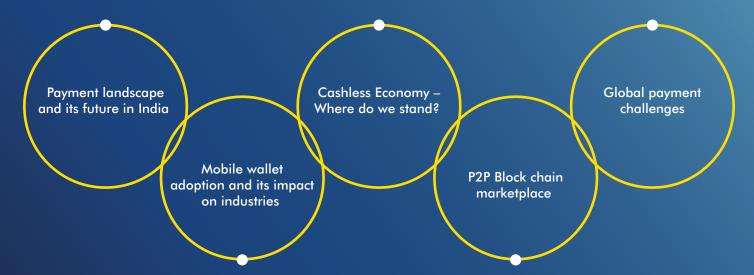
speakers addressing the most tropical trends and challenges

100 +

payment professional, innovators and practitioners

Exceptional content offer a "how-to" to deploy payment technologies across industries

PROGRAMME FOCUS/ KEY TOPICS



WHO WILL YOU MEET?

DESIGNATIONS

- Directors, SVPs, VPs, AVPs, GMs
- Sr. Manager, Manager, Assistant Managers

PROFILE

- Payment
- Technology
- Innovation

INDUSTRY

- BFSI
- Retail
- E-Commerce
- Telecom

WHO SHOULD SPONSOR?

Payment Gateway & PoS

Customer Experience

Payment Analytics

Tokenization

Digital Payment

Payment Fraud Prevention

FinTech

Cards and Payment

WHY SPONSOR?

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BUILD BUSINESS RELATIONS – Dedicated networking sessions to help you maximize interactions with pre-qualified attendees



PRESENT YOUR SOLUTIONS – Join panel discussion or deliver a presentation



DEVELOP YOUR BRAND – Present your brand to industry leaders and build new clients



EXHIBIT – Showcase your products & solutions to the conference delegates



NETWORKING – Meet the key influencers and decision-makers from various industries to generate business and maximize Rol



PRE-SCHEDULED MEETINGS – 1:1 meetings with senior executives to drive sales and solidify partnerships

ADVISORY BOARD MEMBERS



Mihir Gandhi PwC Partner & Leader -Payment & Fintech



Nikhil Sawaitul
IDFC Bank
Associate Director Payment & Fintech



Navya lyengar Experian Head BFSI Sales & Fintech

EVENT SPEAKERS



Vikram Tiwathia Cellular Operators Association of India Dy. Director General



Mihir Gandhi PwC Partner & Leader -Payment & Fintech



Bharat Krishnamurthy Exide Life Insurance CTO



Rohit Kilam Aditya Birla Capital Head - Technology



Monika Chourasia
Vodafone Idea Limited
SVP - Application Operations



Sandeep Ranjan
Fullerton India Credit
General Manager & Head PMO



Gunjan Pradhan Netflix India Payments Head



Salahuddin Chaudhary
IndusInd Bank
VP & Head - Electronic Payments Information Technology

EVENT SPEAKERS



Nikhil Sawaitul IDFC Bank Associate Director -Payment & Fintech



Rajnish Khare
HDFC Bank
Head - Digital Transformation,
Social Business & New Media and
Mobility Banking



Ayan Biswas VP - Digital HSBC



Jitendra Mahapatra AVP & Head - Digital & Payments Analytics Axis Bank



Prakash Bhatia
Head - IT and Engagement
Head - Digital Transformation
Muthoot Housing Finance



Anindya Sengupta
VP - Analytics India & Middle East
CRIF India



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DigiAnalysys

Payments Journal

AGENDA

08.00	Registration and Refreshments
08.50	Welcome note by Conference Director
08.55	Welcome note by Conference Chair

Digital Payment Landscape and Government Regulations

09.00 Regulations and measures to boost digital payments

- Vision to set roadmap for digital payments and encourage competition and innovation
- Payments and Settlements Systems Act to mandates data security, regulatory governance & consumer protection
- What should regulators do to prevent cyber attacks?

09.30 The payments outlook in India: A forward-looking mindset

- Strategies to expand the digital payments ecosystem in India
- Cashless and Rural Society Are we ready for transformation
- Factors and institutional and behavioral trends that are powering the transition towards a cashless economy
- Payments Regulatory Board (PRB) to foster competition, systemic stability and resilience in payment sector

10.30 Refreshment and networking break "



Payment Innovation and It's Impact on Industry

11.00 **Technology Presentation: Artificial** Intelligence and Blockchain – A step to re-shape the future of payment

- Are we ready for AI and Blockchain
- Importance of these technologies in transforming payment space
- Tangible benefits like tighter security and risk management for better efficiency

Session Reserved for Partner

11.30 Panel Discussion: Digital evolution of payment – A regional & global perspective

- The impact of faster payment solutions
- KYC in India Opportunities, challenges and new rules
- Successful implementation of QR-code payment system in India
- Are we future ready
- Cross-border success stories

Moderator

Bharat Krishnamurthy – Exide Life Insurance, Chief Technology Officer

Panelists

- Monika Chourasia Vodafone Idea Limited SVP - Application Operations
- Jitendra Mahapatra Axis Bank, AVP & Head-Digital & Payments Analytics

12.30 Embracing the digital payment adoption towards a cashless society

- Transforming payment to meet customer expectations and exceeding demands
- Integrating emerging payment technologies with current infrastructure for effective outcome
- Insights from overseas market what works and what doesn't? Session Reserved for Partner

13.00 Luncheon



Emerging Technologies and Future of Payment

14.00 Tokenization – Initiative to deepen digital transaction

- Token regulations and activities in India
- Tokenization impact on online payments
- Roadmap to increase customer confidence and introducing measures to strengthen the safety of digital payments
- Stages to strengthen the digital ecosystem for cashless transactions Gunjan Pradhan – Netflix, India Payments Head



AGENDA

14.30 Adoption of machine learning and robotics to enhance customer experience

- Continued deployment of machine learning and robotics into payments to create efficiency
- Automating existing processes to reduce the cost
- Increase transparency

Anindya Sengupta - CRIF India, VP - Analytics India & Middle East

14.45 Reimagining the Indian payment landscape with emerging technologies

- Practices and initiatives introduced by key industry segments for promoting the usage of digital payments in India
- How disruptive technologies like AI, ML and IoT is making the reimagining of payment models possible
 Prakash Bhatia – Muthoot Housing

Prakash Bhatia – Muthoot Housing Finance, Head – IT and Engagement Head – Digital Transformation

15.15 Refreshment and networking break



15.45 Panel Discussion: How prepared are we to fight digital fraud and data security?

- The importance of robust fraud prevention measures
- Real measures for fraud prevention and data security guidelines while working on digital wallets
- Approaches and techniques to prevent, detect and remediate the fraud exploit

Panelists:

- Vikram Tiwathia Cellular Operators
 Association of India, Dy. Director General
- Rohit Kilam Aditya Birla Capital, Chief Technology Officer

16.30 Technology Presentation: Digital Payments: A growing trend with a focus on Customer Experience

- The real impact of technology on customers
- How payments innovation is hindering the customer experience
- What can organizations do to serve their customers better in digital era
- Vital role of customer in developing and improving digital services
 Session Reserved for Partner

17.00 Closing remark by conference chair

CONTACT

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