



FUTURE PAYMENT SUMMIT

 14 June 2019

 Renaissance Hotel, Mumbai

DELIVERING INNOVATION IN PAYMENT



WHY THIS CONFERENCE?

The launch edition of Future Payment Summit is an exclusive industry platform inline with Digital Payment Vision of Government of India to transform the nation into digitally empowered society and knowledge economy. The program includes cutting edge insights from industry's most innovative organizations that are transforming through new solutions and adopting emerging trends and technologies to meet their business needs and transact with their customers.

Today, increasing number of payment platforms, evolving security threats, rapidly changing customer behaviour and critical decisions for gaining maximum market share are real business concerns. Future Payment Summit will help you prepare for the changes ahead to ensure you make the most of these opportunities. This year agenda will feature exclusive sessions and panel discussions from Industry's best brains on how they are defining their current and future strategies for viable growth. Payment professionals and technology solution providers will unite to debate and explore the pain points and opportunities. Attend the Future Payment Summit and get the latest on all exciting technologies and business opportunities.



THE PAYMENT LANDSCAPE IN INDIA



Digital payments is expected to reach \$1 trillion in FY23 with mobile payments accounting for \$190 billion



E-payment transactions grew at an average annual pace of more than 50% in recent past



Digital payment market to reach \$500 billion and expected to contribute 15% to the country's GDP by 2020



80% of the urban population is expected to adopt digital payments as a part of their routine by 2022



Mobile wallet market is forecast to reach \$4.4 billion by 2022



Rapid rise in the adoption of AI technology in digital payments for customer convenience

KEY FEATURES

10+

sessions featuring industry experts and payment analysts

20+

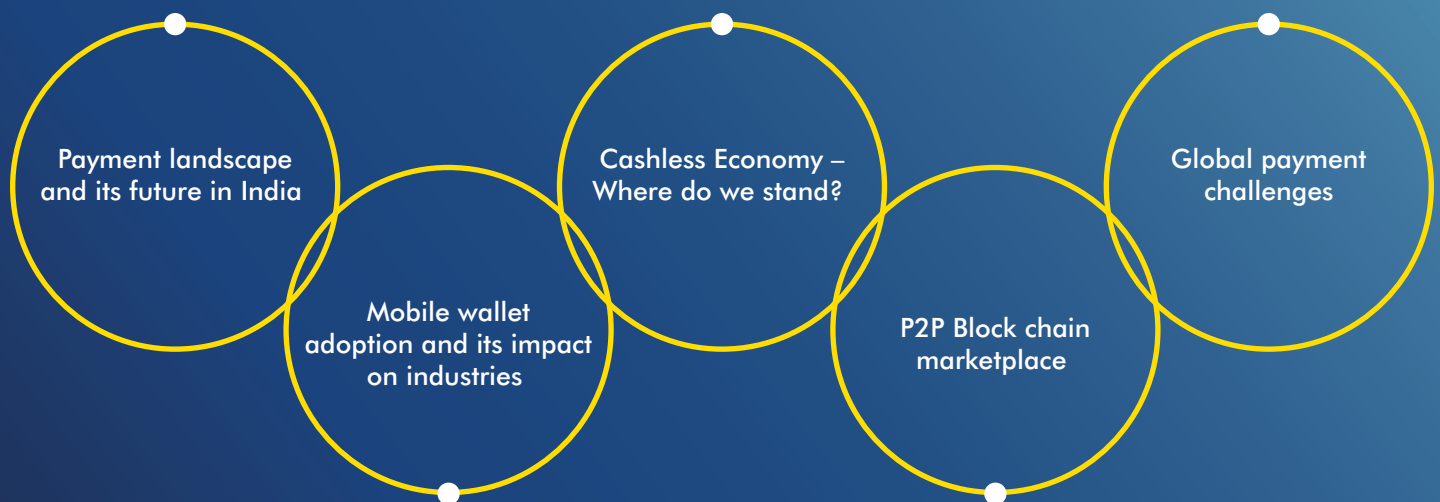
speakers addressing the most tropical trends and challenges

100+

payment professional, innovators and practitioners

Exceptional content offer a **“how-to”** to deploy payment technologies across industries

PROGRAMME FOCUS/ KEY TOPICS



WHO WILL YOU MEET?

DESIGNATIONS

- Directors, SVPs, VPs, AVPs, GMs
- Sr. Manager, Manager, Assistant Managers

PROFILE

- Payment
- Technology
- Innovation

INDUSTRY

- BFSI
- Retail
- E-Commerce
- Telecom

WHO SHOULD SPONSOR?

Payment Gateway & PoS

Customer Experience

Payment Analytics

Tokenization

Digital Payment

Payment Fraud Prevention

FinTech

Cards and Payment

WHY SPONSOR?



BUILD BUSINESS RELATIONS – Dedicated networking sessions to help you maximize interactions with pre-qualified attendees



PRESENT YOUR SOLUTIONS – Join panel discussion or deliver a presentation



DEVELOP YOUR BRAND – Present your brand to industry leaders and build new clients



EXHIBIT – Showcase your products & solutions to the conference delegates



NETWORKING – Meet the key influencers and decision-makers from various industries to generate business and maximize RoI



PRE-SCHEDULED MEETINGS – 1:1 meetings with senior executives to drive sales and solidify partnerships

ADVISORY BOARD MEMBERS



Mihir Gandhi
PwC
Partner & Leader -
Payment & Fintech



Nikhil Sawaitul
IDFC Bank
Associate Director -
Payment & Fintech



Navya Iyengar
Experian
Head BFSI Sales & Fintech

EVENT SPEAKERS



Praveena Rai
National Payments
Corporation of India
Chief Operating Officer



Mihir Gandhi
PwC
Partner & Leader -
Payment & Fintech



Bharat Krishnamurthy
Exide Life Insurance
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Rohit Kilam
Aditya Birla Capital
Head - Technology



Gunjan Pradhan
Netflix
India Payments Head



Zubin Tafti
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Payments Transformation

EVENT SPEAKERS



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Emerging and Deep
Technology Expert



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VP - Digital



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PwC
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Jitendra Mahapatra
Axis Bank
AVP & Head - Digital & Payments
Analytics



Prakash Bhatia
Muthoot Housing Finance
Head - IT and Engagement
Head - Digital Transformation



Anindya Sengupta
CRIF India
VP - Analytics India & Middle East



Francis Rodrigues
HDFC Life Insurance
SVP – Business Insights,
Data Labs and Innovation



EVENT PARTNERS

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AGENDA

08.00 Registration and Refreshments



09.15 Welcome note by UBM India

09.25 Welcome note by Conference Chair

Digital Payment Landscape and Government Regulations

09.30 Regulations and measures to boost digital payments

- Vision to set roadmap for digital payments and encourage competition and innovation
- Payments and Settlements Systems Act to mandates data security, regulatory governance & consumer protection
- What should regulators do to prevent cyber attacks?

Praveena Rai – National Payments Corporation of India, Chief Operating Officer

10.00 The payments outlook in India: A forward-looking mindset

- Strategies to expand the digital payments ecosystem in India
- Cashless and Rural Society – Are we ready for transformation
- Factors and institutional and behavioral trends that are powering the transition towards a cashless economy
- Payments Regulatory Board (PRB) to foster competition, systemic stability and resilience in payment sector

Mihir Gandhi – PwC, Partner & Leader - Payments Transformation

10.30 Refreshment and networking break



Payment Innovation and It's Impact on Industry

11.00 Artificial Intelligence and Blockchain – A step to re-shape the future of payment

- Are we ready for AI and Blockchain
- Importance of these technologies in transforming payment space
- Tangible benefits like tighter security and risk management for better efficiency

Sudin Baraokar – Emerging and Deep Technology Expert

11.30 Panel Discussion: Digital evolution of payment – A regional & global perspective

- The impact of faster payment solutions
- KYC in India – Opportunities, challenges and new rules
- Successful implementation of QR-code payment system in India
- Are we future ready
- Cross-border success stories

Moderator

Bharat Krishnamurthy – Exide Life Insurance, Chief Technology Officer

Panelists

- Monika Chourasia – Vodafone Idea Limited SVP - Application Operations
- Ayan Biswas – HSBC, VP – Digital
- Jitendra Mahapatra – Axis Bank, AVP & Head- Digital & Payments Analytics

12.30 Embracing the digital payment adoption towards a cashless society

- Transforming payment to meet customer expectations and exceeding demands
- Integrating emerging payment technologies with current infrastructure for effective outcome
- Insights from overseas market – what works and what doesn't?

Session Reserved for Partner

13.00 Luncheon



Emerging Technologies and Future of Payment

14.00 Tokenization – Initiative to deepen digital transaction

- Token regulations and activities in India
- Tokenization impact on online payments
- Roadmap to increase customer confidence and introducing measures to strengthen the safety of digital payments
- Stages to strengthen the digital ecosystem for cashless transactions

Gunjan Pradhan – Netflix, India Payments Head

AGENDA

14.30 Adoption of machine learning and robotics to enhance customer experience

- Continued deployment of machine learning and robotics into payments to create efficiency
- Automating existing processes to reduce the cost
- Increase transparency

Anindya Sengupta - CRIF India, VP - Analytics India & Middle East

14.45 Reimagining the Indian payment landscape with emerging technologies

- Practices and initiatives introduced by key industry segments for promoting the usage of digital payments in India
- How disruptive technologies like AI, ML and IoT is making the reimagining of payment models possible

Prakash Bhatia – Muthoot Housing Finance, Head – IT and Engagement Head – Digital Transformation

15.15 Refreshment and networking break

15.45 Panel Discussion: How prepared are we to fight digital fraud and data security?

- The importance of robust fraud prevention measures
- Real measures for fraud prevention and data security guidelines while working on digital wallets
- Approaches and techniques to prevent, detect and remediate the fraud exploit

Moderator:

Geetika Raheja – PwC, Director & Advisory - Payments Transformation

Panelists:

- Prakash Bhatia– Muthoot Housing Finance, Head – IT and Engagement Head – Digital Transformation
- Francis Rodrigues - HDFC Life Insurance, SVP – Business Insights, Data Labs and Innovation
- Rohit Kilam – Aditya Birla Capital, Chief Technology Officer

16.45 Digital Payments: A growing trend with a focus on Customer Experience

- The real impact of technology on customers
- How payments innovation is hindering the customer experience
- What can organizations do to serve their customers better in digital era
- Vital role of customer in developing and improving digital services

Ayan Biswas – HSBC, VP – Digital

17.15 Closing remark by conference chair

CONTACT

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