For the convenience of the customers, the service center wanted to give them an opportunity to make a call and schedule an appointment before coming to the service center.

As the solution for this, I made the booking management system. Here, we insert the data such as customer’s name, vehicle registration number and booking ID according to the customer’s booking. If a required time slot is free, the booking will be added to the available service slot. If the customer prefers to cancel a booking over the phone it is also allowed. Any booking information can be updated according to the customer’s requirement by the booking manager