

# Name Redacted

Full Stack Developer

City, State

Phone number redacted

Email Redacted

## EXPERIENCE

### **Kelly Connect,** Remote— *Team Leader*

04/2020 - PRESENT

Led a team of advisors handling calls for Apple products, ensuring timely and an effective resolution to customer concerns.

Deep understanding of the applications and software.

### **Support.com,** Remote — *Level 2 Remote Service Tech.*

06/2013 - 04/2020

Troubleshoot computer and network problems for customers in a high-volume call center environment.

Addressed and resolved customer product complaints with empathy and professionalism.

## EDUCATION

### **Udacity,** Remote— *Front End Web Development*

09/2024

[Udacity Nanodegree](#)

### **Full Sail University,** Remote— *Ecommerce Cert.*

E Commerce certificate from Full Sail University.

## PROJECTS

### **Portfolio** — *A quick link to my favorite projects*

[My Portfolio](https://portfolio-wca9.vercel.app/) - <https://portfolio-wca9.vercel.app/>

### **Github**— *A quick link to my Github*

[My Github](https://github.com/Rastilan) - <https://github.com/Rastilan>

## SKILLS

Javascript

ReactJS

NodeJS

CSS3

Restful

Tailwind CSS

Html5

Vercel

Firebase

PHP

MySQL

C#