



PORTOFOLIO

UI/UX DESIGNER

SME (Small Medium Enterprise) Loan Management System

PT. Bank Mandiri (Persero) Tbk

1. Deskripsi Project

SME (Small Medium Enterprise) Loan Management System PT. Bank Mandiri (Persero) Tbk, dibuat dengan platform desktop (dashboard) yang ditunjukan kepada pegawai Mandiri sebagai user dari sistem ini. Didalamnya user akan membantu para nasabah untuk memproses kredit peminjaman dana untuk perkembangan SME yang tengah dibangun.

2. Masalah dan Tujuan

a. Masalah

Pada sistem sebelumnya, user dihadapkan dengan UI yang kurang menarik dan penyusunan layout yang kurang tertata dengan baik. Sehingga membuat proses peminjaman terkendala disebabkan beberapa proses terlewatkan karena kurangnya guide dalam sistem. Serta kurangnya tepatnya Jobdesc dari setiap user yang terkait didalam sistem tersebut, sehingga membuat PT. Bank Mandiri melakukan re-engineering sistem SME, baik secara alur proses bisnis maupun secara tampilan.

b. Tujuan

Dengan diadakannya re-engineering proses bisnis dan tampilan yang lebih friendly, diharapkan kendala-kendala user dalam menggunakan sistem tersebut dapat diperbaiki dan diselesaikan, sehingga dapat meringkas proses dan waktu bagi nasabah yang akan melakukan kredit SME di PT. Bank Mandiri untuk perkembangan bisnisnya tersebut.

3. Proses Ideation

Pada proses ideation melibatkan Bussiness Analyst, System Analyst, User Experience, Quality Assurance dan Department Head yang akan menjadi User. Proses ini disebut Elaborasi. Tujuan elaborasi tersebut adalah menyesuaikan requirement pemrograman yang sesuai dengan alur bisnis dari setiap Department yang bersangkutan. Pada proses ini juga mockup dari sebuah interface dibuat, sehingga memudahkan UI Designer dalam memvisualkan konten-konten yang telah dibahas pada elaborasi.

4. Showcase

a. User Persona

Proses User Persona didapatkan melalui proses elaborasi yang diwakilkan oleh Departement Head (DH) sebagai user. Di tahap ini, DH menyampaikan keluh kesah yang dialami oleh staff yang bertugas menggunakan aplikasi sebelumnya dan

menginginkan update baik dari segi proses bisnis maupun tampilan yang lebih user friendly. User Persona ini dibuat oleh Business Analyst, System Analyst, User Experience, Quality Assurance dalam bentuk User Story yang dibuat di platform tools Project Management yaitu JIRA. Didalam User Story terdapat beberapa bagian diantaranya Deskripsi User Story, Flow Proses, Business Parameter, Skenario untuk Tester dan Mockup sebagai gambaran dalam membuat layout untuk screen user story tersebut. Berikut contoh user story yang terdapat pada JIRA

User Story Details:

- Type: Story
- Priority: High
- Status: Done
- Labels: None
- Epic Link: Collateral Data
- Sprint: BPR4 Sprint 2

Description:

As RM, I want to be able to input collateral data, upload collateral document, and select collateral for pledging.

User Interfaces:

RM is able to do following actions on Pega screen. (Refer to Mockup Input & Upload Collateral Data v.06.xlsx Mockup Input & Upload Collateral Data v.05 - 13032020.xlsx)

1. Input collateral data (in tab Data)
2. Put release collateral flag on existing collateral. (in tab Data)
3. Upload collateral document (in tab Doc Upload)
4. Upload additional document with/without request from CO (in tab Doc Upload)

Dates:

- Created: 23/Jun/20 9:50 AM
- Updated: 26/Jun/20 10:32 AM
- Resolved: 27/Apr/20 2:32 PM

Development:

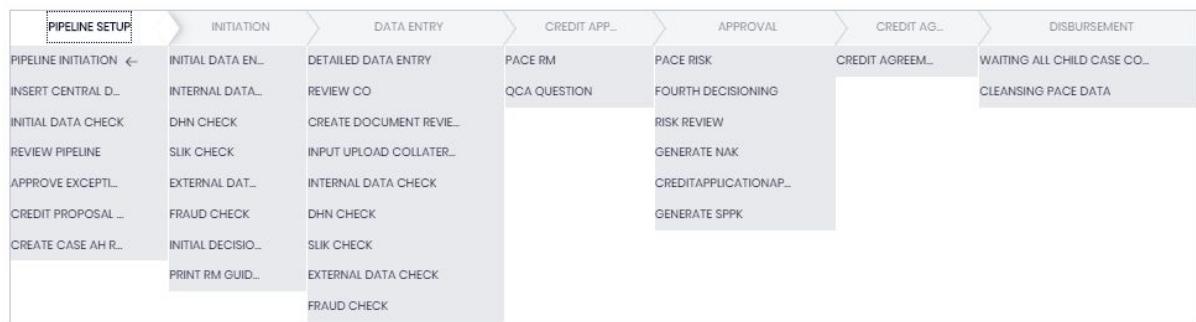
- Create branch

Agile:

- Active Sprint: BPR4 Sprint 2 mode

b. User Journey / Sitemap

Ditahap User Journey/Sitemap dibuat kerangka flow process dari awal nasabah mengajukan kredit untuk UMKM sampai pihak Bank Mandiri melakukan approval kredit tersebut dengan beberapa step dan melibatkan beberapa Departement. Berikut contoh User Journey/Sitemap SME Bank Mandiri



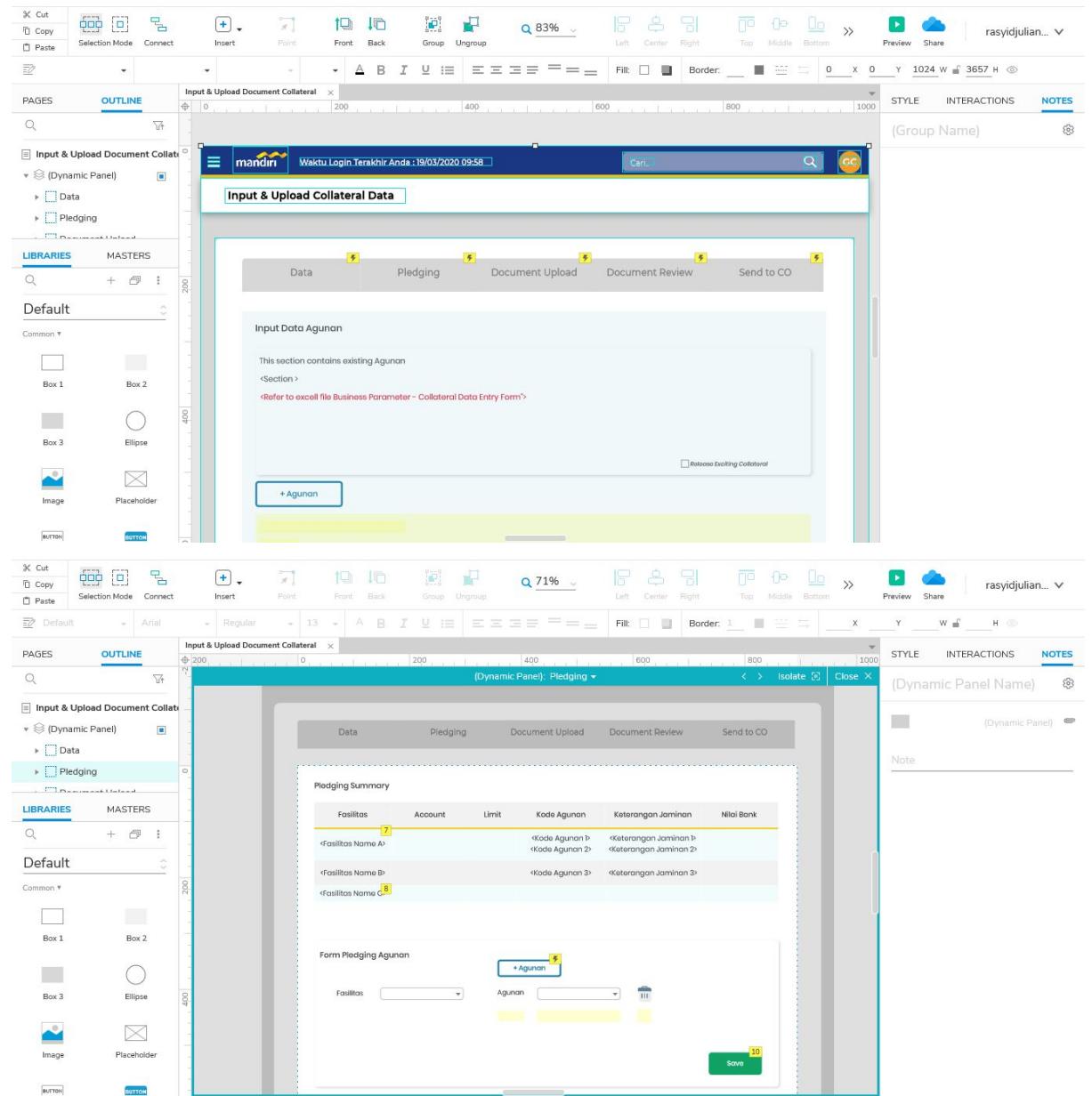
c. Wireframe (Mock-Up)

Pada saat elaborasi, UX Designer dibantu dengan Business Analyst membuat wireframe dengan menggunakan Microsoft Excel. Bersamaan membuat layout UI, Business dan System Analyst juga memberikan logical pemrograman pada file excel tersebut. Penggunaan Microsoft excel sebagai tools pembuatan wireframe bertujuan memudahkan BA atau SA melakukan update logical atau layout UI secara fleksibel. Setelah selesai file tersebut di-attach pada JIRA sesuai dengan User Story yang bersangkutan. Berikut contoh Wireframe (mock-up)

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S																																				
1	mandiri	SMS Loan Origination System																																																				
2	-Application ID : Auto Generated-																																																					
3	Data	Pledging	Doc Upload	Doc Review	Send to CO																																																	
4	Tab "Data"																																																					
5	<p>Input Data Agunan</p> <p>This section contains existing Agunan <Section></p> <p><i>(Refer to excel file Business Parameter - Collateral Data Entry Form)</i></p> <p style="text-align: right;"><button> Release Collateral</p> <hr/> <p>Tambah Agunan</p> <p>This section contains new Agunan <Section></p> <p><i>(Refer to excel file Business Parameter - Collateral Data Entry Form)</i></p> <p style="text-align: right;">Delete Agunan</p> <p style="text-align: right;"><button> Release Collateral</p> <p style="text-align: left;">Close</p> <p style="text-align: right;">Save</p> <p>Save button will Save current screen work. System will warn user if any mandatory field is not completed and screen is not saved until all mandatory fields are completed. System will show incomplete mandatory fields with red highlight. System will show Popup message "Terhadap informasi wajib yang belum diisi, mohon lengkapkan informasi tersebut agar dapat menyimpan data". Delete Agunan button will DELETE the particular section kode agunan.</p>																																																					
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7	<p>If "Release Collateral" is ticked then the Collateral will not be shown in tab Pledging".</p> <p>RM will need to pick kode agunan from picklist. Entry form will be displayed based on kode agunan. Entry form refers to excel file "Collateral Entry Form".</p> <p>Logic for Screen Read Only Mode</p> <p>If childcase "Appraised by CO" is created and the childcase status is "Pending-Assessment", "Pending-AppraisalRequest", "Pending-Approval", "Pending-SentbackCRM". Pega will show all data in all these 5 tabs (Tab Data, Tab Doc Upload, Tab Doc Review, tab Pledging, tab Send to CO) with read only mode. Pega will hide all "Tambah" button, "Delete" button, "Save" button in all these 5 tabs. If childcase "Appraised by CO" is NOT created OR childcase Appraised by CO is created with status "Pending-SentbackCRM". THEN Pega will show all data in all these 5 tabs (Tab Data, Tab Doc Upload, Tab Doc Review, tab Pledging, tab Send to CO) with default mode.</p>																																																					
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61	<p>Main New Pledging Tab Field +</p> <p>Mandatory</p> <table border="1"> <thead> <tr> <th>Document Name</th><th>Upload</th><th>Doc Review</th><th>Notes</th> </tr> </thead> <tbody> <tr> <td>Mandatory A based on business param</td><td><upload icon></td><td>Dokumen Agunan <read only></td><td>This field is based on childcase "Appraised by CO" on attribute "Doc Review" on tab Dokumen Agunan <read only></td> </tr> <tr> <td>Mandatory B based on business param</td><td><upload icon></td><td></td><td></td> </tr> </tbody> </table> <p>List of documents will be read from Business Param "Document Collateral".</p> <p>Optional</p> <table border="1"> <thead> <tr> <th>Document Name</th><th>Upload</th><th>Doc Review</th><th>Notes</th><th>Action</th> </tr> </thead> <tbody> <tr> <td>Optional C based on business param</td><td><upload icon></td><td>Dokumen Agunan <read only></td><td>This field is based on childcase "Appraisal by CO" on attribute "Doc Review" on tab Dokumen Agunan <read only></td><td><delete button></td> </tr> <tr> <td>Optional D based on business param</td><td><upload icon></td><td></td><td></td><td><delete button></td> </tr> <tr> <td>Additional document uploaded by RM</td><td><upload icon></td><td></td><td></td><td><delete button></td> </tr> <tr> <td>Additional document requested by CO will be displayed here</td><td><upload icon></td><td></td><td></td><td><delete button></td> </tr> </tbody> </table> <p>If the optional document comes from business parameter, THEN Pega will only remove document file. The Document name will not be removed.</p> <p>If the optional document comes from "Tambah Dokumen" button, THEN Pega will delete both document file and document name.</p> <p>If the optional document comes from "Sendback case by CO officer", THEN Pega will only remove document file. The Document name will not be removed.</p> <p>Kode Agunan...n</p> <p>Keterangan Jaminan...n</p> <p>Tambah Dokumen button will add document on "Optional" section. For the form Tambah Dokumen please</p>																	Document Name	Upload	Doc Review	Notes	Mandatory A based on business param	<upload icon>	Dokumen Agunan <read only>	This field is based on childcase "Appraised by CO" on attribute "Doc Review" on tab Dokumen Agunan <read only>	Mandatory B based on business param	<upload icon>			Document Name	Upload	Doc Review	Notes	Action	Optional C based on business param	<upload icon>	Dokumen Agunan <read only>	This field is based on childcase "Appraisal by CO" on attribute "Doc Review" on tab Dokumen Agunan <read only>	<delete button>	Optional D based on business param	<upload icon>			<delete button>	Additional document uploaded by RM	<upload icon>			<delete button>	Additional document requested by CO will be displayed here	<upload icon>			<delete button>
Document Name	Upload	Doc Review	Notes																																																			
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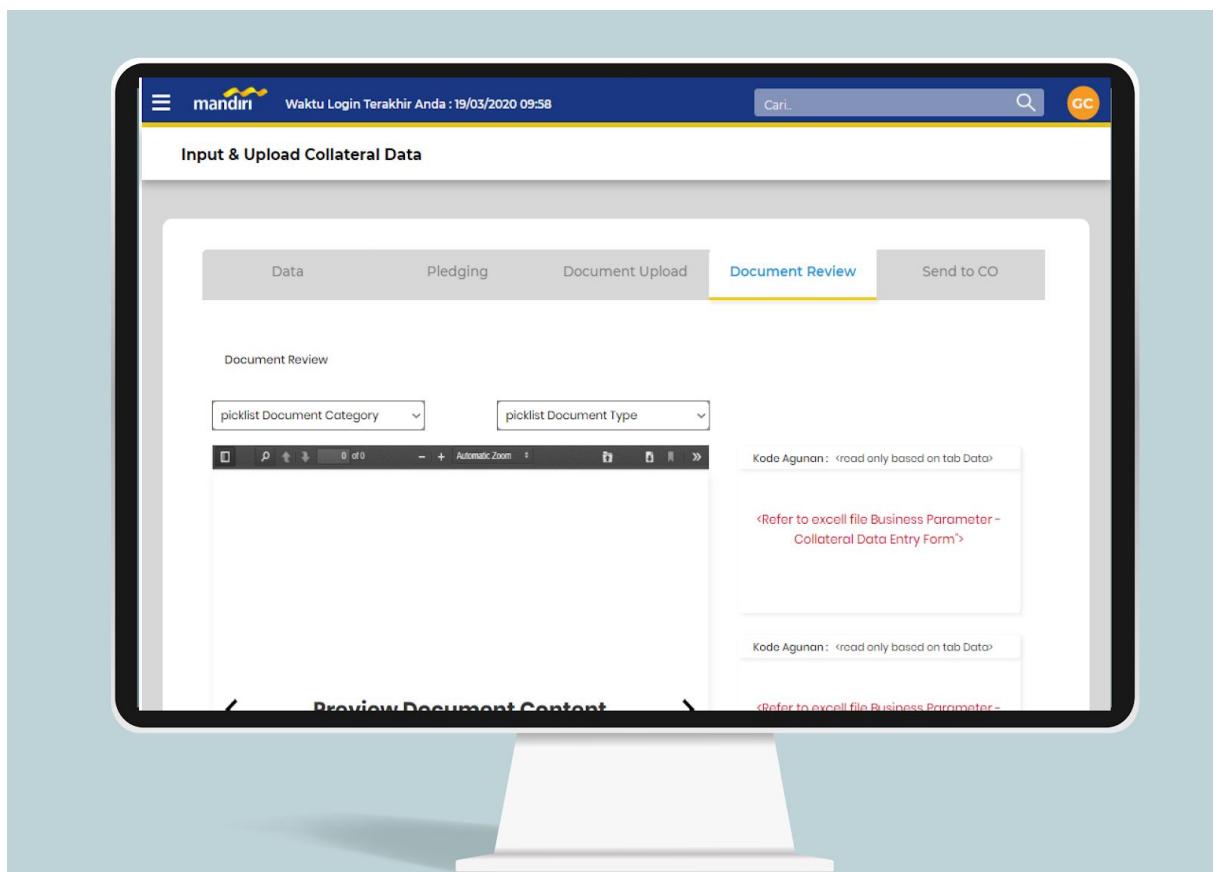
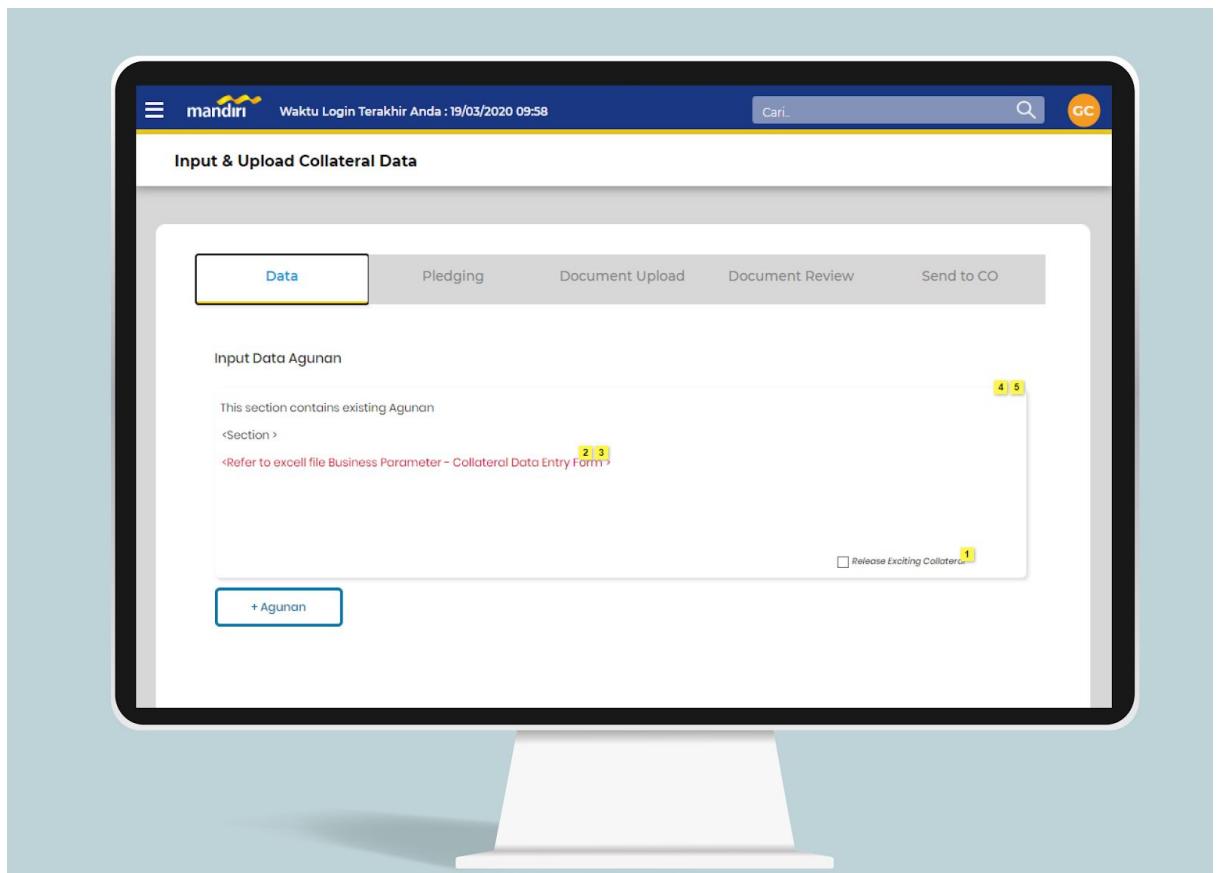
d. UI Designer

Ditahap ini UI Designer membuat tampilan dengan bereferensi dari file excel yang di-attach pada JIRA sesuai dengan User Story yang bersangkutan. Pembuatan tampilan tersebut menggunakan Axure RP 8 sebagai tools. Pemilihan Axure RP sebagai tools pembuatan UI Design dikarenakan sudah tersedianya asset yang dibutuhkan seperti table, button, dynamic layout, yang memudahkan UI Designer dalam membuat tampilan serta memudahkan UX Designer memberi logical pada tampilan tersebut. Berikut contoh UI Design



e. Prototype

Bersamaan dengan pembuatan tampilan, UI Designer juga membuat prototype dengan menggunakan tools Axure RP yang nantinya akan di show pada Bussiness Analyst dan tim Developer sebagai guide dalam membuat tampilan. Berikut contoh prototype



5. Job Desc & Role

Pada project SME Loan Management System Bank Mandiri kali ini, membutuhkan 2 orang UI/UX Designer. Berikut perincian tim UI/UX Designer

a. Muhammad Rasyid Juliansyah

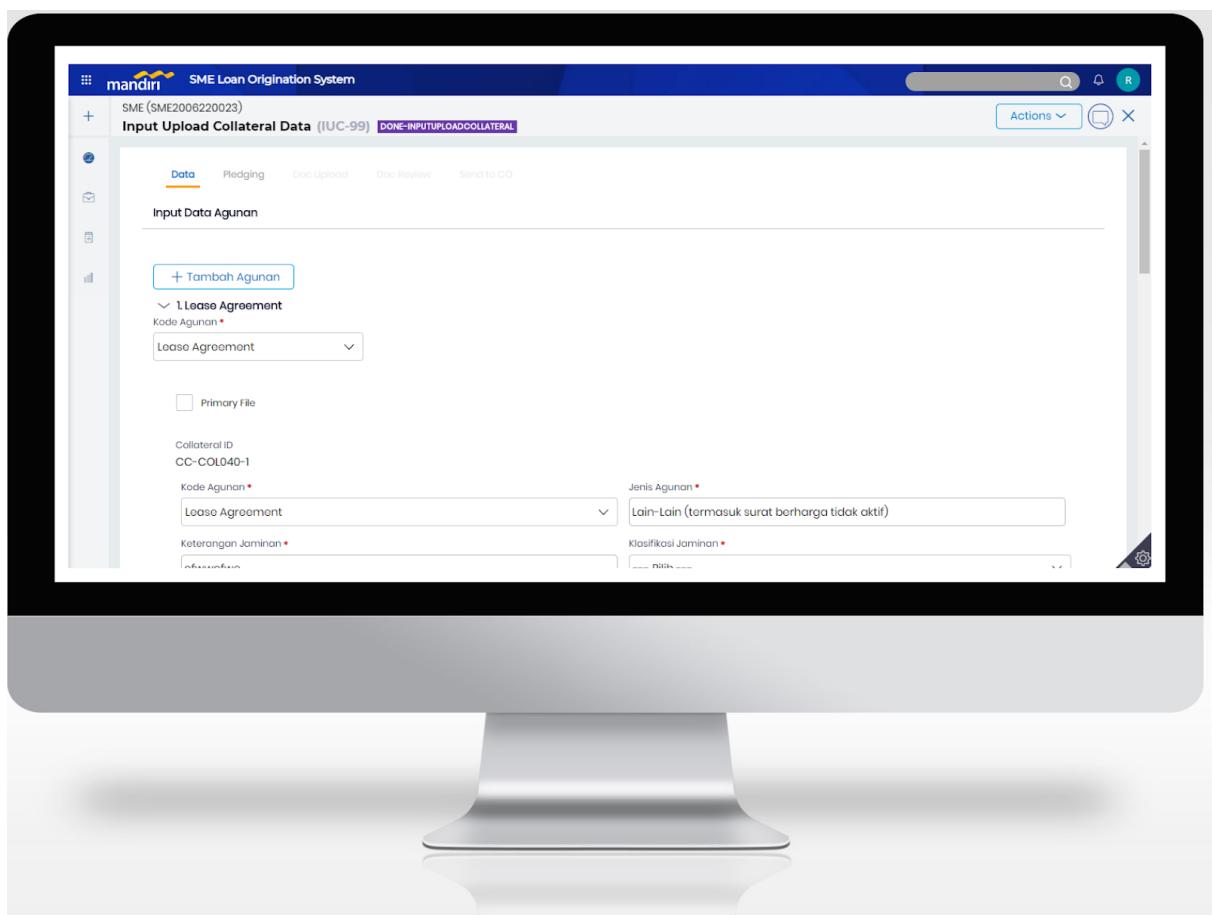
Sebagai UI/UX Designer bertanggung jawab pembuatan tampilan pada Axure RP yang telah selesai di-review UX Designer dan BA pada User Story di JIRA. Selanjutnya melakukan presentasi prototype pada tim developer. Lalu melakukan implementasi UI pada apps yang telah di build.

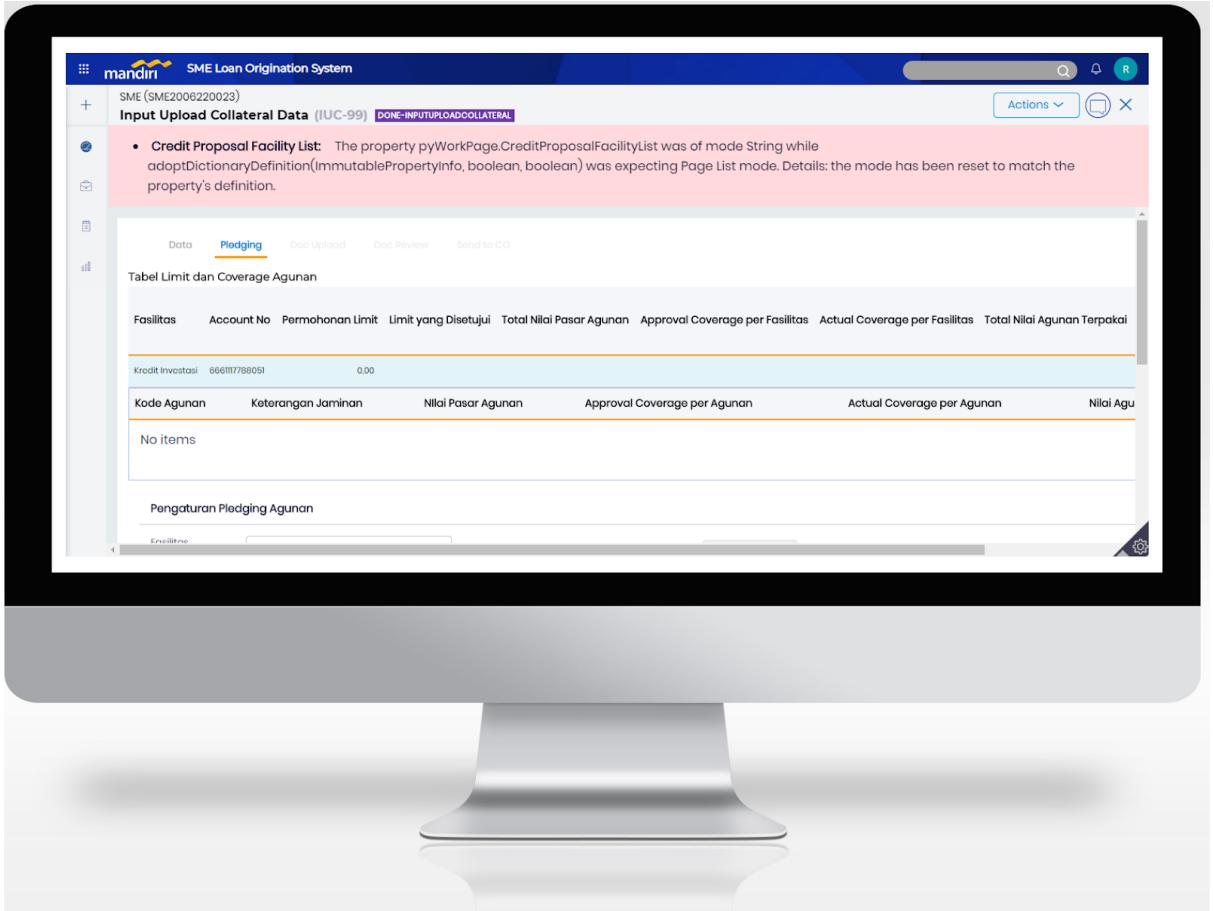
b. Gloria Cristina Maria

Sebagai UI/UX Designer bertanggung jawab mengikuti elaborasi dan pembuatan wireframe bersama BA dan User. Lalu membuat wireframe pada file excel dan melakukan presentasi prototype pada User.

6. Hasil

Setelah melalui proses tersebut, hasil UI Design yang telah dibuat, diimplementasikan pada platform Java bersamaan dengan developer di PEGA. Sehingga ketika Sprint deploy telah selesai, tim UI/UX Designer melakukan implementasi pada screen yang telah di-build. Hingga saat ini telah 70% screen yang telah diimplementasikan dari keseluruhan screen yang ada pada project kali ini. Berikut contoh Apps SME Loan Management System Bank Mandiri





The screenshot shows a mobile application interface for a camera store. At the top, there are two main categories: "Drones & Stabilizer System" and "Flash & Accessories". Below these are promotional banners for September sales, featuring Canon cameras and a woman holding a camera. The central part of the screen displays a grid of "Hot Products" including various camera models like the Fujifilm X-T4, Canon EOS R5, and Canon EOS R6, along with their prices: Rp. 37,699,000, Rp. 16,499,000, and Rp. 2,000,000 respectively. Below this grid is a "Category" section with icons for Camera, Lens, Video, Tripod, Filter, Bag & Case, Used Item, Accessories, Gadget & Comp, Studio Kit, Drone, and Flash Accessories. At the bottom, there is a "Promo" section showing a row of camera-related items.

Product	Price (Rp.)
Canon EOS R5 + RF 24-105mm F4 L IS USM	56,750,000
Canon EOS R5 + RF 24-105mm F4 L IS USM + FT-E Adapter	46,999,000
Canon EOS R5 + RF 24-105mm F4 L IS USM + FT-E Adapter + EOS R5 Battery Grip	39,998,000
Canon EOS R5 + RF 24-105mm F4 L IS USM + FT-E Adapter + EOS R5 Battery Grip + EOS R5 Body	19,999,000
Canon EOS R5 + RF 24-105mm F4 L IS USM + FT-E Adapter + EOS R5 Body + EOS R5 Battery Grip + EOS R5 Body	31,161,000
Canon EOS R5 + RF 24-105mm F4 L IS USM + FT-E Adapter + EOS R5 Body + EOS R5 Battery Grip + EOS R5 Body + EOS R5 Body	39,999,000



Your Cart

Pilih Semua Product

Harga

 CANON M100 Kit EF - M15-45 IS STM (White)

Rp. 6.080.000
Rp. 5.780.000
You save! - Rp. 300.000 (5%)

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Terms and Conditions

Payment Method

Touch and Feel

Pembayaran

Pilih Metode Pembayaran
 Via Transfer Bank

BCA 

Via Debet
 Via Kredit
 Via Internet Banking

Voucher

Masukkan Kode Voucher

Rincian Pembayaran

Total Biaya:
Voucher & Promoo
Biaya Pengiriman
Potongan Pengiriman

Total Pembayaran

Rp. 6.080.000
- Rp. 300.000
Rp. 5.780.000

Pay


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Home
About Us
Feedback
Location Map
Privacy and Policy
Terms and Conditions

Product Store
Event/Workshop
Promotion
Career

Keep in Touch with Us

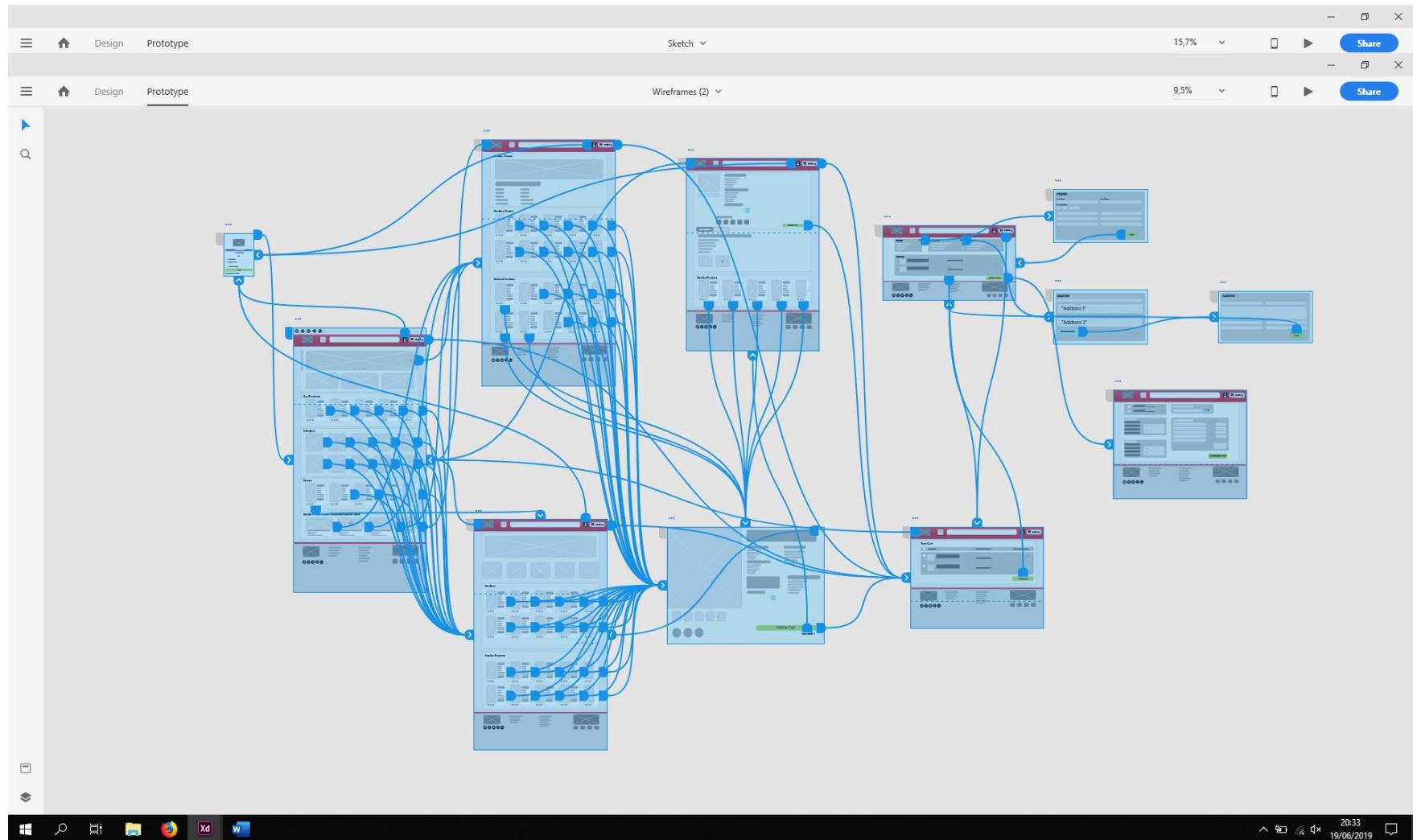
Connect With Us

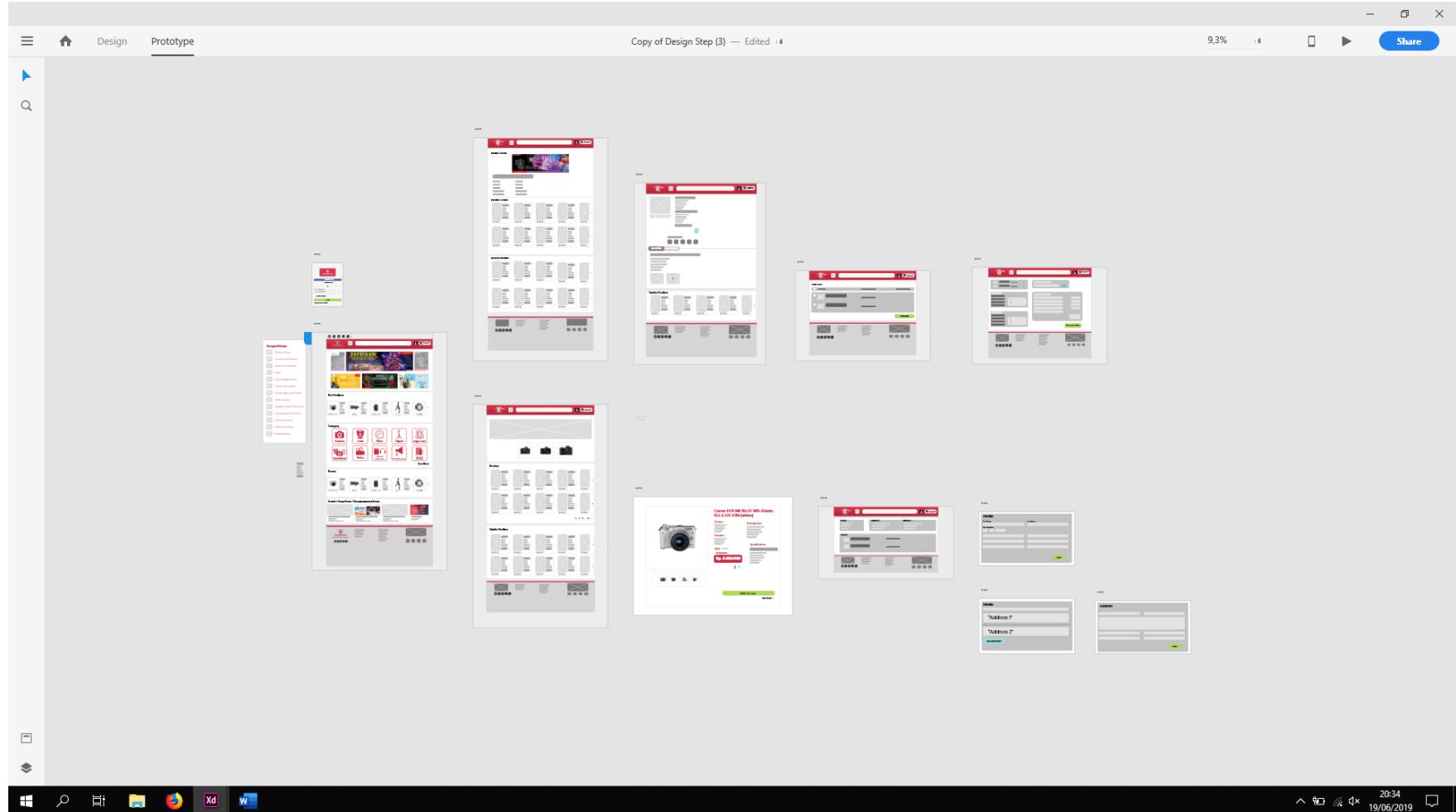
<p>amat Pengiriman</p> <p>Pandu Seta Danur dara</p> <p>Jl. Kemuning No. 17 PC VI Pupuk Kaltim RT. 04 Kel. Belimbang, Bontang Barat, Bontang, Kalimantan Timur 73933</p> <p>Indonesia</p> <p>812-5574-6156</p> <p>Catatan Pengiriman</p> <p>asa Pengiriman</p> <p>JNE-Reg Kalimantan</p>	<p>Rincian Pembayaran</p> <p>Total Belanja</p> <p>Voucher & Promosi</p> <p>Baya Pengiriman</p> <p>Potongan Pengiriman</p> <p>Total Pembayaran</p> <p>Lihat rincian</p> <p>Total Pembayaran</p> <p>Processed to Pay</p>
	
	

UI/UX Design (Sketch) e-commerce

UI/UX Design (WIreframes) e-commerce



UI/UX Design (Design) e-commerce



UI/UX Design Mobile (Sketch, Wireframes, Design, Prototype)

Tiny.cc/Rasyidjuliansyah

CURRICULUM VITAE



Muhammad Rasyid Juliansyah
UI/UX Designer
📍 Jakarta, Indonesia

Hey there, My Name is Rasyid Juliansyah and im currently living in Jakarta, Indonesia. My skills are listed : Adobe Photoshop, Adobe Illustrator and Adobe XD.

EDUCATION

 Bachelor of Information System (S.Kom)
Syarif Hidayatullah State Islamic University Jakarta
September 2012-November 2018

 High School Graduated (IPA)
SMAN 112 Jakarta
July 2009-June 2012

 Junior High School Graduated
SMPN 89 Jakarta

WORK EXPERIENCE

Staff IT
PT. Jakarta Utilitas Propertindo
Februari 2015-Agustus 2015

 Add New Experience

SKILLS

Personal Skills

Profesional Skills

PROFESSIONAL SKILLS

Ms. Office

Adobe

Photography

SmartPLS

Project Management

Coding

Front End (HTML, CSS, Bootstrap)

The screenshot displays a professional resume website with a dark green header and a light green footer. The header features a portrait photo and the text "Hi.. Im Rasyid Juliansyah FRONT-END DEVELOPER | UI/UX DESIGNER". The main content area includes sections for "About Me", "Profile", "Skills", "Work Experience", "Education", and "Contact Me".

About Me:
Hi.. Im Rasyid Juliansyah I'm a designer and front-end UI/UX. I have graduated from the State Islamic University Syarif Hidayatullah, Jakarta

Profile:
Hl. Im Rasyid Juliansyah

FULLNAME:
Muhammad Rasyid Juliansyah

BIRTH DATE:
July 09, 1994

JOB:
Freelancer, Frontend Developer, Photographer, Designer UI/UX

EMAIL:
rasyidjuliansyah@gmail.com

ADDRESS:
Komplek Departemen Agama, Jalan Pelapa 7, No. 46, Kedoya Selatan, Kebon Jeruk, Jakarta Barat

Skills:
UI/UX as designers and front-end developers. I use VM-Code and Sublime Text by applying HTML with CSS

Skill	Level (%)
HTML5	70%
CSS3	60%
BOOTSTRAP	50%
ADOBE	80%
PHOTOGRAPHY	85%

[Download CV](#)

Resume

Work Experience

Role	Company	Period	Description
Staff IT	PT. Jakarta Propertindo	Februari - Maret 2015	Develop System of Reception

Education

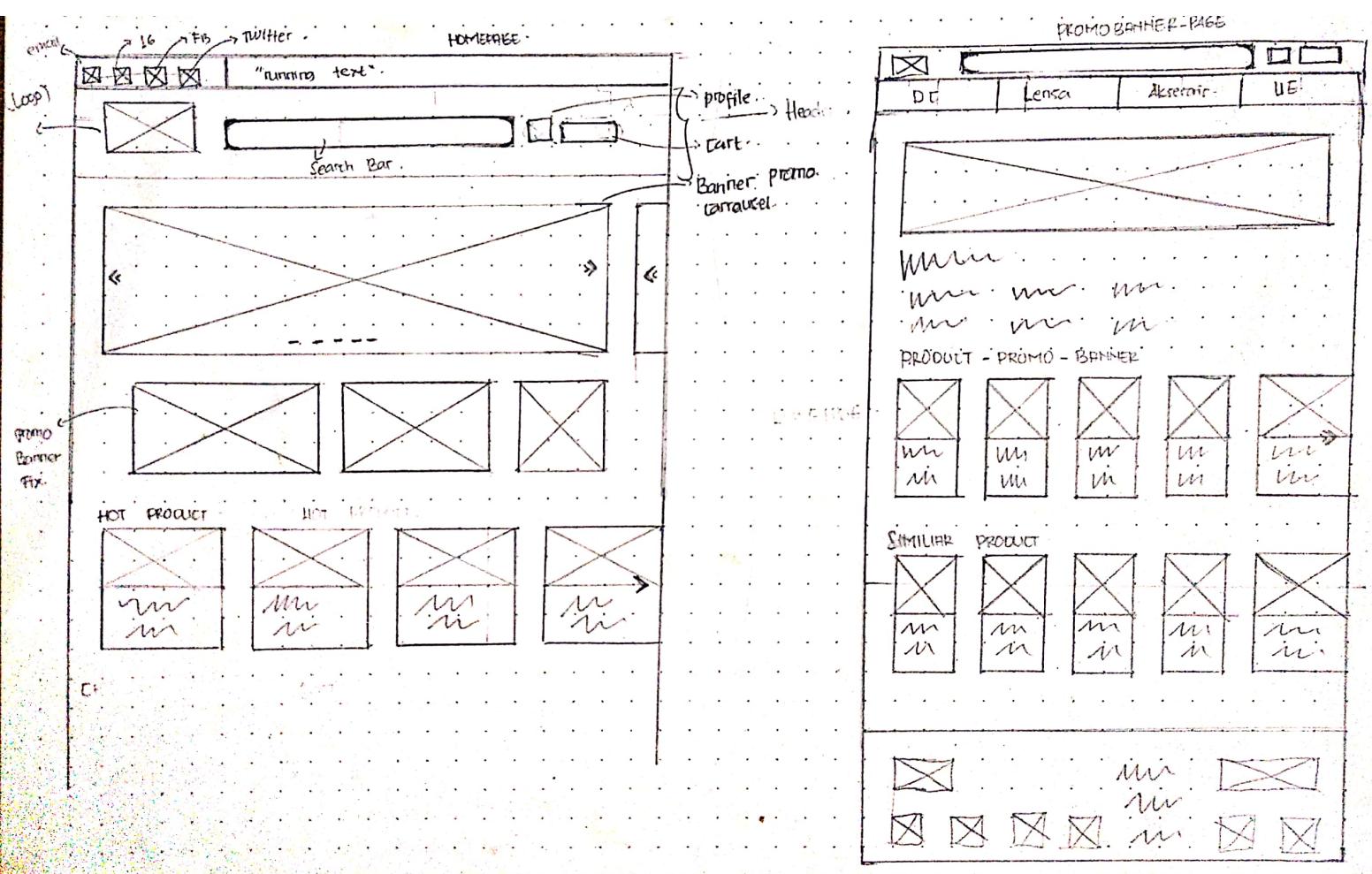
Degree	University	Period
Bachelor Degree Information System	Universitas Islam Negeri Syarif Hidayatullah	September 2012 - November 2016
High School Graduated Major : IPA	SMA Al-Chesaneh	Juli-2010 - Juni 2012

Contact Me
I'd Love To Hear From You.

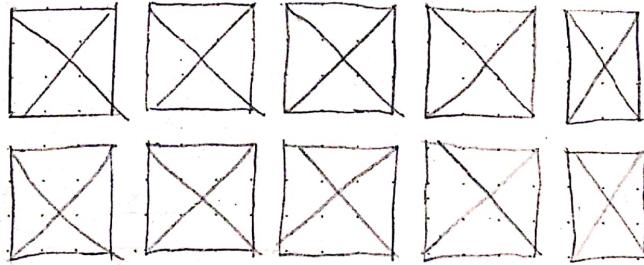
Where to find me
Komplek Departemen Agama, Jalan Pelapa VII No.46 Kedoya Selatan, Kebon Jeruk, Jakarta Barat

Email Me At
rasyidjuliansyah@gmail.com

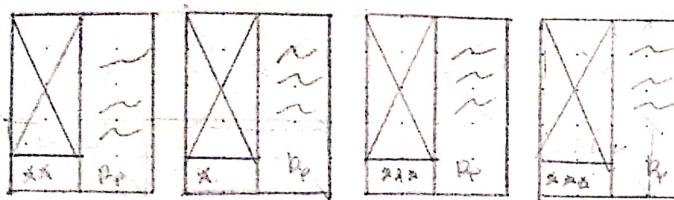
Call Me At
Mobile: (+62) 889-9224 8910
Phone: (+62-21) 5830-1995



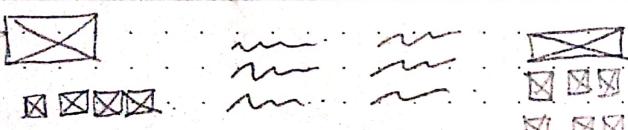
Categories



PROMO



ARTIKEL / REPORT EVENT / ESCAPE EVENT



PRODUCT PAGE

A detailed hand-drawn sketch of a product page. At the top is a header bar with a search icon, a magnifying glass icon, and three small squares. Below the header is a sidebar with a camera icon and the text "DIGITAL CAMERA". Underneath are lists for "EANON", "Nikon", "LEICA", "TRIFOR", and "SCHOTTES". The main content area features a grid of 12 product cards, each showing a camera icon, a price tag of "Rp.", and a small image of a camera. Below the grid is a section titled "SIMILAR PRODUCT" with another grid of 4 similar items. At the bottom are footer icons for a camera, a magnifying glass, a list, and a gear.

POP UP PRODUCT / PRODUCT PROMO

	PRODUCT NAME: Promo! DESC: Rp. xxx Quantity: 1 <input type="button" value="+"/> <input checked="" type="checkbox"/> ADD TO CART See More >
--	---

CART - PAGE

"HEADER"		
CART		
<input checked="" type="checkbox"/> Pilih produk	Harga	Quantity
<input checked="" type="checkbox"/> <input type="checkbox"/>	Rp. xxx	1 <input type="button" value="+"/>
produk: Nama	Rp. xxx	2 <input type="button" value="+"/>
Jata Pengiriman:		
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Total: Rp. xxx		

FOOTER

DETAIL PRODUCT - PAGE

	PRODUCT NAME: Rp. xxx promo Marketplace <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="button" value="ADD TO CART"/>																
DESC	SPECS																
SPEC																	
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SIMILAR PRODUCT																	
FOOTER																	

POP UP - SIGN IN / REGISTER

with FB

with Google

OR

Email

Password

SIGN IN / REGISTER

REGISTER / SIGN IN

PROFILE / MY ACCOUNT

HEADER

Profil. Personal	Alamat. Saya	Alamat 2
<i>[Handwritten notes]</i>	<i>[Handwritten notes]</i>	<i>[Handwritten notes]</i>

Pesanan Terakhir

Pesanan	Tanggal Pesanan	Berang	Total
<i>[Handwritten notes]</i>	<i>[Handwritten notes]</i>	<input checked="" type="checkbox"/>	Rp. <i>[Handwritten notes]</i>
<i>[Handwritten notes]</i>	<i>[Handwritten notes]</i>	<input checked="" type="checkbox"/>	Rp. <i>[Handwritten notes]</i>

FOOTER

POP UP - EDIT PROFIL

Ubah Profil

Nama lengkap :

E-mail :

Tanggal lahir : v v v

Jenis kelamin : v

POP UP - EDIT ALAMAT

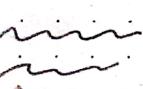
Alamat anda

Nama lengkap : Alamat : Kodepos : ID Telp :
n n n n n : Ubah

n n n n : Ubah

+ TAMBAH ALAMAT BARU

HEADER

<input checked="" type="checkbox"/>  GRY: B	<input checked="" type="checkbox"/>  GRY	Dkt. total : Rp. Dkt. Disc : Rp. Coupon Disc : Rp. Delivery : Rp. Order total : Rp.
<input checked="" type="checkbox"/>  GRY B	 GRY	

Select Payment :

Debit card >

Credit card >

ATM card >

Virtual Payment > payment Gateway: >

Shipping :

JNE >

GOSENDO >

GPRB >

Header



no rec

an

no rec

an

Konfirm an

Bantuan

Makan

Shipping

Potongan

Tax

Belanja Lari

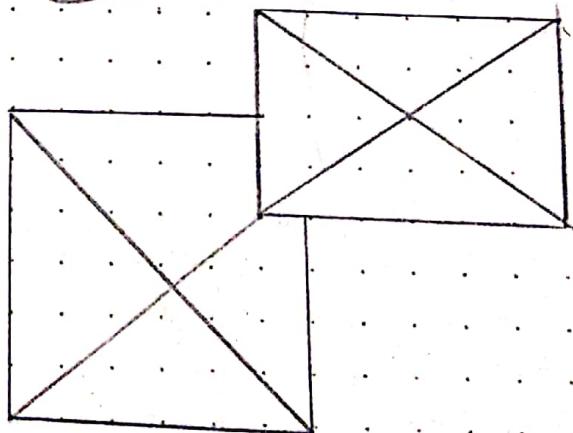
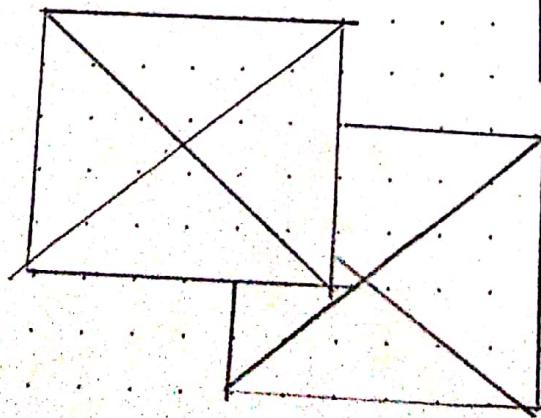
HEADER

"ABOUT US"

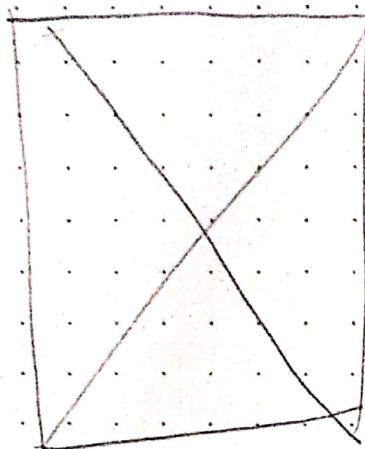
"TAGLINE"

"CARANG"

"CARANG"



HEADER



<input type="text"/>
OVO Cash
OVO Point
Saldo
Points
Voucher
<input checked="" type="checkbox"/> Keluar

Bayar
Perjanjian
Pengembalian
OVO Points (3)
OVO izin (2)
 Wishlist
 Voucher
 Ulasan
 Chat
 Alamat
 Keluar