



RASYIDAH BINTI ITHANIN

PROFIL

Dev Tech Analyst with hands-on experience in Laravel, Python and UI redesign. I am passionate about continuous learning and growth with the fields of software development and IT solution. My experience has provided me with skills in troubleshooting software issues, collaborating with teams using Trello and GitHub and, improve user experience through efficient design. Aim to enhance technical skill and contribute with impactful projects

WORKING EXPERIENCE

Sales Associate, UNIQLO JBCS

September 2023 - August 2024

- Helped customers by using what I know about the products to give them what they need, both in the store and over the phone.
- Processing transactions accurately and ensuring compliance with company policies
- Monitored and replenished inventory levels, maintaining an organized and customer-friendly store environment
- Supporting team objectives through collaboration and continuous improvement initiatives.
- Review delivery documentation, for completeness and accuracy to ensure that all items listed match the physical goods received or dispatched.

Dev Tech Analyst , Legoom Valley Solution And Consultancy

March 2022 - August 2022

- Collaborated with the product management and development teams to discuss issues and ensure efficient resolutions.
- Identified and reported software defects (bugs) in the Legoom Circle project, including non-functional buttons, coding errors, and missing images.
- Participated in weekly team meetings to address challenges, plan tasks using Trello, and deliver detailed project updates.
- Used Trello to keep track of test tasks and GitHub to get the latest code for testing.
- Developed a new Laravel module for a tutor application form, improving operational efficiency.
- Redesigned user interfaces for registration and login pages to enhance usability.

CONTACT

 Johor Bahru, Malaysia

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TECHNICAL SKILLS


- **Programming Languages:**
Laravel, Python, sql, php
- **Tools:**
Trello, GitHub, Microsoft Office Suite, Google colab, canva, VS code , Adobe Photoshop
- **Languages:**
English, Bahasa Melayu
- **Soft Skills:**
Problem-Solving, Team Collaboration, Communication

EDUCATION

 **Bachelor of Information Technology with honours (Business Computing)**
University Malaysia Sabah |
Graduated: December 2022

 **FUTURE-READY CAREER MASTERY: ESSENTIAL SKILLS FOR SUCCESS**

 **Certificate Generative AI Associate**
IEG Campus | Completed:
December 2024

 **Certificate MCMC Microsoft AI TECH Digital Upskilling Program**
Completed: February 2025

PROJECT

- **Exploring Crime Pattern in Malaysia from 2019 to 2022 Through Population and Unemployment Indicators**
Group by 3 member
- **Breast Cancer Tumor Prediction Using Machine Learning Algorithms**
Group by 3 member

REFERENCES



DR. NOORALISA MOHD TUAH
Supervisor
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Alisa.tuah@ums.edu.my



MUHAMAD NURSYAHMI BIN MOHD ZAMBRI
+60192555989
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Clerk , Ami Rajimir Hardware

December 2013 - May 2014| May 2015 - August 2015

- Managed purchase orders and invoices
- Provided efficient and friendly customer support, addressing inquiries and resolving issues effectively.
- Processed various payment methods, including cash, online transfers, and card payments, with accurate cash change management.
- Handled cash counts at shift start and end to keep the drawer accurate and match financial records.
- Helped improve inventory reports to make sure items were restocked on time and didn't run out.
- Generated and issued invoices, followed up on overdue payments.

EXTRACURRICULAR & VOLUNTEER ACTIVITIES

Program Pemerkasaan OKU dan wanita(PESONA)| Volunteer | February 2025

Ensured a safe and organized running route by coordinating checkpoints and assisting participants

Madini Half Marathon | Participant | September 2024

Engaged in a local sporting event promoting health and fitness.

Kerani Penyemak daftar pemilik(KPDP) | Volunteer| September 2023

Assisted in organizing voter registration efforts to ensure smooth elections.

Laksamana Run 2022 | Participant| August 2022

Supported a community event organized by Tuanku Laksamana Johor Cancer Foundation.