

Travis Shanhun  
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## Professional Summary

With more than 15 years of working within the customer service industry, I am now dedicating my career to be a full-stack web developer. Through guidance from Kansas University, I have established a strong foundation for a seamless experience in front and back-end development; specializing in MERN stack JavaScript, and creating dynamic user interface. With my future employer, I am interested in practicing agile development with DRY code that will enrich natural language and improve communication. Because of my vast customer service background, I am eager to contribute to innovative projects where I can hone in on technical experience while in a collaborative team environment.

## Technical Skills

HTML5, CSS3, JavaScript (ES5+), jQuery (v3.4+), MERN Stack (MongoDB, Express.js, React.js, Node.js), TypeScript, MSSQL, GraphQL, Mongoose and Sequelize ORM, AngularJS, Bootstrap CSS (v4.0+), Materialize CSS (v1.0)

## Experience

### EdX Full-Stack Web Development Bootcamp - Kansas University (Sept 2023 - Mar 2024)

- KU Full-Stack Flex Coding Bootcamp
- Completion Date: 03/12/2024

### Warehouse Operations - Amazon - Kansas City, KS (Jul 2021 - Sept 2023)

- Maintained hourly performance expectations in a high performance environment
- Kept quality expectations under pressure

### Client Advisor - BMW of Kansas City South - Kansas City, MO (Nov 2020 - Jul 2021)

- Responsible for guiding and accommodating customers throughout all sales, handling all sales paperwork and interdepartmental communications
- Maintained and exceeded all sales goals on a monthly basis
- Corresponded with and maintained long-term relationships with clients for ongoing and future sales

### Salesperson - Kay Jewelry - Belton, MO (Nov 2020 - Jul 2021)

- Exceeded daily sales, credit, and outreach quotas
- Greeted, listened to, and advised clients on the items best suited to their preferences and budgets
- Executed sales displays to meet corporate planograms and management direction

### Security Officer/Crowd Controller - ACES Security - New South Wales (Jul 2016 - Sept 2019)

- Department of Premier and Cabinet
- Treasury of New South Wales
- Ministerial Correspondence Services

### Aviation Protection Officer - MSS Security - Western Australia & New South Wales (Feb 2014 - Oct 2016)

- UPS freight screening - New South Wales - 2nd in Charge and Site Trainer (Feb 2016 - Oct 2016)
- Qantas Airline Freight screening - New South Wales - (Nov 2014 - Oct 2016)
- Virgin Passenger Airline screening - Western Australia - (Feb 2014 - Nov 2014)

## References

Ian Von Fange - (913) 645-3133 - [ianewvf@gmail.com](mailto:ianewvf@gmail.com) - Software Engineer  
Mack Van Patterson - (816) 694-6994 - [mvanpatterson@gmail.com](mailto:mvanpatterson@gmail.com) - Facility Manager