

Christopher Rathnam

6969 NW113th Ave, Parkland FL 33076
Cell: 914-774-8862 - Rathnam.C@gmail.com

Professional Profile

Recent graduate and versatile Information Technician with expertise in troubleshooting, diagnostics and customer service. Desire a full time computer engineering position.

Qualifications

- Agile software development
- Networked applications
- Strong communication skills
- Web application design
- System administration
- **Programming:** C++, Java, HTML, MySQL
- **Software:** Microsoft Office, JetBrains Webstorm
- **Operating System:** Windows (XP, 7, 8, 10), Mac OSX, Linux
- **Familiar Languages:** Swift, Ruby, Python

Experience

IT Specialist

January 2011 to Current

Sunshine Pediatrics - Sunrise, FL

- Apply best practices of software development while staying abreast of advances in the practice
- Set up equipment for employee use
- Responsible for implementation of EHR Database System
- Communicate updates daily with team to help avoid redundancy of work
- Host and train employees on office software
- Troubleshoot and correct issues related to office equipment

EKG Monitor Technologist

June 2008 to January 2011

Broward General Medical Center - Fort Lauderdale, FL

- Measured and monitored patient EKGs
- Inspected and maintained unit equipment
- Recorded patient histories and filed supporting clinical data
- Gained up-to-date understanding of medical technology equipment through monthly seminars

IQ Crew Specialist

January 2006 to May 2008

Circuit City Stores, Inc. - Tampa, FL

- Answered user inquiries regarding computer software and hardware operation
- Installed and performed repairs to hardware, software and peripheral equipment, following design and installation specifications
- Conducted computer diagnostics to investigate and resolve problems and provide technical assistance and support

Sales Manager and Computer Specialist

June 2003 to December 2005

Circuit City Stores, Inc. - Cortlandt Manor, NY

- Produced highest individual in store sales during 2004 and 2005 with over \$90,000 per month
- Managed associates to ensure proper sales training and customer relations
- Focused on building rapport with customers by understanding their product needs and marketing appropriate products to customer
- Handled customer inquiries and complaints in a positive and professional manner

Education

Bachelor of Science : Computer Science, 2015
Oregon State University - Corvallis, Oregon
3.59 GPA

Bachelor of Science : Finance, 2008
University of South Florida - Tampa, FL
3.0 GPA

Associate of Science: Finance, 2005
Westchester Community College - Valhalla, New York
3.2 GPA

Achievements

2004, 2005 Circuit City Hero Award (Highest Sales Honor given by CEO)
2005 Circuit City Stores Certification Award