Ratiba Ouzlifi

Web Developer - WordPress Developer

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SUMMARY

A bilingual web professional with over two years of experience in web design, development, and management. I have reduced project timelines from 30 days of development to 10 days, managed teams of 3-10 in IT projects demonstrating great collaboration skills, Optimized and edited content for diverse clients. I excel in conducting presentations, providing training sessions, and improving documentation and learning modules, support tickets ensuring scalability, business continuity and client satisfaction.

TECHNICAL SKILLS

OS: Linux, Mac, Windows
Programming languages: Java, HTML/CSS, PHP, Mysql
Tools: Cpanel, Android Studio, VS Code, WordPress, MS Office

SOFT SKILLS

Good communication, collaboration skills

Highly motivated with the ability to learn quickly

Critical thinking and problem-solving skills

Client-satisfaction-focused

LANGUAGES

French: Fluent   (TEF Canada 2022, DALF C1)
English: Fluent   (IELTS 2023)
Arabic: Native

PROFESSIONNAL EXPERIENCE

Web developer - Web Rocket Eurl (Algeria)   **Jan 2022 – Jan 2024**

- Designed, developed, and launched over 30 projects using web content management systems.
- Efficiently reduced website development time.
- Published 4 applications to the App Store and Google Play, contributing significantly to their development.
- Directed over 20 presentations and training sessions, resolving over 50 support tickets for bugs and post-production issues, ensuring excellent information services and operational support for clients.
- Authored over 10 courses for the company's knowledge base, reducing troubleshooting and debugging time to 10 minutes for specific issues.
- Utilized extensive knowledge of core WordPress CMS and Elementor Builder, including over 10 widely used plugins, for front and backend development.
- Supervised and mentored 3 junior web developers.

Web developer (Intern) - Web Rocket Eurl (Algeria)   **Sep 2021 – Jan 2022**

- Designed and developed 3 websites, and contributed to the development of 2 additional websites under the supervision of a senior developer.
- Reduced data entry time by 50%, significantly improving project delivery timelines.
- Successfully conducted 3 client training sessions and delivered 2 presentations.
- Content creation for different clients.
- Learned and applied the principles of Search Engine Optimization (SEO) and Google Analytics.

Android mobile app developer (Intern) - ETUSA Public transportation (Algeria)   **Mar 2018– Jun 2018**

- Conducted market research for strategic decision-making.
- Collaborated with two different departments.
- Used UML to structure the app
- designed user interfaces and programmed technical functionalities developing both front-end and back-end of the app.
- Tested, and fixed bugs before and during production.

EDUCATION

Masters in Computer Science, Major Information Technologies   **2020**

University of M'hamed Bougara Boumerdes, Algeria
Recognized by World Education Services (WES)

Bachelors in Computer Science, Major Computer Systems   **2018**

University of Algiers 1, Algeria
Recognized by World Education Services (WES)

CERTIFICATIONS

Google Data Analytics Specialization   **2022**

Create a social media marketing campaign   **2021**
University Of Leeds x The Institute of Coding (Online)