Ratidzai Makondo | Junior Software Developer

Cape Town, South Africa | www.linkedin.com/in/ratidzaimakondo | +27 81 559 2994 | ratidzaimakondo@gmail.com

PROFESSIONAL SUMMARY

Entry-level Junior Software Developerwith a strong academic foundation and practical experience in full-stack development, AWS, and software support. Hands-on experience building scalable applications and RESTful APIs. Proficient at working in Agile teams, applying DevOps practices, and continuously learning new technologies. Passionate about building real-world software solutions and contributing to collaborative, high-impact projects.

TECHNICAL PROJECTS

Hosting Static Website on AWS

- **Deployed and hosted a website using S3 and Cloudfront**

    Here is the link to the live website which was successfully hosted:
    https://d1p8ldrz3m00sv.cloudfront.net/

    The documentation which includes the architecture which was used is here:
    https://github.com/Ratidzai-Makondo/Bizinq-project

EDUCATION

Cape Peninsula University of Technology	**Cape Town, South Africa**
Postgraduate Diploma in Information Technology	*Dec 2023*
Cape Peninsula University of Technology	**Cape Town, South Africa**
BTech in Information Technology in Application Development	*Dec 2022*
Cape Peninsula University of Technology	**Cape Town, South Africa**
Diploma in Information Technology in Application Development	*Dec 2021*

SKILLS

Hard Skills: Microsoft Office (Word, Excel) ,SQL, Data Analysis, Python,System Design, Version Control(Git), HTML, CSS,Backend development,SpringBoot,DevOps,REST APIs,Windows 10/11, Office 365, Agile & Scrum,R Programming, Software Technical Support, PowerShell, DevOps, Node.JS, Javascript, Angular, Reporting Dashboards,Django,Linux,Java,CI/CD,VS Code, Bitbucket,Databases,Software Installation,Technical Troubleshooting,Remote Technical Assistance,

Soft Skills: Organizational Skills, Attention to Detail, Problem-Solving skills,Teamwork, Adaptability, Communication Skills, Positive attitude,Debugging, Openness to learning,Technical Collaboration, Knowledge sharing,Conflict Resolution,Team Player,Analytical Skills, Critical Thinking, Documentation

TRAINING AND PROFESSIONAL DEVELOPMENT

- AWS Cloud Practitioner, 2025
- Customer Service Training, 2017
- Microsoft Azure Fundamentals (AZ-900)
- Microsoft Power Platform Fundamentals (PL-900)
- Microsoft Security, Compliance, and Identity Fundamentals (SC-900)

WORK EXPERIENCE

RT7 Digital   **Cape Town, South Africa**
Junior Advertising Manager   *June 2022 - Ongoing*

- Developed and optimised automated reporting using data processing tools, improving efficiency by 20%.
- Implemented AI-driven solutions to enhance campaign performance and automate repetitive tasks.
- Managed and delivered comprehensive reporting dashboards, leveraging data analysis and SQL.
- Investigated and debugged performance issues using a problem-solving approach.
- Collaborated with cross-functional teams to integrate cloud-based advertising solutions.
- Provided software support by troubleshooting technical issues related to ad platforms and user dashboards.
- Developed and maintained custom dashboards using data processing tools, improving reporting speed and accuracy.
- Participated in Agile teams and collaborated with stakeholders to deliver client-facing solutions.
- Leverage data-driven insights to inform strategic decision-making, leading to a significant improvement in overall campaign ROI.
- Train and assist users to effectively use new applications, ensuring smooth adoption and maximizing productivity.
- Collaborated with global clients to troubleshoot technical issues related to advertising platforms, integrating AI-driven solutions to enhance campaign automation and efficiency.

RLabs   **Cape Town, South Africa**
Software Developer Intern   *July - Nov 2021*

- Developed backend APIs using Node.js and Django, facilitating seamless data exchange.
- Built and maintained database structures for web applications, ensuring data reliability.
- Participated in testing and debugging, improving system performance and error tracking.
- Designed and implemented responsive frontend components using Angular, HTML, and CSS.
- Collaborated with senior developers on software architecture and performance optimization.
- Stayed informed on industry trends, emerging technologies, and best practices to continuously improve technical skills and deliver relevant, high-quality solutions.
- Collaborated cross-functionally with diverse teams to understand client needs and align software solutions with business objectives.
- Contributed to database management using MySQL, ensuring reliable and scalable data storage.
- Conducted thorough testing to enhance software delivery and quality throughout the complete software development lifecycle, ensuring optimal user experiences.
- Designed and built user-friendly and responsive frontend interfaces using Angular, HTML, CSS, JavaScript, and Bootstrap for various projects, prioritizing user experience and cross-browser compatibility.