Content Creation and Curation

> Post Creation:

Format 1: Video Here

- Content-Type: Educational Video Series
- Topic: "Smart Banking Tips"
- **Objective**: Educate followers with practical tips on financial planning and using HDFC's digital banking tools.
- **Post Idea**: A weekly video series where each video (1 minute or less) covers a topic like "Setting Up HDFC Mobile Banking," "How to Protect Your Account Online," and "Top 3 Ways to Maximize Savings with HDFC."
- **Strategy**: Use concise, user-friendly tips to engage and educate audiences while subtly promoting HDFC's services. Each video ends with a CTA (e.g., "Learn more about secure banking on our app!").

Format 2: Carousel Post <u>Here</u>

- Content-Type: Financial Product Comparison
- Topic: "Which HDFC Credit Card Fits Your Lifestyle?"
- Objective: Help users compare different credit cards and choose the best one for their needs.
- Post Idea: Each carousel slide highlights one type of credit card (e.g., Rewards, Cashback, Travel), featuring main benefits, eligibility, and an appealing visual design.
- **Strategy**: Encourage users to swipe through and find the best option. Ending slide CTA invites users to visit HDFC's website to learn more or apply online.

Format 3: Infographic Here

- Content-Type: Monthly Financial Tips
- Topic: "Smart Ways to Save in November"
- Objective: Provide actionable financial advice related to seasonal spending, budgeting, and saving.
- **Post Idea**: A single image infographic with 3-5 tips on saving during the holiday season, such as setting a budget, finding deals, or using HDFC offers.
- **Strategy**: Position HDFC as a helpful advisor on financial wellness. The infographic format is easy to save, share, and refer back to.

> Social Media Ad Campaigns:

1. Campaign for Brand Awareness

• Advertising Goal: Increase brand awareness of HDFC Bank's comprehensive range of financial services.

Audience Targeting:

- Demographics: Ages 25-55, both genders, located in urban and semiurban regions.
- o **Interests**: Personal finance, investments, credit cards, savings accounts.
- Behavior: Engaged in finance-related social media pages and apps, frequent mobile banking users.

• Ad Creation:

- Visuals: An eye-catching carousel or video highlighting HDFC's various services (credit cards, loans, savings).
- Ad Copy: "Explore a bank that grows with you. From savings to investments, HDFC Bank has you covered!"
- CTA: "Learn More" (linking to a page on HDFC's website summarizing services).

2. Campaign for Driving Website Traffic

 Advertising Goal: Drive traffic to HDFC Bank's credit card page to boost card sign-ups.

Audience Targeting:

- o **Demographics**: Ages 20-40, primarily young professionals.
- Interests: Online shopping, travel, dining, rewards programs.
- Behavior: Frequently uses digital payment apps and seeks rewards.

• Ad Creation:

- Visuals: A clean, engaging image of HDFC credit cards with rewards icons for travel, dining, and cashback.
- o **Ad Copy**: "Maximize your spending with HDFC Credit Cards! Earn points on travel, dining, and more. Find the right card for you."
- CTA: "Visit Our Website" (directing users to a credit card page with detailed benefits).

3. Campaign for Generating Leads

• Advertising Goal: Generate leads for HDFC's home loan product.

• Audience Targeting:

- Demographics: Ages 30-50, married or planning to start a family, living in metropolitan and suburban areas.
- o Interests: Real estate, home decor, financial planning.
- Behavior: Recently browsed real estate websites, engaged in content around financial planning.

• Ad Creation:

- Visuals: A relatable image of a family in a new home with an "Apply Now" button.
- Ad Copy: "Your dream home is closer than you think! HDFC Home Loans offer flexibility and ease. Start your journey today."
- o **CTA**: "Apply Now" (linking to a simple lead form for home loan inquiries).

Email Ad Campaigns:

1. Email Campaign for Brand Awareness

• Goal: Increase brand awareness for HDFC Bank's diverse financial services.

• Email List:

- o **Target Audience**: Current HDFC customers and newsletter subscribers interested in banking and finance.
- Segmentation: Segment based on age (25-55), financial interests (credit cards, loans, savings), and recent engagement with HDFC services (e.g., clicked on HDFC's website, downloaded an app).
- List Building Strategy: Offer a monthly newsletter signup on HDFC's website with highlights on trending financial services, customer success stories, and new service launches.

• Email Content:

- Subject Line: "Explore New Ways to Grow with HDFC Bank Discover Our Range of Services!"
- Body: A brief introduction about HDFC's commitment to providing tailored financial services. Sections for services like credit cards, home loans, personal savings, and investment options, each with a brief overview and CTA links to learn more.
- **CTA**: "Learn More About Our Services" (each service section links to the respective webpage).

• Performance Measurement:

- Open Rate: Track how many recipients opened the email (target 20-25% open rate).
- Click-Through Rate (CTR): Monitor clicks on the service links (target 3-5% CTR).
- Engagement: Assess read times, forwards, and sharing behavior to understand interest.

2. Email Campaign for Lead Generation

• **Goal**: Generate leads for HDFC's personal loan offerings.

• Email List:

- Target Audience: Prospective customers who have shown interest in loans (personal loan page visits, previous inquiries).
- Segmentation: Segment based on demographics (ages 28-45), interest in loans or credit, income level, and recent financial activity (such as looking up loan calculators, visiting HDFC loan pages).
- List Building Strategy: Capture leads through gated content, such as an e-book or guide titled "Your Guide to Easy Personal Loans with HDFC," available for download on the HDFC site.

• Email Content:

- Subject Line: "Get Closer to Your Goals with HDFC's Easy Personal Loans!"
- Body: Brief introductory message about HDFC's low-interest, flexible repayment personal loans. Highlight benefits (competitive rates, easy application). Include a customer testimonial or quick calculator to estimate potential EMIs.
- CTA: "Apply Now" (links to a simple application form or inquiry page).

• Performance Measurement:

- Conversion Rate: Track the percentage of users who click "Apply Now"
 and complete the inquiry form (target 1-3% conversion).
- Lead-to-Customer Rate: Measure how many leads generated by the campaign convert to actual loan applicants.
- Bounce Rate: Monitor the percentage of undeliverable emails (target < 1%).