Agent: am I speaking with Mr. Rohan Sharma.

Customer: yes.

Agent: good morning sir I am Anusha calling from Reliance Infocomm. Our

company has launched a very attractive calling card. Can I just take 5 minutes of

your precious time to explain it to you?

Customer: ok. Go ahead.

Agent: Thank you sir, As I was telling you about the calling card which comes

with free reliance to reliance calling 24 hrs. And other local calls cost you just 45

paise per minute. All STD calls are fixed at Rs 1 per minute. And all this come s for

just Rs 250 a month. This is not all sir. We have a scheme running if you buy the

card today itself then you would be getting an add on card absolutely free.

Customer: are you sure all local calls are for 45 paisa only?

Agent: yes Sir! m 100% sure.

Customer: But I already have two connections. What is the use of third one?

Agent: sir, now a day’s people keep 4-5 Sims and according to their usage and

benefits they keep on switching to other Sims. And this sim is also very cheap and

call rates are very less. You are getting the best deal sir.

Customer: ok. What do I have to do?

Agent: sir you just have to give a copy of ration card or your driving license. Or

pan card. And two photos of yours.

Customer: ok I have all these things ready.

Agent: Thank you sir. Our agent will come to your place tomorrow and collect all

the documents from and deliver the sim to you. May | know the convenient time

when you would be Available?

Customer: Ok, send your executive at 11 am tomorrow.

Agent: bye.

Agent: Ok, sir. Thank you very much. Have a nice day.

Customer: You're welcome. You too have a nice day. Bye.

Agent: bye.