

Data ingestion Deployment

Functional Requirements

1. Accurate ETA predictions
 - ↳ Real time prediction (optional)
2. Dynamic Updates → travel time, restaurant prep time, order complexity, rider availability
3. Restaurant & Rider integration

Non-functional Requirements

- ① Scalable → peak order processing
- ② Low latency
- ③ High Availability / Reliability
- ④ Data Security & Privacy

Data Sources & Structures

1. Order data

↳ order id, restaurant id, payment info, delivery address,
special instruction

Tabular, Structured

2. Restaurant data

↳ restaurant id, name, address, location (lat/long),
prep time (Chinese →, Mughlai →), operational hours, rating



3. Rider data



4. Customer data



Multiple locations
↳ work
↳ home

5. Traffic data

- ↳ Road n/w data
- ↳ speed, congestion
- ↳ historic traffic pattern
- ↳ weather conditions

(Google Maps API)

Storage

Raw Data lake → Amazon S3 ← General Glacier

Structured data → AWS Redshift

Frequently accessed → AWS DynamoDB

Metadata store → AWS Glue Data Catalog

Data processing & Feature Engineering

ETL (Extract, transform, load) → Informatica, Alteryx, Dataiku, DSS



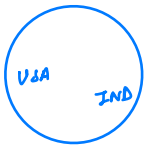
- Data cleaning → ✓
- Data Transformation → ✓
- Feature Engineering

Distances → Haversine formula

Two based

Restaurant features

Ride specific features



Feature encoding

- One hot encoding
- target encoding
- Ordinal encoding

+ Embeddings (Restaurant encoding)

<https://blog.zomato.com/food-preparation-time>

Feature Scaling → distance, time, order

lat / longitude (Encoding?) → geohashing

Amazon → 5 precision (ETA ↑ & same)

Swiggy → 9 precision

POI → landmarks
Distance ↓

Order instructions

+ TFIDF

+ word2vec, GloVe

Model Selection & training phase

AWS → EC2 (Virtual Machines) → Tranium

→ Linear Regression

→ XGBOOST, Lightgbm (

→ Neural Networks

Sagemaker (Training, inference, endpoint generation)
Deployed →

★ Expose this endpoint as a API

// get prediction

ETA

Ans

Lambda function

- + Preprocess incoming data
(encoding, transform)
- + invoke sagemaker endpoint
- + prediction
- + post-processing

① User → Range of possible arrival time (calculate)
mean
+ confidence intervals

② ETA | Arrival (Actual)

ETA

Arrival (Actual)

Mean of both groups
are diff

↳ significant

↳ hypothesis
testing

Retuning is needed

↳ Add more feature

Hypothesis Testing:

Model Performance Comparison: When comparing different models (e.g., Model A vs. Model B), use hypothesis testing to statistically determine if one model is significantly better than the other in terms of ETA accuracy (e.g., using paired t-tests or Wilcoxon signed-rank tests on prediction errors).

Null Hypothesis (H0): There is no significant difference in the mean prediction error between Model A and Model B.

Alternative Hypothesis (H1): There is a significant difference in the mean prediction error between Model A and Model B.

Impact of New Features: When introducing new features, use hypothesis testing to assess if the new features significantly improve ETA accuracy. Compare model performance with and without the new features.

H0: Adding the new feature does not significantly improve ETA prediction accuracy.

H1: Adding the new feature significantly improves ETA prediction accuracy.

A/B Testing for System Changes: When rolling out changes to the ETA prediction system (e.g., model updates, feature engineering changes), perform A/B tests to compare the new system version against the old version in a live environment. Monitor metrics like ETA accuracy, customer satisfaction, and rider efficiency. Use hypothesis testing to determine if the new version is significantly better.

H0: There is no significant difference in ETA accuracy or customer satisfaction between the old and new system versions.

H1: The new system version significantly improves ETA accuracy or customer satisfaction.

Hw (needed)

