Salesforce Architect

Ratnesh Kumar

Objective

Seeking a challenging Salesforce Architect position where my expertise in designing scalable solutions and leading complex implementations can drive significant business transformation.

Experience

Portfolio

June 2025 – Current

Tech Architecture Associate Manager, Accenture

- ❖ Translated business requirements into well-architected technical solutions, choosing the most appropriate features in Salesforce.
- ❖ Collaborated with business stakeholders, technical architects, and other teams to gather requirements and translate them into technical specifications.

June 2022 – May 2025

Application Development Team Lead, Accenture

- ❖ Led and mentored a team of Salesforce developers, fostering a collaborative and high-performing environment.
- ❖ Managed project timelines, delegated tasks, and oversaw the development process to ensure on-time delivery within scope.
- ❖ Worked on Implementation of integration to third party system through MuleSoft system using REST API callouts, platform events and change data capture events.
- ❖ Conducted code reviews, ensured adherence to coding standards and best practices, and maintained the quality and integrity of deliverables.
- ❖ Implemented customized user interface and features as per the requirements for patient enrollment functionality using lightning web component, Synchronous and Asynchronous Apex and declarative tools.
- ❖ Worked on creation of AI agents, prompt templates, Agent actions using Agentforce platform for internal and digital experience users.

Education

May 2015

B. E (Computer Science & Engineering)

Amity University

Skills

- Lightning Web Components
- APEX
- Aura
- HTML, CSS
- Web API / Web Services
- Agentforce
- SourceTree
- Jenkin
- GitHub Copilot
- Agentforce for Developers
- Data Structure & Algorithms

Certifications

- Salesforce Certified Application Architect
- Salesforce Certified Integration Architect
- Salesforce Certified Data Architect
- Salesforce Certified Sharing and Visibility Architect
- Salesforce Certified Platform Developer II
- Salesforce Certified Platform Developer I
- Salesforce Certified Platform App Builder
- Salesforce Certified Administrator

Contact

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