

CURRENT ROLE:

Application Development Team Lead at Accenture Solutions Private Limited.

SUMMARY

- Having **7** years of successful IT experience in CRM data consulting and configuration with maximum exposure in Analysis, Design and Development of Cloud based applications.
- Relevant experience in Salesforce Configuration- Objects, Fields, Relationships, Page Layouts, Validation Rules, Sharing Rules, Workflows, Approval Processes, Reports and Dashboards.
- Hands on experience in Apex Classes, Batch Classes, Apex Triggers, SOQL, SOSL and Rest API Integrations.
- Skilled in Lightning Web Components and Salesforce Lightning Design System.
- Involved in various stages of Software Development Life Cycle (SDLC) including analysis, requirement engineering, architecture design, documentation, and development.
- Expertise in process problems for taking corrective action with key focus on Teamwork, Self-Improvement, and Client/company's standard.
- Having experience working in Agile Methodology.
- An effective communicator with excellent relationship building & interpersonal skills. Strong analytical, problem solving & organizational abilities. Possess a flexible & detail-oriented attitude.
- Currently working on the development of patient enrollment functionality using health cloud platform.

Professional Experience:

- Currently working as a Senior Application Developer for **Accenture Solutions Pvt Ltd** from **Jan 2016 till date**.

Technical Skills:

- Salesforce Administration and Development
- Lightning Web Components
- Third Party Integration
- Data Structure
- Algorithms
- System Design

Education Qualifications:

QUALIFICATION	UNIVERSITY/AUTHORITY	YEAR
B. E (Computer Science & Engineering)	Amity University	2015
Intermediate	CBSE	2010
High School	CBSE	2008

Professional Training and Certifications:

- Salesforce Certified Administrator (ADM-201)
- Salesforce Certified Platform Developer I
- Salesforce Certified Platform Developer II
- Salesforce Platform App Builder
- Salesforce Certified Sharing and Visibility Architect

Project 1:

Project Name: Novartis – LEAP

Roles and Responsibilities:

- Implementation of Object and Field level security using Profiles and custom permissions.
- Implementation of Record level security using OWD, Role Hierarchies and Sharing Rules.
- Customizations using Apex Trigger, Apex Classes, Batch and Schedulable Apex.
- Implementation of customized user interface and patient enrollment functionality using Salesforce lightning Design System and lightning web component.
- Implementation of Rest API integration to third party system through MuleSoft system.
- Business requirement analysis on Jira and deployment of changes using git.

Project 2:

Project Name: Novartis – OnCore

Roles and Responsibilities:

- Requirement analysis and implementation of business requirements using salesforce out of the box functionalities like Workflow Rules, Process Builders, Validation Rules, Reports and Dashboards.

- Creation of Objects, Fields and Relationships for different modules of the application based on business requirement.
- Implementation of Object and Field level security using Profiles and Permission Sets.
- Implementation of Record level security using OWD, Role Hierarchies and Sharing Rules.
- Customizations and Automations using Apex Trigger, Batch Apex.

Project 3:

Project Name: Novartis – TM 2.0 Enablement

Roles and Responsibilities:

- Analysis of the impacts of enabling TM 2.0.
- Implementation of changes required to enable TM 2.0.
- Enabling of TM 2.0 and data migration to new objects of multiple orgs.

Project 4:

Project Name: Novartis – Vantage

Roles and Responsibilities:

- Administration of salesforce application which included configurational enhancements and bug fixes.
- Role and Profile Management, Territory Management, Product Management, Sample Management, Reports and Dashboard.

Declaration

I hereby declare that the above provided information is true and accurate.

Ratnesh Kumar Place:
Bengaluru, India.