

TYLER T. MULLEN

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SUMMARY: A college graduate and computer expert who aspires to use his knowledge of Microsoft office and Data Analysis and as well as my background in customer services to be the best possible employee that I can be.

EDUCATION

B.A. in Computer Science, Augsburg College – Minneapolis, MN

August 2016

- Coursework: Problem solving for Business, Programming Languages and Compilers, Algorithms, Database Management and Design, Formal Logic and Computation Theory, Principles of Computer Organization
- Proficient in Excel, Java, phpMyAdmin and SQL.

A.A. in Liberal Arts, Minneapolis Community and Technical College – Minneapolis, MN

July 2013

Graduated with a A.A. in Liberal Arts and a 3.7 GPA.

PROFESSIONAL EXPERIENCE

Chick-fil-A | Mall of America, Bloomington, MN: Back of House Team Member

November 2017 – Present

- Cultivating strong relationships with co-workers and demonstrating a calm composure, particularly when problems and busyness increase
- Continually striving to be exemplary in servant-leadership
- Help oversee food safety by monitoring and temping all chicken and ensuring refrigerators are at an adequate temperature
- The first out of 35 to complete all our online training modules set up by the Owner/Operator
- Assist in kitchen set-up up and also closing at the end of the day
- Proficiency in filleting chicken as well as stocking the chicken for the following day
- Train coworkers how to properly change a filter envelope and conduct cleaning procedures on Deep Fryers

Allina Health, Minneapolis, MN: Technical Consultant

November 2016 – October 2017

- Assisted approximately 50 Allina Health patients per day by recovering login information, resetting passwords and changing account information upon request
- Knowledgeable in Allina Health's patient portal, MyChart, and explained features and benefits to patients
- Created and processed sign-up forms for MyChart user login for new patients

Whole Foods, Minnetonka, MN: Team Member

January 2014 – November 2014

- Maintained cash register while simultaneously assisting customers in locating items they were unable to find
- Ensured health and safety measures were kept up to health code standard
- Prepared and packaged meats, cheeses and side dishes
- Operated commercial dishwasher and sanitary maintenance equipment

Sholom Community Alliance, St. Louis, Park, MN: Wait Staff

October 2011 – March 2014

- Provided attentive service to senior residents by providing multi-course meals
- Assisted in pre and post-meal preparation as well as clean-up
- Aided impaired residents with basic meal assistance

INTERNSHIP

Lifeworks Service Inc, Eagan, MN: Intern

June 2016 – August 2016

Nonprofit organization serving individuals with disabilities by providing support, employment and care.

- Relocated and rewired approximately 20 computers during the facilities remodel/reorganization
- Installed 3 new programs for network security
- Installed Windows 8 updates on all computers
- Managed the personal login updates for all 150+ staff members across 6 offices in Minnesota to ensure they would not be affected by a recent security breach
- Grew in my ability to communicate with others and to execute the set up of the IT equipment