

CancelAndRefundMultipleBookings-CopiedURL

Execution Environment

Host name	root - 6cfc5c2788e7
Local OS	Linux 64bit
Katalon version	8.2.5.208
Browser	Chrome 97.0.4692.99

Summary

ID	Test Suites/CancelAndRefundMultipleBookings-CopiedURL		
Description	In this case we will check cancel functionality on copied url		
Total	1		
Passed	0	Failed	1
Error	0	Incomplete	0
Skipped	0		
Start	2022-02-26 14:44:38	End	2022-02-26 14:52:58
Elapsed	8m - 19.505s		

#	ID	Description	Status
1	Test Cases/NewActivityOverview-LeftNavigation/ActivityOverview-CancelBooking-GetOrderIDAndRefund - CopiedURL	Redirect to New Activity Overview	FAILED

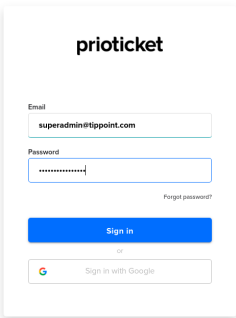
ActivityOverview-CancelBooking-GetOrderIDAndRefund - CopiedURL

Information

ID	Test Cases/NewActivityOverview-LeftNavigation/ActivityOverview-CancelBooking-GetOrderIDAndRefund - CopiedURL		
Description	Redirect to New Activity Overview		
Tag			
Start	2022-02-26 14:44:39	End	2022-02-26 14:52:58
Elapsed	8m - 19.314s		
Status	FAILED		

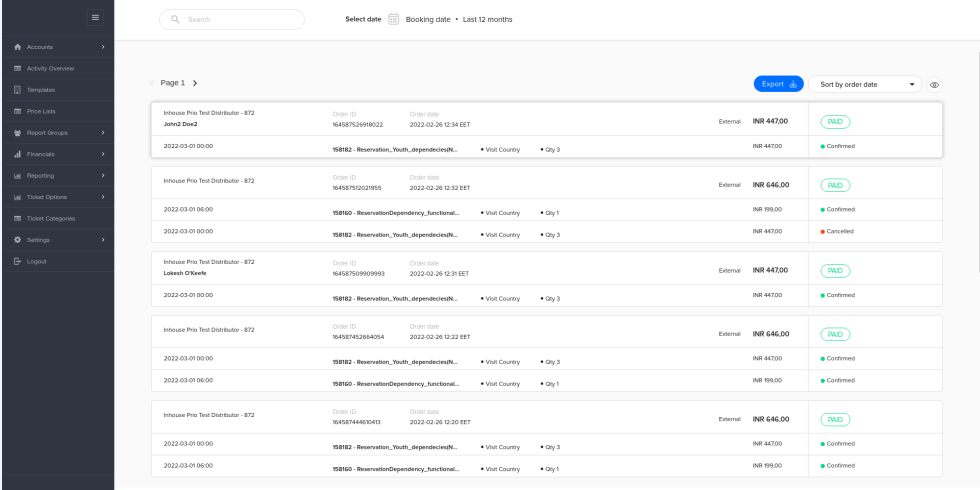
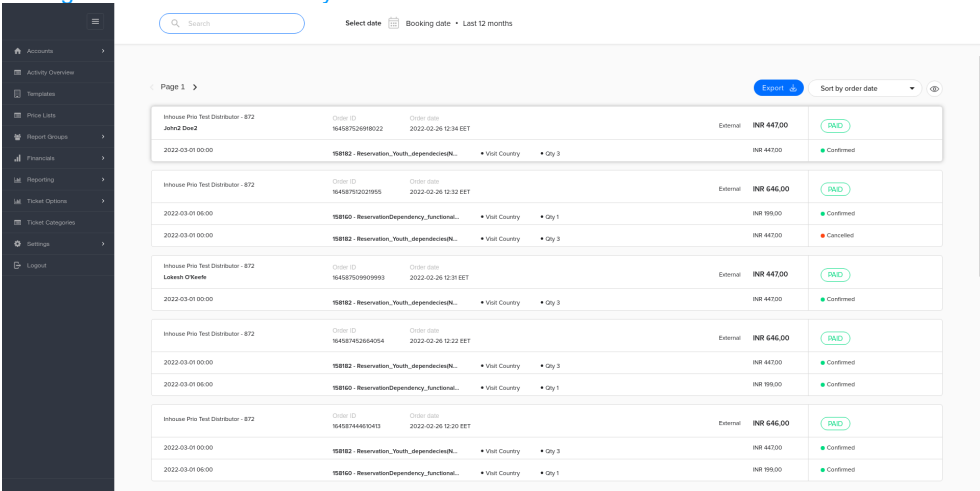
Details

#	Description	Elapsed	Status
1	callTestCase(findTestCase("LoginWithSuperAdmin/SuperAdmin-Login"), [:], STOP_ON_FAILURE)	26.750s	PASSED
Call Test Case 'Test Cases/LoginWithSuperAdmin/SuperAdmin-Login' successfully			



2	switchToDefaultContent()	0.024s	PASSED
3	click(findTestObject("SuperAdminLeftNavigation/NewActivityOverview-LeftNavigation"))	14.718s	PASSED
Object: 'Object Repository/SuperAdminLeftNavigation/NewActivityOverview-LeftNavigation' is clicked on			

ActivityOverview-CancelBooking-GetOrderIDAndRefund - CopiedURL

#	Description	Elapsed	Status
4	takeScreenshot() Taking screenshot successfully 	1.181s	PASSED
5	switchToFrame(findTestObject("Object Repository/Iframe/NewActivityOverviewIframe"), 5)	0.289s	PASSED
6	delay(10) Delayed 10 second(s)	10.006s	PASSED
7	takeScreenshot() Taking screenshot successfully 	0.246s	PASSED
8	sizeoflisting = findWebElements(findTestObject("ListingArea/ListingContainsData"), 5).size()	0.042s	PASSED

ActivityOverview-CancelBooking- GetOrderIDAndRefund - CopiedURL

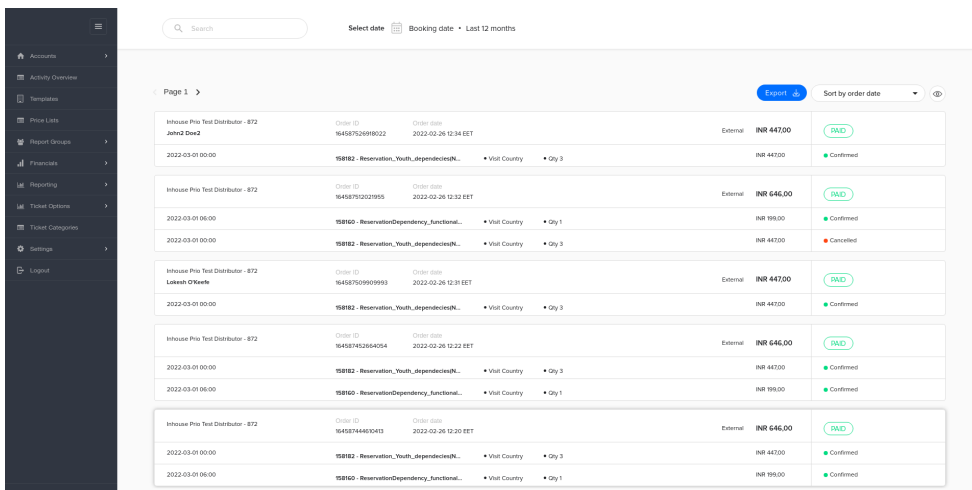
#	Description	Elapsed	Status
9	println(sizeoflisting)	0.002s	PASSED
10	logInfo(Size of Order Listing: \$sizeoflisting) Size of Order Listing: 11	0.009s	PASSED

ActivityOverview-CancelBooking- GetOrderIDAndRefund - CopiedURL

#	Description	Elapsed	Status
11	if (sizeoflisting > 2) Test Cases/NewActivityOverview-LeftNavigation/ActivityOverview-CancelBooking-GetOrderIDAndRefund - CopiedURL FAILED. Reason: org.openqa.selenium.NoSuchSessionException: invalid session id Build info: version: '3.141.59', revision: 'e82be7d358', time: '2018-11-14T08:25:53' System info: host: '6cfc5c2788e7', ip: '172.17.0.2', os.name: 'Linux', os.arch: 'amd64', os.version: '5.4.0-99-generic', java.version: '1.8.0_292' Driver info: com.kms.katalon.selenium.driver.CCChromeDriver Capabilities {acceptInsecureCerts: false, browserName: chrome, browserVersion: 97.0.4692.99, chrome: {chromedriverVersion: 97.0.4692.36 (747e0a0f19c13..., userDataDir: /tmp/.com.google.Chrome.ebBNh7), goog: chromeOptions: {debuggerAddress: localhost:37665}, javascriptEnabled: true, networkConnectionEnabled: false, pageLoadStrategy: normal, platform: LINUX, platformName: LINUX, proxy: Proxy(), setWindowRect: true, strictFileInteractability: false, timeouts: {implicit: 0, pageLoad: 300000, script: 30000}, unhandledPromptBehavior: dismiss and notify, webauthn:extension: credBlob: true, webauthn:extension:largeBlob: true, webauthn: virtualAuthenticators: true} Session ID: eeec1d0eab7e8deedf9058154c60da50 *** Element info: {Using=xpath, value=//div[@class='order-detail-left']/li[@class='order-list confirm hash-link-parent']} at org.openqa.selenium.remote.http.W3CHttpResponseCodec. createException(W3CHttpResponseCodec.java:187) at org.openqa.selenium.remote.http.W3CHttpResponseCodec.decode (W3CHttpResponseCodec.java:122) at org.openqa.selenium.remote.http.W3CHttpResponseCodec.decode (W3CHttpResponseCodec.java:49) at org.openqa.selenium.remote.HttpCommandExecutor.execute (HttpCommandExecutor.java:158) at org.openqa.selenium.remote.service.DriverCommandExecutor. execute(DriverCommandExecutor.java:83) at org.openqa.selenium.remote.RemoteWebDriver.execute (RemoteWebDriver.java:552) at com.kms.katalon.selenium.driver.CCChromeDriver.execute (CCChromeDriver.java:19) at org.openqa.selenium.remote.RemoteWebDriver.findElements (RemoteWebDriver.java:353) at org.openqa.selenium.remote.RemoteWebDriver. findElementsByXPath(RemoteWebDriver.java:432) at org.openqa.selenium.By\$ByXPath.findElements(By.java:348) at org.openqa.selenium.remote.RemoteWebDriver.findElements (RemoteWebDriver.java:311) at org.openqa.selenium.support.events.EventFiringWebDriver. lambda\$new\$1(EventFiringWebDriver.java:105) at com.sun.proxy.\$Proxy10.findElements(Unknown Source) at org.openqa.selenium.support.events.EventFiringWebDriver. findElements(EventFiringWebDriver.java:182) at com.kms.katalon.core.webui.common.WebUiCommonHelper. findElementByNormalMethods(WebUiCommonHelper.java:1016) at com.kms.katalon.core.webui.common.WebUiCommonHelper. findElementsBySelectedMethod(WebUiCommonHelper.java:911) at com.kms.katalon.core.webui.common.WebUiCommonHelper. findElementsBySelectedMethod(WebUiCommonHelper.java:894) at com.kms.katalon.core.webui.common.WebUiCommonHelper. findElementsBySelectedMethod(WebUiCommonHelper.java:889) at com.kms.katalon.core.webui.common.WebUiCommonHelper. findElementsByDefault(WebUiCommonHelper.java:885) at com.kms.katalon.core.webui.common.WebUiCommonHelper. findElementsWithSelfHealing(WebUiCommonHelper.java:733)	7m - 25.762s	FAILED

ActivityOverview-CancelBooking-GetOrderIDAndRefund - CopiedURL

#	Description	Elapsed	Status
	at com.kms.katalon.core.webui.common.WebUiCommonHelper. findWebElements(WebUiCommonHelper.java:718) at com.kms.katalon.core.webui.keyword.internal. WebUIAbstractKeyword.findWebElements(WebUIAbstractKeyword.groovy:32) at com.kms.katalon.core.webui.keyword.WebUiBuiltInKeywords. findWebElements(WebUiBuiltInKeywords.groovy:2860) at com.kms.katalon.core.webui.keyword. WebUiBuiltInKeywords\$findWebElements\$8.call(Unknown Source) at ActivityOverview-CancelBooking-GetOrderIDAndRefund - CopiedURL. run(ActivityOverview-CancelBooking-GetOrderIDAndRefund - CopiedURL:146) at com.kms.katalon.core.main.ScriptEngine.run(ScriptEngine.java:194) at com.kms.katalon.core.main.ScriptEngine.runScriptAsRawText (ScriptEngine.java:119) at com.kms.katalon.core.main.TestCaseExecutor.runScript (TestCaseExecutor.java:442) at com.kms.katalon.core.main.TestCaseExecutor.doExecute (TestCaseExecutor.java:433) at com.kms.katalon.core.main.TestCaseExecutor. processExecutionPhase(TestCaseExecutor.java:412) at com.kms.katalon.core.main.TestCaseExecutor.accessMainPhase (TestCaseExecutor.java:404) at com.kms.katalon.core.main.TestCaseExecutor.execute (TestCaseExecutor.java:281) at com.kms.katalon.core.main.TestSuiteExecutor. accessTestCaseMainPhase(TestSuiteExecutor.java:202) at com.kms.katalon.core.main.TestSuiteExecutor. accessTestSuiteMainPhase(TestSuiteExecutor.java:164) at com.kms.katalon.core.main.TestSuiteExecutor.execute (TestSuiteExecutor.java:105) at com.kms.katalon.core.main.TestCaseMain.startTestSuite (TestCaseMain.java:185) at com.kms.katalon.core.main.TestCaseMain\$startTestSuite\$0.call (Unknown Source) at TempTestSuite1645881191402.run(TempTestSuite1645881191402. groovy:36)		



Search					Select date	Booking date	Last 12 months
Page 1					Export	Sort by order date	
Inhouse Pro Test Distributor - 872	Order ID	Order date	External	INR	PAID		
John Doe	16458752698022	2022-02-26 12:34 EET	External	INR 447.00	PAID		
2022-03-01 00:00	158182 - Reservation_Youth_dependencies	Visit Country	City 3	INR 447.00	Confirmed		
Inhouse Pro Test Distributor - 872	Order ID	Order date	External	INR	PAID		
2022-03-01 06:00	158160 - ReservationDependency_functional...	Visit Country	City 1	INR 199.00	Confirmed		
2022-03-01 00:00	158182 - Reservation_Youth_dependencies	Visit Country	City 3	INR 447.00	Cancelled		
Inhouse Pro Test Distributor - 872	Order ID	Order date	External	INR	PAID		
Lukesh O'Keefe	16458750990993	2022-02-26 12:31 EET	External	INR 447.00	PAID		
2022-03-01 00:00	158182 - Reservation_Youth_dependencies	Visit Country	City 3	INR 447.00	Confirmed		
Inhouse Pro Test Distributor - 872	Order ID	Order date	External	INR	PAID		
2022-03-01 00:00	158182 - Reservation_Youth_dependencies	Visit Country	City 3	INR 447.00	Confirmed		
2022-03-01 06:00	158160 - ReservationDependency_functional...	Visit Country	City 1	INR 199.00	Confirmed		
Inhouse Pro Test Distributor - 872	Order ID	Order date	External	INR	PAID		
2022-03-01 00:00	158182 - Reservation_Youth_dependencies	Visit Country	City 3	INR 447.00	Confirmed		
2022-03-01 06:00	158160 - ReservationDependency_functional...	Visit Country	City 1	INR 199.00	Confirmed		

ActivityOverview-CancelBooking-GetOrderIDAndRefund - CopiedURL

#	Description	Elapsed	Status
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Accounts

Activity Overview

Templates

Price Lists

Report Groups

Financials

Reporting

Ticket Options

Ticket Categories

Settings

Logout

Search

Select date

Booking date

Last 12 months

Saloni WPOS - 37657	Order ID	Order date	Direct payment	INR 5,000.00	PAID
Saloni Prioticket	164579186498700	2022-02-25 13:24 EET			
2022-02-27 0:00	156288 - TestRes_Fixed	• DIF Merchants	• Qty 1	INR 5,000.00	Confirmed
Cypress Automation - 13347	Order ID	Order date	Online	EUR 600.00	PAID
vijayender singh	164579187087646	2022-02-25 13:23 EET			
2022-02-26 00:00	157664 - Corbiel ticket Katalan	• Cypress Automation	• Qty 4	EUR 600.00	Confirmed
Cypress Automation - 13347	Order ID	Order date	Online	EUR 660.00	PAID
vijayender singh	164579183775763	2022-02-25 13:20 EET			
2022-02-25 00:00	157680 - Katalan Open type product	• Cypress Automation	• Qty 4	EUR 300.00	Confirmed
2022-02-26 00:00	157662 - Reservation type ticket	• Cypress Automation	• Qty 4	EUR 360.00	Confirmed
Entity - 37733	Order ID	Order date	Direct payment	EUR 431.25	PAID
Test Res	164579182089635	2022-02-25 13:16 EET			
2022-02-25 00:00	158823 - Bundle Product Multicurrency	• Entity	• Qty 4	EUR 431.25	Confirmed
Cypress Automation - 13347	Order ID	Order date	Online	EUR 300.00	PAID
vijayender singh	164579182752213	2022-02-25 13:16 EET			
2022-02-25 00:00	157680 - Katalan Open type product	• Cypress Automation	• Qty 4	EUR 300.00	Confirmed
Cypress Automation - 13347	Order ID	Order date	Online	EUR 360.00	PAID
vijayender singh	164579181443454	2022-02-25 13:13 EET			
2022-02-25 00:00	157662 - Reservation type ticket	• Cypress Automation	• Qty 4	EUR 360.00	Confirmed

Orders per page: 100

Search

Select date

Booking date

Last 12 months

Saloni WPOS - 37657	Order ID	Order date	Direct payment	INR 5,000.00	PAID
Saloni Prioticket	164579186498700	2022-02-25 13:24 EET			
2022-02-27 0:00	156288 - TestRes_Fixed	• DIF Merchants	• Qty 1	INR 5,000.00	Confirmed
Cypress Automation - 13347	Order ID	Order date	Online	EUR 600.00	PAID
vijayender singh	164579187087646	2022-02-25 13:23 EET			
2022-02-26 00:00	157664 - Corbiel ticket Katalan	• Cypress Automation	• Qty 4	EUR 600.00	Confirmed
Cypress Automation - 13347	Order ID	Order date	Online	EUR 660.00	PAID
vijayender singh	164579183775763	2022-02-25 13:20 EET			
2022-02-25 00:00	157680 - Katalan Open type product	• Cypress Automation	• Qty 4	EUR 300.00	Confirmed
2022-02-26 00:00	157662 - Reservation type ticket	• Cypress Automation	• Qty 4	EUR 360.00	Confirmed
Entity - 37733	Order ID	Order date	Direct payment	EUR 431.25	PAID
Test Res	164579182089635	2022-02-25 13:16 EET			
2022-02-25 00:00	158823 - Bundle Product Multicurrency	• Entity	• Qty 4	EUR 431.25	Confirmed
Cypress Automation - 13347	Order ID	Order date	Online	EUR 300.00	PAID
vijayender singh	164579182752213	2022-02-25 13:16 EET			
2022-02-25 00:00	157680 - Katalan Open type product	• Cypress Automation	• Qty 4	EUR 300.00	Confirmed
Cypress Automation - 13347	Order ID	Order date	Online	EUR 360.00	PAID
vijayender singh	164579181443454	2022-02-25 13:13 EET			
2022-02-26 00:00	157662 - Reservation type ticket	• Cypress Automation	• Qty 4	EUR 360.00	Confirmed

Orders per page: 100

Order ID 164579478691311

Version: 2

More actions

Cancel order

COMBI

Main CombReservation

Confirmed

2022-04-04

Amend

Cancel

Details	Linked	Pricing	Pass
Booking details			
Booking reference	164579478691311		
Product ID	153052		
Product type	1 Adult - 17-60		
Language	en		
Booking created on	2022-02-25 14:13 EET		
Booking amended on	2022-02-26 15:10 EET		

Order summary

Total order amount

GBP 0

Excl. tax GBP 0

Payment

Settlement type

EXTERNAL

Payment

GBP 0.00

Payment currency rate

0.20

Order ID 164579478691311

2022-02-25 14:13 EET

Account

Merchant_5412

User

Corbiel Web User

corbielwebuser@corbiel.com

MAIN BOOKER

Gay Callier

gay.callier@corbiel.com

#PRIO45794787025305577

PENDING

ActivityOverview-CancelBooking-GetOrderIDAndRefund - CopiedURL

#	Description	Elapsed	Status
	<div><div><div><div><div>←</div><div>Order ID 164579478691311</div><div>Version: 2</div><div>👁</div><div>✉</div><div>⬇</div><div>📄</div><div>More actions</div><div>Cancel order</div></div><div><div><div>COMBI</div><div><div>Main CombResvation</div><div>Contiki Demo</div><div>2022-04-04</div><div>Confirmed</div><div>Amend</div><div>Cancel</div></div></div><div><div>Order summary</div><div><div>Total order amount</div><div>GBP 0</div><div>Excl. tax GBP 0</div></div></div><div><div>Payment</div><div><div>Settlement type</div><div>EXTERNAL</div></div><div><div>Payment</div><div>GBP 0.00</div></div><div><div>Payment currency rate</div><div>0.20</div></div><div><div>Outstanding amount</div><div>GBP 0.00</div></div><div><div>Custom fields</div><div></div></div></div><div><div>Order ID 164579478691311</div><div>2022-02-25 14:10 EET</div><div><div>Account</div><div>Merchant_5412</div></div><div><div>User</div><div>Contiki Web User</div><div>contikiweb@contiki...</div></div><div><div>MAIN BOOKER</div><div>Gray Collier</div><div>graycol@mail.com</div><div>#PRIC4579478702530577</div><div>PENDING</div></div></div></div></div><div><div><div>←</div><div>Order ID 164579478691311</div><div>Version: 2</div><div>👁</div><div>✉</div><div>⬇</div><div>📄</div><div>More actions</div><div>Cancel order</div></div><div><div><div>COMBI</div><div><div>Main CombResvation</div><div>Contiki Demo</div><div>2022-04-04</div><div>Confirmed</div><div>Amend</div><div>Cancel</div></div></div><div><div>Order summary</div><div><div>Total order amount</div><div>GBP 0</div><div>Excl. tax GBP 0</div></div></div><div><div>Payment</div><div><div>Settlement type</div><div>EXTERNAL</div></div><div><div>Payment</div><div>GBP 0.00</div></div><div><div>Payment currency rate</div><div>0.20</div></div><div><div>Outstanding amount</div><div>GBP 0.00</div></div><div><div>Custom fields</div><div></div></div></div><div><div>Order ID 164579478691311</div><div>2022-02-25 14:10 EET</div><div><div>Account</div><div>Merchant_5412</div></div><div><div>User</div><div>Contiki Web User</div><div>contikiweb@contiki...</div></div><div><div>MAIN BOOKER</div><div>Gray Collier</div><div>graycol@mail.com</div><div>#PRIC4579478702530577</div><div>PENDING</div></div></div><div><div>Voucher</div><div>Receipt</div></div></div></div><div><div><div>←</div><div>Order ID 164579478691311</div><div>Version: 2</div><div>👁</div><div>✉</div><div>⬇</div><div>📄</div><div>More actions</div><div>Cancel order</div></div><div><div><div>COMBI</div><div><div>Main CombResvation</div><div>Contiki Demo</div><div>2022-04-04</div><div>Confirmed</div><div>Amend</div><div>Cancel</div></div></div><div><div>Order summary</div><div><div>Total order amount</div><div>GBP 0</div><div>Excl. tax GBP 0</div></div></div><div><div>Payment</div><div><div>Settlement type</div><div>EXTERNAL</div></div><div><div>Payment</div><div>GBP 0.00</div></div><div><div>Payment currency rate</div><div>0.20</div></div><div><div>Outstanding amount</div><div>GBP 0.00</div></div><div><div>Custom fields</div><div></div></div></div><div><div>Order ID 164579478691311</div><div>2022-02-25 14:10 EET</div><div><div>Account</div><div>Merchant_5412</div></div><div><div>User</div><div>Contiki Web User</div><div>contikiweb@contiki...</div></div><div><div>MAIN BOOKER</div><div>Gray Collier</div><div>graycol@mail.com</div><div>#PRIC4579478702530577</div><div>PENDING</div></div></div></div></div></div></div>		

ActivityOverview-CancelBooking-GetOrderIDAndRefund - CopiedURL

#	Description	Elapsed	Status
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Order ID 164579478691311

Version: 2

More actions

Cancel order

COMBI

Main CombReservation

Contiki Demo

2022-04-04

Amend

Cancel

Confirmed

2022-04-05

Ticket with 0 Amt - Contiki Demo

2022-04-08

York Ghost WalkSB - York Ghost Walk

Order summary

Total order amount

GBP 0

Excl. tax GBP 0

Payment

Settlement type

EXTERNAL

Payment

GBP 0.00

Payment currency rate

0.20

Outstanding amount

GBP 0.00

Order ID 164579478691311

2022-02-25 14:13 EET

Account

Merchant_5412

User

Contiki Web User

contikiwebuser@contiki.com

MAIN BOOKER

Gay Collier

gaycollier@contiki.com

#PRIO4579478702530577

PENDING

Order ID 164579478691311

Version: 2

More actions

Cancel order

COMBI

Main CombReservation

Contiki Demo

2022-04-04

Amend

Cancel

Confirmed

Details

Linked

Pricing

Pass

Booking details

Booking reference

164579478691311

Product ID

153012

Product type

1 Adult - 17-60

Language

en

Booking created on

2022-02-25 14:13 EET

Booking amended on

2022-02-25 15:10 EET

2022-04-05

Ticket with 0 Amt - Contiki Demo

2022-04-08

York Ghost WalkSB - York Ghost Walk

Order summary

Total order amount

GBP 0

Excl. tax GBP 0

Order ID 164579478691311

2022-02-25 14:13 EET

Account

Merchant_5412

User

Contiki Web User

contikiwebuser@contiki.com

MAIN BOOKER

Gay Collier

gaycollier@contiki.com

#PRIO4579478702530577

PENDING

Order ID 164579478691311

Version: 2

More actions

Cancel order

COMBI

Main CombReservation

Contiki Demo

2022-04-04

Amend

Cancel

Confirmed

Details

Linked

Pricing

Pass

Booking details

Booking reference

164579478691311

Product ID

153012

Product type

1 Adult - 17-60

Language

en

Booking created on

2022-02-25 14:13 EET

Booking amended on

2022-02-25 15:10 EET

2022-04-05

Ticket with 0 Amt - Contiki Demo

2022-04-08

York Ghost WalkSB - York Ghost Walk

Order summary

Total order amount

GBP 0

Excl. tax GBP 0

Order ID 164579478691311

2022-02-25 14:13 EET

Account

Merchant_5412

User

Contiki Web User

contikiwebuser@contiki.com

MAIN BOOKER

Gay Collier

gaycollier@contiki.com

#PRIO4579478702530577

PENDING

Cancel and Refund

I want to *

Cancel

Refund

Cancel and Refund

Reason for cancellation

Note: The guest will not see this.

Cancel





Confirm cancellation


ActivityOverview-CancelBooking-GetOrderIDAndRefund - CopiedURL

#	Description	Elapsed	Status
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← Order ID 16457947869311

Version: 2



More actions 

2022-04-04

Amend

Cancel

Details

Linked

Pricing

Pass

Booking details

Booking reference16457947869311pat

Product ID15302

Product type1 Adult - 17-60

Languageen

Booking created on2022-02-25 14:13 EET

Booking amended on2022-02-26 15:10 EET

2022-04-05

Ticket with 0 Amt - Contiki Demo

▼

2022-04-08

York Ghost WalkSB - York Ghost Walk

▼

Order summary

Total order amount

GBP 0

Excl. tax GBP 0

Payment

Account

User

Merchant_5412

Contiki Web User

contikiwebuser@contiki.co.uk

MAIN BOOKER

Gay Collier

gay.collier@contiki.com

#PRIO4579478702530577

PENDING

Cancel and Refund

I want to *

☐ Cancel

☒ Refund

☐ Cancel and Refund

Reason for cancellation

Note: The guest will not see this.

Cancel

Confirm cancellation

2022-04-05

Ticket with 0 Amt - Contiki Demo

▼

2022-04-08

York Ghost WalkSB - York Ghost Walk

▼

Order summary

Total order amount

GBP 0

Excl. tax GBP 0

Payment

Account

User

Merchant_5412

Contiki Web User

contikiwebuser@contiki.co.uk

MAIN BOOKER

Gay Collier

gay.collier@contiki.com

#PRIO4579478702530577

PENDING

← Order ID 16457947869311

Version: 2



More actions 

2022-04-04

Amend

Cancel

Details

Linked

Pricing

Pass

Booking details

Booking reference16457947869311pat

Product ID15302

Product type1 Adult - 17-60

Languageen

Booking created on2022-02-25 14:13 EET

Booking amended on2022-02-26 15:10 EET

2022-04-05

Ticket with 0 Amt - Contiki Demo

▼

2022-04-08

York Ghost WalkSB - York Ghost Walk

▼

Order summary

Total order amount

GBP 0

Excl. tax GBP 0

Payment

Account

User

Merchant_5412

Contiki Web User

contikiwebuser@contiki.co.uk

MAIN BOOKER

Gay Collier

gay.collier@contiki.com

#PRIO4579478702530577

PENDING

The specified refund payment request is not in a valid state or is not linked to the account.

contikiwebuser@contiki.co.uk

ActivityOverview-CancelBooking-GetOrderIDAndRefund - CopiedURL

#

Description

Accounts

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Select date

Booking date

Last 12 months

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Sort by order date

Inhouse Prio Test Distributor - 872	Order ID 16457905866507	Order date 2022-02-25 13:04 EET	Voucher	GBP 100.00	PENDING
2022-03-16 09:00	105893 - Time-date ticket	seafish cluster	City 2	GBP 100.00	Confirmed
Inhouse Prio Test Distributor - 872	Order ID 16457905461642	Order date 2022-02-25 13:02 EET	Voucher	GBP 100.00	PENDING
2022-03-16 09:00	105893 - Time-date ticket	seafish cluster	City 2	GBP 100.00	Confirmed
Inhouse Prio Test Distributor - 872	Order ID 16457904240459	Order date 2022-02-25 13:00 EET	Guest list	AED 116.00	REFUNDED
2022-03-01 10:00	159009 - Museum of the Future Timed Entry ...	VGS	City 1	AED 116.00	Cancelled
Inhouse Prio Test Distributor - 872	Order ID 16457902709421	Order date 2022-02-25 12:57 EET	Guest list	AED 232.00	Paid
2022-03-01 10:00	159009 - Museum of the Future Timed Entry ...	VGS	City 3	AED 232.00	Confirmed
Inhouse Prio Test Distributor - 872	Order ID 16457902471943	Order date 2022-02-25 12:57 EET	Voucher	EUR 90.00	PENDING
2022-02-25 00:00	149115 - Transaction, fee Product	Upcoming	City 2	EUR 40.00	Confirmed
2022-03-16 09:00	105893 - Reservation_TIME_DATE-limited va...	seafish cluster	City 1	GBP 50.00	Confirmed
Inhouse Prio Test Distributor - 872	Order ID 164579008909865	Order date 2022-02-25 12:54 EET	Guest list	AED 232.00	REFUNDED

Search

Select date

Booking date

Last 12 months

2022-02-25 10:00	156714 - combi ticket	Company	City 2	AED 20.00	Cancelled
Cordis WP03 - 9419	Order ID 164569756679613	Order date 2022-02-24 11:13 EET	EUR 0	Paid	
2022-02-24 09:00	153102 - Main Confirmation	Cordis Demo	City 1	EUR 0.00	Confirmed
Inhouse Prio Test Distributor - 872	Order ID 164569730386076	Order date 2022-02-24 11:08 EET	Online	GBP 88.00	Paid
2022-03-16 00:00	105892 - Time-open ticket	seafish cluster	City 2	GBP 33.00	Confirmed
2022-03-16 09:00	105893 - Time-date ticket	seafish cluster	City 2	GBP 55.00	Cancelled
Mechurch_S412 - 5412	Order ID 164569729303803	Order date 2022-02-24 11:08 EET	External	AED 100.00	Paid
2022-04-04 00:00	152362 - Test AB MAIN WP03	Cordis Demo	City 1	AED 100.00	Confirmed
Test Hotel Rokin 65 - 85	Order ID 16456972306272	Order date 2022-02-24 11:07 EET	Direct payment	AED 40.00	Paid
2022-02-26 11:00	156714 - combi ticket	Company	City 1	AED 40.00	Confirmed
Inhouse Prio Test Distributor - 872	Order ID 16456970217155	Order date 2022-02-24 11:04 EET	Online	GBP 137.50	REFUNDED
2022-03-16 09:00	105893 - Time-date ticket	seafish cluster	City 2	GBP 104.50	Cancelled
2022-03-16 00:00	105892 - Time-open ticket	seafish cluster	City 2	GBP 33.00	Cancelled

Orders per page: 100

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Order ID 16456986670595

More actions

Cancel order

Nyc Simple product

NewYork City (NYC)

2022-02-24

Amend

Cancel

Details

Pricing

Pass

Booking details

Booking reference
1645698667059500183

Product ID
158862

Product type
1 Adult - 17-22

Booking created on
2022-02-24 11:31 EET

Order summary

Total order amount
AED 70.00
Excl. tax AED 70.00

Payment

2022-02-24 11:31 EET

Settlement type
EXTERNAL

Payment status
PAID

Payment
AED 70.00

Payment currency rate
1.00

Order ID 16456986670595

2022-02-24 11:31 EET

Account
User

Third Party Admin

CONTACT
test test
mailto:info@cordis.com

ActivityOverview-CancelBooking-GetOrderIDAndRefund - CopiedURL

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Order ID 164569866710595

More actions

Cancel order

Nyc Simple product

NewYork City (NYC)

2022-02-24

Confirmed

Amend

Cancel

Order ID 164569866710595

2022-02-24 11:31 EET

Account

Third Party Admin

User

CONTACT

test test

test@protonmail.com

Order summary

Total order amount

AED 70.00

Excl. tax AED 70.00

Payment

PAID

2022-02-24 11:31 EET

Settlement type

EXTERNAL

Payment status

PAID

Payment

AED 70.00

Payment currency rate

1.00

Payment method

GUEST BILL

Outstanding amount

AED 0.00

Order ID 164569866710595

More actions

Cancel order

Voucher

Receipt

Order ID 164569866710595

2022-02-24 11:31 EET

Account

Third Party Admin

User

CONTACT

test test

test@protonmail.com

Order summary

Total order amount

AED 70.00

Excl. tax AED 70.00

Payment

PAID

2022-02-24 11:31 EET

Settlement type

EXTERNAL

Payment status

PAID

Payment

AED 70.00

Payment currency rate

1.00

Payment method

GUEST BILL

Outstanding amount

AED 0.00

Order ID 164569866710595

More actions

Cancel order

Nyc Simple product

NewYork City (NYC)

2022-02-24

Confirmed

Amend

Cancel

Order ID 164569866710595

2022-02-24 11:31 EET

Account

Third Party Admin

User

CONTACT

test test

test@protonmail.com

Order summary

Total order amount

AED 70.00

Excl. tax AED 70.00

Payment

PAID

2022-02-24 11:31 EET

Settlement type

EXTERNAL

Payment status

PAID

Payment

AED 70.00

Payment currency rate

1.00

Payment method

GUEST BILL

Outstanding amount

AED 0.00

ActivityOverview-CancelBooking-GetOrderIDAndRefund - CopiedURL

#	Description	Elapsed	Status
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←

Order ID 16456986670595

More actions

Cancel order

Nyc Simple product

NewYork City (NYC)

2022-02-24

Confirmed

Amend

Cancel

Order ID 16456986670595

2022-02-24 11:31 EET

Account

Third Party Admin

User

CONTACT

test test

test@nycbook.com

Order summary

Total order amount

AED 70.00

Excl. tax AED 70.00

Payment

PAID

2022-02-24 11:31 EET

Settlement type

EXTERNAL

Payment status

PAID

Payment

AED 70.00

Payment currency rate

1.00

Payment method

GUEST BILL

Outstanding amount

AED 0.00

←

Order ID 16456986670595

More actions

Cancel order

Nyc Simple product

NewYork City (NYC)

2022-02-24

Confirmed

Amend

Cancel

Order ID 16456986670595

2022-02-24 11:31 EET

Account

Third Party Admin

User

CONTACT

test test

test@nycbook.com

Details

Pricing

Pass

Booking details

Booking reference

1645698667059500183

Product ID

158862

Product type

1 Adult - 17-22

Booking created on

2022-02-24 11:31 EET

Order summary

Total order amount

AED 70.00

Excl. tax AED 70.00

Payment

PAID

2022-02-24 11:31 EET

Settlement type

EXTERNAL

Payment status

PAID

Payment

AED 70.00

Payment currency rate

1.00

←

Order ID 16456986670595

More actions

Cancel order

2022-02-24

Details

Pricing

Pass

Booking details

Booking reference

1645698667059500183

Product ID

158862

Product type

1 Adult - 17-22

Booking created on

2022-02-24 11:31 EET

Order summary

Total order amount

AED 70.00

Excl. tax AED 70.00

Payment

PAID

2022-02-24 11:31 EET

Settlement type

EXTERNAL

Payment status

PAID

Payment

AED 70.00

Payment currency rate

1.00

Cancel and Refund

I want to *

Cancel

Refund

Cancel and Refund

Reason for cancellation

Note: The guest will not see this.

Cancel

Confirm cancellation

ActivityOverview-CancelBooking-GetOrderIDAndRefund - CopiedURL

#	Description	Elapsed	Status
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Order ID 16456986670595

More actions

Cancel order

2022-02-24

AmendCancel

DetailsPricingPass

Booking details

Booking reference1645698667059500183

Product ID158862

Product type1 Adult - 17-22

Booking created on2022-02-24 11:31 EET

Order summary

Total order amountAED 70.00
Excl. tax AED 70.00

PaymentPAID

2022-02-24 11:31 EET

Settlement typeEXTERNAL

Payment statusPAID

PaymentAED 70.00

Payment currency rate1.00

Payment methodGUEST BILL

Outstanding amountAED 0.00

Account

User

Third Party Admin

CONTACT

test test

test@getbooked.com

←

Order ID 16456986670595

More actions

Cancel order

2022-02-24

AmendCancel

DetailsPricingPass

Booking details

Booking reference1645698667059500183

Product ID158862

Product type1 Adult - 17-22

Booking created on2022-02-24 11:31 EET

Order summary

Total order amountAED 70.00
Excl. tax AED 70.00

PaymentPAID

2022-02-24 11:31 EET

Settlement typeEXTERNAL

Payment statusPAID

PaymentAED 70.00

Payment currency rate1.00

Payment methodGUEST BILL

Outstanding amountAED 0.00

Account

User

Third Party Admin

CONTACT

test test

test@getbooked.com

Cancel and Refund

I want to *

Cancel

Refund

Cancel and Refund

Reason for cancellation

Note: The guest will not use this.

Cancel

Confirm cancellation

←

Order ID 16456986670595

More actions

Cancel order

2022-02-24

AmendCancel

DetailsPricingPass

Booking details

Booking reference1645698667059500183

Product ID158862

Product type1 Adult - 17-22

Booking created on2022-02-24 11:31 EET

Order summary

Total order amountAED 70.00
Excl. tax AED 70.00

PaymentPAID

2022-02-24 11:31 EET

Settlement typeEXTERNAL

Payment statusPAID

PaymentAED 70.00

Payment currency rate1.00

Payment methodGUEST BILL

Outstanding amountAED 0.00

Account

User

Third Party Admin

CONTACT

test test

test@getbooked.com

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Sort by order date

Test Hotel Room 69 - 85 Testing testing	Order ID 1645616670709307	Order date 2022-02-24 10:58 EET	Direct payment	AED 40.00	PAID
2022-02-26 10:00	156714 - combi ticket	Company	City 1	AED 40.00	Confirmed
Test Hotel Room 69 - 85 Testing testing	Order ID 1645616670709307	Order date 2022-02-24 10:58 EET	Direct payment	AED 20.00	PAID
2022-02-26 10:00	156714 - combi ticket	Company	City 1	AED 20.00	Cancelled
Intensive Pro Test Distribution - 872 PlaceholderOrderAndPOS_DemoTestAccountForTestingInDuo2	Order ID 1645616670709307	Order date 2022-02-24 10:58 EET	Online	GBP 137.50	PAID
2022-03-16 09:00	105893 - Reservation TIME identified ca...	Hotel cluster	City 1	GBP 104.50	Confirmed
2022-03-16 09:00	105892 - Time open ticket	Hotel cluster	City 2	GBP 33.00	Confirmed
Entity - 3773 test Rob	Order ID 1645616670709307	Order date 2022-02-24 10:44 EET	Direct payment	EUR 250.00	PAID
2022-02-24 06:00	158977 - Test extra options	Entity	City 1	EUR 250.00	Confirmed
Test Hotel Room 69 - 85 Testing testing	Order ID 1645616670709307	Order date 2022-02-24 10:44 EET	Direct payment	AED 20.00	PAID
2022-02-26 10:00	156714 - combi ticket	Company	City 1	AED 20.00	Cancelled
Merchant_5412 - 9412	Order ID	Order date			

Search

Select date

Booking date

Last 12 months

test Rob	1645616670709307	2022-02-23 12:25 EET	payment	EUR 200.00	Confirmed
2022-02-23 06:00	157714 - Flex ticket (8803)	Entity	City 2	EUR 200.00	Confirmed
2022-02-27 00:00	158180 - Reservation-2	Training 4	City 2	INR 100.00	Confirmed
Entity - 3773 test Rob	Order ID 1645616670709307	Order date 2022-02-23 12:23 EET	Direct payment	EUR 200.00	PAID
2022-02-26 00:00	158004 - Demo (even Ticket) PM	Entity	City 1	EUR 200.00	Confirmed
Bagpipers - 1040 def self	Order ID 1645616670709307	Order date 2022-02-23 12:21 EET	Direct payment	EUR 770.00	PAID
2022-02-23 00:00	156289 - combi multiple	Bagpipers	City 2	EUR 760.00	Confirmed
Visit Country - 37825 s K	Order ID 1645616670709307	Order date 2022-02-23 12:05 EET	Direct payment	INR 199.00	PAID
2022-02-23 00:00	158155 - OpenTreeDependency_Functionality	Visit Country	City 1	INR 199.00	Confirmed
VPOS Product Listing Widget - 10560 Baba yada	Order ID 1645616670709307	Order date 2022-02-23 12:05 EET	Online	INR 200.00	PAID
2022-02-24 07:00	158612 - Reservation day Ticket Pickup	OT Merchants	City 1	INR 200.00	Confirmed
Expedia - 846 Pretest Test	Order ID 1645616670709307	Order date 2022-02-23 12:00 EET	Guest list	GBP 11,300.00	Partially refunded
2022-03-01 19:00	157462 - Crique du Soleil - Mylene (Categor...	Test museum	City 1	GBP 11,300.00	Cancelled

Orders per page: 100

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Order ID 1645616670709307

Version: 3

More actions

Cancel order

VR Arcade Utrecht

0VB

2022-02-25 15:00

Amend

Cancel

Confirmed

Details

Pricing

Pass

Booking details

Booking reference

1645616670709307

External reference

1645616670709307

Product ID

152619

Product type

2 Adult - 18-99

Language

en

Booking created on

2022-02-23 12:28 EET

Booking amended on

2022-02-23 12:47 EET

Order summary

Total order amount

EUR 49.90

Excl. tax EUR 45.78

Payment

PENDING

Settlement type

EXTERNAL

Payment status

PENDING

Order ID 1645616670709307

2022-02-23 12:28 EET

Account

User

Test Import

Super admin

superadmin@company.com

CONTACT

book

test@company.com

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#	Description	Elapsed	Status
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←

Order ID 164561570705837

Version: 3

More actions

Cancel order

VR Arcade Utrecht

01/01

2022-02-25 15:00

Confirmed

Amend

Cancel

Order summary

Total order amount

EUR 49.90

Excl. tax EUR 45.78

Payment

PENDING

Settlement type

EXTERNAL

Payment status

PENDING

Payment

EUR 24.95

Payment currency rate

1.00

Payment ID

5cd5bf0-949b-f1ec-bba9-e379dadf247

2022-02-23 12:28 EET

Settlement type

EXTERNAL

Payment status

PAID

Payment

EUR 24.95

Payment currency rate

1.00

Payment method

DIRECT PAYMENT

Payment ID

b99999f0-949b-f1ec-bba9-e379dadf247

Payment merchant reference

164561570705837

Order ID 164561570705837

2022-02-23 12:28 EET

Account

User

Test Import

Super admin

superadmin@ppoint.c...

CONTACT

book

book@ppoint.com

←

Order ID 164561570705837

Version: 3

More actions

Cancel order

VR Arcade Utrecht

01/01

2022-02-25 15:00

Confirmed

Amend

Cancel

Order summary

Total order amount

EUR 49.90

Excl. tax EUR 45.78

Payment

PENDING

Settlement type

EXTERNAL

Payment status

PENDING

Payment

EUR 24.95

Payment currency rate

1.00

Payment ID

5cd5bf0-949b-f1ec-bba9-e379dadf247

2022-02-23 12:28 EET

Settlement type

EXTERNAL

Payment status

PAID

Payment

EUR 24.95

Payment currency rate

1.00

Payment method

DIRECT PAYMENT

Payment ID

b99999f0-949b-f1ec-bba9-e379dadf247

Payment merchant reference

164561570705837

Order ID 164561570705837

2022-02-23 12:28 EET

Account

User

Test Import

Super admin

superadmin@ppoint.c...

CONTACT

book

book@ppoint.com

Voucher

Receipt