

Statement of Achievement

Raul Coello

has successfully achieved student level credential for completing the *English for IT 1* course, provided by Cisco Networking Academy in collaboration with OpenEDG.

The graduate is able to proficiently:

- Use the passive voice, the past simple, and the applications of the future perfect simple and the future perfect continuous tenses.
- Understand relative pronouns, adverbs, modal verbs and the Imperative Instruction
- Understand dependent prepositions and the Emphatic Do and its uses.
- Understand how inversion works and how to use conjunctions to start a sentence.
- Understand the concepts of an Information Security Policy and supplier evaluation modules.
- Understand the concepts of job roles and responsibilities, relating to polite requests, expressing frustration, and adding seriousness.
- Understand idiomatic phrases in the context of a Customer Support situation and applications in IT scenarios.
- Use vocabulary related to user experience, fraudulent calls, Network Engineering, and Software Engineering.
- Absorb information relating to compilers and interpreters.



Scan to Verify

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Lynn Bloomer

Lynn Bloomer
Director, Cisco Networking Academy